

AGENDA ITEM REQUEST

Community Corrections Partnership Executive Committee (CCPEC)

*Note: This agenda item request is due at least six (6) weeks prior to CCPEC meeting.
Email requests to ProbationCommunityPrograms@acgov.org.*

TO: Community Corrections Partnership Executive Committee (CCPEC)
c/o Alameda County Probation Department
Brian K. Ford, Acting Chief Probation Officer
1111 Jackson Street, P.O. Box 2059
Oakland, CA 94604-2059

FROM: **Name:** Daniel Scott
Title: Program Manager
Agency/Organization/Department: OHCC/HCSA
Address: 1900 Embarcadero, Suite 210, Oakland, CA 94606
Phone #: 510-670-6366
Email: Daniel.Scott@acgov.org

This agenda item is being submitted for consideration by the Community Corrections Partnership Executive Committee (CCPEC) at their meeting on March 18, 2024.

Title/Subject/Description: Annual Allocation for AB 109 Funded Programs and Resources – Realignment Housing Program

Background Information: In 2014, the Alameda County Board of Supervisors dedicated 50% of the AB109-funding received from the state to local Community Based Organizations. That funding is used to contract with local CBOs that provide resources and programs that address a client’s risk and needs and promote safety for the community and success for the Participant. This item requires additional funding for Fiscal Year 2024-25 for continuity of services and resources.

Fiscal Impact*, if any: \$2,923,983

Abode Realignment Housing Program (RHP)	\$1,400,000
East Oakland Community Project (EOCP) Realignment Housing Program (RHP)	\$850,000
Men of Valor Academy (MOVA) Realignment Housing Program	\$415,188
Housing Program Subtotal	\$2,665,188
Office of Homeless Care and Coordination Administrative Costs	\$258,750
Total Request	\$2,923,983

Recommended action to be taken: Approve the annual allocation to continue funding this item for the realigned population.

Signature: 

Print Name and Title: Daniel Scott, Program Manager

Section 2: Request to Renew or Extend an Existing Contract

Contract Name: Abode Realignment Housing Program (RHP)

Information About the Program

- What part of the AB 109 population was served under the previous contract? (For example: unhoused individuals, clients disengaged from Probation Services, etc.)
 - Individuals who are unhoused or at risk of homelessness, who are AB 109 eligible and whose needs cannot be met by other Probation housing programs.
- What client needs were addressed? (For example: housing, employment, substance abuse etc.)
 - Housing—Rapid Rehousing (RRH), which is short-term housing support using a housing first model to quickly re-house program participants who are experiencing homelessness. RRH provides participants with housing-related support which includes housing identification, deposit, move-in and rental assistance, case management services and identification of additional resources to meet family needs. RHP also provides one-time financial assistance for clients needing help with obtaining furniture and household supplies, past due rent or utilities, or rent in emergency situations.
- How many people did your organization serve under the contract?
 - 98 in FY22-23 (7/1/22 – 6/30/23)
- How many people was your organization expected to serve under the contract?
 - 95 in FY22-23 (7/1/22 – 6/30/23)
- Please provide a summary of the program.
 - The Realignment Housing Program (RHP) offers services to support participants in locating, securing, and retaining longer-term, stable housing upon release from incarceration. The core components of the rapid re-housing program are housing identification, move-in and rental assistance, case management and referral and support services. Rapid re-housing provides temporary housing subsidies for these households. The program also offers temporary housing supports including emergency shelter, non-subsidy financial assistance to relatives who allow participants to live with them and, on rare occasions, short motel/hotel stays. RHP also provides one-time financial assistance for clients needing help with obtaining furniture and household supplies, past due rent or utilities, or rent in emergency situations.
- Please provide a list of the objectives achieved by the program/activity.
 - In addition to the 98 participants served during FY22-23, Abode’s RHP services assisted 94 family members, for a total of 192 individuals benefiting from the program.
 - A total of 128 participants and their family members moved into housing during FY22-23, with 45 stably housed.
 - Of the 126 participants and family members who exited the program, 77% exited into a positive housing situation.
- Did your organization invest any resources to make the program/activity successful? (For example: staffing, development of workshops etc.)
 - Ongoing staff training in a range of areas, including DEI, Critical Intervention, Motivational interviewing, strategies for efficient case management, client engagement, CPR, Housing and Quality Inspections, landlord engagement strategies, unit acquisition, tenancy rights and fair housing law.

- Abode has partnered with Goodwill to expand employment services for RHP participants. Participant can now be referred for job readiness training, financial literacy, job placement, and grant opportunities for education/certification programs.
- Did you do any outreach to the target population, outside of referrals by Probation? If so, what were the results of your outreach?
 - DPOs refer individuals to the ACPD RHP Coordinator, who screens the candidates and refers those who can benefit from the program to Abode. All referrals come from the ACPD RHP Coordinator.
- Describe how successfully your organization achieved your contract milestones and the other contract deliverables?
 - Abode served three more clients than the contract goal in FY22-23. No other milestones were included in the RHP contract.
 - Between July 1 and December 31, 2023, Abode served 62 participants and 59 family members (121 total)

Background Research

- Is the program/activity evidence based or a promising new idea?
 - RHP uses evidence-based models including those developed in conjunction with the National Alliance to End Homelessness Rapid Re-housing standards.
- If the program/activity is an evidence-based program, what does the research say about it?
 - According to the National Alliance to End Homelessness, research demonstrates that those who receive rapid re-housing assistance are homeless for shorter periods of time than those assisted with shelter or transitional housing. Rapid re-housing is also less expensive than other homeless interventions, such as shelter or transitional housing.
- If there is existing research, was the research done on a population similar to the population served?
 - No
- How do milestones/contract deliverables compare to the outcomes of similar work in other jurisdictions?
 - Unknown – data is not readily available
- Is Probation funding any similar activities?
 - Yes, EOCP, emergency shelters, transitional housing vendor pool, and Family Reunification contractors provide housing stipends for participants living with family.
- If Probation is funding similar activities, what is unique about this program/activity, why is it necessary?
 - RHP serves individuals for whom Probation’s other Transitional Housing Programs are not appropriate, including those with spouses and children, physical health needs, and sex offenders.
 - RHP rental assistance is tenant-based, with participants living in their own housing and not a Transitional Housing Program facility.
 - RHP goes beyond the help with basic needs that Probation’s other Transitional Housing Programs provide. The program offers flexible creative services to clients who don’t need ongoing rental assistance, including move in assistance such as payment of first month rent, security deposit, packing supplies, and purchase of furniture, cleaning supplies, kitchen ware etc. RHP also provides housing preservation services such as paying past due/back rent or utilities due to sudden change in participant circumstances.

- Lived experience can often provide a layer of knowledge often not captured by traditional research methods. Please provide any anecdotal knowledge based upon lived experiences that contributes to or strengthens your proposed program/activity.

Program Data

- How many people were referred to the program/activity by Probation?
 - 152 in FY22-23 (7/1/22 – 6/30/23)
- Why should the contract be extended/renewed rather than going out to bid?
 - This is the 12th renewal for the RHP project, the contractors have developed processes and systems to adequately support the referrals from the Probation department and there are no significant deficiencies in performance. The renewal contract starts on 7/1/24, to prevent a disruption in service we recommend approving funding for another contract cycle.
- Please provide program milestones and other contract deliverable data.
 - In addition to the 98 participants served during FY22-23, Abode’s RHP services assisted 94 family members, for a total of 192 individuals benefiting from the program.
 - A total of 128 participants and their family members moved into housing during FY22-23, with 45 considered stably housed.
 - Of the 126 participants and family members who exited the program in FY22-23, 77% exited into a positive housing situation.
- Has this contract been extended before? If so, how many times and why?
 - Alameda County contracted with Abode for the RHP pilot program in 2012. Its contract has been renewed every year since then because of its experience serving the population and satisfactory performance.

Fiscal Impact

- What is the total proposed budget for the requested program/activity?
 - \$1,400,000
- What was the total budget for the program/activity under the previous contract?
 - \$1,400,000
- If the proposed budget is higher than that of the previous contract, please justify the increase.
 - N/A
- If the proposed budget is lower than that of the previous contract, please explain.
 - N/A

Contract Name: East Oakland Community Project (EOCP) Realignment Housing Program (RHP)

Information About the Program

- What part of the AB 109 population was served under the previous contract? (For example: unhoused individuals, clients disengaged from Probation Services, etc.)
 - Individuals who are unhoused or at risk of homelessness, who are AB 109 eligible and whose needs cannot be met by other Probation housing programs.
- What client needs were addressed? (For example: housing, employment, substance abuse etc.)
 - Housing—Rapid Rehousing (RRH), which is short-term housing support using a housing first model to quickly re-house program participants who are experiencing homelessness. RRH provides participants with housing related support which includes housing identification,

deposit, move-in and rental assistance, case management services and identification of additional resources to meet family needs. RHP also provides one-time financial assistance for clients needing help with obtaining furniture and household supplies, past due rent or utilities, or rent in emergency situations.

- How many people did your organization serve under the contract?
 - 86 in FY22-23 (7/1/22 – 6/30/23)
- How many people was your organization expected to serve under the contract?
 - 95 in FY22-23 (7/1/22 – 6/30/23)
- Please provide a summary of the program.
 - RHP offers services to support participants in locating, securing, and retaining longer-term, stable housing upon release from incarceration. The core components of the rapid re-housing program are housing identification, move-in and rental assistance, case management and referral and support services. Rapid re-housing provides temporary housing subsidies for these households. The program also offers temporary housing supports including emergency shelter, transitional housing, non-subsidy financial assistance to relatives who allow participants to live with them and, on rare occasions, short motel/hotel stays.
- Please provide a list of the objectives achieved by the program/activity.
 - In addition to the 86 participants served during FY22-23, EOCP's RHP services assisted 17 family members, for a total of 103 individuals benefiting from the program.
 - A total of 70 participants and their family members moved into housing during FY22-23, with 52 considered stably housed.
 - Of the eight participants and family members who exited the program, 63% exited into a positive housing situation.
- Did your organization invest any resources to make the program/activity successful? (For example: staffing, development of workshops etc.)
 - No
- Did you do any outreach to the target population, outside of referrals by Probation? If so, what were the results of your outreach?
 - DPOs refer individuals to the ACPD RHP Coordinator, who screens the candidates and refers those who can benefit from the program to EOCP. All referrals come from the ACPD RHP Coordinator.
- Describe how successfully your organization achieved your contract milestones and the other contract deliverables?
 - EOCP served a total of 103 people in FY22-23, including 86 participants and 17 family members. During 2023 the agency had a change in leadership and in personnel. OHCC is working with this contract to increase the number of households served during 2024. No other milestones were included in the RHP contract.
 - Between July 1 and December 31, 2023, EOCP served 102 participants and 16 family members (118 total).

Background Research

- Is the program/activity evidence based or a promising new idea?
 - RHP uses evidence-based models including those developed in conjunction with the National Alliance to End Homelessness Rapid Re-housing standards.
- If the program/activity is an evidence-based program, what does the research say about it?

- According to the National Alliance to End Homelessness, research demonstrates that those who receive rapid re-housing assistance are homeless for shorter periods of time than those assisted with shelter or transitional housing. Rapid re-housing is also less expensive than other homeless interventions, such as shelter or transitional housing.
- If there is existing research, was the research done on a population similar to the population served?
 - No
- How do milestones/contract deliverables compare to the outcomes of similar work in other jurisdictions?
 - Unknown – data is not readily available
- Is Probation funding any similar activities?
 - Yes, Abode, emergency shelters, transitional housing vendor pool, and Family Reunification contractors provide housing stipends for participants living with family.
- If Probation is funding similar activities, what is unique about this program/activity, why is it necessary?
 - RHP serves individuals for whom Probation’s other Transitional Housing Programs are not appropriate, including those with spouses and children, physical health needs, and sex offenders.
 - RHP rental assistance is tenant-based, with participants living in their own housing and not a Transitional Housing Program facility.
 - RHP goes beyond the help with basic needs that Probation’s other Transitional Housing Programs provide. The program offers flexible creative services to clients who don’t need ongoing rental assistance, including move in assistance such as payment of first month rent, security deposit, packing supplies, and purchase of furniture, cleaning supplies, kitchen ware etc. RHP also provides housing preservation services such as paying past due/back rent or utilities due to sudden change in participant circumstances.
- Lived experience can often provide a layer of knowledge often not captured by traditional research methods. Please provide any anecdotal knowledge based upon lived experiences that contributes to or strengthens your proposed program/activity.

Program Data

- How many people were referred to the program/activity by Probation?
 - 77 in FY22-23 (7/1/22 – 6/30/23)
- Why should the contract be extended/renewed rather than going out to bid?
 - This is the 12th renewal for the RHP project, the contractors have developed processes and systems to adequately support the referrals from the Probation department and there are no significant deficiencies in performance. The renewal contract starts on 7/1/24, to prevent a disruption in service we recommend approving funding for another contract cycle.
- Please provide program milestones and other contract deliverable data.
 - In addition to the 86 participants served during FY22-23, EOCP’s RHP services assisted 17 family members, for a total of 103 individuals benefiting from the program.
 - A total of 70 participants and their family members moved into housing during FY22-23, with 52 considered stably housed.
 - Of the eight participants and family members who exited the program, 63% exited into a positive housing situation.
 - Between July 1 and December 31, 2023, EOCP served 102 participants and 16 family members (118 total)
 -

- Has this contract been extended before? If so, how many times and why?
 - Alameda County contracted with EOCP for the RHP pilot program in 2012. Its contract has been renewed every year since then because of its experience serving the population.

Fiscal Impact

- What is the total proposed budget for the requested program/activity?
 - \$850,000
- What was the total budget for the program/activity under the previous contract?
 - \$850,000
- If the proposed budget is higher than that of the previous contract, please justify the increase.
 - N/A
- If the proposed budget is lower than that of the previous contract, please explain.
 - N/A

Contract Name: Men of Valor Academy (MOVA) Realignment Housing Program

Information About the Program

- What part of the AB 109 population was served under the previous contract? (For example: unhoused individuals, clients disengaged from Probation Services, etc.)
 - Individuals who are unhoused or at risk of homelessness who are AB 109 eligible
- What client needs were addressed? (For example: housing, employment, substance abuse etc.)
 - Emergency shelter services along with wrap-around services that will reduce barriers to employment and increase employment opportunities
- How many people did your organization serve under the contract?
 - 269 in FY22-23 (7/1/22 – 6/30/23)
- How many people was your organization expected to serve under the contract?
 - 833 bed nights per month
- Please provide a summary of the program.
 - The objectives for this project are to provide comprehensive individualized intervention plans that are intended to result in living-wage employment, permanent housing, family reunification and resources for self-sufficiency. The program emphasizes restorative justice, and each participant is required to give back to the community via community volunteer work. Ultimately, the program will help enable individuals to work and contribute responsibly to their families and community. MOVA provides 22 emergency shelter beds 365 days a year, with 12 funded by Alameda County Social Services Agency. Participants receive assessment, case management, wrap-around services, mentorship, educational enhancement, vocational training, pre-employment readiness, job placement, employment retention, and permanent housing assistance.
- Please provide a list of the objectives achieved by the program/activity.
 - Of the 98 participants who exited the program during FY22-23, 23 moved into a positive housing situation.
- Did your organization invest any resources to make the program/activity successful? (For example: staffing, development of workshops etc.)
 - No

- Did you do any outreach to the target population, outside of referrals by Probation? If so, what were the results of your outreach?
 - DPOs refer individuals to the ACPD RHP Coordinator, who screens the candidates and refers those who can benefit from the program to MOVA. All referrals come from the ACPD RHP Coordinator.
- Describe how successfully your organization achieved your contract milestones and the other contract deliverables?
 - MOVA provided 10,538 bed nights for RHP participants in FY22-23, which far exceeds their contracted goal of 9,996 bed nights provided for the year (833/month x 12 months).

Background Research

- Is the program/activity evidence based or a promising new idea?
- If the program/activity is an evidence-based program, what does the research say about it?
- If there is existing research, was the research done on a population similar to the population served?
- How do milestones/contract deliverables compare to the outcomes of similar work in other jurisdictions?
 - Unknown – data is not readily available
- Is Probation funding any similar activities?
 - No
- If Probation is funding similar activities, what is unique about this program/activity, why is it necessary?
 - N/A
- Lived experience can often provide a layer of knowledge often not captured by traditional research methods. Please provide any anecdotal knowledge based upon lived experiences that contributes to or strengthens your proposed program/activity.

Program Data

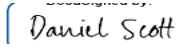
- How many people were referred to the program/activity by Probation?
 - 56 in FY22-23 (7/1/22 – 6/30/23)
- Why should the contract be extended/renewed rather than going out to bid?
 - This is the 12th renewal for the RHP project, the contractors have developed processes and systems to adequately support the referrals from the Probation department and there are no significant deficiencies in performance. The renewal contract starts on 7/1/24, to prevent a disruption in service we recommend approving funding for another contract cycle.
- Please provide program milestones and other contract deliverable data.

