AGENDA ITEM REQUEST

Community Corrections Partnership Executive Committee (CCPEC)

Note: This agenda item request is due at least six (6) weeks prior to CCPEC meeting.
Email requests to ProbationCommunityPrograms@acgov.org.

TO: Community Corrections Partnership Executive Committee (CCPEC)

c/o Alameda County Probation Department

Marcus Dawal, Interim Chief Probation Officer

1111 Jackson Street, P.O. Box 2059

Oakland, CA 94604-2059

FROM: **Name**: Gina Temporal

Title: Contracts Administrative Manager

Agency/Organization/Department: Alameda County Probation Department

Address: 1111 Jackson Street, Oakland, CA 94607

Phone #: 510-599-3638

Email: gitemporal@acgov.org

This agenda item is being submitted for consideration by the Community Corrections Partnership Executive Committee (CCPEC) at their meeting on November 20, 2023.

Title/Subject/Description: Funding request to augment the Center of Reentry Excellence (CORE) contract with Rubicon Programs for approximately 18-months to provide additional transportation supports.

Background Information: The Alameda County Probation Department contracts with Rubicon Programs to facilitate the CORE. The CORE contract does not expire until April 30, 2025. This request is to add additional funding to enhance transportation support for AB 109 eligible clients.

Fiscal Impact*, if any: $500,000

Recommended action to be taken: Approve an increase of $500,000 to enhance transportation support through the CORE contract.

*When requesting funding, please answer the questions in either Section 1 or 2 below. If requesting funding for a new program idea, answer the questions in Section 1. If requesting funding for a program with an existing AB 109-funded contract, answer the questions in section 2.

Signature: *Gina Temporal*
Print Name and Title: Gina Temporal, Contracts Administrative Manager

Section 1: Requesting Funding for a New Idea

Addressed in the Logic Model

A logic model from the Programs and Services Workgroup may be attached in lieu of answering the following questions:

- What part of the AB 109 population do you propose to serve? (For example: unhoused individuals, clients disengaged from Probation services etc.) The CORE is open to the entire Reentry population, barrier removal is available for AB 109 eligible clients.
- Which client needs are being addressed? (For example: housing, employment, substance abuse etc.) The CORE is a resource hub that offers comprehensive and diverse onsite options to address varying Participant needs. Rubicon Programs administers and manages the operations at the CORE. They will oversee the facility and facilitate barrier removals as well as provide a welcoming space where Clients can receive recommendations and connections to Service Providers, attend workshops and community events, and offer a safe place for Service Providers to co-locate and connect directly with Clients. The CORE also supports ACPD's community outreach, relationship building, and engagement efforts. The primary functions of the CORE program and the responsibilities of the Contractor are summarized below:

    a. Welcoming, Trauma-Informed, Holistic Learning Environment: One of the goals of the CORE is to offer the resources, training, and relationships needed to change the patterns of behavior, thinking, and feeling that led to incarceration. Rubicon Programs will do this by creating an environment within the CORE that recognizes the Participant's agency, offers events and workshops, and provides a community where Clients have the ability to connect to community resources. Rubicon Programs must ensure the CORE's environment is warm, welcoming, Trauma-Informed, Culturally Responsive, and conducive to learning, where Clients feel comfortable accessing support and are empowered to make positive changes.

    b. Collaborative Relationships: The CORE serves as a bridge point between ACPD and Alameda County as a whole; as such, Rubicon Program's ability to develop and maintain strong, positive relationships with ACPD staff, local communities, and Service Providers is a critical component of the CORE.

    c. Participant Support: The CORE supports Participants and their families by offering a resource filled environment where Participants are able to identify and address their Dynamic Factors, confront barriers, and receive help reaching their goals. Rubicon Programs must ensure Participants have the support they need from the first point of contact with the program until they successfully transition off of Probation or they are otherwise no longer Realignment eligible.

    d. Co-Location of Services: The CORE Co-locates essential Service Providers for collaborative and holistic service delivery. Rubicon Program's is responsible for opening the CORE space to other providers and supporting those Co-located providers, including those providing health care services and CRSP.

    e. Community Outreach: The CORE is the community outreach arm of ACPD. Rubicon Programs will work with ACPD and other Service Providers to identify eligible Participants and create partnerships both onsite and in the community. The CORE will also host events both at their facility and in the community.

f. Client Resource Forums (CRF): The CORE will coordinate and host CRFs where the re-entry community can directly connect with a multitude of service providers and resources all in one location.

The CORE currently provides the following transportation support:

- Pick ups from the PC and BART when clients call
- Transportation between Hayward CORE and main site as needed (e.g., client needs laundry, but showed up at Hayward)
- Transportation between CORE and housing sites: Care Campus and MOVA
- Coordination of rides for CORE community events and CRFs (currently Lyft and CORE van)

Here are some approximate numbers on transportation services.

