

# ALAMEDA COUNTY FIRE DEPARTMENT



*"Dedicated to Superior Service"*



*"We will provide the highest level of service to our communities by valuing our members: promoting positive leadership; and dedicating ourselves to excellence."*



# Who We Are

- **Regional Fire Service Industry Leader**
  - Expansive service delivery and reduced costs
  - Local Control, Cost Control , Local Identity
- **ACFD Fire and Emergency Services Strategic Business Plan**
  - Partnerships, Innovation and Strategic Management
  - Participatory High Performance Organization
  - Regional Leadership
- **Labor Management Partnership**
  - Creating and Living the ACFD Philosophy

“Making the Commitment”



# Alameda County Fire Department

## Emergency Operations

- 28 Fire Stations
- 404 Career Personnel, 80 Reserve Firefighters
- 25 Engines, 7 Trucks, 1 Heavy Rescue & 4 Battalion Chiefs (24 / 7)

## Specialized Equipment

- 1 Bull Dozer, 3 Zodiac Rescue Boats, 1 2500 Gallon Water Tender
- Type I Heavy Rescue, State Certified
- Type I Hazardous Materials Response Team, State Certified



# Mission Statement

*“We will provide the highest level of service to our communities by valuing our members, promoting positive leadership and dedicating ourselves to excellence”*

*“Making the Commitment”*



# Core Values

Customer Service

Valuing Our Members

The Organization

Strategic Management

Regional Cooperation

*“Being Responsible For Ourselves  
And Each Other”*



# The Chief's Vision

- An organization that maintains and builds upon the collaborative relationship between labor and management and the established PDMP and membership input processes.
- A Metro Department that provides seamless increased service levels and decreased costs to as many citizens and communities within Alameda County as possible.
- An organization that reflects the communities we serve and demonstrates the synergy and community benefits that comes from a well trained, respectful and professional workforce with many backgrounds and skill sets.
- An organization that provides high quality all risk response capabilities and specialized services that set us apart from other fire departments within our region.



# The Chief's Vision

- An organization that has state of the art administration, support services, equipment, training and stations that supply our members with what is needed to do their job while providing comfort, safety and pride.
- To be a visible leader in regional partnerships for the purpose of enhancing services to all communities within Alameda County. (This is not the easy way to do business.)
- An organization that prepares our members to assume future leadership roles with the training and skill set necessary to take the ACFD to the next level.
- An organization that integrates and demonstrates its mission statement, philosophy and core values at all levels of the organization.
- An organization that is committed to developing and implementing annual and long range strategic business planning.