

ASSAULT | ABUSE

- Routine Medical Care
- Level of distress - Is patient a trauma victim? If yes, see trauma protocol
- Provide emotional support to the victim and the family
- Contact appropriate law enforcement agencies

1. CHILD ABUSE / ELDER ABUSE / DOMESTIC VIOLENCE: In any situation where the rescuer has reason to suspect Child or Elder abuse, or Domestic Violence:
 - 1.1 Immediately notify the appropriate law enforcement agency
 - 1.2 Reasonable effort will be made to transport the patient to a receiving hospital for evaluation. Immediately inform hospital staff of your suspicions
 - 1.3 Document all pertinent observations on the patient care report
 - 1.4 Immediately (or as soon as practical) contact the appropriate agency by telephone and give a verbal report
 - 1.5 A written report for child / elder abuse must be filed within 36 hours

► TO REPORT CHILD ABUSE:

Child Protective Services
24100 Amador St.
Hayward, CA 94544
(510) 259-1800 - 24 hour number

► TO REPORT ELDER OR DEPENDENT ADULT ABUSE:

→ By staff at a licensed health care facility contact:

California Department of Licensing
(510) 286-4201 (adults 18-59)
(650) 266-8800 (adults > 60)
Ombudsman (510) 638-6878

→ At home, or by a visitor or another resident at a licensed health care facility contact:

Adult Protective Services
6955 Foothill Blvd., Suite 300
Oakland, CA 94605
(510) 577-1900 - 24 hour number

After 5 pm M-F and weekends, an operator answers this line and can page a social worker (if needed.) If the patient was assaulted or has suffered serious neglect contact local law enforcement.

► TO REPORT DOMESTIC VIOLENCE:

Notify local law enforcement or receiving hospital staff.

2. SEXUAL ASSAULT: Patients should be transported to the appropriate facility for evaluation regardless of the hospital's diversion status
 - 2.1 Adult patients: Alameda County Medical Center or Washington Hospital
 - 2.2 Pediatric patients: Children's Hospital