



SUSAN S. MURANISHI COUNTY ADMINISTRATOR

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FOR IMMEDIATE RELEASE

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ALAMEDA COUNTY SELECTED FOR 7 ACHIEVEMENT AWARDS BY NATIONAL ASSOCIATION OF COUNTIES

Alameda County has been selected to receive 7 Achievement Awards from the National Association of Counties (NACo), for a wide range of programs that include initiatives in the areas of environmental protection, improved customer service through technology, and improving health outcomes and school attendance records of local youth.

One winner, the Alameda County District Attorney's Office's "Safety Net Program," which works to help youth exploited through the commercial sex trade, was judged "Best of Category" in the Children and Youth Category, out of entries from counties across the United States.

The District Attorney's Office also won an Achievement Award in the Criminal Justice and Public Safety category for its "Health, Education and Attendance for Life (H.E.A.L.) program, a partnership with the County's Healthcare Services Agency that is effectively addressing the links between health struggles faced by children in local schools and excessive school absences.

"These awards not only are a validation of the innovative work being done across our County organization," said Susan Muranishi, Alameda County Administrator. "They also reflect the significant progress we have made in protecting the environment, supporting our community's most vulnerable residents and finding efficient, cost-effective new ways to do business."

Other Alameda County Achievement Award winners for 2016 are:

- The County's General Services Agency for its "Green & Healthy Events Program, which trained employees in 20 County agencies, as well more than 18,000 people from the community, on how to put on events that are healthy, sustainable and minimize waste. The program won in the Energy and Sustainability category and was lauded for taking a "replication-ready approach" that can be followed by agencies everywhere.
- The County's Information Technology Department won four awards in the Information Technology category for a wide range of projects. Winning projects were:
 - The "Alameda County Permit Portal," a one-stop-shop available to the public for obtaining licenses and permits. The online portal helps residents receive the approvals they need to upgrade property, start businesses and undertake many other tasks regulated by local government.
 - "Innovate AC," an initiative engaging Alameda County's 9,600 employees about efforts led by the Board of Supervisors and County Administrator to remake the County organization to be more visionary and innovative in serving shifting public needs. The plan included numerous employee town hall meetings and a new website where employees are urged to contribute ideas for improving County services.
 - "New Collaboration Tools (SKYPE)." The County implemented Skype Countywide to improve internal and cross-department collaboration. This allows for virtual meetings that can prevent inefficiencies and costs associated with travel between different County worksites.

• The "Technology Re-use Program" which has created a streamlined process for Alameda County to centrally collect employee computers and other electronic equipment, wipe them of all data and prepare them to be re-used. This has allowed many employees to receive repurposed technology and prevented the County from incurring costs associated with purchasing new devices. Those devices that truly have reached the end of life are recycled in an eco-friendly manner.

Scott Haggerty, President of the Alameda County Board of Supervisors, said: "We are extremely proud of the national recognition that Alameda County is receiving from NACo this year for pushing the envelope in terms of finding better ways to serve our residents."

Added Supervisor Keith Carson, a member of the NACo Board of Directors: "It's gratifying to see such a wide range of excellent County programs being recognized for the innovative ways they are addressing ongoing challenges facing all local governments."