

ASSAULT | ABUSE (#7006)**Routine Medical Care**

- Level of distress - Is patient a trauma victim? If yes, see trauma protocol
- Provide emotional support to the victim and the family
- Contact appropriate law enforcement agencies

1. **CHILD ABUSE / ELDER ABUSE / DOMESTIC VIOLENCE:** In **any** situation where the rescuer has reason to suspect Child or Elder abuse, or Domestic Violence:
 - 1.1 Immediately notify the appropriate law enforcement agency.
 - 1.2 Reasonable effort will be made to transport the patient to a receiving hospital for evaluation. Immediately inform hospital staff of your suspicions.
 - 1.3 Document all pertinent observations on the patient care report.
 - 1.4 Immediately (or as soon as practical) contact **the appropriate agency** by telephone and give a verbal report.
 - 1.5 A **written report** for child / elder abuse **must be filed** within 36 hours.

- **TO REPORT CHILD ABUSE:**

Child Protective Services

24100 Amador St.
Hayward, CA 94544
(510) 259-1800 - 24 hour number

- **TO REPORT ELDER OR DEPENDENT ADULT ABUSE:**

- ✓ by staff at a licensed health care facility contact:

California Department of Licensing**(510) 286-4201** (adults 18-59)**(650) 266-8800** (adults > 60)**Ombudsman****(510) 638-6878**

- ✓ at home, or by a visitor or another resident at a licensed health care facility contact:

Adult Protective Services

6955 Foothill Blvd., Suite 300

Oakland, CA 94605

(510) 577-1900 - 24 hour number

After 5 pm M-F and weekends, an operator answers this line and can page a social worker (if needed.) If the patient was assaulted or has suffered serious neglect contact local law enforcement.

- **TO REPORT DOMESTIC VIOLENCE:**

Notify local law enforcement or receiving hospital staff.

(8/07)

2. **SEXUAL ASSAULT:** Patients should be transported to the appropriate facility for evaluation regardless of the hospital's diversion status.
 - ✓ **Adult patients:** Alameda County Medical Center, Washington Hospital or ValleyCare Medical Center.
 - ✓ **Pediatric patients:** Children's Hospital