OUTCOME MEASURE	GOAL	RESULT
1: % participants residing at MOVA at least 30 days	90%	59%
2: % participants residing at MOVA at least 60 days	85%	42%
3: % participants residing at MOVA at least 90 days	75%	36%

- Has this contract been extended before? If so, how many times and why?
 - Alameda County has contracted with MOVA for the RHP program since 2015. Its contract has been renewed every year since then because of its experience serving the population.

Fiscal Impact

- What is the total proposed budget for the requested program/activity?
 - \$415,188
- What was the total budget for the program/activity under the previous contract?
 - \$415,188
- If the proposed budget is higher than that of the previous contract, please justify the increase.
 - N/A
- If the proposed budget is lower than that of the previous contract, please explain.
 - N/A

Signature:  Daniel Scott

Print Name and Title: Daniel Scott, Program Manager

AGENDA ITEM REQUEST

Community Corrections Partnership Executive Committee (CCPEC)

Note: This agenda item request is due at least six (6) weeks prior to CCPEC meeting.

Email requests to ProbationCommunityPrograms@acgov.org.

TO: Community Corrections Partnership Executive Committee (CCPEC)
c/o Alameda County Probation Department
Brian K. Ford, Acting Chief Probation Officer
1111 Jackson Street, P.O. Box 2059
Oakland, CA 94604-2059

FROM: **Name:** Clyde Lewis _____
Title: Director of Substance Use Disorder _____
Agency/Organization/Department: Alameda County Behavioral Health _____
Address: 2000 Embarcadero Cove Oakland CA
Phone #: 415-314-4089 _____ **Alternate Phone #:** _____
Email: clyde.lewis@acgov.org _____

This agenda item is being submitted for consideration by the Community Corrections Partnership Executive Committee (CCPEC) at their meeting on _____, _____.

Title/Subject/Description: Recovery Residence AB109 Funding Request

Background Information: This agenda item is to request the continuance of AB109 funding for Recovery Residences with an additional 5% COLA increase for our CBO providers.

Fiscal Impact*, if any: ACBH SUD is requesting \$408,997 to support Recovery Residence services for AB109 members, with an additional 5% COLA (\$20,449) for a total of \$429,446.

Recommended action to be taken: please approve the ACBH SUD request for \$408,997, with an additional 5% COLA (\$20,449) for a total of \$429,446.

**When requesting funding, please answer the questions in either Section 1 or 2 below. If requesting funding for a new program idea, answer the questions in Section 1. If requesting funding for a program with an existing AB 109-funded contract, answer the questions in section 2.*

Signature: _____ *Clyde Lewis, Director of Substance Use ACBH*

Print Name and Title: _____ Clyde Lewis, Director of Substance Use Disorder _____

Section 2: Request to Renew or Extend an Existing Contract

Information About the Program

- What part of the AB 109 population was served under the previous contract? (For example: unhoused individuals, clients disengaged from Probation Services, etc.)
 - AB109 members with substance use disorder will be served with the continued funding resulting from this request.
- What client needs were addressed? (For example: housing, employment, substance abuse etc.)
 - Establish and maintain recovery from substance use and attain stabilization.
 - Increase self-sufficiency and improve quality of life.
 - Adopt a voluntarily maintained lifestyle characterized by sobriety, personal health, and personal responsibility.
- How many people did your organization serve under the contract?
 - In **FY 2022-2023**, 489 clients were served by Recovery Residence Services **(an increase of 151 from the previous year)**.
- How many people was your organization expected to serve under the contract?
 - Program target is 275 clients served per year.
- Please provide a summary of the program.
 - Contractor shall provide recovery residence services in accordance with Level II National Association of Recovery Residence Standards.³ Contractor shall provide clients with food and shelter in a self-governed, supervised, home-like setting. Contractor's recovery residence shall allow space for residents to provide each other with peer recovery support within a staff-monitored structure.
- Please provide a list of the objectives achieved by the program/activity.
 - Each of the Recovery Residence Programs is required to fulfill a series of objectives. The below are example from one of our contract providers (CURA):
 - FY 23-24: Contractor shall provide 27 average daily Recovery Residence Beds to 81 unduplicated clients per year.
 - FY 24-25: Contractor shall provide 27 average daily Recovery Residence Beds to 81 unduplicated clients per year.
 - FY 25-26: Contractor shall provide 20 average daily Recovery Residence Beds to 60 unduplicated clients per year.
- Did your organization invest any resources to make the program/activity successful? (For example: staffing, development of workshops etc.)
 - ACBH works closely with our Recovery Residences to ensure program success. Beneficiaries shall enroll in other supportive programs to support the beneficiary in their recovery. Additional resources for other supportive programs aid in member progress toward recovery.
 -
- Did you do any outreach to the target population, outside of referrals by Probation? If so, what were the results of your outreach?
 - Recovery Residence services are also available for non-AB109 members with substance use disorder. Our contracted providers work closely with community members to make information available that aids in recruitment and retention.

- Describe how successfully your organization achieved your contract milestones and the other contract deliverables?
 - Alameda County Recovery Residences exceeded our identified process objectives for the past Fiscal Year (see above for data)

Background Research

- Is the program/activity evidence based or a promising new idea?
 - Contractor shall maintain staffing with professional experience and expertise in providing evidence-based, culturally, and linguistically appropriate services, particularly for any designated priority populations that Contractor has agreed to serve.
- If the program/activity is an evidence-based program, what does the research say about it?
 - Motivational Interviewing, Cognitive Behavioral Therapy, Seeking Safety Trauma-Informed Treatment, Relapse Prevention, and Psycho-Education Groups. At a minimum, the Contractor shall ensure one or more treatment staff, per SUD treatment program, are trained in Motivational Interviewing and Cognitive Behavioral Therapy. Research is consistent that these evidence-based practices have consistently shown promise in supporting beneficiaries to reach and maintain recovery.
- If there is existing research, was the research done on a population similar to the population served?
 - Support for the identified evidence-based practices for a similar population can be found - <https://scholarworks.calstate.edu/downloads/dz010s91p>
- How do milestones/contract deliverables compare to the outcomes of similar work in other jurisdictions?
 - The contract deliverables are in line with similar size counties.
- Is Probation funding any similar activities?
 - NA
- If Probation is funding similar activities, what is unique about this program/activity, why is it necessary?
- Lived experience can often provide a layer of knowledge often not captured by traditional research methods. Please provide any anecdotal knowledge based upon lived experiences that contributes to or strengthens your proposed program/activity.
 - Please see attached testimony.

Program Data

- How many people were referred to the program/activity by Probation?
 - There were a total of 81 AB109 Beneficiaries referred by probation
- Why should the contract be extended/renewed rather than going out to bid?
 - The current structure allows for coordination between existing substance use disorder services offered by ACBH. Going out to bid may delay or otherwise disrupt services to this population.
- Please provide program milestones and other contract deliverable data.
 - In **FY 2022-2023**, 489 clients were served by Recovery Residence Services **(an increase of 151 from the previous year)**.
 - **Currently 90 clients** are being served.

- Program target is 275 clients served per year.
- Has this contract been extended before? If so, how many times and why?
 - Yes, this contract was extended twice since I assumed this role. The contract extensions were based on the success of the programs and ensuring AB109 beneficiaries continue receiving the support necessary to move them toward recovery.

Fiscal Impact

- What is the total proposed budget for the requested program/activity? ACBH SUD is requesting \$429,447 for the current contracting year and increase of 5% from the previous request (\$408,997).
- What was the total budget for the program/activity under the previous contract?
 - If the proposed budget is higher than that of the previous contract, please justify the increase.
 - The requested \$429,447 is an increase of 5% to cover COLA
 - If the proposed budget is lower than that of the previous contract, please explain.

Signature: *Clyde H. Lewis, Director of Substance Use Disorder, ACBH* _____

Print Name and Title: _ Clyde H. Lewis, Director of Substance Use Disorder, ACBH _____

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TO: Community Corrections Partnership Executive Committee (CCPEC)
c/o Alameda County Probation Department
Marcus Dawal, Chief Probation Officer
1111 Jackson Street, P.O. Box 2059
Oakland, CA 94604-2059

FROM: **Name:** Juan Taizan
Title: Forensic, Diversion, and Re-entry Services Director
Agency/Organization/Department: Health Care Services Agency, Alameda County Behavioral Health
Address: 2000 Embarcadero Cove, Suite 400, Oakland, Ca 94606
Phone #: (510) 383-8535 **Alternate Phone #:** _____
Email: Juan.Taizan@acgov.org

This agenda item is being submitted for consideration by the Community Corrections Partnership Executive Committee (CCPEC) at their meeting on March 18th, 2024.

Title/Subject/Description: AB 109 Reentry Services: Sustaining Access and Supporting Success for the Alameda County Justice Involved Reentry Population with Mild to Moderate Mental Illness.

Background Information: Since February 1, 2020, Alameda County Behavioral Health (ACBH) has contracted with Felton Institute (Felton) and ROOTS Community Health Center (Roots) to provide evidence-based programs for clients with mild to moderate mental illness. Felton's Mission to Motivate (M2M, South/East County) and ROOTS Nia Care (North County) programs provide services centered around evidence-based practices to Alameda County Probation Department clients. AB 109 funds have been allocated four times, \$2,500,000 in fiscal year 2017-2018, \$1,577,000 in fiscal year 2021-2022, \$1,577,000 in fiscal year 2022-2023, and \$1,577,000 in fiscal year 2023-2024. Since 2020, the mild to moderate programs have served over 200 clients. Both contracts are set to expire on June 30, 2024. ACBH is requesting a 1-year contract extension and the programs be funded through AB 109 allocation through the end of fiscal year 2024-2025.

Fiscal Impact*, if any: Will require allocation of \$1,615,850 for fiscal year 2024-2025

Recommended action to be taken: Approve a one-year contract extension for Felton's Mild to Moderate and Roots Nia Care reentry programs so there can be continuity and sustainability of services.

**When requesting funding, please answer the questions in either Section 1 or 2 below. If requesting funding for a new program idea, answer the questions in Section 1. If requesting funding for a program with an existing AB 109-funded contract, answer the questions in section 2.*

DocuSigned by:

Signature: _____
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Print Name and Title: Juan Taizan, Forensic, Diversion, and Re-entry Services Director

Section 2: Request to Renew, Modify or Extend an Existing Contract

Information About the Program

- What part of the AB 109 population was served under the previous contract? (For example: unhoused individuals, clients disengaged from Probation Services, etc.)
 - AB109/AB1950 eligible candidates, clients referred by Probation, clients recently released from jail, clients disengaged from Probation services, unhoused clients, clients on the mild to moderate mental health spectrum.
- What client needs were addressed? (For example: housing, employment, substance abuse etc.)
 - Mental health services, case management/brokerage, crisis intervention, medication support, referrals to housing, employment, and government funding agencies. Emergency financial and food assistance. Skill building, counseling, and groups.
- How many people did your organization serve under the contract?
In FY 22/23, 114 total clients were served.
- How many people was your organization expected to serve under the contract?
 - *Roots Nia Care and Felton Mission to Motivate (M2M) are contracted to serve 100 clients each per year (200 clients in total, per year)*
- Please provide a summary of the program.
 - *Probation Funded*
 - *Clients are AB109/AB1950 Eligible*
 - *Clients on the Mild to Moderate Mental Health spectrum*
 - *Majority of clients seeking Case Management Support with some Mental Health*

A Forensic Assertive Community Treatment (FACT) model is utilized and aimed at providing reentry case management and treatment services for individuals with Mild to Moderate Mental Illness who are justice involved. These three-phase programs first stabilize the client, meet immediate basic needs i.e., mental health services, housing, food, Medi Cal enrollment; second help the client transition into the community by providing linkages to presenting needs; third support the client's sustainability while continuously monitoring services to support and assess the client's ability to independently maintain stability and services within their community.

- Please provide a list of the objectives achieved by the program/activity.
 - FY 22/23, Felton M2M: 1,275 Services Provided, 122 Referrals made, 92 clients served
 - FY 22/23, Roots NiaCare: 111 Services Provided- 81 Referrals made, 22 clients served
 - Resources Provided:
 - Clipper Cards
 - DMV Vouchers
 - Clothes
 - Hygiene Products

- Gift Cards
 - Linked to SSI and Vital Document Establishments
 - Linked to Psychiatry Services
 - Linked to local PCP
- Did your organization invest any resources to make the program/activity successful? (For example: staffing, development of workshops etc.)
 - Both Mild to Moderate programs invested heavily in staff training to improve client engagement and clinical skills these trainings included:
 - Gender Affirming Trainings, Cultural Humility Trainings, Training on commercially sexually exploitation, Justice Services Participation in the George Mason Enhance Academy, Eye Movement Desensitization and Reprocessing Training, Motivational Interviewing Training, Groups of Stages of Change, Trauma-Informed Integrated Behavioral Health, and Black Music and Movement The Power To Heal.
 - The programs also invested in resources for their clients. These included:
 - Art groups, Black History Month Celebration, Hispanic Heritage month celebration, Team Building Activities, and resources such as DSM-5TR and DSM-5.
 - M2M programs have also invested into some of their staff that are not fully funded by AB 109 dollars, in order to keep them as full-time employees that support the program. Such roles include a Clinical Director of Innovation and Development, Division Director, Medical Director, & Psych Nurse Practitioner, BH Clinicians, and Health Navigators.
- Did you do any outreach to the target population, outside of referrals by Probation? If so, what were the results of your outreach?
 - Both programs conducted outreach to various county agencies (e.g., the Public Defender's Office, Santa Rita Jail, and other community-based program). Outreach was also conducted to individuals who walked-in to the program sites seeking services and to individuals who were already members of the respective programs. Client enrollment from these efforts was not as high as anticipated.
 - Felton M2M, also participated at CORE (Center of Reentry Excellence) tabling events coupled with other outreach events have resulted in a robust and fruitful collaboration with community partners that help to identify resources for clients that are tailored directly to their needs. As a result, staff can feel more confident in their ability to support their client and clients are not having to be stagnant on their path to recovery and reintegration which often shared by the client.
- Describe how successfully your organization achieved your contract milestones and the other contract deliverables?
 - Although it has been challenging to make contact with clients due to lack of ability to check AB109 status in real time and to retain clients, typically due to client's having multiple life challenges (e.g., non-operational phone numbers, unstable housing, etc.), the programs have been working hard to extend their outreach efforts and specialize treatment to fit justice impacted individuals and families.
 - Members have been connected to extensive resources, including but not limited to;

housing, food assistance, primary care, behavioral health care, clothes for interviews, benefits (Cal Fresh, Medi-Cal, & General Assistance), hotel vouchers, transportation, employment assistance, ID vouchers, hygiene kits, and diapers. NiaCare staff have utilized telehealth case management services, telehealth individual sessions, and virtual Zoom support groups, in addition to in-person visits. Client-supportive expenditures have also been essential in providing food, clothing, and emergency housing.

Background Research

- Is the program/activity evidence based or a promising new idea?
 - Interventions and modalities used by the programs are evidence-based and best practices in mental health and substance use treatment. These include:
 - The FACT Model
 - Cognitive Behavioral Therapy/Interventions (CBT)
 - Motivational Interviewing
 - Narrative Therapy
 - Systems Theory
 - Solution Focused Therapy
 - Harm Reduction
 - Cognitive Mapping
 - Peer-Based Mentoring Model

- If the program/activity is an evidence-based program, what does the research say about it?
 - Motivational Interviewing is a type of counseling approach that helps our clients resolve feelings of ambivalence and anxiety, empowering our clients in recognizing the stages of change and taking ownership of their transitional journey.
 - FACT Model is a service delivery model intended for folks with serious mental health issues and who are involved in the criminal justice system.
 - CBT allows for the client to evaluate and examine their own thoughts, behaviors, and emotions helping them to recognize escalating negative thoughts and emotions and how to regulate using strategies to change their thinking.
 - Harm reduction assists in working with clients with dual diagnoses through compassionate approaches to managing mental health without necessarily having to achieve sobriety first.
 - Peer-Based Mentoring Model- establishes a structured mentoring system where individuals who have had a successful reentry experience serve as mentors to those recently released from incarceration. Peer mentors undergo training to enhance their mentoring skills, including active listening, conflict resolution, and providing emotional support. They also receive information about available community resources. Peers are matched with mentees based on factors such as shared experiences, interests, and specific reentry needs. This matching process is designed to foster a sense of understanding and relatability between the Peer and the Client.

- If there is existing research, was the research done on a population similar to the population served?
 - Yes, there is existing research on the evidence-based practices, and the research shows these practices are used on reentry population with Substance Use Disorder and Mental Health issues.

