



ALAMEDA COUNTY DEPARTMENT OF  
ENVIRONMENTAL HEALTH  
CERTIFIED UNIFIED PROGRAM AGENCY (CUPA)  
1131 HARBOR BAY PARKWAY  
ALAMEDA, CA 94502  
PHONE (510) 567-6700      FAX (510) 337-9335

### SATISFACTION SURVEY

The Alameda County Department of Environmental Health has been designated by the State of California to oversee State and Federal environmental requirements for areas of Alameda County. Our goal is to provide the business community with the best possible service and your comments are vital to our success. Please help us to serve you and the community better by taking a few minutes to complete this survey and return it to our office in the self addressed stamped envelope provided.

***What was the nature of your contact with us?***

- |  |   |
|--|---|
| <input type="checkbox"/> CUPA Program Inspection<br><input type="checkbox"/> Program Questions<br><input type="checkbox"/> Help with Forms<br><input type="checkbox"/> Notice of Violation | <input type="checkbox"/> Telephone Call<br><input type="checkbox"/> Correspondence<br><input type="checkbox"/> Plan Check<br><input type="checkbox"/> Other _____ |
|--|---|

STATEMENTS	STRONGLY AGREE	AGREE	NEUTRAL	DISAGREE	STRONGLY DISAGREE	DOES NOT APPLY
Staff was courteous and helpful.						
Staff provided information useful to our business.						
Information was provided promptly.						
The CUPA forms are user-friendly and the instructions were clear.						
Staff acted in a professional manner.						
My overall experience was positive.						

***If you disagree or strongly disagree with any of the above, how could we improve or resolve the problem(s)?***

***Additional comments:***

***(Optional) Your Name, Facility, Phone Number***

IF YOU HAVE ANY QUESTIONS OR COMMENTS PLEASE CONTACT:

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