



FOR IMMEDIATE RELEASE

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**ALAMEDA COUNTY RECEIVES 7 ACHIEVEMENT AWARDS AT  
NATIONAL ASSOCIATION OF COUNTIES CONFERENCE**

Thanks to its innovative use of technology and imaginative approaches to addressing key challenges, Alameda County came away with seven Achievement Awards at the National Association of Counties (NACO) National Conference earlier this month. Five of the awards went to the County's Information Technology Department for its innovative use of technology to engage residents. Awards also went the District Attorney's Office and the Probation Department. The winning Alameda County entries were:

- The Information Technology Department for its **"ALCO Shuttle App,"** which provides County employees and the public instant access to information – including schedules and details about stop locations – about the weekday shuttle service that connects key County facilities to BART and other public transportation hubs.
- The Information Technology Department for its **"Canvassing App,"** a new mobile tool for County staff that reduced by 50 percent the effort involved in the annual canvassing of business properties, eliminated the use of paper forms, improved the quality of data collected and created the opportunity to increase tax revenue by canvassing more properties.
- The Alameda County **Data Sharing Initiative**, launched by the County Administrator's Office and spearheaded by the Information Technology Department, which provides easy public access to records and information about County business and operations. The Initiative has generated great new tools to enhance public access to government and community services.
- Several **elections-related mobile apps** developed by the Information Technology Department that provide important time-sensitive information to voters, poll workers and candidates about local elections.
- The **"My Property App"** created by the Information Technology Department that allows users to find out everything they need to know about properties in Alameda County. Users can use the app to pay property taxes, peruse County property maps and determine assessment information.
- The Alameda County Probation Department for its **Youth Transition Center**, a first-of-its kind project that leverages the resources of multiple County agencies to assist youth transitioning from the juvenile justice system. The Transition Center is a model for collaborative efforts that aim to decrease re-arrest rates and build community supports to help young people transform their lives.
- The Alameda County District Attorney's Office for its **Youth Empowerment Program**, which offers a wide range of integrated services to children who have witnesses or who are victims of family violence. The program provides a safe and nurturing play space, access to a County library, onsite tutoring, an opportunity to attend summer camp and other services to ensure children of all ages have the chance to thrive.

"We are extremely proud of the recognition Alameda County has received from colleagues from around the country," said Susan S. Muranishi, Alameda County Administrator. "The broad range of services recognized through these awards underscores the commitment shared throughout the Alameda County organization to finding ways to be more efficient and better serve our residents."

Added Supervisor Keith Carson, who serves on the NACO Board of Directors: "Our County employees and departments are constantly thinking about new ways to engage our residents and in doing so they are redefining the way local government delivers important services. Now our government partners from around the country are taking notice."