- How do milestones/contract deliverables compare to the outcomes of similar work in other jurisdictions?
 - The milestones and contract deliverables that were set for the mild to moderate programs are comparable to other behavioral health and case management programs in other jurisdictions that are serving the mild to moderate population. These include intensive outreach and services, connecting clients to critical benefits and resources, and stabilizing the client until a longer-term program can provide services.
 - Keeping in mind that Alameda County's homeless population (9,747 in 2022) continues to grow and outpace neighboring counties:
 - San Francisco County, 4,397 in 2022
 - Contra Costa County, 3,000 in 2022
 - M2M programs have identified the following challenges:
 - working with transient clients who are often homeless affects the ability to communicate (disconnected phone numbers) and no permanent housing address to meet with clients face to face
 - not receiving enough referrals to meet the goal of a target caseload of 120 SMI unduplicated cases per fiscal year
 - when receiving referrals, they do not have an address or identifying picture, therefore approximately 50% of the referrals refuse services/are unable to be found/and or move out of state
 - Lack of funds to remove barriers from participants
 - Lack of funds and resources to provide temporary and/or permanent housing to the participants
 - Lack of funds to hire competent employees to work on the re-entry programs. Competitive pay for staff to increase retention and reduce turnover

- Is Probation funding any similar activities?
 - AC Probation is not funding similar activities targeting the justice involved community.

- If Probation is funding similar activities, what is unique about this program/activity, why is it necessary?
 - N/A

- Lived experience can often provide a layer of knowledge often not captured by traditional research methods. Please provide any anecdotal knowledge based upon lived experiences that contributes to or strengthens your proposed program/activity.

Felton M2M

The M2M staff that have a shared lived experience with clients are able to dismantle any feelings of distrust and/or anxiety that are connected to the client's uncertainty around their immediate and long-term future. Moreover, staff with lived experience can genuinely share their own experiences and how they were able to successfully navigate the reentry process and overcome their obstacles. Staff with lived experience undergo training to enhance their mentoring skills, including active listening, conflict resolution, and providing emotional support. They also receive information about available community resources.

Roots NiaCare

During FY 22/23, NiaCare Behavioral Health Clinicians and Health Navigators provided comprehensive, high-quality support to members, working to create individualized plans for “whole health.” Roots Navigators have lived experience with the criminal justice system and are trained in health coaching and as community health workers. One to two clinicians remain on-site every day to accommodate walk-in appointments. Navigators are on-site every day and available to conduct visits in the field.

Program Data

- How many people were referred to the program/activity by Probation?
 - 141 clients were referred and 18 were re-referred to Felton M2M - FY 22/23
 - 62 clients were referred to Roots NiaCare - FY 22/23

Challenges

Determining AB-109 eligibility remains an obstacle even when M2M Clinicians and Navigators are able to make contact with a client. Lacking the ability to check AB-109 status in real time extends the process of enrolling individuals who are walk-ins or who have been referred internally or via other community organizations.

The challenge of both maintaining contact with existing M2M members and enrolling new members remains consistent, as many individuals do not respond to communication attempts or no longer have operational phone numbers. It continues to be difficult to keep members engaged for a steady amount of time—as illustrated by the percentage of members who progress through all program phases or continue to see a clinician twice a month in the following three months on enrollment. This is also reflected in the high rate of no-shows for clinicians, which is approximately 30 to 40%.

In order to increase contact with referrals to M2M during FY 22/23, program staff have worked to develop and clarify internal procedures for following up with referrals more efficiently . Having gift cards on hand for food, clothing, and transportation has also been a helpful option to quickly provide funds to members in need

- Why should the contract be extended/renewed/modified rather than going out to bid?
 - The contract should be extended/renewed because the population served under this program experiences immediate, short- and long-term challenges and barriers as a result of being justice-involved, including accessing health care, employment, housing, education, benefits, food, and other support. M2M programs and services increase access to these critical services by making them available in a familiar and trusted community setting offering a broad array of support services including primary care, legal barrier removal, and employment and training services. M2M programs specifically address individuals with mild-moderate mental health symptoms, which is a population that usually falls through the cracks of the system due to lack of services and programs targeted toward this population.
 - The program should be modified to include any individuals who have criminal justice/incarceration history because that would be helpful for Roots & Felton to meet the

contract objectives and assist more individuals who are coping with mild-moderate mental health signs and symptoms.

- The program could be modified by eliminating the 3 stages that are incorporated in the contract because healing and removing barriers isn't linear and the stages aren't a good measure on where the individual is in their journey with the mild to moderate program.
- Please provide program milestones and other contract deliverable data.
 - Felton M2M- FY 22/23
 - 1,275 Services Provided
 - 122 Referrals made
 - 92 clients served
 - Roots NiaCare- FY 22/23
 - 111 Services Provided
 - 81 Referrals made
 - 22 clients served
 - Linkages Made:
 - Linked to local primary care providers
 - Linked to Psychiatry Services
 - Resources Provided:
 - Clipper Cards
 - DMV Vouchers
 - Clothes
 - Hygiene Products
 - Gift Cards
 - Linked to SSI and Vital Document Establishments
- Has this contract been extended or adjusted before? If so, how many times and why?
 - The original allocation was provided in fiscal year 2017-2018. The mild to moderate contracts were extended through fiscal year 2020-2021 with no fiscal impact due to remaining funds.
 - The second allocation was provided in fiscal year 2021-2022 and the contracts were extended through fiscal year 2022-2023.
 - The third allocation was provided in fiscal year 2022-2023 and the contracts were extended through fiscal year 2023-2024.

Fiscal Impact

- What is the total proposed budget for the requested program/activity?
 - The total budget requested for fiscal year 2024-2025 allocation is \$1,615,850.
- What was the total budget for the program/activity under the previous contract?
 - The last AB 109 allocation was \$1,577,000.
- If the proposed budget is higher than that of the previous contract, please justify the increase.
 - The Felton M2M requested budget for FY 24/25 has increased due to a 5% COLA that has been approved by the Board. However, this COLA is not being requested for the Roots Nia Care program, their budget will be the same as last fiscal year, \$800k.

- If the proposed budget is lower than that of the previous contract, please explain.
 - N/A

DocuSigned by:
Signature: Juan Taizan
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Print Name and Title: Juan Taizan, Forensic, Diversion, and Re-entry Services Director

AGENDA ITEM REQUEST

Community Corrections Partnership Executive Committee (CCPEC)

*Note: This agenda item request is due at least six (6) weeks prior to CCPEC meeting.
Email requests to ProbationCommunityPrograms@acgov.org.*

TO: Community Corrections Partnership Executive Committee (CCPEC)
c/o Alameda County Probation Department
Marcus Dawal, Chief Probation Officer
1111 Jackson Street, P.O. Box 2059
Oakland, CA 94604-2059

FROM: **Name:** Juan Taizan
Title: Forensic, Diversion, and Re-entry Services Director
Agency/Organization/Department: Health Care Services Agency/Alameda County Behavioral Health
Address: 2000 Embarcadero Cove, Suite 400, Oakland, Ca 94606
Phone #: (510) 383-8535 **Alternate Phone #:** _____
Email: Juan.Taizan@acgov.org

This agenda item is being submitted for consideration by the Community Corrections Partnership Executive Committee (CCPEC) at their meeting on March 18th, 2024.

Title/Subject/Description: AB 109 Reentry Services: Sustaining Access and Supporting Success for the Alameda County Justice Involved Reentry Population.

Background Information: In fiscal year 2021-2022, the CCPEC allocated \$1,038,000 to support a contract between Alameda County Behavioral Health (ACBH) and Felton Institute (Felton) to provide intensive services for individuals with severe mental illness who are justice involved. Felton uses a Forensic Assertive Community Treatment (FACT) model aimed at providing reentry case management and treatment services. Felton's program Success: Movement from Incarceration (SMI), has provided services to 155 Alameda County Probation Department clients in South/East Alameda County since February 1, 2020. Felton's contract expires on June 30, 2024. This is the second time ACBH and Felton SMI are returning to the CCPEC for an additional allocation.

Fiscal Impact*, if any: Would require allocation for FY 2024-2025 of \$1,795,872.

Recommended action to be taken: Approve a one-year contract extension (July 1, 2024-June 30, 2025) for Felton, Success: Movement from Incarceration reentry program in the amount of \$1,795,872 to ensure continuity and sustainability of services.

**When requesting funding, please answer the questions in either Section 1 or 2 below. If requesting funding for a new program idea, answer the questions in Section 1. If requesting funding for a program with an existing AB 109-funded contract, answer the questions in section 2.*

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 Signature: Juan Taizan
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Print Name and Title: Juan Taizan, Forensic, Diversion, and Re-entry Services Director

Section 2: Request to Renew, Modify or Extend an Existing Contract

Information About the Program

- What part of the AB 109 population was served under the previous contract? (For example: unhoused individuals, clients disengaged from Probation Services, etc.)
 - Clients referred by Probation, clients recently released from jail, clients disengaged from Probation services, unhoused clients, clients with serious mental illness.
- What client needs were addressed? (For example: housing, employment, substance abuse etc.)
 - Mental health services, case management/brokerage, crisis intervention, medication support, referrals to housing, employment, and government funding agencies (e.g., Social Security). Emergency financial and food assistance. Skill building, counseling, and groups.
- How many people did your organization serve under the contract?

Fiscal Year	FY 2020-2021	FY 2021-2022	FY 2022-2023	FY 2023-2024
Actual FYTD Clients	22	51	82	56 to date

- How many people was your organization expected to serve under the contract?
 - Felton Success: Movement from Incarceration is contracted to serve 120 clients a year.
- Please provide a summary of the program.
 - Felton’s Success: Movement from Incarceration program provides intensive and comprehensive case management to clients with serious mental illness. The program is based on three phases. First, program staff work to help stabilize the client, meeting immediate basic needs i.e., mental health services, housing, food, Medi Cal enrollment; second, staff help the client transition into the community by providing linkages to presenting needs; third, staff support the client’s sustainability while continuously monitoring and assessing the client’s ability to independently maintain services within their community.
- Please provide a list of the objectives achieved by the program/activity.
 - 82 clients served in FY 22/23
 - 2,450 Services Provided
 - 83 Referrals made
 - 11 average # of episodes open per quarter
 - 52 average # of episodes open in FY 22/23
 - Linkages Made:
 - Linked to local primary care provider
 - Linked to Psychiatry Services
 - Resources Provided:
 - Clipper Cards
 - DMV Vouchers
 - Clothes

- Hygiene Products
- Gift Cards
- Linked to SSI and Vital Document Establishments
- Did your organization invest any resources to make the program/activity successful? (For example: staffing, development of workshops etc.)
 - The SMI program invested heavily in staff training to improve client engagement and clinical skills these trainings included:
 - Gender Affirming Trainings, Cultural Humility Trainings, Training on commercially sexually exploitation, Justice Services Participation in the George Mason Enhance Academy, Eye Movement Desensitization and Reprocessing Training, Motivational Interviewing Training, Groups of Stages of Change, Trauma-Informed Integrated Behavioral Health, and Black Music and Movement The Power To Heal.
 - The programs also invested in resources for their clients. These included:
 - Art groups, Black History Month Celebration, Hispanic Heritage month celebration, Team Building Activities, and resources such as DSM-5TR and DSM-5.
 - The SMI program has also invested into some of their staff that are not fully funded by AB 109 dollars, in order to keep them as full-time employees that support this program. Such roles include a Clinical Director of Innovation and Development, Division Director, Medical Director, & Psych Nurse Practitioner.
- Did you do any outreach to the target population, outside of referrals by Probation? If so, what were the results of your outreach?
 - Yes, Felton staff conducted outreach to Public Defenders staff and potential clients at Santa Rita.
 - The CORE (Center of Reentry Excellence) tabling events coupled with other outreach events have resulted in a robust and fruitful collaboration with community partners that help to identify resources for clients that are tailored directly to their needs. As a result, staff can feel more confident in their ability to support their client and clients are not having to be stagnant on their path to recovery and reintegration which often shared by the client.
- Describe how successfully your organization achieved your contract milestones and the other contract deliverables?
 - While Felton Success: Movement from Incarceration did not meet its contract milestone of total clients served last fiscal year, Felton remains committed to achieving this milestone and works hard with its system partners to increase referrals and clients. It is important to note, that the clients referred to the Felton Success: Movement from Incarceration program require a very intensive level of support. It is challenging to retain clients, typically due to the multiple life challenges our clients face (e.g., unstable housing). Felton works extremely hard to extend outreach and engagement efforts and specialize treatment to fit justice impacted individuals and families.

Background Research

- Is the program/activity evidence based or a promising new idea?
 - Interventions and modalities provided by Felton Success: Movement from Incarceration are evidence based. These include:
 - Cognitive Behavioral Therapy/Interventions (CBT)

- Motivational Interviewing
 - Narrative Therapy
 - Systems Theory
 - Solution Focused Therapy
 - Harm Reduction
 - Cognitive Mapping
 - Peer-Based Mentoring Model
- If the program/activity is an evidence-based program, what does the research say about it?
 - Motivational Interviewing is a type of counseling approach that helps our clients resolve feelings of ambivalence and anxiety, empowering our clients in recognizing the stages of change and taking ownership of their transitional journey.
 - FACT Model is a service delivery model intended for folks with serious mental health issues and who are involved in the criminal justice system.
 - CBT allows for the client to evaluate and examine their own thoughts, behaviors, and emotions helping them to recognize escalating negative thoughts and emotions and how to regulate using strategies to change their thinking.
 - Harm reduction assists in working with clients with dual diagnoses through compassionate approaches to managing mental health without necessarily having to achieve sobriety first.
 - Peer-Based Mentoring Model- establishes a structured mentoring system where individuals who have had a successful reentry experience serve as mentors to those recently released from incarceration. Peer mentors undergo training to enhance their mentoring skills, including active listening, conflict resolution, and providing emotional support. They also receive information about available community resources. Peers are matched with mentees based on factors such as shared experiences, interests, and specific reentry needs. This matching process is designed to foster a sense of understanding and relatability between the Peer and the Client.
- If there is existing research, was the research done on a population like the population served?
 - Yes, there is existing research on the evidence-based practices, and the research shows these practices are used on reentry population with Substance Use Disorder and Mental Health issues.
- How do milestones/contract deliverables compare to the outcomes of similar work in other jurisdictions?
 - The milestones/contract deliverables are usually guided by the reentry service delivery model that can involve multiple organizations, e.g., CBO's and County Departments within a perspective jurisdiction to provide services to the AB 109 population. As a result, determining contract deliverables within other jurisdictions can be contingent upon the most needed and identifiable core services within that jurisdiction.
 - Alameda County's homeless population (9,747 in 2022) continues to grow and outpace neighboring counties:
 - San Francisco County, 4,397 in 2022
 - Contra Costa County, 3,000 in 2022
 - SMI program has identified some of the following challenges:
 - working with transient clients who are often homeless affects the ability to communicate (disconnected phone numbers) and no permanent housing address to meet with clients face to face
 - not receiving enough referrals to meet the goal of a target caseload of 120 SMI unduplicated cases per fiscal year

- when receiving referrals, they do not have an address or identifying picture, therefore approximately 50% of the referrals refuse services/are unable to be found/and or move out of state
 - Lack of funds to remove barriers from participants
 - Lack of funds and resources to provide temporary and/or permanent housing to the participants
 - Lack of funds to hire competent employees to work on the re-entry programs. Competitive pay for staff to increase retention and reduce turnover
- Is Probation funding any similar activities?
 - AC Probation is not funding similar activities targeting the justice involved community.
 - If Probation is funding similar activities, what is unique about this program/activity, why is it necessary?
 - Felton Success: Movement from Incarceration program is unique for several reasons, e.g., direct linkage to CORE triage pipeline, rapport with other MH providers in the community, able to establish positive relationship with Probation and ACBH, able to provide step-up and stepdown services without significant delay, culturally responsive, and we have a deep understanding and connection to the population that we serve.
 - Lived experience can often provide a layer of knowledge often not captured by traditional research methods. Please provide any anecdotal knowledge based upon lived experiences that contributes to or strengthens your proposed program/activity.
 - The SMI staff that have a shared lived experience with clients are able to dismantle any feelings of distrust and/or anxiety that are connected to the client's uncertainty around their immediate and long-term future. Moreover, staff with lived experience can genuinely share their own experiences and how they were able to successfully navigate the reentry process and overcome their obstacles. Staff with lived experience undergo training to enhance their mentoring skills, including active listening, conflict resolution, and providing emotional support. They also receive information about available community resources.

Program Data

- How many people were referred to the program/activity by Probation?
 - 111 Clients were referred and 15 were re-referred to Felton's SMI program by Alameda County Probation for FY 22/23.
 - SMI is not receiving enough referrals to their program to meet the target caseload of 120. Many referrals do not have an address and/or identifying picture.
 - Approximately 50% of referrals received refuse services, are unable to be located, and/or move out of state
 - Funding does not allow for the employment of competent staff to work on re-entry programs, competitive salaries needed to increase retention and reduce turnover
 - Lack of resources for training staff and clients for the demands of the program and current workforce market
- Why should the contract be extended/renewed/modified rather than going out to bid?
 - Reentry programs are specifically created to assist clients who have been justice impacted and are living with substance use disorders (SUD) and/or mental health disorders. While other programs, that are not reentry, address issues related to SUD and mental health, it is important for us to write curriculum that specifically targets the type of trauma folks experience during

and after incarceration. The Felton SMI program works with these populations through a trauma informed, lens that addresses the special needs of our population.

