

AGENDA ITEM REQUEST

Community Corrections Partnership Executive Committee (CCPEC)

Note: This agenda item request is due at least six (6) weeks prior to CCPEC meeting.

Email requests to ProbationCommunityPrograms@acgov.org.

TO: Community Corrections Partnership Executive Committee (CCPEC)
c/o Alameda County Probation Department
Brian K. Ford, Acting Chief Probation Officer
1111 Jackson Street, P.O. Box 2059
Oakland, CA 94604-2059

FROM: **Name:** Gina Temporal
Title: Contracts Administrative Manager
Agency/Organization/Department: Alameda County Probation Department
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This agenda item is being submitted for consideration by the Community Corrections Partnership Executive Committee (CCPEC) at their meeting on March 18, 2023.

Title/Subject/Description: Funding Request to extend the Family Reunification contracts with two providers, Centerforce and Chinese for Affirmative Action for six months while GSA-Procurement completes a new competitive bid process.

Background Information: The Alameda County Probation Department (ACPD) contracted with Centerforce, Chinese for Affirmative Action (CAA) and Tri-Cities Community Development Center. The current contract term is from February 1, 2019 to July 31, 2024. Tri-Cities Community Development Center's contract expired on January 31, 2024. The Family Reunification contracts have reached the five-year term limit and is required to be competitively bid per County procurement policies. ACPD has been working with GSA-Procurement on a new RFP; however, due to RFP delays we're requesting an extension and increase for six months.

Fiscal Impact*, if any: \$595,768 (Centerforce = \$353,030 and CAA = \$242,738)

Recommended action to be taken: Approve a six-month extension with an increase of \$595,768, to continue family reunification services for realignment eligible clients.

**When requesting funding, please answer the questions in either Section 1 or 2 below. If requesting funding for a new program idea, answer the questions in Section 1. If requesting funding for a program with an existing AB 109-funded contract, answer the questions in section 2.*

Signature: *Gina Temporal*

Print Name and Title: Gina Temporal, Contracts Administrative Manager

Section 1: Requesting Funding for a New Idea

Addressed in the Logic Model

A logic model from the Programs and Services Workgroup may be attached in lieu of answering the following questions:

- What part of the AB 109 population do you propose to serve? (For example: unhoused individuals, clients disengaged from Probation services etc.)
- Which client needs are being addressed? (For example: housing, employment, substance abuse etc.)
- What are the objectives and benchmarks for success of the proposed program/activity?
- What are the resources and activities required by an organization to make the program successful? (For example: staffing, development of workshops etc.)
- How will Probation Officers inform clients about the program/activity?
- If referrals don't come from Probation, how will clients be informed of the program/activity?

Background Research

- Is the initiative evidence-based or a promising new idea?
- If this is an evidence-based program, what does the research say about it?
- If there is existing research, was the research done on a population similar to the population the program anticipates serving?
- Is Probation funding any similar activities?
- If Probation is funding similar activities, what is unique about this program/activity, why is it necessary?
- Lived experience can often provide a layer of knowledge often not captured by traditional research methods. Please provide any anecdotal knowledge based upon lived experiences that contributes to or strengthens your proposed program/activity.

Fiscal Impact

- What is the total proposed budget for this program/activity?