- CORE has conducted approximately 58 pick ups since 9/19/23. (24 CARE Campus, 1 Men of Valor, 1 Dream Center, 2 BACS, 3 Probation, 6 Bart, 2 Hayward Pick Ups, 1 member drop off at home, 1 job interview, 1 social service). 27 came from October(3 Bart, 1 drop off at home, 5 staff errands, 14 CARE, 1 job interview, 1 men of valor, 2 probation)

- 15 uber rides

- 82 clipper cards total, 32 in the last month

- 17 total bus passes. ECM was not up to date by the time coaches used these.

- What are the objectives and benchmarks for success of the proposed program/activity? We're proposing the following transportation support:
  - CORE is the conduit in connecting SRJ-CORE-housing; CRSP to assist with identifying need
  - CORE to handle all local pickups/needs
  - Funding will allow for leasing of 1 additional vehicle and designated CORE staff to coordinate rides and transport
  - Ambassadors to ride along in the CORE shuttle as additional support
  - Member drivers – stipend licensed drivers/members to support additional transportation
  - Ensure wheelchair access in new van.
  - Inclusion of Lyft:
    o Rebuild relationship with Lyft where they get $1,500 free rides per quarter
    o CORE is willing to build on Lyft Business relationship and use Lyft where CORE van is not available
    o Still need to explore the possibility of Lyft designating "reentry drivers" like how they do with the Women+ option the platform just added
    o Lyft would still need to vet drivers and they would be Lyft contractors, but this could open a reentry-specific driver pool and we can refer clients/members as appropriate to apply

- What are the resources and activities required by an organization to make the program successful? (For example: staffing, development of workshops etc.) See above.
- How will Probation Officers inform clients about the program/activity? ACPD's Reentry Team will coordinate a presentation from Rubicon to DPOs about the extra transportation support. CORE staff and DPOs will both inform clients of the new services.
- If referrals don't come from Probation, how will clients be informed of the program/activity? Via CORE and new CRSP provider.

Background Research

- Is the initiative evidence-based or a promising new idea? Augmenting existing contract to fill a need.
- If this is an evidence-based program, what does the research say about it?
- If there is existing research, was the research done on a population similar to the population the program anticipates serving?
- Is Probation funding any similar activities? Probation funds transportation for clients released from Santa Rita Jail and CDCR. Most contracted programs offer barrier removal for transportation in the form of gas cards, clipper cards and bus tickets.
- If Probation is funding similar activities, what is unique about this program/activity, why is it necessary? CORE will be able to address local transportation needs. The other contracts provide transportation directly from a facility.
- Lived experience can often provide a layer of knowledge often not captured by traditional research methods. Please provide any anecdotal knowledge based upon lived experiences that contributes to or strengthens your proposed program/activity.

Fiscal Impact

- What is the total proposed budget for this program/activity? $500,000

Section 2: Request to Renew or Extend an Existing Contract

Information About the Program

- What part of the AB 109 population was served under the previous contract? (For example: unhoused individuals, clients disengaged from Probation Services, etc.)
- What client needs were addressed? (For example: housing, employment, substance abuse etc.)
- How many people did your organization serve under the contract?
- How many people was your organization expected to serve under the contract?
- Please provide a summary of the program.
- Please provide a list of the objectives achieved by the program/activity.
- Did your organization invest any resources to make the program/activity successful? (For example: staffing, development of workshops etc.)
- Did you do any outreach to the target population, outside of referrals by Probation? If so, what were the results of your outreach?
- Describe how successfully your organization achieved your contract milestones and the other contract deliverables?

Background Research

- Is the program/activity evidence based or a promising new idea?
- If the program/activity is an evidence-based program, what does the research say about it?
- If there is existing research, was the research done on a population similar to the population served?
- How do milestones/contract deliverables compare to the outcomes of similar work in other jurisdictions?
- Is Probation funding any similar activities?
- If Probation is funding similar activities, what is unique about this program/activity, why is it necessary?

- Lived experience can often provide a layer of knowledge often not captured by traditional research methods. Please provide any anecdotal knowledge based upon lived experiences that contributes to or strengthens your proposed program/activity.

Program Data

- How many people were referred to the program/activity by Probation?
- Why should the contract be extended/renewed rather than going out to bid?
- Please provide program milestones and other contract deliverable data.
- Has this contract been extended before? If so, how many times and why?

Fiscal Impact

- What is the total proposed budget for the requested program/activity?
- What was the total budget for the program/activity under the previous contract?
    - If the proposed budget is higher than that of the previous contract, please justify the increase.
    - If the proposed budget is lower than that of the previous contract, please explain.

Signature: *Gina Temporal*
Print Name and Title: Gina Temporal, Contracts Administrative Manager