

ACMC + CHCN:
The Chocolate Peanut Butter Cup of
Alameda County Healthcare



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Timeline



❧ May-July 2012

❧ Ambulatory Electronic Health Record

❧ Eastmont, Winton, Newark

❧ November 2012

❧ Inpatient Electronic Health Record

❧ John George Psychiatric Pavilion

❧ Including Psych Emergency

❧ Fairmont

❧ Rehabilitation services and Skilled Nursing Facility

Timeline



- ❧ February 2013: Inpatient Electronic Health Record
 - ❧ Highland Hospital
- ❧ Q2 2013: Highland Care Pavilion opens
- ❧ Q2-3 Soarian Financials
 - ❧ All campuses, Big-Bang
- ❧ Late 2013
 - ❧ Ambulatory Electronic Health Record
 - ❧ Highland primary care
 - ❧ Highland Specialty care

Healthcare Information Exchange



- ❧ Private HIE (in discussion)
 - ❧ Provide clinician portal between CHCN and ACMC
 - ❧ ACMC → CHCN alerting (ED, Inpatient)
 - ❧ Provide Referral ordering and Consolation response
 - ❧ Eventual actual data interchange between EHR
 - ❧ Patient portal access
 - ❧ Result distribution
 - ❧ Provider Messaging
 - ❧ Connection with Public HIE (HSBA)

Benefits



- ❧ **It is all about the Patient (level data)**
- ❧ **Reducing medical errors**
 - ❧ Allergy/Problem list information → Clinical Decision Support
- ❧ **Eliminating manual steps which delay care**
 - ❧ Phone calls, Faxes
 - ❧ Repeat visits
- ❧ **Reducing Admissions/Readmissions**
 - ❧ Improve coordination of care
- ❧ **Reducing unnecessary tests and procedures.**
 - ❧ Once and done + results
- ❧ **Increasing efficiency of practitioners**
 - ❧ Pulling information in (Lab, Rad)
 - ❧ Availability → Reference-ability