Section 2: Request to Renew or Extend an Existing Contract

Provider: Centerforce

Information About the Program

- What part of the AB 109 population was served under the previous contract? (For example: unhoused individuals, clients disengaged from Probation Services, etc.) [Clients with family reunification needs.](#)
- What client needs were addressed? (For example: housing, employment, substance abuse etc.) [Centerforce provide to support to clients on their journey reuniting with their families.](#)
- How many people did your organization serve under the contract? [See attached data sheet.](#)
- How many people was your organization expected to serve under the contract? [Contractor shall be able to serve a minimum of 180 eligible clients \(pending referral and/or approval by ACPD\) over the initial 12-month contract period.](#)
- Please provide a summary of the program. [The goal of this family reunification program, Parenting and Learning for Success \(P.A.L.S.\), efforts are to assimilate clients back into their families and the community as well as establish permanency through parenting classes. The program offers various supports and services promoting healthy family relationships, such as: parenting classes, counseling services, barrier removal services as well as assistance with childcare, groceries, transportation, pro-social family activities, housing stipends... and more. Family is anyone who offers positive support, whether biological or non-biological; family can include friends, church members and others in your network that are pro-social influences.](#)
- Please provide a list of the objectives achieved by the program/activity. [See attached data sheet.](#)
- Did your organization invest any resources to make the program/activity successful? (For example: staffing, development of workshops etc.) [Yes. We did a series of in-house trainings on how to increase client interactions, how to interact with clients, and how better use concrete services. We also moved communication to the cloud \(SharePoint\) for file storage, information sharing, and project management. A training was recently held on SharePoint. Everyone must be fully functional with SharePoint by April 30, 2024. We also did a recent training on Emergency Management.](#)
- Did you do any outreach to the target population, outside of referrals by Probation? If so, what were the results of your outreach? [Yes. We are a steady partner of CORE \(Rubicon's Center of Re-entry Excellence\). We participate in its quarterly resource fairs, and regularly attend other events to enlist new clients. CORE created space for us on an ongoing basis as a partner. We also recruit directly from Santa Rita jail and take referrals through phone and email queries.](#)
- Describe how successfully your organization achieved your contract milestones and the other contract deliverables? [We met or exceeded every milestone and achieved every contract deliverable. We never once fell behind.](#)

Background Research

- Is the program/activity evidence based or a promising new idea? [Evidence-Based Program](#)
- If the program/activity is an evidence-based program, what does the research say about it? [The impact of an individual's involvement in the criminal justice system and/or incarceration on one's family cannot be overstated. Each component of the client's familial network feels the impact of incarceration and has the potential to play a role in the success or failure of a client's reentry process. As difficult as the period of incarceration is on families, a client's return home presents additional significant challenges that take a toll on family relationships. For the purposes of this RFP, the term family is broadly defined because a client's support system likely includes a more expansive set of prosocial supports that](#)

influence a client's reentry experience. Family is defined as immediate and extended family members, as well as neighbors, pastors, and other people within a person's social network that are considered "influencers" in a client's life. In making the transition back into the community, former inmates turn to their spouses, parents, siblings, grandparents, and other family members for assistance. These family members become the "front line" of reentry, providing formerly incarcerated individuals with critical material and emotional support including shelter, food, clothing, leads for jobs, and guidance in staying sober or avoiding criminal behaviors.

- If there is existing research, was the research done on a population similar to the population served? Research demonstrates that strategies targeting stronger relationships between returning citizens and their families positively impact intermediate and long-term reentry outcomes such as avoiding drug and alcohol abuse and finding employment. In the long term, research has shown that contact during incarceration and family support through reentry have significantly lower rates of re-offense, reconviction, and recidivism. For these reasons, ACPD partners with CBOs that facilitate the reconnection of reentry clients and their family members to support long-term behavioral change, improve prosocial outcomes, and significantly reduce the likelihood that the client will reoffend.
- How do milestones/contract deliverables compare to the outcomes of similar work in other jurisdictions? These services are specific to Alameda County clients.
- Is Probation funding any similar activities? No
- If Probation is funding similar activities, what is unique about this program/activity, why is it necessary? n/a
- Lived experience can often provide a layer of knowledge often not captured by traditional research methods. Please provide any anecdotal knowledge based upon lived experiences that contributes to or strengthens your proposed program/activity. We hire full-time lived experience individuals given their deeper understanding of the issues clients face. Two of our five program employees are lived experience, joining us as case managers after having been clients. Mike D. had been in prison for 25 years. While in prison, he wrote and published seven books. Today, he uses creative writing as a therapeutic-self-expression tool for clients. Mike has worked for Centerforce for six years. Yesterday was Natriece S,'s second anniversary with Centerforce. She has a special interest in children and interacts well with families. She's working on a bachelor's degree in Early Childhood Education at Western Governors University by night while serving our clients by day. She has a background in business and worked as an operations manager before incarceration. She is highly effective at helping client's budget and get organized.

