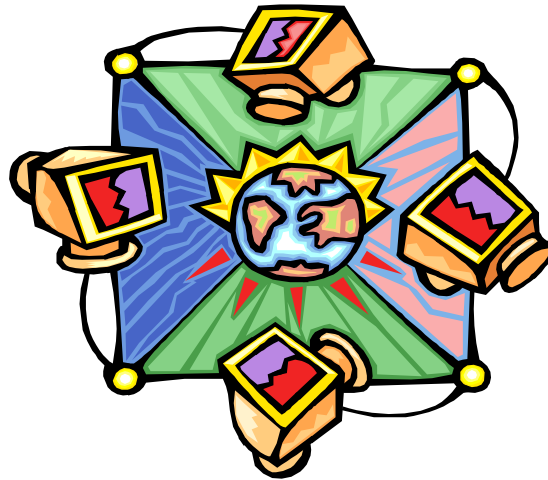


# INFORMATION TECHNOLOGY DEPARTMENT

Function & Organization Chart - FY 2003 -2004



## MISSION STATEMENT:

Provide information technology consulting, systems development, ALCOLINK Financials/HRMS, internet and intranet, data center services, application support, and network services to county departments and agencies.

Budget Unit #	Budgeted Positions
112	197.2
203	1.00
Total	198.2

# INFORMATION TECHNOLOGY DEPARTMENT (112)

- Provide information technology consulting, system development, ALCOLINK Financials/HRMS, internet & intranet, data center services, application support, and network services to county departments and agencies

**1.0 - DIRECTOR, INFORMATION TECHNOLOGY**

1 - Secretary II

## TECHNICAL SERVICES SECTION

**1 - Deputy Director**

- Provide technical software support services

8 - Sr. Software Analyst (4 unf)  
 1 - Senior Systems Analyst  
 1 - Software Analyst II  
 1 - Software Analyst Trainee/I

## ADMINISTRATIVE SERVICES

**1 - Administrative Services Officer**

- Provide administrative, personnel, staff and contractor recruiting, human resources/affirmative action, financial, budget, billing, and clerical support

1 - Financial Services Specialist II  
 1 - Secretary I  
 1 - Supply Clerk II  
 1 - Account Clerk II  
 1 - Payroll Records Clerk  
 2 - Clerk II

## SYSTEMS & PROGRAMMING DIVISION

**1 - Assistant Director, ITD**

### SYSTEMS & PROGRAMMING

- Develop client/server business solutions, design data warehouse architecture and decision support reporting capabilities, and develop enterprise server solutions
- Provide system and programming services for the design, development, and programming of new applications, enhancements to existing systems, program modifications, and maintenance
- Provide worldwide electronic mail, internet web page creation, and County intranet applications development

8 - Information Technology Manager  
 1 - Administrative Services Officer  
 44 - Senior Systems Analyst  
 25 - Systems Analyst (5 unf)  
 23 - Programmer Analyst  
 5 - Programmer I/II (1 unf)

## INFRASTRUCTURE & OPERATIONS

**1 - Chief Technology Officer**

### INFRASTRUCTURE SERVICES GROUP

- Provide countywide network design, installation and support
- Management of centralized PC LAN servers
- Technical administration of centralized county services

1 - Deputy Director, Network Services  
 6 - Data Processing System Specialist (3 unf)  
 Senior Network Services Analyst (2 unf)  
 2 - Network Support Technician II  
 3 - Network Services Analyst II (1.67 unf)  
 1 - Information Systems Specialist  
 5 - Information Systems Analyst

### BUDGET UNIT 203 (CORPUS)

- Provide Courts liaison

1 - Staff Services Assistant

### DATA CENTER

- Provide data center operations, teleprocessing network support, production support, help desk, and equipment maintenance services
- Provide change control and problem management
- Provide long range equipment planning, RFP process, equipment alternative evaluation and acquisition

2 - Mgr. Computer Operations  
 5 - Computer Operations Supervisor  
 4 - Sr. Computer Operator  
 2 - Computer Operator II  
 2 - Data Processing Technician I/II  
 22.6 - Information Technology Spec I/IV  
 9 - Technical Support Specialist I/II (1 unf)  
 1 - Specialist Clerk