



ALAMEDA COUNTY INFORMATION TECHNOLOGY DEPARTMENT

ITD HQ - 393 13TH STREET, OAKLAND, CA 94612 • (510) 481-3700

TIM DUPUIS
CHIEF INFORMATION OFFICER

May 23, 2022

Honorable Board of Supervisors
County of Alameda County
1221 Oak Street, Suite 536
Oakland, California 94612-4305

SUBJECT: AUTHORIZE AN AGREEMENT (PROCUREMENT CONTRACT NO. 22351) WITH JUMP TECHNOLOGY SERVICES, LLC. TO PROVIDE NEW FEATURES AND THE CONTINUATION OF LICENSES AND SUPPORT OF SOFTWARE PRODUCTS TO SOCIAL SERVICES AGENCY FOR THE TERM OF 7/1/22 - 6/30/23 FOR A NOT-TO-EXCEED AMOUNT OF \$99,115.04

Dear Board Members:

RECOMMENDATION:

Approve the following recommendations:

- A. Approve Procurement Contract No. 22351, under Sole Source No. #8220, with JUMP Technology Services, LLC (Principal: Denise Brinkmeyer; Location: Oklahoma City, Oklahoma) to provide new features to be completed by 6/30/22 and case management software and support for the Social Services Agency, for the term of 7/1/22 - 6/30/23, for a not-to-exceed amount of \$99,115.04; and
- B. Delegate authority to the Chief Information Officer, or his designee, to negotiate and execute the contract subject to review and approval as to form by County Counsel and submit an executed copy of the contract to the Clerk of the Board for filing.

DISCUSSION/FINDINGS:

JUMP Technology Services LLC, (ALCO Vendor ID # 106048) provides Leaps (the web application) for Adult Protective Services case management software for the Social Services Agency (SSA) at the County of Alameda. This software allows Adult Protective Services to establish, track, and audit clients; enabling SSA to better target resources and empower field staff with efficiency and accuracy.

The continued use of this software and their support services will allow SSA to continue to manage their cases in a single system.

Honorable Board of Supervisors

May 9, 2022

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In the interest of meeting necessary project deadlines and to ensure continuity and uninterrupted service by JUMP Technology Services LLC., it is requested that your Board delegate signing authority to the CIO.

SELECTION CRITERIA AND PROCESS

JUMP Technology Services LLC., is the sole authorized provider of this product and services. On May 9, 2022 the General Services Agency approved this item as a sole-source exception: SS #8220 as per section V Item A. The procurement is for the support of software license, upgrades, and training. Additionally, SLEB waiver 8245 in the amount of \$99,115.04 was issued by the Office of Acquisition Policy on May 18, 2021 and expires June 30, 2023.

FINANCING:

Appropriations for the increase in this contract are included in the Information Technology Department's FY 2022-23 Approved Budget. No additional appropriations are required and there will be no increase to net County cost.

VISION 2026 GOAL:

This software upgrade meets the 10X goal of **Accessible Infrastructure** in support of our shared vision of a **Healthy Environment**.

Sincerely,

DocuSigned by:



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Tim Dupuis

CIO

cc: Denise Brinkmeyer, Principal, JUMP Technology Services, LLC