Program Data

- How many people were referred to the program/activity by Probation? See attached data sheet.
- Why should the contract be extended/renewed rather than going out to bid? This extension is needed to prevent a gap in services while GSA-Procurement completes a new procurement process.
- Please provide program milestones and other contract deliverable data. See attached data sheet.
- Has this contract been extended before? If so, how many times and why? Yes, in accordance with the contract terms.

Original: 2/1/2019 – 1/31/2020, \$499,622

First Amendment: 2/1/2020 – 4/30/2020, \$512,622 (\$13,000 increase)

Second Amendment: 5/1/2020 – 1/31/2022, \$2,480,544 (\$1,967,922 increase)

Third Amendment: 2/1/2022 – 1/31/2024, no increase

Fourth Amendment: 2/1/2024 – 7/31/2024, no increase

Fiscal Impact

- What is the total proposed budget for the requested program/activity? **\$353,030**
- What was the total budget for the program/activity under the previous contract? **\$2,480,544**
 - If the proposed budget is higher than that of the previous contract, please justify the increase.
 - If the proposed budget is lower than that of the previous contract, please explain.

Provider: Chinese for Affirmative Action

Information About the Program

- What part of the AB 109 population was served under the previous contract? (For example: unhoused individuals, clients disengaged from Probation Services, etc.) **Clients with family reunification needs.**
- What client needs were addressed? (For example: housing, employment, substance abuse etc.) **Centerforce provide to support to clients on their journey reuniting with their families.**
- How many people did your organization serve under the contract? **See attached data sheet.**
- How many people was your organization expected to serve under the contract? **Contractor shall be able to serve a minimum of 20 eligible clients (pending referral and/or approval by ACPD) over the initial 12-month contract period.**
- Please provide a summary of the program. **This Family Reunification program offers various supports and services promoting healthy family relationships, such as: parenting classes, counseling services, barrier removal services as well as assistance with childcare, groceries, transportation, pro-social family activities, housing stipends...and more. Family is anyone who offers positive support, whether biological or non-biological; family can include friends, church members and others in your network that are pro-social influences. This program specializes in support for people from Asian and Pacific Islander (API), immigrant and refugee backgrounds and provides pre-release support (San Quentin and Santa Rita) for individuals and family members, culturally relevant family support groups, case management, peer support, and community immersion activities.**
- Please provide a list of the objectives achieved by the program/activity. **See the attached data sheet.**
- Did your organization invest any resources to make the program/activity successful? (For example: staffing, development of workshops etc.) **Our organization invested in the following resources to make the program successful: staffing, workshop facilitators, direct aid in the form of stipends and gift cards, court accompaniment, and peer-to-peer counseling. These investments made our program extremely successful with participants staying involved with our organization. Furthermore, staff training high touch navigation support--direct family support--intervention with housing and other basic needs. These things contributed to participants not recidivating.**
- Did you do any outreach to the target population, outside of referrals by Probation? If so, what were the results of your outreach? **The additional outreach done outside of the referrals given to us by probation included: word of mouth by other participants and sharing resources at community events. The results of the outreach were that we were able to serve more clients and share more support to individuals AND their families that would prevent more run-ins with the criminal legal system.**
- Describe how successfully your organization achieved your contract milestones and the other contract deliverables? **Our organization was able to successfully achieve our contract milestones through our high touch support. Through this, we provided incentives such as gift cards and support for participant's families such as free groceries and diapers. Through making our participants feel supported in most aspects of their life that is successful for their reentry, they are motivated to see our program through and follow through on the goals they set for themselves.**

