

Honorable Board of Supervisors  
Administration Building  
Oakland, CA 94612

**March 12, 2019**

Dear Board Members:

**SUBJECT: INCREASE TO THE SERVICE AGREEMENT OF THE CALWORKS INFORMATION NETWORK (CALWIN) CONSORTIUM OF COUNTIES AND DXC TECHNOLOGY SERVICES LLC, HEREINAFTER REFERRED TO AS “DXC” (FORMERLY HP ENTERPRISE SERVICES, LLC, “HPES”)**

**RECOMMENDATION**

Approve an award increase to the Service Agreement (Procurement No. 16206) with DXC Technology Services LLC (DXC), (Principal: Barbara Anderson; Location: Tysons, VA) for CalWORKs Information Network (CalWIN) Development, Implementation, Maintenance and Operation Services for the 18 CalWIN counties due to increases in the County share of costs as well as additional services and licenses needed within the County, with no change in the period of 2/1/15 – 1/31/20 with optional extensions to 1/31/25, increasing Alameda County’s share of the costs from \$26,099,542 to \$29,708,521 (\$3,608,979 increase) over the base 5-year term.

**SUMMARY/DISCUSSION**

This Agreement is for the operation of the CalWIN system. Alameda County is a member of the 18-county CalWIN consortium. CalWIN is one of four systems developed in California to meet the goals of a Statewide Automated Welfare System (SAWS) to automate case management and eligibility determination for families and individuals applying for CalWORKs, Food Stamps, General Assistance and Medi-Cal. CalWIN is Alameda County’s central system for handling eligibility for 400,795 cases at any given time.

A key component of the DXC Technology Services LLC (DXC) Maintenance and Operations contract is State and federal funding covering 94-96% of the cost of the contract through the CalWIN budget. Only a small County share (4-6%) for General Assistance/General Relief programs percent requires County-only funding.

The CalWIN System was implemented in Alameda County on December 2005 and requires ongoing maintenance and operation services provided by DXC.

On March 3, 2015, your Board approved and signed the standard agreement with DXC with a five-year term in the amount of \$26,099,542. However, the consortium as well as County direct services have required extra services from DXC, and invoicing has exceeded the total contract award amount. The excess amount requested is fully covered with an increased CalWIN allocation from the state Department of Social Services. Approval of the recommendations will allow funding flexibility within the five-year term.

**SELECTION CRITERIA/PROCESS:**

*On March 3, 2015, (File No. 29529, Item No. 6) your Board approved the existing contract with DXC for CalWIN Development, Implementation, Maintenance and Operation Services for the 18 CalWIN counties. In 1999 the WCDS consortium counties gained State and Federal approval for the CalWIN project. As a result of a competitive and extensive RFP bid process completed by the consortium, DXC is selected as the vendor for CalWORKs Information Network (CalWIN) Development, Implementation, Maintenance and Operation Services for the 18 CalWIN counties. And the agreement with DXC is negotiated with participation of WCDS, County, and State officials.*


**FINANCING:**

The requested augmentation of the cost of the CalWIN system maintenance and operations is \$3,608,979, bringing the total cost to \$29,708,521. There is sufficient appropriation in SSA's approved FY 18/19 budget to cover this year's costs. State and federal funding covers 94-96% of the costs; Realignment covers the county share. There is no change in Net County Cost.

**VISION 2026 GOAL:**

Operation and maintenance of the CalWIN system meets the 10X Goal-Pathway of **Employment for All** in support of our shared vision of **Prosperous and Vibrant Economy**.

Sincerely,

DocuSigned by:  
  
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Lori A. Cox  
Agency Director

Attachment: DXC CalWIN Letter



# CalWIN M&O Vendor Contract

March 1, 2019

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**TO: Jerome Graham, Alameda County Operations and Policy Advisory Committee Member**

**FROM: Holly Murphy, WCDS Director of Finance**

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On October 8, 2014, a memo was issued to the WCDS counties regarding the distribution of costs associated with the DXC Agreement (formerly known as Hewlett Packard). This memo provides an update to the amounts previously provided.

The original estimate for Alameda County was based on a historical expense percentage of 8.5%, which resulted in an estimated allocation of \$26,099,542 of the total base term contract value of \$305,999,119. Based on the standard sharing ratios identified in Exhibit A, Financial Matters, Alameda's portion of the costs may be calculated using 9.3%, which equates to \$28,457,918 of the total base term contract value of \$305,999,119.

In accordance with Section 13, Separate Services and Products of the DXC Agreement, Counties may ask Contractor to sell it equipment, third-party software licenses, or deliverables, and to perform special jobs. To date, Alameda County has approved additional services that equate to \$1,250,603.

Combined, the total equates to \$29,708,521, as summarized below.

<b>Alameda County</b>	<b>Actual and Projected DXC Expense Percent</b>	<b>Combined Total</b>
Share of Total	9.3%	\$28,457,918
Separate Services	100.0%	\$1,250,603
<b>Total</b>		<b>\$29,708,521</b>

If you have any questions or need additional information, please contact Holly Murphy at 916-549-5696 or via email at [Holly.Murphy@CalWIN.org](mailto:Holly.Murphy@CalWIN.org).