- Please provide program milestones and other contract deliverable data.

- 82 clients served in FY 22/23
- 2,450 Services Provided in FY 22/23
- 83 Referrals made in FY 22/23

Linkages Made:

- Linked to local primary care providers
- Linked to Psychiatry Services

Resources Provided:

- Clipper Cards
 - DMV Vouchers
 - Clothes
 - Hygiene Products
 - Gift Cards
 - Linked to SSI and Vital Document Establishments
- Has this contract been extended or adjusted before? If so, how many times and why?
 - 1st amendment extended contract from 2.1. 20 – 6.30.21 (No fiscal impact) due to late start at onset of the Covid-19 pandemic.
 - 2nd amendment extended contract 7.1. 21 – 6.30.22 (No fiscal impact) due to continued Covid 19 pandemic.
 - 3rd amendment extended contract 7.1.22- 6.30.23 (No fiscal impact) to ensure continuity and sustainability of services.

Fiscal Impact

- What is the total proposed budget for the requested program/activity?
 - FY 24/25 proposed SMI Budget - \$1,795,872
- What was the total budget for the program/activity under the previous contract?
 - FY 23/24 SMI budget under previous contract - \$1,710,354. We anticipate from this amount, \$250k will be unspent mainly due to staffing shortages.
- If the proposed budget is higher than that of the previous contract, please justify the increase.
 - The proposed budget is slightly higher than the previous fiscal year due to a 5% COLA that has been approved by the Board.
- If the proposed budget is lower than that of the previous contract, please explain.

Signed by:

Signature: _____
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Print Name and Title: Juan Taizan, Forensic, Diversion, and Re-entry Services Director

AGENDA ITEM REQUEST

Community Corrections Partnership Executive Committee (CCPEC)

*Note: This agenda item request is due at least six (6) weeks prior to CCPEC meeting.
Email requests to ProbationCommunityPrograms@acgov.org.*

TO: Community Corrections Partnership Executive Committee (CCPEC)
c/o Alameda County Probation Department
Marcus Dawal, Chief Probation Officer
1111 Jackson Street, P.O. Box 2059
Oakland, CA 94604-2059

FROM: **Name:** Juan Taizan
Title: Forensic, Diversion, and Re-entry Services Director
Agency/Organization/Department: Health Care Services Agency, Alameda County Behavioral Health
Address: 2000 Embarcadero Cove, Suite 400, Oakland, Ca 94606
Phone #: (510) 383-8535 **Alternate Phone #:**
Email: Juan.Taizan@acgov.org

This agenda item is being submitted for consideration by the Community Corrections Partnership Executive Committee (CCPEC) at their meeting on March 18th, 2024.

Title/Subject/Description: AB 109 Mental Health, Substance Use Disorder, Case and Care Management Services and Infrastructure: Providing Services and Sustaining Access for Alameda County Justice Involved Population.

Background Information: Alameda County Behavioral Health's (ACBH) mission is to support and empower individuals experiencing mental health and substance use conditions along their path towards wellness, recovery, and resiliency. ACBH envisions a community where all individuals and their families can successfully realize their potential and pursue their dreams where stigma and discrimination against those with mental health and/or alcohol and drug issues are remnants of the past. In fiscal year 2022-2023, ACBH provided services to 3,369 AB 109 eligible clients served by 213 community-based programs across Alameda County. ACBH is requesting approval of continued AB 109 funding in the amount of \$4,707,711 for fiscal year 2024-2025, which includes an increase of \$224,177 from last fiscal year's request that represents a Board approved 5% COLA increase for contracted providers.

Fiscal Impact*, if any: \$4,707,711 in allocation for fiscal year 2024-2025.

Recommended action to be taken: Approve continued allocation of ACBH's AB 109 funding for fiscal year 2024-2025 in the amount of \$4,707,711, to sustain mental health and substance use services for AB 109 eligible clients throughout Alameda County.

**When requesting funding, please answer the questions in either Section 1 or 2 below. If requesting funding for a new program idea, answer the questions in Section 1. If requesting funding for a program with an existing AB 109-funded contract, answer the questions in section 2.*

DocuSigned by:
Signature: Juan Taizan
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Print Name and Title: Juan Taizan Director, Forensic System

Section 2: Request to Renew, Modify or Extend an Existing Contract

Information About the Program

- What part of the AB 109 population was served under the previous contract? (For example: unhoused individuals, clients disengaged from Probation Services, etc.)
 - Justice involved individuals needing case and care management, housing, food and other immediate needs.
 - Incarcerated individuals who need mental health services.
 - Individuals re-entering the community after incarceration.
 - Clients who require substance use recovery services.
 - Unhoused clients/clients dealing with housing instability.
 - Clients disengaged from Probation services.

- What client needs were addressed? (For example: housing, employment, substance abuse etc.)
 - Community-based mental health services.
 - Referrals, linkages, and case management for housing, employment, and primary health care.
 - Crisis response and intervention.
 - Substance use recovery support services-management.
 - Residential substance use rehabilitation.
 - Sub-acute treatment services.
 - Narcotics treatment programming/opioid medication assisted treatment.

- How many people did your organization serve under the contract?
 - Fiscal year 22/23 – 3,369 AB 109 eligible clients were served.

- How many people was your organization expected to serve under the contract?
N/A

- Please provide a summary of the program.
ACBH and contracted community-based organizations provide mental health and substance use disorder services spanning **213 unique programs county wide for AB 109 eligible clients** within Alameda County. ACBH utilizes AB 109 funding to support community providers to ensure clients have access to quality Mental Health, Substance Use Disorder, Case and Care Management and other critical services.

- Please provide a list of the objectives achieved by the program/activity.
 - **In-Custody Mental Health:** Provide high quality evidence-based Mental Health services to incarcerated individuals within Santa Rita Jail.

- **Out-of-Custody Mental Health:** Provide high quality evidence-based Mental Health and wrap-around services to community members impacted by the justice system.
 - **Out-of-Custody Substance Use Disorder:** Provide assessment, referrals, and case and care management to facilitate ongoing treatment and services.
 - **Case and Care Management:** Provide Intensive reentry-focused case management program incorporating pre-release and post-release planning.
- Did your organization invest any resources to make the program/activity successful? (For example: staffing, development of workshops etc.)
 - ACBH invests staffing resources to support AB109 clients, including:
 - Program Specialists who help AB109 providers navigate Probation and Behavioral Health systems to improve follow-up and care coordination for AB109 clients
 - Behavioral Health Clinical Supervisors who support AB109 clients with re-entry supports and care coordination.
 - A post-release Behavioral Health Clinician to follow-up with AB109 clients after release from Santa Rita Jail to ensure connections to community-based providers, as needed.
 - A System of Care Director to facilitate the AB109 Substance Use Sub-Committee.
 - A System of Care Director to facilitate AB109 Mental Health Sub-Committee, with the support of a Program Specialist.
 - ACBH invests in trainings and workshops that are open to all contracted Community-Based Organization (CBO) providers on an on-going basis.
 - During monthly/bi-monthly operational meetings ACBH program leads provide assistance to CBOs including but not limited to:
 - Training.
 - Technical support (e.g., billing support, data support, etc.).
 - Collaboration and coordination with other county agencies/departments.
 - Coordinating care for clients.
 - Did you do any outreach to the target population, outside of referrals by Probation? If so, what were the results of your outreach?

ACBH has established a continuum of services and providers focused on the justice involved population. This includes in-custody services, re-entry services, community-based services, crisis response/intervention services, and care coordination. These direct services and connections to our justice involved community members allows for direct outreach to AB 109 eligible individuals. Additionally, ACBH coordinated training and information sharing between community-based providers that receive AB109 funds and our behavioral health program at Santa Rita Jail.
 - Describe how successfully your organization achieved your contract milestones and the other contract deliverables?

Fiscal Year 2022/2023

 - Mental Health – **3,103** AB 109 eligible clients received mental health services, an increase of 640 clients from last fiscal year.
 - SUD – **823** AB 109 eligible clients received services in the following modalities: Outpatient, Residential, Sobering/Detox, Opioid/Narcotic

Background Research

 - Is the program/activity evidence based or a promising new idea?

ACBH requires contracted CBOs to provide evidence-based practices and modalities. Many contracted providers use specific evidence-based modalities while others may refer to a variety of modalities to inform their work with community members/clients. See below for additional information.

- If the program/activity is an evidence-based program, what does the research say about it?
Below is a list of some of the common evidence-based modalities used by ACBH community-based providers.
 - **Cognitive Behavioral Health Therapy (CBT)** – helps the client recognize their own negative behavioral and emotional health patterns and aims to teach regulating skills.
 - **Trauma Informed Treatment** – seeks to acknowledge the impact of widespread impact of trauma and develop coping strategies for clients and families.
 - **Psycho-Education**-integrates emotional and motivational aspects that enable clients to cope with mental illness.
 - **Critical Time Intervention**- CTI was originally validated on the Criminal Justice and Houseless population and has a steady body of data and research.
 - **Wellness Recovery Action Plan (WRAP)**: A self-management intervention that empowers individuals to plan for how best to support their own recovery and improve hopefulness.
 - **Dialectical Behavior Therapy (DBT)**: Originally developed to treat chronically suicidal clients, it has been found to help people cope with distressing thoughts, feelings, and behaviors.
 - **Mindfulness-Based Stress Reduction (MBSR)**: A meditation therapy designed to foster stress management among other benefits.
 - **Seeking Safety**: Seeking Safety is an evidence-based, present-focused counseling model to help people attain safety from trauma and/or substance abuse.
 - **CBT for Psychosis**: CBT for psychosis aims at modifying dysfunctional beliefs by helping the person understand the link between perceptions, beliefs, and emotional and behavioral reactions. CBT also helps the person question the evidence supporting his beliefs (whether they are psychotic or not).
 - **Peer-Based Mentoring Model**- establishes a structured mentoring system where individuals who have had a successful reentry experience serve as mentors to those recently released from incarceration. Peer mentors undergo training to enhance their mentoring skills, including active listening, conflict resolution, and providing emotional support. They also receive information about available community resources. Peers are matched with mentees based on factors such as shared experiences, interests, and specific reentry needs. This matching process is designed to foster a sense of understanding and relatability between the Peer and the Client.

- If there is existing research, was the research done on a population similar to the population served?
Some of the modalities mentioned above have research/evaluations that is inclusive of populations similar to the target population served by ACBH. Research shows that several of the above-mentioned evidence-based practices have been used successfully with Reentry, Substance Use Disorder and Mental Health populations.

- How do milestones/contract deliverables compare to the outcomes of similar work in other jurisdictions?
Compared to other jurisdictions Alameda County offers a robust and comprehensive network of providers dedicated to serving our justice involved community members. Additionally, ACBH's community-based providers often reflect the communities that they serve, and many providers are

dedicated to employing individuals with lived experience with the justice or mental health systems. This an extremely diverse program.

- **Is Probation funding any similar activities?**
Probation funds some of the same community-based providers as ACBH to provide similar case management services and re-entry supports. However, ACBH has access to an extensive community-based provider network to provide a greater spectrum of treatment services.
- **If Probation is funding similar activities, what is unique about this program/activity, why is it necessary?**
Only ACBH has the extensive community-based provider network to provide comprehensive mental health and substance use treatment and recovery services to AB 109 eligible individuals across Alameda County.
- **Lived experience can often provide a layer of knowledge often not captured by traditional research methods. Please provide any anecdotal knowledge based upon lived experiences that contributes to or strengthens your proposed program/activity.**
ACBH is committed to working with our county partners to ensure our justice-involved clients are connected to critical services. ACBH county and program staff work closely to coordinate care for AB 109 eligible clients including connecting clients to crisis housing, inpatient treatment, and community-based services after release from jail, discharge from another community-based program, or due to housing instability.

“The Health Equity Division understands that it is crucial to involve clients, family members, and community members in the decision-making process for mental health care delivery, as they have firsthand experience and knowledge of the challenges and needs of their communities. By integrating these committees within the county mental health system, we can ensure that the perspectives and voices of those most impacted by mental health issues are heard and integrated into the development of policies and practices. We are committed to actively promoting the involvement and participation of these committees in all aspects of mental health care delivery, and to creating a system that is truly responsive to the needs of the communities we serve”. - *Excerpt from the Cultural Competency Plan, Stephanie Montgomery*

Program Data

- **How many people were referred to the program/activity by Probation?**
ACBH does not track AB 109 specific referrals. Instead, ACBH gathers data from Probation to determine the number of AB 109 clients served by mental health and substance use providers. In the fiscal year 2022-2023, AB 109 programs served 3,369 clients.
- **Why should the contract be extended/renewed/modified rather than going out to bid?**
ACBH contracts with 213 community-based programs who are content experts in mental health and substance use disorder services. Including ACBH staff, ACBH-operated clinics, and contracted providers, **in FY 22/23, ACBH was able to provide \$26.6 million of services to AB 109 clients** by leveraging \$13.8 million of Medi-Cal and other revenue. The balance of \$12.8 million was funded by the county with ACBH absorbing \$8.3 million and charging \$4,483,534 million to AB 109. Renewal of the ACBH AB 109

allocation (\$4,707,711) will help off-set the cost of these services and ensure AB 109 clients can continue to receive critical services.

- Please provide program milestones and other contract deliverable data.
ACBH served 3,369 AB 109 eligible clients in Mental Health and Substance Use Disorder Rehabilitation modalities, including but not limited to, crisis, hospital, residential, narcotics treatment, subacute and recovery residences providing **over 126,000 client services county-wide**.
- Has this contract been extended or adjusted before? If so, how many times and why?
Yes, ACBH has received an annual allocation since fiscal year 2016-2017. This annual allocation allows ACBH to continue to leverage additional state funds and provide critical and essential mental health services to our community.

Fiscal Impact

- What is the total proposed budget for the requested program/activity?

The total budget for AB 109 related services provided by ACBH MH & SUD providers is \$4,707,711.

- What was the total budget for the program/activity under the previous contract?

The budget from the previous contract for fiscal year 2023-2024 was a total of \$4,483,534.

- If the proposed budget is higher than that of the previous contract, please justify the increase.
ACBH is requesting only a COLA for the years that have elapsed since the existing allocation was approved and will allocate the increased funding (\$224,177) to program(s) that do not have other ACBH funding sources.
- If the proposed budget is lower than that of the previous contract, please explain.
N/A

Signature:  DocuSigned by:
Juan Taizan
FB2AF3594F3948A...

Print Name and Title: Juan Taizan, Forensic, Diversion, and Re-entry Services Director

AGENDA ITEM REQUEST

Community Corrections Partnership Executive Committee (CCPEC)

*Note: This agenda item request is due at least six (6) weeks prior to CCPEC meeting.
Email requests to ProbationCommunityPrograms@acgov.org.*

TO: Community Corrections Partnership Executive Committee (CCPEC)
c/o Alameda County Probation Department
Marcus Dawal, Interim Chief Probation Officer
1111 Jackson Street, P.O. Box 2059
Oakland, CA 94604-2059

FROM: **Name:** Gina Temporal
Title: Contracts Administrative Manager
Agency/Organization/Department: Alameda County Probation Department
Address: 1111 Jackson Street, Oakland, CA 94607
Phone #: (510) 599-3638
Email: gitemporal@acgov.org

This agenda item is being submitted for consideration by the Community Corrections Partnership Executive Committee (CCPEC) at their meeting on March 18, 2024.

Title/Subject/Description: Annual Allocation for AB 109 Funded Programs and Resources – Community Advisory Board Resources

Background Information: The Community Advisory Board (CAB) requires additional funding for Fiscal Year 2024-25 to support their meeting stipends, notetaker and the fee for their web-based application.

1. CAB Meeting Stipends – \$15,000
2. CAB Notetaker – \$1,200
3. CAB Web-Based Application – \$410

Fiscal Impact*, if any: \$16,610

Recommended action to be taken: Approve the annual allocation to continue funding these items for the CAB.

**When requesting funding, please answer the questions in either Section 1 or 2 below. If requesting funding for a new program idea, answer the questions in Section 1. If requesting funding for a program with an existing AB 109-funded contract, answer the questions in section 2.*

Signature: *Gina Temporal*

Print Name and Title: Gina Temporal, Contracts Administrative Manager

Section 1: Requesting Funding for a New Idea

Addressed in the Logic Model

A logic model from the Programs and Services Workgroup may be attached in lieu of answering the following questions:

- What part of the AB 109 population do you propose to serve? (For example: unhoused individuals, clients disengaged from Probation services etc.)
- Which client needs are being addressed? (For example: housing, employment, substance abuse etc.)
- What are the objectives and benchmarks for success of the proposed program/activity?
- What are the resources and activities required by an organization to make the program successful? (For example: staffing, development of workshops etc.)
- How will Probation Officers inform clients about the program/activity?
- If referrals don't come from Probation, how will clients be informed of the program/activity?

