

AGENDA ITEM REQUEST

Community Corrections Partnership Executive Committee (CCPEC)

*Note: This agenda item request is due at least six (6) weeks prior to CCPEC meeting.
Email requests to ProbationCommunityPrograms@acgov.org.*

TO: Community Corrections Partnership Executive Committee (CCPEC)
c/o Alameda County Probation Department
Marcus Dawal, Chief Probation Officer
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FROM: **Name:** Juan Taizan
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This agenda item is being submitted for consideration by the Community Corrections Partnership Executive Committee (CCPEC) at their meeting on March 20th, 2023.

Title/Subject/Description: AB 109 Reentry Services: Sustaining Access and Supporting Success for the Alameda County Justice Involved Reentry Population.

Background Information: In fiscal year 2021-2022, the CCPEC allocated \$1,038,000 to support a contract between Alameda County Behavioral Health (ACBH) and Felton Institute (Felton) to provide intensive services for individuals with severe mental illness who are justice involved. Felton uses a Forensic Assertive Community Treatment (FACT) model aimed at providing reentry case management and treatment services. Felton's program Success: Movement from Incarceration (SMI), has provided services to 134 Alameda County Probation Department clients in South/East Alameda County since February 1, 2020. Felton's contract expires on June 30, 2023. This is the first time ACBH and Felton SMI are returning to the CCPEC for an additional allocation.

Fiscal Impact*, if any: Would require allocation for FY 2023-2024

Recommended action to be taken: Approve a one-year contract extension (July 1, 2023-June 30, 2024) for Felton, Success: Movement from Incarceration reentry program in the amount of \$1,710,354 to ensure continuity and sustainability of services.

**When requesting funding, please answer the questions in either Section 1 or 2 below. If requesting funding for a new program idea, answer the questions in Section 1. If requesting funding for a program with an existing AB 109-funded contract, answer the questions in section 2.*

Signature: _____

Print Name and Title: Juan Taizan, Forensic, Diversion, and Re-entry Services Director

Section 2: Request to Renew, Modify or Extend an Existing Contract

Information About the Program

- What part of the AB 109 population was served under the previous contract? (For example: unhoused individuals, clients disengaged from Probation Services, etc.)
 - Clients referred by Probation, clients recently released from jail, clients disengaged from Probation services, unhoused clients, clients with serious mental illness.
- What client needs were addressed? (For example: housing, employment, substance abuse etc.)
 - Referrals to housing, employment, and government funding agencies (e.g., Social Security). Emergency financial and food assistance. Skill building, counseling, and groups.
- How many people did your organization serve under the contract?

Fiscal Year	FY 2020-2021	FY 2021-2022	FY 2022-2023
Actual FYTD Clients	22	67	45

- How many people was your organization expected to serve under the contract?
 - Felton Success: Movement from Incarceration is contracted to serve 120 clients a year.
- Please provide a summary of the program.
 - Felton’s Success: Movement from Incarceration program provides intensive and comprehensive case management to clients with serious mental illness. The program is based on three phases. First, program staff work to help stabilize the client, meeting immediate basic needs i.e., mental health services, housing, food, Medi Cal enrollment; second, staff help the client transition into the community by providing linkages to presenting needs; third, staff support the client’s sustainability while continuously monitoring and assessing the client’s ability to independently maintain services within their community.
- Please provide a list of the objectives achieved by the program/activity.
 - 2,549 Services Provided
 - 151 Referrals made
 - 17 average # of episodes open per quarter
 - 67 average # of episodes open in FY 21/22
 - Linkages Made:
 - Linked to local primary care provider
 - Linked to Psychiatry Services
 - Resources Provided:
 - Clipper Cards
 - DMV Vouchers
 - Clothes
 - Hygiene Products
 - Gift Cards

- Linked to SSI and Vital Document Establishments
- Did your organization invest any resources to make the program/activity successful? (For example: staffing, development of workshops etc.)
 - Art groups, Black History Month Celebration, Hispanic Heritage, Gender Affirming Trainings, CSEC Trainings, Justice Services Participation in the George Mason Enhance Academy, EMDR Training, Motivational Interviewing Training, Groups of Stages of Change, Team Building Activities, Purchasing Resources such as DSM-5TR, DSM-5, Cultural Humility Trainings, and Trauma Informed Trainings.
- Did you do any outreach to the target population, outside of referrals by Probation? If so, what were the results of your outreach?
 - Yes, Felton staff conducted outreach to Public Defenders, staff and potential clients at Santa Rita.
- Describe how successfully your organization achieved your contract milestones and the other contract deliverables?
 - While Felton Success: Movement from Incarceration did not meet its contract milestone of total clients served last fiscal year, Felton remains committed to achieving this milestone and works hard with its system partners to increase referrals and clients. It is important to note, that the clients referred to the Felton Success: Movement from Incarceration program require a very intensive level of support. It is challenging to retain clients, typically due to the multiple life challenges our clients face (e.g., unstable housing). Felton works extremely hard to extend outreach and engagement efforts and specialize treatment to fit justice impacted individuals and families.