Background Research

- Is the program/activity evidence based or a promising new idea? [Evidence-Based Program](#)
- If the program/activity is an evidence-based program, what does the research say about it? [The impact of an individual's involvement in the criminal justice system and/or incarceration on one's family cannot be overstated. Each component of the client's familial network feels the impact of incarceration and has the potential to play a role in the success or failure of a client's reentry process. As difficult as the period of incarceration is on families, a client's return home presents additional significant challenges that take a toll on family relationships. For the purposes of this RFP, the term family is broadly defined because a client's support system likely includes a more expansive set of prosocial supports that influence a client's reentry experience. Family is defined as immediate and extended family members, as well as neighbors, pastors, and other people within a person's social network that are considered "influencers" in a client's life. In making the transition back into the community, former inmates turn to their spouses, parents, siblings, grandparents, and other family members for assistance. These family members become the "front line" of reentry, providing formerly incarcerated individuals with critical material and emotional support including shelter, food, clothing, leads for jobs, and guidance in staying sober or avoiding criminal behaviors.](#)
- If there is existing research, was the research done on a population similar to the population served? [Research demonstrates that strategies targeting stronger relationships between returning citizens and their families positively impact intermediate and long-term reentry outcomes such as avoiding drug and alcohol abuse and finding employment. In the long term, research has shown that contact during incarceration and family support through reentry have significantly lower rates of re-offense, reconviction, and recidivism. For these reasons, ACPD partners with CBOs that facilitate the reconnection of reentry clients and their family members to support long-term behavioral change, improve prosocial outcomes, and significantly reduce the likelihood that the client will reoffend.](#)
- How do milestones/contract deliverables compare to the outcomes of similar work in other jurisdictions? [These services are specific to Alameda County clients.](#)
- Is Probation funding any similar activities? [No](#)
- If Probation is funding similar activities, what is unique about this program/activity, why is it necessary? [n/a](#)
- Lived experience can often provide a layer of knowledge often not captured by traditional research methods. Please provide any anecdotal knowledge based upon lived experiences that contributes to or strengthens your proposed program/activity. [We had a client named John who was the main caretaker of his ill mother who has cancer. He was at risk of going back to jail and serving a long sentence that would not allow him to care for his mother any longer. With the help of our navigator, John was able to avoid serving time and be there to take care of his mother. We also held workshops with John on family and work which helped him to remember his motivations to live a changed life. We also signed John up for the family Reunification Housing Stipend, which helped him to provide support to a loved one for taking him in. John has since successfully completed our program, currently employed and still providing care to his mother.](#)

Program Data

- How many people were referred to the program/activity by Probation? [See attached data sheet.](#)
- Why should the contract be extended/renewed rather than going out to bid? [This extension is needed to prevent a gap in services while GSA-Procurement completes a new procurement process.](#)
- Please provide program milestones and other contract deliverable data. [See attached data sheet.](#)

- Has this contract been extended before? If so, how many times and why? Yes, in accordance with the contract terms.

Original: 2/1/2019 – 1/31/2020, \$143,260

First Amendment: 2/1/2020 – 4/30/2020, \$151,260 (\$8,000 increase)

Second Amendment: 5/1/2020 – 1/31/2022, \$773,212 (\$621,952 increase)

Third Amendment: 2/1/2022 – 1/31/2024, \$1,546,424 (\$773,212 increase)

Fourth Amendment: 2/1/2024 – 7/31/2024, \$1,789,162 (\$242,738 increase)

Fiscal Impact

- What is the total proposed budget for the requested program/activity? \$242,738
- What was the total budget for the program/activity under the previous contract? \$1,789,162
 - If the proposed budget is higher than that of the previous contract, please justify the increase.
 - If the proposed budget is lower than that of the previous contract, please explain.

Signature: *Gina Temporal*

Print Name and Title: Gina Temporal, Contracts Administrative Manager

Family Reunification

Family Reunification Data: Referrals and Active Clients

	October	November	December
Total # of distinct clients referred within the month	19	15	20
Asian Prisoner Support Committee	8	6	8
Centerforce	10	9	13
Tri-Cities	1	0	0
Total # of distinct clients active in program within the month	83	75	69
Asian Prisoner Support Committee	21	24	20
Centerforce	61	51	49
Tri-Cities	1	0	0
Total # of distinct clients who became active within the month	13	7	3
Asian Prisoner Support Committee	2	4	0
Centerforce	11	3	3
Tri-Cities	0	0	0

Notes. Program Data as of February 26, 2024. Some clients may be referred to and active in programs with more than one provider within the month. The number of distinct individual clients are reported in bold.