Background Research

- Is the initiative evidence-based or a promising new idea?
- If this is an evidence-based program, what does the research say about it?
- If there is existing research, was the research done on a population similar to the population the program anticipates serving?
- Is Probation funding any similar activities?
- If Probation is funding similar activities, what is unique about this program/activity, why is it necessary?
- Lived experience can often provide a layer of knowledge often not captured by traditional research methods. Please provide any anecdotal knowledge based upon lived experiences that contributes to or strengthens your proposed program/activity.

Fiscal Impact

- What is the total proposed budget for this program/activity?

Section 2: Request to Renew or Extend an Existing Contract

Information About the Program N/A as these are resources for the CAB

- What part of the AB 109 population was served under the previous contract? (For example: unhoused individuals, clients disengaged from Probation Services, etc.)
- What client needs were addressed? (For example: housing, employment, substance abuse etc.)
- How many people did your organization serve under the contract?
- How many people was your organization expected to serve under the contract?
- Please provide a summary of the program.
- Please provide a list of the objectives achieved by the program/activity.
- Did your organization invest any resources to make the program/activity successful? (For example: staffing, development of workshops etc.)
- Did you do any outreach to the target population, outside of referrals by Probation? If so, what were the results of your outreach?
- Describe how successfully your organization achieved your contract milestones and the other contract deliverables?

Background Research N/A as these are resources for the CAB

- Is the program/activity evidence based or a promising new idea?
- If the program/activity is an evidence-based program, what does the research say about it?
- If there is existing research, was the research done on a population similar to the population served?
- How do milestones/contract deliverables compare to the outcomes of similar work in other jurisdictions?
- Is Probation funding any similar activities?
- If Probation is funding similar activities, what is unique about this program/activity, why is it necessary?
- Lived experience can often provide a layer of knowledge often not captured by traditional research methods. Please provide any anecdotal knowledge based upon lived experiences that contributes to or strengthens your proposed program/activity.

Program Data N/A as these are resources for the CAB

- How many people were referred to the program/activity by Probation?
- Why should the contract be extended/renewed rather than going out to bid?
- Please provide program milestones and other contract deliverable data.
- Has this contract been extended before? If so, how many times and why?

Fiscal Impact

- What is the total proposed budget for the requested program/activity?
CAB Meeting Stipends – \$15,000
CAB Notetaker – \$1,200
CAB Web-Based Application – \$410
- What was the total budget for the program/activity under the previous contract?
 - If the proposed budget is higher than that of the previous contract, please justify the increase.
 - If the proposed budget is lower than that of the previous contract, please explain.

AGENDA ITEM REQUEST

Community Corrections Partnership Executive Committee (CCPEC)

*Note: This agenda item request is due at least six (6) weeks prior to CCPEC meeting.
Email requests to ProbationCommunityPrograms@acgov.org.*

TO: Community Corrections Partnership Executive Committee (CCPEC)
c/o Alameda County Probation Department
Marcus Dawal, Interim Chief Probation Officer
1111 Jackson Street, P.O. Box 2059
Oakland, CA 94604-2059

FROM: **Name:** Gina Temporal
Title: Contracts Administrative Manager
Agency/Organization/Department: Alameda County Probation Department
Address: 1111 Jackson Street, Oakland, CA 94607
Phone #: (510) 599-3638
Email: gitemporal@acgov.org

This agenda item is being submitted for consideration by the Community Corrections Partnership Executive Committee (CCPEC) at their meeting on March 18, 2024.

Title/Subject/Description: Annual Allocation for AB 109 Funded Programs and Resources – AB 109 Direct Services: Cognitive Behavioral Intervention Services, Incentives, and Innovation Program (CBI3) via Five Keys Schools and Programs.

Background Information: . In 2014, the Alameda County Board of Supervisors dedicated 50% of the AB109-funding received from the state to local Community Based Organizations. That funding is used to contract with local CBOs that provide resources and programs that address a client’s risk and needs and promote safety for the community and success for the Participant. This item requires additional funding for Fiscal Year 2024-25 for continuity of services and resources.

Fiscal Impact*, if any: \$502,440

Recommended action to be taken: Approve the annual allocation to continue funding this item for the realigned population.

**When requesting funding, please answer the questions in either Section 1 or 2 below. If requesting funding for a new program idea, answer the questions in Section 1. If requesting funding for a program with an existing AB 109-funded contract, answer the questions in section 2.*

Signature: *Gina Temporal*

Print Name and Title: Gina Temporal, Contracts Administrative Manager

Section 1: Requesting Funding for a New Idea

Addressed in the Logic Model

A logic model from the Programs and Services Workgroup may be attached in lieu of answering the following questions:

- What part of the AB 109 population do you propose to serve? (For example: unhoused individuals, clients disengaged from Probation services etc.)
- Which client needs are being addressed? (For example: housing, employment, substance abuse etc.)
- What are the objectives and benchmarks for success of the proposed program/activity?
- What are the resources and activities required by an organization to make the program successful? (For example: staffing, development of workshops etc.)
- How will Probation Officers inform clients about the program/activity?
- If referrals don't come from Probation, how will clients be informed of the program/activity?

Background Research

- Is the initiative evidence-based or a promising new idea?
- If this is an evidence-based program, what does the research say about it?
- If there is existing research, was the research done on a population similar to the population the program anticipates serving?
- Is Probation funding any similar activities?
- If Probation is funding similar activities, what is unique about this program/activity, why is it necessary?
- Lived experience can often provide a layer of knowledge often not captured by traditional research methods. Please provide any anecdotal knowledge based upon lived experiences that contributes to or strengthens your proposed program/activity.

Fiscal Impact

- What is the total proposed budget for this program/activity?

Section 2: Request to Renew or Extend an Existing Contract

Contract Name: AB 109 Direct Services: Cognitive Behavioral Intervention Services, Incentives, and Innovation Program (CBI3) via

Information About the Program

- What part of the AB 109 population was served under the previous contract? (For example: unhoused individuals, clients disengaged from Probation Services, etc.)

In addition to the realignment eligibility criteria approved by the CCPEC, the following represents priority populations and considerations. Population of focus includes those who:

1. Would benefit from learning CBI through the concepts in the Employment Adult curriculum
 2. Would benefit from CBI skill practice and problem solving
 3. Willing to participate in a group/cohort
 4. Able to attend group programming with reasonable learning and access accommodations (e.g., able to participate in a class setting, low to moderate mental health needs, able to manage activities of daily living)
 5. Have been reprimanded/terminated/fired from employment due to behaviors, thought patterns, or reactions
 6. Have been terminated or received disciplinary action from AB109 or non-contracted employment program
 7. Consider subpopulations based on referred/assessed needs (e.g., gender, language, parenting, lengthy incarceration history, etc.)
- What client needs were addressed? (For example: housing, employment, substance abuse etc.)
Participants utilized 10-week consecutive class sessions to better understand their thoughts, feelings, responses through a Cognitive Behavioral Intervention curriculum. These skills were practiced through an employment lens but are applicable to all areas of life including mood regulation, interpersonal communication, beliefs about self, and general reentry navigation. Clients reported developing insight which ultimately helps their understanding of self and current/future decision making. Participants also benefited from regular incentives for attendance and received these payments through the innovation of debit cash cards.
 - How many people did your organization serve under the contract?
8 participants graduated in Cohort 1 (9/22/23 completion). Cohort 2 completed in December 2023 with 21 graduates. Cohort 3 will begin in mid-January with 41 referrals in queue and receiving outreach for enrollment. Cohort 3 will increase availability to include classes at the CORE, the Five Keys office, and two virtual class options.
 - How many people was your organization expected to serve under the contract?
96 participants in the first 12 months. 59 clients received outreach and 29 clients successfully completed all 10 weeks of programming.
 - Please provide a summary of the program.
The program will use a 10-week Cognitive Behavioral Intervention – Employment Adult curriculum to teach CBI and address clients' behavioral patterns, attitudes, values, beliefs, thinking, and/or other dynamic needs. Incentives will be provided to participants and innovations will be assessed to determine impact on retention and outcomes.
 - Please provide a list of the objectives achieved by the program/activity.
Learn, practice, and understand CBI concepts through program modules

- Better understand risky behaviors and thinking, practice social and emotional regulation skills, goal set, and improve decision making/problem solving
- Be able to practically apply these concepts to increase reentry outcomes including stability in obtaining and maintaining employment
- Benefit from provision of cash incentives and innovations in a measurable way

Providers will:

- Administer pre- and post-tests to measure program outcomes and impact
 - Measure and assess impact of innovation on program participation and outcomes
 - Outreach to and collaborate with mutual service providers to benefit client outcomes and stability
 - Celebrate client completion via program graduation ceremonies
- Did your organization invest any resources to make the program/activity successful? (For example: staffing, development of workshops etc.)
Five Keys has hired and onboarded staff assigned to the CBI3 program "Keys to Change". This has included an upfront investment of an intensive onsite training at the University of Cincinnati Corrections Institute (UCCI) to be certified facilitators in their evidence-based CBI-Employment program on which our program is designed. Staff are also participating in a year-long cohort to develop Motivational Interviewing (MI) practices with a certified MI trainer referred to Five Keys by Harm Reduction Therapy Center. The Keys to Change cohorts have all been scheduled and recruitment has taken place for the first few cohorts.
 - Did you do any outreach to the target population, outside of referrals by Probation? If so, what were the results of your outreach?
Five Keys has conducted numerous outreach activities in partnership with Probation including at a 'back to school' event held at Laney College. We have also posted Keys to Change flyers on social media and have conducted outreach inside Santa Rita via our in-custody school and programs there. We also had a table at the annual San Francisco Reentry Fair where we distributed recruiting postcards. As a result of this outreach, we have received about 15 self-referrals; the remaining referrals have been made directly by DPOs. Five Keys also participates in CORE's monthly Community Resource Forums for AB 109 clients and the reentry community. Five Keys has also expanded class offerings to increase accessibility and have used graduation ceremonies to generate new referrals from DPOs.
 - Describe how successfully your organization achieved your contract milestones and the other contract deliverables?
Five Keys was able to provide a number of program presentations to assist with recruitment--including with DPOs as well as with AB 109 employment services providers. We launched our initial overlapping cohorts in July--an in-person morning cohort at the CORE probation site and a virtual class conducted in the evening on Zoom. Five Keys conducted pre and post assessments for all clients. We enrolled 15 clients to participate in the initial cohorts and 8 completed the 10-week program and celebrated their achievement at a graduation on September 22nd. Based on post-assessments, all completers demonstrated a better understanding of CBI concepts including emotional regulation and self-control strategies. Five Keys has also participated in monthly meetings with probation to monitor the contract and has completed all necessary training related to Enterprise and invoicing.

Background Research

- Is the program/activity evidence based or a promising new idea?

Both. The CBI curriculum is evidenced based; however, the RFP asked bidders to include an innovation while maintaining fidelity of the curriculum. Five Keys is offering stipends to clients to see how it impacts engagement in the program.

- If the program/activity is an evidence-based program, what does the research say about it?
The University of Cincinnati Correctional Institute (UCCI) based this program on evidence from research conducted by MDRC. MDRC concluded that the program teaches participants how to identify and manage high-risk situations related to obtaining and maintaining employment. Heavy emphasis is placed on skill-building activities to assist with cognitive, social, emotional, and coping skill development for the work environment.
- If there is existing research, was the research done on a population similar to the population served?
The CBI-Employment curriculum was developed by UCCI in partnership with MDRC, a research firm that tested the program with incarcerated participants who were at moderate or high risk of recidivism and further involvement in the system
- How do milestones/contract deliverables compare to the outcomes of similar work in other jurisdictions?
Other jurisdictions are using CBI as part of evidence based correctional practices. In addition to maintaining the evidence-based curriculum, this program also incorporates incentives to support client participation. The program will be evaluating the impact of these innovations and incentives as it relates to client motivation, skill application, and additional benefits
- Is Probation funding any similar activities?
No. ACPD is not funding similar programs.
- If Probation is funding similar activities, what is unique about this program/activity, why is it necessary?
ACPD supplements CBI through probation officer CBI training and individual client interventions. This program provides clients with the opportunity to learn and apply skills in a cohort and provides them with the benefit of cohort learning.
- Lived experience can often provide a layer of knowledge often not captured by traditional research methods. Please provide any anecdotal knowledge based upon lived experiences that contributes to or strengthens your proposed program/activity.
All of the Keys to Change staff have had some lived experience with the criminal justice system. Three employees have family members who have been incarcerated and one of the facilitators is currently on parole and served many years in prison prior to joining the Five Keys team. The Keys to Change team has the unique ability to provide empathetic understanding with probation clients and can speak from experience what is required for successful reentry. Pro-social support networks are critical during this transition, and our team is committed to providing lasting connections with clients so that they can always reach out when in need of additional support.

Program Data

- How many people were referred to the program/activity by Probation?
111 as of 12/27/2023
- Why should the contract be extended/renewed rather than going out to bid?
This is the first year of the contract and we've had some early successes. Each cohort has generated more referrals and graduates. It would not be in the realignment client's best interest for us to terminate the contract and go out to bid.

- Please provide program milestones and other contract deliverable data.

Performance Measure	Method of Measurement
CBI-EA Programming Fidelity	Number of Facilitators leading each CBI-EA Program; Verification of Facilitator Certification; Number of Clients in each program cohort
Level and Progression of Client in CBI Program	Recorded in ACPD Case Management System (e.g., Enterprise Supervision) and Invoicing System in accordance with training Targets: <ul style="list-style-type: none"> ▪ Capacity to serve 96 clients in first 12 months ▪ Offer eight (8) ten-week cohorts ▪ 70% of all clients enrolled will complete their assigned CBI class in full ▪ Contractor must attempt to reach out to contact 100% of clients who fail/drop out/do not show up for their assigned CBI class
Program Status/Client Engagement	Record in ACPD Case Management System: <ul style="list-style-type: none"> ▪ Referral status ▪ Active status ▪ Reason for referral ▪ Client status changes throughout program participation ▪ Absences and/or excuses from class ▪ Program completion, exit, and/or discharge ▪ Location/cohort of CBI program/ curriculum attended ▪ Additional client specific information if required
Provider Service Plan (PSP)	Uploaded in ACPD Case Management System. The PSP must: <ul style="list-style-type: none"> ▪ Include reason for referral and client's CBI goals ▪ Detail intended outcome of program ▪ Address client's skill building areas ▪ Update for aftercare goals and have real-life CBI application

Impact of Innovation	<p>Record in ACPD Case Management System, Enterprise Supervision:</p> <ul style="list-style-type: none"> ▪ Number and percentage of referred individuals enrolled in services ▪ Frequency and duration of CBI services each Participant receives ▪ Amount and type of incentives each Participant receives ▪ Description and data of how incentives and innovation impact the Participant and/or Family ▪ Number/percentage of Participants who do not complete the CBI program and reason why
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- Has this contract been extended before? If so, how many times and why?
Yes, once as this contract allows for extension up to five years.

Fiscal Impact

- What is the total proposed budget for the requested program/activity?
\$1,502,440 annually.
- What was the total budget for the program/activity under the previous contract?
Year 1 - \$497,560.27
Year 2 - \$502,439.73
 - If the proposed budget is higher than that of the previous contract, please justify the increase.
The increase is the same from year 2.
 - If the proposed budget is lower than that of the previous contract, please explain.

Signature: *Gina Temporal*

Print Name and Title: Gina Temporal, Contracts Administrative Manager

AGENDA ITEM REQUEST

Community Corrections Partnership Executive Committee (CCPEC)

Note: This agenda item request is due at least six (6) weeks prior to CCPEC meeting.

Email requests to ProbationCommunityPrograms@acgov.org.

TO: Community Corrections Partnership Executive Committee (CCPEC)
c/o Alameda County Probation Department
Marcus Dawal, Interim Chief Probation Officer
1111 Jackson Street, P.O. Box 2059
Oakland, CA 94604-2059

FROM: **Name:** Gina Temporal
Title: Contracts Administrative Manager
Agency/Organization/Department: Alameda County Probation Department
Address: 1111 Jackson Street, Oakland, CA 94607
Phone #: (510) 599-3638
Email: gitemporal@acgov.org

This agenda item is being submitted for consideration by the Community Corrections Partnership Executive Committee (CCPEC) at their meeting on March 18, 2024.

Title/Subject/Description: Annual Allocation for AB 109 Funded Programs and Resources – Domestic Violence

Background Information: In 2014, the Alameda County Board of Supervisors dedicated 50% of the AB109-funding received from the state to local Community Based Organizations. That funding is used to contract with local CBOs that provide resources and programs that address a client's risk and needs and promote safety for the community and success for the Participant. This item requires funding for Fiscal Year 2024-25 for the creation of a new program which will be procured through an RFP process.

Fiscal Impact*, if any: \$1,000,000

Recommended action to be taken: Approve the annual allocation of \$1,000,000 for the creation of Domestic Violence program.