Background Research

- Is the program/activity evidence based or a promising new idea?
 - Interventions and modalities provided by Felton Success: Movement from Incarceration are evidence based. These include:
 - Cognitive Behavioral Therapy/Interventions (CBT)
 - Motivational Interviewing
 - Narrative Therapy
 - Systems Theory
 - Solution Focused Therapy
 - Harm Reduction
 - Cognitive Mapping
- If the program/activity is an evidence-based program, what does the research say about it?
 - Motivational Interviewing is a type of counseling approach that helps our clients resolve feelings of ambivalence and anxiety, empowering our clients in recognizing the stages of change and taking ownership of their transitional journey.
 - FACT Model is a service delivery model intended for folks with serious mental health issues and who are involved in the criminal justice system.
 - CBT allows for the client to evaluate and examine their own thoughts, behaviors, and emotions helping them to recognize escalating negative thoughts and emotions and how to regulate using strategies to change their thinking.
 - Harm reduction assists in working with clients with dual diagnoses through compassionate approaches to managing mental health without necessarily having to achieve sobriety first.

- If there is existing research, was the research done on a population similar to the population served?
 - Yes, there is existing research on the evidence-based practices, and the research shows these practices are used on reentry population with Substance Use Disorder and Mental Health issues.
- How do milestones/contract deliverables compare to the outcomes of similar work in other jurisdictions?
 - The milestones/contract deliverables are usually guided by the reentry service delivery model that can involve multiple organizations, e.g., CBO's and County Departments within a perspective jurisdiction to provide services to the AB 109 population. As a result, determining contract deliverables within other jurisdictions can be contingent upon the most needed and identifiable core services within that jurisdiction. AB109 programs meets the needs of our complex community.
- Is Probation funding any similar activities?
 - AC Probation is not funding similar activities targeting the justice involved community.
- If Probation is funding similar activities, what is unique about this program/activity, why is it necessary?
 - Felton Success: Movement from Incarceration program is unique for several reasons, e.g., direct linkage to CORE triage pipeline, rapport with other MH providers in the community, able to establish positive relationship with Probation and ACBH, able to provide step-up and stepdown services without significant delay, culturally responsive, and we have a deep understanding and connection to the population that we serve.
- Lived experience can often provide a layer of knowledge often not captured by traditional research methods. Please provide any anecdotal knowledge based upon lived experiences that contributes to or strengthens your proposed program/activity.

"I have been receiving counseling services from Felton Institute for the last 9 months. During this period, I have come to know Joseph Bell and Dr. Clark who have supported me in various ways. One basic issue I have had to overcome is transportation. Joe has provided Lyft rides and Clipper passes so I can get to the Hayward office where services have been provided. Joe even arranged for me to have some containers when I moved locations 6 months ago. Joe Bell has helped me to apply for Social Security benefits as well as housing. It allowed me to relax and focus on "healing" instead of having to fight every day to just stay alive. I have found the group to be very beneficial and would recommend Felton to others who may require it."- JoMe, Felton Client

Program Data

- How many people were referred to the program/activity by Probation?
 - 151 SMI for FY 21/22
- Why should the contract be extended/renewed/modified rather than going out to bid?
 - Reentry programs are specifically created to assist clients who have been justice impacted and are living with substance use disorders (SUD) and/or mental health disorders. While other programs, that are not reentry, address issues related to SUD and mental health, it is important for us to write curriculum that specifically targets the type of trauma folks experience during and after incarceration. M2M and SMI work with these populations through a trauma informed, lens that addresses the special needs of our population.
- Please provide program milestones and other contract deliverable data.
 - 2,549 Services Provided
 - 151 Referrals made

- Linkages Made:
 - Linked to local primary care providers
 - Linked to Psychiatry Services
 - Resources Provided:
 - Clipper Cards
 - DMV Vouchers
 - Clothes
 - Hygiene Products
 - Gift Cards
 - Linked to SSI and Vital Document Establishments
- Has this contract been extended or adjusted before? If so, how many times and why?
 - 1st amendment extended contract from 2.1. 20 – 6.30.21 (No fiscal impact)
 - 2nd amendment extended contract 7.1. 21 – 6.30.22 (No fiscal impact)
 - Contracts were extended the first time due to late start at onset of the Covid-19 pandemic. Contracts were extended again due to continued Covid-19 pandemic.

Fiscal Impact

- What is the total proposed budget for the requested program/activity?
 - FY 23/24 proposed SMI Budget - \$1,710,354
- What was the total budget for the program/activity under the previous contract?
 - FY 22/23 SMI budget under previous contract - \$1,038,000
- If the proposed budget is higher than that of the previous contract, please justify the increase.
 - The proposed budget is slightly higher than the original allocation, per fiscal year. Felton SMI has increased its budget to increase salaries for clinical staff in order to remain competitive. Additionally, Felton is looking to hire bilingual/bicultural staff and offer a salary incentive for these positions. Felton is looking to increase the use of Peer Support Specialist as a part of their AB 109 work. Finally, Felton is looking to expand use of EMDR as a evidence-based practice for AB 109 clients.
- If the proposed budget is lower than that of the previous contract, please explain.
 - N/A

Signature:  _____

Print Name and Title: Juan Taizan, Forensic, Diversion, and Re-entry Services Director