Family Reunification Data: Client Exits

	October	November	December
Total # of distinct clients who exited during the month	10	9	11
Successfully completed	7	4	8
Expelled	0	0	0
Participant Quit	2	2	1
Deceased	0	0	1
New Arrest/Probation Violation	0	0	0
Term Ended	1	3	1

Notes. Program Data as of February 26, 2024. Clients may have multiple exits and may exits from multiple programs within a month. The number of distinct individual clients are reported in bold.

Family Reunification Data: Clients by Program Phase

	Program Phase	October	November	December
Intake and Enrollment	Intake	13	3	5
	Enrollment	13	3	5
	Orientation	13	3	5
Assessment and Planning	Assessment	10	3	3
	Case Conference	0	0	0
	Provider Service Plan	11	4	3
Program Progress	Mentor Assigned	11	1	5
	Outcome	0	0	0
	Outcome II	0	0	0
	Midway Program Completion	0	0	0

Service Delivery	Barrier Removal	0	32	33
	Adverse Event	0	0	0
	Child Custody/Removal	0	0	0
	Child Custody Restored/Reunification	0	0	0
	Family Support	0	0	0
	Housed with Program Subsidy	24	19	16
	Housed with No Program Subsidy	0	0	0
	Housing Search	0	0	0
Program Exit	Referral Closure	0	0	0
	Inactive	1	2	0
	Program Completed Successfully	7	4	8

Notes. Program Data as of February 26, 2024. There were 2 clients that were assisted with Job Search Activities. There were 1 client who had a Training Completion.

Family Reunification Data: Incentives Distributed to Clients by Method and Purpose

Method	October		November		December	
	N	\$	N	\$	N	\$
Total # of distinct clients by method	24		39		37	
Gas card	0	\$0.00	0	\$0.00	0	\$0.00
Material goods	0	\$0.00	0	\$0.00	0	\$0.00
Clipper card	0	\$0.00	0	\$0.00	0	\$0.00
Bus pass	0	\$0.00	0	\$0.00	0	\$0.00
Debit card	0	\$0.00	1	\$400.00	0	\$0.00
Gift card	0	\$0.00	32	\$10,200.00	35	\$8,400.00
Direct pay to third party	0	\$0.00	0	\$0.00	0	\$0.00
Check	24	\$19,200.00	16	\$12,800.00	13	\$11,200.00
Voucher	0	\$0.00	0	\$0.00	0	\$0.00
Purpose						
Total # of distinct clients by purpose	24		39		37	
Transportation	0	\$0.00	0	\$0.00	0	\$0.00
Household Goods/Furniture	0	\$0.00	1	\$400.00	0	\$0.00
Family Support/Childcare	0	\$0.00	31	\$8,600.00	35	\$8,400.00
Housing Stipend	24	\$19,200.00	18	\$14,400.00	13	\$11,200.00
School Supplies/Textbooks	0	\$0.00	0	\$0.00	0	\$0.00
Program Participation/Attendance	0	\$0.00	0	\$0.00	0	\$0.00
Tuition Assistance	0	\$0.00	0	\$0.00	0	\$0.00
DMV Fees	0	\$0.00	0	\$0.00	0	\$0.00
Program Graduation/Completion	0	\$0.00	0	\$0.00	0	\$0.00
Total Nⁱ and Incentive \$	24	\$19,200.00	39	\$23,400.00	37	\$19,600.00
Average Incentive Amount per Client		\$800.00		\$600.00		\$529.73

Notes. Program Data as of February 26, 2024. The total amount of incentives included at the bottom are the same for method and purpose. The monthly amount is distributed for various purposes across multiple methods.

ⁱTotal # of distinct clients who received an incentive/barrier removal.