**When requesting funding, please answer the questions in either Section 1 or 2 below. If requesting funding for a new program idea, answer the questions in Section 1. If requesting funding for a program with an existing AB 109-funded contract, answer the questions in section 2.*

Signature: *Gina Temporal*

Print Name and Title: Gina Temporal, Contracts Administrative Manager

Section 1: Requesting Funding for a New Idea

Addressed in the Logic Model

A logic model from the Programs and Services Workgroup may be attached in lieu of answering the following questions:

- What part of the AB 109 population do you propose to serve? (For example: unhoused individuals, clients disengaged from Probation services etc.) *Individuals mandated to complete a Batterer's Intervention Program.*
- Which client needs are being addressed? (For example: housing, employment, substance abuse etc.) *This program is mandated, clients will complete domestic violence classes.*
- What are the objectives and benchmarks for success of the proposed program/activity? *A Batterers' Intervention Program is a curriculum of weekly domestic violence classes. Individuals convicted of certain California domestic violence offenses are required to complete this program as part of their terms of probation.*
- What are the resources and activities required by an organization to make the program successful? (For example: staffing, development of workshops etc.) *This program is mandated and clients currently self-pay, Probation will implement a sliding scale that ensures each individual will pay what they can towards treatment.*
- How will Probation Officers inform clients about the program/activity? *This program is mandated, Probation will contract with providers to implement a sliding scale that ensures each individual will pay what they can towards treatment.*
- If referrals don't come from Probation, how will clients be informed of the program/activity? *Referrals will come from Probation.*

Background Research

A Batterers' Intervention Program is a combination of education and counseling that focuses on the causes of domestic abuse, its effects on a victim; and any required changes that must occur to prevent it from happening again in the future. Participants in a batterer's intervention program usually meet once a week for a few hours. This program is mandated and clients currently self-pay, Probation will implement a sliding scale that ensures each individual will pay what they can towards treatment.

- Is the initiative evidence-based or a promising new idea?
- If this is an evidence-based program, what does the research say about it?
- If there is existing research, was the research done on a population similar to the population the program anticipates serving?
- Is Probation funding any similar activities? *No.*
- If Probation is funding similar activities, what is unique about this program/activity, why is it necessary?
- Lived experience can often provide a layer of knowledge often not captured by traditional research methods. Please provide any anecdotal knowledge based upon lived experiences that contributes to or strengthens your proposed program/activity.

Fiscal Impact

- What is the total proposed budget for this program/activity? *\$1,000,000*

Section 2: Request to Renew or Extend an Existing Contract

Contract Name:

Information About the Program

- What part of the AB 109 population was served under the previous contract? (For example: unhoused individuals, clients disengaged from Probation Services, etc.)
- What client needs were addressed? (For example: housing, employment, substance abuse etc.)
- How many people did your organization serve under the contract?
- How many people was your organization expected to serve under the contract?
- Please provide a summary of the program.
- Please provide a list of the objectives achieved by the program/activity.
- Did your organization invest any resources to make the program/activity successful? (For example: staffing, development of workshops etc.)
- Did you do any outreach to the target population, outside of referrals by Probation? If so, what were the results of your outreach?
- Describe how successfully your organization achieved your contract milestones and the other contract deliverables?

Background Research

- Is the program/activity evidence based or a promising new idea?
- If the program/activity is an evidence-based program, what does the research say about it?
- If there is existing research, was the research done on a population similar to the population served?
- How do milestones/contract deliverables compare to the outcomes of similar work in other jurisdictions?
- Is Probation funding any similar activities?
- If Probation is funding similar activities, what is unique about this program/activity, why is it necessary?
- Lived experience can often provide a layer of knowledge often not captured by traditional research methods. Please provide any anecdotal knowledge based upon lived experiences that contributes to or strengthens your proposed program/activity.

Program Data

- How many people were referred to the program/activity by Probation?
- Why should the contract be extended/renewed rather than going out to bid?
- Please provide program milestones and other contract deliverable data.
- Has this contract been extended before? If so, how many times and why?

Fiscal Impact

- What is the total proposed budget for the requested program/activity?
- What was the total budget for the program/activity under the previous contract?
 - If the proposed budget is higher than that of the previous contract, please justify the increase.
 - If the proposed budget is lower than that of the previous contract, please explain.

AGENDA ITEM REQUEST

Community Corrections Partnership Executive Committee (CCPEC)

Note: This agenda item request is due at least six (6) weeks prior to CCPEC meeting.

Email requests to ProbationCommunityPrograms@acgov.org.

TO: Community Corrections Partnership Executive Committee (CCPEC)
c/o Alameda County Probation Department
Marcus Dawal, Interim Chief Probation Officer
1111 Jackson Street, P.O. Box 2059
Oakland, CA 94604-2059

FROM: **Name:** Gina Temporal
Title: Contracts Administrative Manager
Agency/Organization/Department: Alameda County Probation Department
Address: 1111 Jackson Street, Oakland, CA 94607
Phone #: (510) 599-3638
Email: gitemporal@acgov.org

This agenda item is being submitted for consideration by the Community Corrections Partnership Executive Committee (CCPEC) at their meeting on March 18, 2024.

Title/Subject/Description: Annual Allocation for AB 109 Funded Programs and Resources – AB 109 Early Intervention Court Program via Leaders in Community Alternatives, Inc.

Background Information: In 2014, the Alameda County Board of Supervisors dedicated 50% of the AB109-funding received from the state to local Community Based Organizations. That funding is used to contract with local CBOs that provide resources and programs that address a client's risk and needs and promote safety for the community and success for the Participant. This item requires additional funding for Fiscal Year 2024-25 for continuity of services and resources.

Fiscal Impact*, if any: \$806,455

Recommended action to be taken: Approve the annual allocation to continue funding this item for the realigned population.

**When requesting funding, please answer the questions in either Section 1 or 2 below. If requesting funding for a new program idea, answer the questions in Section 1. If requesting funding for a program with an existing AB 109-funded contract, answer the questions in section 2.*

Signature: *Gina Temporal*

Print Name and Title: Gina Temporal, Contracts Administrative Manager

Section 1: Requesting Funding for a New Idea

Addressed in the Logic Model

A logic model from the Programs and Services Workgroup may be attached in lieu of answering the following questions:

- What part of the AB 109 population do you propose to serve? (For example: unhoused individuals, clients disengaged from Probation services etc.)
- Which client needs are being addressed? (For example: housing, employment, substance abuse etc.)
- What are the objectives and benchmarks for success of the proposed program/activity?
- What are the resources and activities required by an organization to make the program successful? (For example: staffing, development of workshops etc.)
- How will Probation Officers inform clients about the program/activity?
- If referrals don't come from Probation, how will clients be informed of the program/activity?

Background Research

- Is the initiative evidence-based or a promising new idea?
- If this is an evidence-based program, what does the research say about it?
- If there is existing research, was the research done on a population similar to the population the program anticipates serving?
- Is Probation funding any similar activities?
- If Probation is funding similar activities, what is unique about this program/activity, why is it necessary?
- Lived experience can often provide a layer of knowledge often not captured by traditional research methods. Please provide any anecdotal knowledge based upon lived experiences that contributes to or strengthens your proposed program/activity.

Fiscal Impact

- What is the total proposed budget for this program/activity?

Section 2: Request to Renew or Extend an Existing Contract

Contract Name: AB 109 Early Intervention Court Program via Leaders in Community Alternatives, Inc.

Information About the Program

- What part of the AB 109 population was served under the previous contract? The eligible clients for the EIC program are those that are identified at the time of charging and fall within a range of felony charges. Defendants cannot have a “Strike” Prior.
- What client needs were addressed? The goal of the EIC program is to reduce the rate of recidivism by addressing some of the potential causes of the defendant’s behavior. Some examples of these underlying factors may be drug dependency, lack of education, unstable housing, unemployment and lack of financial opportunities.
- How many people did your organization serve under the contract? 87
- How many people was your organization expected to serve under the contract? NA
- Please provide a summary of the program. The Early Intervention Court (EIC) embraces the principles of Realignment by offering defendants options to avoid a felony conviction through successful completion of a series of programs. These programs are centered on personal and professional development and are designed to ultimately enable defendants to become more productive members of the community. EIC is a non-statutory, “pre” and “post” plea program that re-directs defendants from the traditional course of the criminal justice system. By providing the defendants with the tools and associated services they require to lead a productive life, we are helping the defendants, their families, and the wider community thrive.
- Please provide a list of the objectives achieved by the program/activity.

EIC achieved continuum of pretrial services provided to re-entry population during the pandemic. EIC as the incumbent contractor, also secured an 18-month term contract with Alameda County to secure program utilization, hire additional staffing to meet demands of scope of contractual work and successfully graduated over 90% of participant who have participate in the EIC program with no recurring criminal acts to become reincarcerated.

The primary goal is to increase access to programming and supportive services for populations related to the implementation of AB 109 Public Safety Realignment, SB 678 California Community Corrections Performance Act and pretrial services related to the SB 129 Budget Act of 2021.

EIC offers several benefits: They prevent the negative effects of a criminal record, such as impacts on employment opportunities and social stigma. They save court resources by diverting minor, non-violent offenses out of the traditional court process.

Program Objectives achieved by the program:

- financial restitution for their loss.
 - a written or in-person apology.
 - the opportunity to voice their views and participate in a restorative justice process.
 - learning about the circumstances surrounding the offense.
 - knowledge of the effectiveness of Diversion in preventing future criminal behavior.
- Did your organization invest any resources to make the program/activity successful? (For example: staffing, development of workshops etc.)

LCA has invested funds into supplementing staffing, development of diversion education classes mandated by the courts to assign to the clients (new program item/metric), company vehicle and incidentals for vehicle for out-of-office supportive transportive services, development of staff supplemental, meritocracy-building (new program item/metric), and skill-building workshops.

- Did you do any outreach to the target population, outside of referrals by Probation? If so, what were the results of your outreach?

Due to the contract being with probation and the courts, we receive our program referrals exclusively from them. However, we have been conducting marketing and outreach to expand our program, partnerships and its services by conducting in-person and virtual introductory meetings where we give an overview of our program, scope of services, where we see our program going, the future of our participants & staff, and how we can best collaborate/ form an equally beneficial partnership. We also advertise our participation in outreach events and share our client success by posting these events on LinkedIn and other business sites to show that we are not only doing diversionary work----but changing lives. Our current and former participants are our biggest professors of the success of the program and therefore tell their contemporaries that request the program through their probation officers and/or the DA. We have received more than a few referrals this way.

- Describe how successfully your organization achieved your contract milestones and the other contract deliverables?

LCA has successfully achieved all programmatic contract deliverables aside from the drug-testing of participants per request because the courts mandate in-court drug testing services.

Background Research

- Is the program/activity evidence based or a promising new idea?

EIC is a program that is both evidence based as noted with our practices below:

Evidenced-based services provided:

- Alcohol & Drug Education & Treatment
- Electronic Monitoring
- Assessment & Individualized Service Plan Creation & Management
- Individualized and Innovative Case Management
- Cognitive-Behavioral Treatment (CBT)
- Aggression Replacement Training (ART)
- Motivational Enhancement, Interviewing & Empowerment
- Barrier Removal: Cognitive & Physical Strategies & Techniques
- Transitional Housing Solutions & Support
- Employment/Training Matriculation
- Family Reintegration
- Helping Women Recover
- Success/Financial/Family Planning
- Education Matriculation Services & Support
- Mental Health & Wellness Services & Referral

LCA is also a forward thinking and expanding program that is built on the promising new idea of: providing wraparound services for participants to ensure their continued road to success and self-sufficiency post-graduation from the program. LCA is also providing wraparound metrics of evidence-

based, restorative, holistic and culturally competent supportive services which identify and addresses the full scope of needs of not only the participant, but our staff and administration as well. LCA is looking to get more into the realms of housing matriculation, wraparound MH supportive services, health and wellness initiatives and practices and metrics in the real of violence prevention.

- If the program/activity is an evidence-based program, what does the research say about it?

LCA's philosophical approach is participant-focused and strength-based to impact participant behavior and reduce recidivism. LCA has been involved in local, state, and national criminal justice policy throughout its 16-year history, providing exceptional service to criminal justice agencies – designing, developing and delivering culturally competent, case management and treatment services for the AB109 population and other justice-involved persons in residential, outpatient, and in-custody settings. LCA services have never been "one size fits all." LCA is focused on developing true-to-fit models for and in collaboration with the State of California, County of Solano, the City and County of San Francisco, Alameda County Probation, Sacramento County Probation, Stanislaus County Probation, Santa Cruz County Probation and many other agencies. LCA partners with contract agencies that value good communication, flexibility, integrity, openness, and a wraparound service model. LCA understands the criminal justice population and relevant evidence-based practices, has access to critical community resources, and has consistently demonstrated success in developing model services which promotes, implements, and achieves positive, long-term outcomes. LCA's day reporting center programs reduce recidivism, improve public safety, and provide for positive change in our program participants' lives.

- If there is existing research, was the research done on a population similar to the population served?

*It costs an average of about \$124,000 per year to incarcerate an inmate in prison in California.

Data Compiled by:

https://lao.ca.gov/policyareas/cj/6_cj_inmatecost#:~:text=It%20costs%20an%20average%20of,inmate%20in%20prison%20in%20California

Vs

*Average cost per year for participant in LCA's EIC felony barrier removal program is about \$493.00 per year

Data Compiled by: Alameda County Pretrial Svcs. & EIC Prgm; Budget Summary

Bringing the cost-cutting summation of EIC prgm vs incarcerating an inmate down by a whopping \$123,507 per year!

- How do milestones/contract deliverables compare to the outcomes of similar work in other jurisdictions? **No data**
- Is Probation funding any similar activities? **No**
- If Probation is funding similar activities, what is unique about this program/activity, why is it necessary? **This is a court mandated program**
- Lived experience can often provide a layer of knowledge often not captured by traditional research methods. Please provide any anecdotal knowledge based upon lived experiences that contributes to or strengthens your proposed program/activity. **The Program Director of EIC has over 25 years of lived experience in being a social worker, programs coordinator, advocate and leader in the community, and working and advocating for many justice involved individuals in every capacity from reentry clients to the families of clients who have been impacted by the justice system. I am also a Bay Area native and**

historian, therefore, I am always abreast on changing laws, statutes and mandates that affects not only the efficiency of the program, but the rights, responsibilities, and opportunities for the clients.

Program Data

- How many people were referred to the program/activity by Probation? 87
- Why should the contract be extended/renewed rather than going out to bid? To ensure continuity of services. LCA is the incumbent contractor and the only bidder when this RFP went out. They are best able to serve this population and provided the needed services.
- Please provide program milestones and other contract deliverable data. Since contract start there have been 23 successful graduates of the EIC program.
- Has this contract been extended before? If so, how many times and why? No.

Fiscal Impact

- What is the total proposed budget for the requested program/activity? \$1,546,455
- What was the total budget for the program/activity under the previous contract? \$740,000
 - If the proposed budget is higher than that of the previous contract, please justify the increase. Additional funding is needed for the expansion of program's target population and referrals through the courts and for allotted funds to sustain the program services. Contractor also wants to expand staffing and increase personnel and subcontractor salaries by 3% to account for COLA.
 - If the proposed budget is lower than that of the previous contract, please explain.

Signature: *Gina Temporal*

Print Name and Title: Gina Temporal, Contracts Administrative Manager

AGENDA ITEM REQUEST

Community Corrections Partnership Executive Committee (CCPEC)

Note: This agenda item request is due at least six (6) weeks prior to CCPEC meeting.

Email requests to ProbationCommunityPrograms@acgov.org.

TO: Community Corrections Partnership Executive Committee (CCPEC)
c/o Alameda County Probation Department
Marcus Dawal, Interim Chief Probation Officer
1111 Jackson Street, P.O. Box 2059
Oakland, CA 94604-2059

FROM: **Name:** Gina Temporal
Title: Contracts Administrative Manager
Agency/Organization/Department: Alameda County Probation Department
Address: 1111 Jackson Street, Oakland, CA 94607
Phone #: (510) 599-3638
Email: gitemporal@acgov.org

This agenda item is being submitted for consideration by the Community Corrections Partnership Executive Committee (CCPEC) at their meeting on March 18, 2024.

Title/Subject/Description: Annual Allocation for AB 109 Funded Programs and Resources – Housing Vendor Pool Vendor

Background Information: In 2014, the Alameda County Board of Supervisors dedicated 50% of the AB109-funding received from the state to local Community Based Organizations. That funding is used to contract with local CBOs that provide resources and programs that address a client’s risk and needs and promote safety for the community and success for the Participant. This item requires additional funding for Fiscal Year 2024-25 for continuity of services and resources.

Fiscal Impact*, if any: \$13,000,000

Recommended action to be taken: Approve the annual allocation to continue funding this item for the realigned population.

