

EMERGENCY MEDICAL DISPATCH (EMD) #3800

1. An Emergency medical dispatcher (EMD) in an Enhanced EMD Provider Center in Alameda County must be and remain certified by the National Academy of Emergency Medical Dispatch (NAEMD) to interrogate callers, select appropriate response, and provide pre-arrival and post dispatch instructions when processing requests for medical assistance. For more information on the NAEMD training, testing, certification and recertification process, contact the NAEMD at (800) 960-6236 or www.naemd.org.
2. To be eligible to practice as an Emergency Medical Dispatcher in an Enhanced EMD Provider Center in Alameda County, an individual must:
 - 2.1 Be employed by an approved Alameda County Enhanced Emergency Medical Dispatch agency;
 - 2.2 Successfully complete a National Academy of Emergency Medical Dispatch (NAEMD) training course and become certified by the NAEMD;
 - 2.3 Complete an eight (8) hour ride-along on an Alameda County ALS unit;
 - 2.4 Submit to your provider agency proof of CPR training according to the standards of the American Red Cross or American Heart Association and remain certified;
 - 2.5 Submit to your provider agency proof of current NAEMD certification; and,
 - 2.6 Maintain NAEMD certification - Submit to your provider agency proof of successful completion of the NAEMD recertification process that includes 24 hours continuing education and recertification examination.