



# Alameda County Department of Child Support Services

IVR Documents by FAX Directory (Doc #1000)

Office hours: 8:30am to 5pm, Monday through Friday

This office is closed on all County holidays.

We are located at:

**2901 Peralta Oaks Court  
Oakland, CA 94605**

Thank you for requesting a copy of our documents available via FAX. To have one of the following documents faxed to you, simply:

- Call our toll-free number 1-800-809-2955
- Press 1 for English
- Press 4 for information regarding our office and services
- Press 4 for a directory of information that can be faxed to you
- Type the document number
- Type your fax number

<b>Document Number</b>	<b>Document Information</b>
1000	IVR Directory
1001	Directions to DCSS & the Courthouse
1002	Your CalWORKS to Non-CalWORKS Transition Brochure
1003	Changing Your Child Support Order Brochure
1004	Enforcement & Intercept Programs Brochure
1005	Establishing Paternity Brochure
1006	Child Support Info for the Incarcerated Parent Brochure
1007	Information for the Non-Custodial Parent Brochure
1008	Opening A Child Support Case Brochure
1009	The Summons & Complaint and Proposed Judgment Brochure
1010	The Child Support Wage Assignment Brochure

1011	Interest Calculation on Your Child Support Account Brochure
1012	Your Guide to Child Support Services Brochure
1013	Court Order Request Form (for active DCSS cases only)
1014	Request for Payment History
1015	Case Status Request
1016	Child Support Verification for housing authority
1017	Family Law Facilitator (Paternity Issues)
1018	Billing Statement Example
1019	Application for Services
1020	Information for Employers
1021	General Services Information
1022	Title Company Information
1023	Our Office Hours, Fax Numbers, Mailing Address
1024	IVR Short Cuts Card
1025	Combo: Both Documents #1012 and #1021
1026	Combo: Both Documents #1008 and #1019
1027	IVR Navigation Tool