**When requesting funding, please answer the questions in either Section 1 or 2 below. If requesting funding for a new program idea, answer the questions in Section 1. If requesting funding for a program with an existing AB 109-funded contract, answer the questions in section 2.*

Signature: *Gina Temporal*

Print Name and Title: Gina Temporal, Contracts Administrative Manager

Section 1: Requesting Funding for a New Idea

Addressed in the Logic Model

A logic model from the Programs and Services Workgroup may be attached in lieu of answering the following questions:

- What part of the AB 109 population do you propose to serve? (For example: unhoused individuals, clients disengaged from Probation services etc.)
- Which client needs are being addressed? (For example: housing, employment, substance abuse etc.)
- What are the objectives and benchmarks for success of the proposed program/activity?
- What are the resources and activities required by an organization to make the program successful? (For example: staffing, development of workshops etc.)
- How will Probation Officers inform clients about the program/activity?
- If referrals don't come from Probation, how will clients be informed of the program/activity?

Background Research

- Is the initiative evidence-based or a promising new idea?
- If this is an evidence-based program, what does the research say about it?
- If there is existing research, was the research done on a population similar to the population the program anticipates serving?
- Is Probation funding any similar activities?
- If Probation is funding similar activities, what is unique about this program/activity, why is it necessary?
- Lived experience can often provide a layer of knowledge often not captured by traditional research methods. Please provide any anecdotal knowledge based upon lived experiences that contributes to or strengthens your proposed program/activity.

Fiscal Impact

What is the total proposed budget for this program/activity?

Section 2: Request to Renew or Extend an Existing Contract

Contract Name: LAO Family Community Development

Information About the Program

- What part of the AB 109 population was served under the previous contract? (For example: unhoused individuals, clients disengaged from Probation Services, etc.) **Unhoused individuals or clients who cannot continue to reside at their previous or current address (victim, gang ties, etc.)**
- What client needs were addressed? (For example: housing, employment, substance abuse etc.) **Housing and basic wrap-around services such as life skills with focus on finding permanent housing**
- How many people did your organization serve under the contract? **475 Clients**
- How many people was your organization expected to serve under the contract? **Minimum of 150 unduplicated annually.**
- Please provide a summary of the program.

Up to 140 beds of housing for clients of all genders; no 290s accepted; clients get their own rooms/own bathrooms with mini-fridge and microwave; meals provided by the program;

All clients receive case management and support for finding permanent housing; program offers some matching funds (through verified savings accounts) and some up-front move-in costs when a client finds permanent housing

- Please provide a list of the objectives achieved by the program/activity. **See below information for successful completions and for numbers of clients housed in this program**
- Did your organization invest any resources to make the program/activity successful? (For example: staffing, development of workshops etc.) **LFCD has over \$6 million in case management and service dollars that we bring to the CARE Campus residents to meet the wrap around services of mental health, workforce, family and work support, and other basic needs such as food and clothing. LFCD has over 500 operating and MOU agreements with Bay Area community-based, private and public partners to bring leverage resources for each household we will serve at the CARE Campus. Current partners working partners Community Roots (biweekly popup health clinic, mental health service, application, documents, Medicare applications), CORE (Rubicon), Ruby's Place, Highland Community Charter School (GED, High School Diploma), and Ahimsa (monthly peer circle healing).**

Staff receive ongoing professional development training. Staff are trained in Evidence-Based Correctional Practices such as certified training in Cognitive Behavior Therapy (CBT) to better coach clients using evidence-based strategies to assist clients, and Workforce Development Professional Apprenticeship (WDAP) Training. All staff will be trained in Mind Matters: Overcoming Adversity and Building Resilience Training from February 27th to February 29th, 2024, 3 days of in person training. The on-site modular building provides an AJCC one-stop shop for workforce services, providing a comprehensive range of no-cost employment and training services for employers and job seekers. The Career Pathways Employment and Training (CPET) programs (Region 1 and Region 2) programs assists refugees, CalWORKs, GA, and RCA clients for pre-employment, employment placement assistance, career assessment, on-going case management and retention support services.

- Did you do any outreach to the target population, outside of referrals by Probation? If so, what were the results of your outreach? **No, there is no outreach of the target population outside of referrals from Probation.**

- Describe how successfully your organization achieved your contract milestones and the other contract deliverables? Per the contract, a Results-Based Accountability (RBA) framework is used to measure the impact of the program and reports on the performance measures. Since the start of the program in April 2020, there have been 531 unduplicated clients enrolled in the program with 120 of these clients successfully exiting the program to permanent housing with employment. Enrollment of Unduplicated Clients for the first six months of FY 2023 – 2024 is 90 clients. The current Average Daily Bed Count is 98. 100% of all clients received a Case Management Plan (CMP) within 7 days of intake.

Background Research

- Is the program/activity evidence based or a promising new idea? The program subscribes to the principles of Evidence-Based Correctional Practices established by the U.S Department of Justice - Office of Justice Programs. The principles include a) Risk- Need-Responsivity Framework (RNR), b) Determining Dosage and Intensity of Services, c) Addressing Participant’s Greatest Dynamic Risk Factors, d) Prioritize High Risk and Needs, e) Enhance Intrinsic Motivation and f) Cognitive Behavior Programming and Coaching including Cognitive Behavioral Interventions (CBI).
- If the program/activity is an evidence-based program, what does the research say about it? Extensive research has been done to arrive at the evidence-based principles cited above. The National Institute of Justice – Crime Solutions (<https://crimesolutions.ojp.gov/>) website provides programs and practices that work based on a series of rigorous evaluations and meta-analyses. Examples of similar evidence-based programs demonstrating effectiveness by this research institution include the Returning Home – Ohio (RHO) Pilot Program and the Denver Supportive Housing Social Impact Bond Initiative.
- If there is existing research, was the research done on a population similar to the population served? Extensive research has been done on the populations served by this program including the individuals who are male ethnic minorities and make up most of the individuals served in this program.
- How do milestones/contract deliverables compare to the outcomes of similar work in other jurisdictions? N/A
- Is Probation funding any similar activities? No, this is the only transitional housing program.
- If Probation is funding similar activities, what is unique about this program/activity, why is it necessary? N/A
- Lived experience can often provide a layer of knowledge often not captured by traditional research methods. Please provide any anecdotal knowledge based upon lived experiences that contributes to or strengthens your proposed program/activity. People with lived experience, including staff members have contributed to strengthen the programs through their suggestions. For example, the approach to assisting clients in becoming engaged in taking responsibility for their health has increased the number of visits to clinics provided by our partners (Roots Community Health Center and Ruby’s Place). In addition, people with lived experience have been able to better communicate the advantages of participating fully in the program which includes setting financial goals to receive the IDA savings.

Program Data

- How many people were referred to the program/activity by Probation? 1337 Clients
- Why should the contract be extended/renewed rather than going out to bid? Contract is part of the Housing Vendor Pool with an extension available.
- Please provide program milestones and other contract deliverable data.
 - 40,272 Bed Days Served in 2023 (Ave 110.33)
 - 23.72% Successfully Complete

- 475 Clients Served
- 111 Clients Moved to Permanent Housing
- Has this contract been extended before? If so, how many times and why? Twice, part of the housing vendor pool RFQ.
Original: 7/1/21 – 6/30/22
First Amendment: 7/1/22 – 6/30/23
Second Amendment: 7/1/23 – 6/30/24

Fiscal Impact

- What is the total proposed budget for the requested program/activity? \$13,000,000 for FY 24-25
- What was the total budget for the program/activity under the previous contract? \$25,000,000 for the first three years, Lao has a bed-rate of \$104.03 under current contract
 - If the proposed budget is higher than that of the previous contract, please justify the increase. The housing vendor pool is asking for \$13,000,000 this fiscal year which is \$3,000,000 more than the previous fiscal year. The housing vendor pool RFQ has closed and there are nine programs that require funding. The average funding for all nine program is \$10,787,800.18 for a single year at the current bed-rates. Maximum budget, if all programs were full and the maximum stipends were provided is \$12,909,942.30. We are still negotiating with another program that could increase these amounts.
Lao’s Bed-Rate Increasing to \$109.60: LAO Care Campus is looking to hire multiple new staff along with reallocating two staffing positions. Staffing increases consists of a Program Supervisor, Workshop Facilitator, two (2) more Site Monitors, and an Intake Specialist. Two (2) program Assistants/Front Desk clerks will be created by reducing two (2) case managers to 6 for 150 clients, via reallocation of existing staff.
 - If the proposed budget is lower than that of the previous contract, please explain. N/A

Contract Name: Genesis Worship Center Family Church

Information About the Program

- What part of the AB 109 population was served under the previous contract? (For example: unhoused individuals, clients disengaged from Probation Services, etc.) Unhoused individuals or clients who cannot continue to reside at their previous or current address (victim, gang ties, etc.)
- What client needs were addressed? (For example: housing, employment, substance abuse etc.) Housing and basic wrap-around services such as life skills with focus on finding permanent housing
- How many people did your organization serve under the contract? 21 Clients from 12/1/23 – 12/31/23
- How many people was your organization expected to serve under the contract? Minimum of 20 unduplicated annually.
- Please provide a summary of the program.
Fresh Start Academy Program provides 20 beds for male clients only; no 290s allowed.
Fresh Start Academy Program provides 8 one-bedroom apartments shared by 2 clients; each unit has a full kitchen and bathroom, as well as laundry; clients receive \$105 a week in food vouchers and do their own shopping.
New Beginnings Program provides up to 5 beds for male, 290 registrants only.
New Beginnings Program provides a shared living house of 3 bedrooms and 1 bathroom with a shared kitchen and common areas.

All clients at both programs receive case management and support for finding permanent housing; Clients have access to some onsite programming such as life skills classes.

- Please provide a list of the objectives achieved by the program/activity. See below information for successful completions and for numbers of clients housed in this program.
- Did your organization invest any resources to make the program/activity successful? (For example: staffing, development of workshops etc.) Yes, Genesis Worship Center has invested in our program, which has already resulted in our program's success after only 26 months due to the following: Genesis Worship Center (GWC) is the first faith-based organization to develop 12-brand new apartments with no government or taxpayer's dollars. Bishop George Matthew's mortgaged his home in 2006 to purchase the church at 2708 Ritchie Street. In 2008, the home located in Hayward Hills at 27092 Columbia Court foreclosed due to a second mortgage taken out to purchase the church in 2005. The church continued to grow and flourish despite this setback.

In 2009, Bishop George Mathews joined Kaiser Permanente as a medical records trainer, where he trained nurses on the new electric system for patient medical records. It was this system that led Bishop George Matthews to develop our internal client records system using Sales Force technology. Bishop George Matthews also serves as the hospice pastor for Kaiser Permanente, a position he has held since 2019 where he provides spiritual support to terminally ill patients who are on hospice at their homes. It was in this position that Bishop Matthews learned about the SMART goals that he uses with his Kaiser patients. Thus, he was able to train the case managers in our program on how to use SMART goals for our clients that are SMART (specific, measurable, attainable, relevant, and time-bound) in June of 2022. However, this led to the hiring of new staff members.

In January 2024, Bishop George Matthews enhanced our current Sales Force database to track goals that are SMART using Sales Force technology. On Thursday, January 11, 2024, our case managers received training on using Sales Force to track weekly goals with our clients and can now provide specific goals for each client in our program. Our database now incorporates SMART goals in three areas. Starting February 1, 2024, every client in our program will have at least one goal related to self-sufficiency, employment, and housing, which will be reviewed, tracked, monitored, and reported weekly. The Executive Director and Program Coordinator can review the goals established by the Case Manager and provide real-time feedback using this system. For example, starting February 1st, we will encourage every client to apply for low-to-no-income housing programs upon enrollment in our program, and we will provide each client with goals to work on well in advance to ensure their ability to secure permanent housing upon program completion. While GWC has been successful in ensuring that every client in the last nine months has secured permanent housing, we are working to start this process as soon as possible, not just waiting till the last minute. By utilizing SMART goals and providing a system that tracks the progress each week, this will assist our case managers and clients to be more efficient. In collaboration with the Sales Force Developer, Bishop George Matthews designed a system similar to what Kaiser clinicians use to report on the weekly status of SMART goals established for patients.

GWC has provided our case managers not only with the training to know how to write SMART goals but also the IT systems via Sales Force to track the goals each week, and our case managers will be able to have these discussions weekly with our clients related to specific goals around self-sufficiency, employment, and housing. Utilizing SMART goals is evidence-based and is the standard that most, if not all, case managers use to be effective in monitoring the progress of program participants. In addition, our staff will begin meeting weekly to discuss the goals of each client as a team during our staff meetings. During our weekly staff meetings, each case manager must update the team on their clients'

progress in terms of self-sufficiency, employment, and housing, ensuring that every client is making strides towards their established goals.

Related to staffing, GWC has now hired staff that has the expertise to provide superb case manager support to our clients. For example, on December 1st, we hired Jamar Mears as the New Beginnings Case Manager. Jamar Mears graduated from Castlemont High School and later found himself at Santa Rita. He met Bishop Matthews when he was at Santa Rita, where Bishop Matthews served as the Chaplaincy Administrator. Bishop Matthews encouraged Jamar to enroll in school at the College of Alameda after his release from custody. Jamar later transferred to Cal State East Bay and obtained his bachelor's degree in mass communications. Jamar, while attending Genesis Worship Center, later enrolled at St. Mary's College and obtained a Master of Arts in Counseling. After graduation, Jamar was able to secure a full-time position at the College of Alameda as a counselor, a position that he has held since 2012. Jamar has overseen the College of Alameda's reentry program since 2016 and has a wealth of experience in counseling and reentry. We are pleased that he now serves part-time as our case manager for our clients enrolled in our New Beginnings Housing program.

In addition, he will be able to provide mentorship and support to other case managers and staff. Bishop George Mathews has the following degrees:

- B.A., Business, 1988; California State University, San Jose;
 - M.B.A., Marketing; 1993; Golden Gate University, San Francisco, CA;
 - Master of Divinity; 2012; Liberty University, Lynchburg, VA;
 - Clinical Pastoral Education; CPE; Stanford Hospital, 2010; and S.F. Theological Seminary;
- Did you do any outreach to the target population, outside of referrals by Probation? If so, what were the results of your outreach? No, there is no outreach of the target population outside of referrals from Probation. All referrals must come from Probation.
 - Describe how successfully your organization achieved your contract milestones and the other contract deliverables? Genesis Worship Center entered the housing vendor pool on 12/1/23.

Background Research

- Is the program/activity evidence based or a promising new idea? Our program is both. It is based upon evidence-based practices as well as various new ideas over the years. Bishop Matthews has successfully mentored various individuals for the last 30 years which has resulted in many who never returned to criminal activity. In addition, there are hundreds of youths and adults who have never been involved with the criminal justice system due to the mentorship that has been provide to many over the years. Bishop Matthews brings 30 years of reentry experience, twenty years as the Founding Pastor of Genesis Worship Center, and extensive experience at Kaiser Permanente, where he is still employed, as well as his educational background, contributing to our success. Most of all, our program activities are also based on hiring the right staff, which has been a struggle for the last 26 months as with any organization, especially a start-up organization. As a result, we are now more selective about the staff that we hire, which must have not only experience but also the ability to use computers and technology to achieve the desired outcomes. A big mistake that we made at the beginning of this program was hiring people who were not qualified. GWC utilizes a client-charting system that captures client information, progress, and key program outcomes and is based on evidence-based research. GWC documents the following evaluation

requirements using standardized and customized assessment tools: conditions (i.e., anti-social behavior, drug abuse, etc.); activities (i.e., specific services provided, intervention, counseling, etc.); outcomes (i.e., significant reduction in risk factors leading to resolution of problems); and impact (i.e., avoiding entry or reentry into the justice system, increased self-sufficiency, and personal responsibility). GWC tracks outcomes for each client case via our Salesforce database. We track these outcomes by measuring the improvement in specific at-risk factors and/or behaviors identified for each client during the assessment. The reduction of at-risk factors or identified behaviors directly relates to case progress. We progressively measure and assess long-term results internally to ensure quality control and programmatic trajectory, and externally to report funders and share our experience with others engaged in similar work.

- **If the program/activity is an evidence-based program, what does the research say about it?** GWC measures the impact of the program using a results-based accountability (RBA) framework and submits reports on performance measures quarterly and annually. John Traugott, from Michigan State University, discussed our SMART goals approach in an article published on August 26, 2014. In fact, it was former Probation Chief Wendy Still who encouraged Bishop George Matthews to implement a database to track data during a meeting with her in 2017. If the program or activity is an evidence-based program, what does the research say about it? A recent study by psychology professor Dr. Gail Matthews confirms the importance of using SMART goals to achieve outcomes, providing empirical evidence that supports the practice of writing down goals and committing to action steps. Her research also highlights the effectiveness of goal-setters soliciting a supportive friend to hold them accountable for completing their action steps through weekly progress updates. Matthews's study broke participants into five groups, each with different instructions. The first group had unwritten goals, the second wrote their goals down, the third wrote down both goals and action commitments, the fourth wrote goals and actions and gave them to a friend, and the fifth group gave their written goals and actions to a friend and also provided weekly updates. The results of the study showed that 76 percent of participants who wrote down their goals and actions and provided weekly progress to a friend successfully achieved their goals. This result is 33 percent higher than that of those participants with unwritten goals, with a success rate of only 43 percent of goals achieved.

