
POLICE ASSISTANCE - REQUEST FOR

1. Requests for police assistance by prehospital personnel should be made to the ALCO-CMED dispatcher on MEDNET. Requests via the ambulance company dispatcher should be made only if unable to get a response from ALCO
2. All requests should be made in plain English (not codes) and must include the following information:
 - ▶ Unit/Apparatus number
 - ▶ Location: address and city, cross street is known
 - ▶ Code 2 or Code 3
 - ▶ Nature or reason why police assistance is requested
 - ▶ Any additional information which may be useful to the responding unit (s)
3. ALCO-CMED will continue to follow a request for police assistance until police are on the scene to make sure that requested help has arrived and that units on the scene are safe. Prehospital personnel requesting police assistance will advise ALCO-CMED when police arrive on the scene
4. Requests for police assistance will be a Code 2 response unless a Code 3 response is specifically requested
5. A Code 3 response shall be requested **only** when needed to protect life. (e.g. - Prehospital personnel are threatened with violence or engaged in a physical struggle where it is not possible to disengage and leave the scene until assistance arrives, or an armed suspect returns or is still on the scene, or a felony assault suspect returns or still on the scene whether armed or not)
6. Do not request a Code 3 response to a situation when prehospital personnel can eliminate the hazard by leaving the scene until assistance arrives. Prehospital personnel should not put themselves in danger while waiting for police assistance to arrive. If you can leave the scene, do so
7. Prehospital personnel should advise ALCO-CMED if the immediate Code 3 hazard no longer exists so that responding police assistance may downgrade to Code 2, if appropriate
8. This procedure is not intended to be used for situations where prehospital personnel view a dangerous situation in which they are not involved, such as on-viewing an accident, fight or other disturbance. Such incidents should be reported through appropriate channels leaving the decision on response to the agency having jurisdiction for the response. (In these cases, describing the scene and local law enforcement policy will determine the appropriate response code.)