

State of California
Disaster Service Worker Volunteer Program

Disaster Service Workers (DSW) are volunteers who provide disaster relief service during a declared disaster. Disaster service is designed to aid in the response and recovery phases in a disaster or emergency. It does not include the day-to-day emergency response activities typically associated with, for example, law enforcement, fire services or emergency medical services.

The DSW volunteers must be registered with the local Emergency Operations Center (EOC). The Alameda County Emergency Operations Center can be reached at (925) 803-7800

Injuries sustained by DSWs are covered through the State of California Disaster Service Worker Volunteer Program (<http://www.calema.ca.gov/PlanningandPreparedness/Pages/Disaster-Service-Worker-Volunteer-Program.aspx>). It provides workers' compensation benefits to registered Disaster Service Worker (DSW) volunteers who are injured while participating in authorized disaster-related activities, including pre-approved training. The Program also provides the local EOC with limited immunity from liability.