As noted, GWC utilizes a client-charting system that captures client information, progress, and key program component completions. GWC documents the following evaluation requirements using standardized and customized assessment tools: conditions (i.e., anti-social behavior, drug abuse, etc.); activities (i.e., specific services provided, intervention, counseling, etc.); outcomes (i.e., significant reduction in risk factors leading to resolution of problems); and impact (i.e., avoiding entry or reentry into the justice system, increased self-sufficiency, and personal responsibility). GWC tracks outcomes for each client case via our Salesforce database. We track these outcomes by measuring the improvement in specific at-risk factors and/or behaviors identified for each client during the assessment.

The reduction of at-risk factors or identified behaviors directly relates to case progress. We progressively measure and assess long-term results internally to ensure quality control and programmatic trajectory, and externally to report funders and share our experience with others engaged in similar work. GWC measures the impact of the program using a results-based accountability (RBA) framework and submits reports on performance measures quarterly and annually. Was the existing research conducted on a population similar to the population served? GWC's evaluation tools are based on well-known research. One of these is the LSI-R (Level of Service Inventory-Revised), which is a quantitative survey of client (offender) characteristics and situations that are important for deciding on level of supervision and treatment. Research results support the LSI-R as a valid instrument for predicting recidivism and identifying individual risk and criminogenic needs. It is the most widely used and widely researched

risk/need assessment in the world. Overall, the weight of the evidence is that the inventory assesses important constructs that have strong explanatory and predictive utility. The inventory assesses and represents the following domains as risk factors: criminal history, education/employment, financial, family marital, accommodation, leisure/recreation, companions, alcohol/drug problems, emotional/personal, and attitudes/orientation.

The NCTI True Color Personality Assessment (Client Self-Assessment Test) categorizes four basic learning styles using the colors blue, orange, gold, and green to identify the strengths and challenges of these core personality types. True Colors is a way to understand the behaviors and motivations of others relative to our own personalities to help mitigate potential conflict by learning to recognize personality differences and characteristics. Comprehensive Adult Student Assessment Systems (CASAS): CASAS assessments are valid and reliable for both native and non-native speakers of English and assess the modalities of reading, math, listening, speaking, and writing. CASAS competency-based tests also help identify the language and literacy skills that inmates need to prepare for employment upon release. Genesis Worship Center and its partners will administer the CASAS e-tests via the Internet. In addition to certifying basic skills attainment, CASAS measures learner progress on a standardized scale that ranges from the lowest literacy skills to high school exit and transition to postsecondary education and training. CASAS does recommend the completion of implementation training for those who wish to enhance their understanding and use of CASAS assessments and resources. Federal and state government agencies, business and industry, and community colleges use CASAS. CASAS offers self-paced online training at no cost. The combined assessment results will not only highlight the level of risk of reoffending but will also identify areas of focus to help mitigate potential problems. Additionally, clients' needs or preparedness for housing are identified and addressed by using these tools.

Consolidating the results, the self-sufficiency plan documents the plan of action. The completion of the self-sufficiency plan within seven (7) days for each client enrolled in the program is a critical component of the GWC program's success. GWC's comprehensive and culturally responsive plans for each client have resulted in the discussed outcomes. After years of research related to reentry, Genesis Worship Center launched Fresh Start Academy in 2006, a program that provided reentry support to individuals coming out of Santa Rita County Jail. In 2020, we are pleased to add the housing component to our program. Former Probation Chief Wendy Still envisioned a 20-unit bed facility that would focus on providing additional housing to the re-entry population. As we know, housing has become a healthcare need (in the same way as employment, mental health, medical health, dental health, education, job training, etc.).

Local jails and state and federal prisons incarcerate millions of American adults. Another several million are under criminal justice supervision in the community. The majority of individuals who serve their sentences and are released from custody—approximately 95%—will return to their communities, families, and friends. [1] As they leave custody and become our neighbors, it is important that we invest in these individuals and help them succeed and contribute positively to their families and their communities. Many will leave the institutional setting with the skills necessary to become contributing members of our local neighborhoods. But, unfortunately, many will not. As an example, many individuals will return to custody. The Bureau of Justice Statistics found that individuals who left state prison were arrested at least once in their first year after release [2]. [3] Within nine years of release, five of six of those previously in state prison had been rearrested. The number of people who will reengage with the criminal justice system highlights the critical importance of reentry. Why does reentry matter? Reentry is a critical transition for individuals returning to their communities, whether they have been away for decades or a matter of days. The difficulty, however, is that individuality can make this transition more complicated. Before release or during the reentry process, the unique needs of people

reentering, such as ongoing issues like mental and behavioral health, are often left unaddressed. The reentry process and how long it lasts can vary from person to person.

- If there is existing research, was the research done on a population similar to the population served? Over the past several decades, the National Institute of Justice (NIJ) has been a leader in the study of reentry. Former NIJ Director Jeremy Travis helped popularize the term “reentry” in the late 1990s when he said that interest and progress in understanding “‘prisoner reentry’ has been nothing short of remarkable.” [5] Since then, reentry has remained a priority for NIJ. Since the 21st century, several federal reentry initiatives have revitalized the focus on the needs of individuals who have been convicted of crimes as they reintegrate into society. Policymakers, practitioners, and community and criminal justice stakeholders, as well as others, have learned—and continue to learn—what works and what matters in the reentry process. GWC has studied the research done by the National Institute of Justice and has focused on the following 3 areas at this time:

- (1) Barriers To Reentry This is why GWC is implementing using SMART goals to identify and address the barriers within 7 days of a client enrolling in our program and will have a place well before the 90 days of when the client leaves our program.) Research has identified common barriers to successful reentry, including but not limited to the difficulty of obtaining gainful employment, stable housing, and education and strengthening prosocial support networks.[6] These factors represent barriers because they can inhibit treatment and the ability to overcome criminogenic needs (the triggers or situational factors that may lead someone at risk to commit a new crime).[7]
- (2) Assessing Risk GWC has improved its intake and screening process over the last 24 months. We are now able to align our services with a person’s criminogenic needs. In fact, a mismatch in services may inadvertently contribute to recidivism. We are training our case managers to assess clients’ needs more quickly, direct them to programs faster, and discuss goals and report them more accurately and timely via our database.
- (3) Technology: GWC is implementing revolutionary technology that will enable us to identify and address the needs of individuals returning from incarceration. Utilizing sales force technology enabled our staff to communicate better internally. For example, we no longer utilize shared drives. All files, client data, documents, SMART goals, Chatter notes (At the end of each shift, each staff member is required to put in a note in Chatter to communicate to the on-coming staff what they need to know before starting their shift. This has resulted in increased productivity because we no longer must send emails to each other, leave messages via the phone or text, etc. Everyone is required to read the Chatter notes, that is similar to Facebook. Each staff member is required to like the post to ensure.

A sample chatter note would be, *“CM please follow up with client John Doe who as admitted into our program today and assigned to room 101, bedroom. CM please contact him to schedule is intake interview as soon as possible.”*

Due to the technology and systems that we have instituted, we no provide program participants with greater access to programs that will result in increased job placement, and employment and permanent housing outcomes. Reentry matters. How GWC addresses the risk and needs of individuals returning to our communities’ matters. We know there is a critical need to accurately align the community supervision strategy and reentry programming with the individual’s criminogenic needs. GWC is focused on understanding and building evidence about what works and what does not work in our housing programming that will achieve the desired out comes as discussed in our contract which will enable us to report to ultimately the tax payers and stakeholders to keep our program funded not because we have been in the community for 20 years, but because we have the data to show that we have helped

individuals succeed when they return to the community as a result of Fresh Start Academy and New Beginnings House.

- How do milestones/contract deliverables compare to the outcomes of similar work in other jurisdictions? N/A
- Is Probation funding any similar activities? No, this is the only transitional housing program.
- If Probation is funding similar activities, what is unique about this program/activity, why is it necessary? N/A
- Lived experience can often provide a layer of knowledge often not captured by traditional research methods. Please provide any anecdotal knowledge based upon lived experiences that contributes to or strengthens your proposed program/activity. GWC agrees that lived experience can provide a layer of knowledge that is often not captured by traditional research methods, the history of GWC and Bishop Matthews as outlined below, has enabled him to gain lived experience which is contributing to the success of our current re-entry housing programs.
 - In April 2001, Pastor Matthews left a successful career after 14 years at Hewlett-Packard Corporation as Global Sales Manager at the request of Bishop Bob Jackson to become the Youth Pastor of Acts Full Gospel Church in 2001. It was at that time he was also assigned to help Bishop Jackson launch the Men of Valor Academy where he served as it's first Executive Director and obtained it's first major grant from Governor Gray Davis in 2005 in the amount of \$500,000.
 - In 2003, Bishop Matthews launched Genesis Worship Center in Oakland, where he has served as Pastor for the last 20 years. Genesis Worship Center has had more than 200 members and 15 active ministries with an emphasis on prison, youth, and missions' ministries. Genesis Worship Center has provided mentoring, job development training, and re-entry support to men and women through its Fresh Start Academy that was launched in 2006. In 2003 when Genesis Worship Center was established, the ministry was supported by Alameda County Board of Supervisor Nate Miley who at that time wrote a letter of support. Over the last 20 years, Genesis Worship Center was recognized by the Alameda County Board of Supervisors for the contributions the ministry has made to Alameda County.
 - Bishop Matthews has served as the Chaplaincy Administrator for Alameda County Juvenile Hall since October of 2012 and oversaw the Chaplaincy Program at Santa Rita Jail from 2011 till 2018. While at there, he was also assigned by Bob Jackson to oversee Men of Valor Academy where he oversaw the AB109 contract between Men of Valor and Alameda County Probation while also pastoring his own church.
 - In 2018, Pastor Matthews left Acts Full Gospel to focus on his own church and in 2019, he was rehired at Kaiser Permanente as the Spiritual Care Pastor where he provides end-of-life spiritual support to terminally ill patients of all faiths.
 - In March of 2019, Genesis Worship Center was approved for a \$3.6 million loan to refinance the church and built 12 one-bed room apartments at a cost of approximately \$2.7 million dollars. In May of 2022, the property appraised for \$7 million and is a state-of-the-art facility that has been visited by Governor Gavin Newsom, Assemblywoman Mia Bonta, and a host of County and Local City officials. These apartments were initial built to provide housing to the community. However, at the request of former Probation Chief Wendy Still, she initiated a partnership to provide these new apartments to the reentry population.

- In 2020, Genesis Worship Center established a partnership with Alameda County Probation to provide housing to 20 probation clients which has been a success.
- In August of 2023, Bishop George Matthews mortgage is home to purchase the 2705 Ritchie Street property and was able to remodel the house at no expense to the County to house the 5 new clients in our program called New Beginnings House. GWC is now expanding even more to purchase another property located at 2709 Ritchie Street what he expects to own in the next 30 days and will renovate it to provide additional housing to our community.

Our Lived Experiences Has Resulted In The Following Beliefs:

- *All people have equal rights.*
- *All people have strengths and assets.*
- *It is possible to make a positive difference in the lives of people with criminal backgrounds.*
- *People thrive when they make their own choices and people with criminal backgrounds are capable of and have the right to make their own decisions; this is especially true for adults, who are better prepared to make decisions in their own best interest.*
- *People with criminal backgrounds deserve the same opportunity to participate in their community as other people including equal access to transportation, education, jobs, medical care, and housing.*
- *Engaging and participating in community life has a positive impact on people with criminal backgrounds.*
- *Well-trained and motivated staff makes a difference in the lives of people.*

While utilizing collaborative relationships with the ACPD, other County departments and community and faith-based organizations, in line with GWC’s core values, client engagement and retention strategies (such as intensive case management, individualized plans and mentoring) are provided on top of ensuring that clients have access to basic life necessities (safe and clean housing, food, etc.) in line with the goal of providing whole person care approach.

GWC believes that to help clients truly and genuinely, they must be treated humanely and equally while being aware of their strengths and weaknesses, ensuring they have enough tools in their tool belt to be self-sustainable. GWC, alongside with Alameda County Probation, warrants its commitment to address barriers and provide opportunities for change.

Program Data

- How many people were referred to the program/activity by Probation? 24 Clients to Fresh Start Academy
- Why should the contract be extended/renewed rather than going out to bid? Contract is part of the Housing Vendor Pool with an extension available.
- Please provide program milestones and other contract deliverable data. N/A
- Has this contract been extended before? If so, how many times and why? No, GWC entered the housing vendor pool on 12/1/23.

Fiscal Impact

- What is the total proposed budget for the requested program/activity? \$13,000,000 for FY 24-25
- What was the total budget for the program/activity under the previous contract? \$25,000,000 for the first three years, Bed-rate of \$131.96 for Fresh Start Academy and Bed-rate of \$152.63 for New Beginnings House.
 - If the proposed budget is higher than that of the previous contract, please justify the increase. The housing vendor pool is asking for \$13,000,000 this fiscal year which is \$3,000,000 more than the previous fiscal year. The housing vendor pool RFQ has closed and there are nine programs that require funding. The average funding for all nine program is \$10,787,800.18 for a single year at the current bed-rates. Maximum budget, if all programs were full and the maximum stipends were provided is \$12,909,942.30. We are still negotiating with another program that could increase these amounts.
 - If the proposed budget is lower than that of the previous contract, please explain. N/A

Contract Name: BOSS New Hope Reentry Campus (NHRC)

Information About the Program

- What part of the AB 109 population was served under the previous contract? (For example: unhoused individuals, clients disengaged from Probation Services, etc.) Unhoused individuals or clients who cannot continue to reside at their previous or current address (victim, gang ties, etc.)
- What client needs were addressed? (For example: housing, employment, substance abuse etc.) Housing and basic wrap-around services such as life skills with focus on finding permanent housing
- How many people did your organization serve under the contract? 47 Clients from 4/1/22 – 12/31/23
- How many people was your organization expected to serve under the contract? Minimum of 10 unduplicated annually.
- Please provide a summary of the program. Program provides 10 beds to male clients; accepts 290s. House is a duplex with 2 people per room, shared kitchens and bathrooms; clients get \$120 a week in food vouchers and do their own shopping. All clients receive case management and support for finding permanent housing; Clients have access to some onsite programming such as life skills classes, sobriety meetings and workshops.
- Please provide a list of the objectives achieved by the program/activity. See below information for successful completions and for numbers of clients housed in this program
- Did your organization invest any resources to make the program/activity successful? (For example: staffing, development of workshops etc.) The New Hope Reentry Campus staffing structure includes: 1 Program Manager, 2 Case Managers, 1 Overnight Monitor, and Service Liaisons/On Call staff. This team has developed and supervises a wide array of resources to make the program successful. This includes life skills classes, peer support groups, and other services tailored to each resident's unique needs. At New Hope, weekly community circles are held, to teach and discuss life skills on a variety of topics – professionalism, personal development, employment readiness, credit repair/credit building, savings accounts/financial literacy, housing search workshops, anger management, behavioral reconditioning, and more. Case Managers work with each resident to create individualized service plans to support each resident in removing barriers and achieving their goals.
Also, BOSS raises resources (cash donations, goods/equipment, pro bono services and volunteers) throughout the year to supplement grant funds that support all programs. New Hope received donations throughout the year of clothing, towels/linens, gift cards, and other items donated by the community, including gifts for all residents during the BOSS Holiday Gift Drive.

- Did you do any outreach to the target population, outside of referrals by Probation? If so, what were the results of your outreach? No, there is no outreach of the target population outside of referrals from Probation. All referrals must come from Probation.

BOSS does continual community-wide outreach to publicize the availability of our programs, including information on how to apply, through our website, social media channels, e-newsletters, print materials, and in person outreach at community fairs/events and networking with other service providers. BOSS tables at over a dozen community events during the year, sharing flyers about our programs and talking to community members one-on-one about the type of housing and services available through BOSS.

This outreach helps to ensure that BOSS' residential programs (shelters and housing facilities) remain full, and that vacancies are filled quickly; it helps community members understand what BOSS can and cannot do, and where else they can go in the community if needed. This continual outreach has created a strong base of trust and support in our target communities – low-income neighborhoods most impacted by poverty, violence, homelessness, and inequity, including West, East, and Downtown Oakland.

- Describe how successfully your organization achieved your contract milestones and the other contract deliverables? BOSS has achieved its contract milestones by accepting eligible applicants for residency at New Hope – to maintain full units and quickly fill vacancies. All residents are assisted by Case to access needed services so they can overcome barriers and successfully secure permanent affordable housing in the community. Milestones that New Hope staff help residents achieve include:
 - Health and mental health access
 - Personal growth in behaviors, attitudes, and choices
 - Healing from trauma
 - Enrolment and completion of training and education/degree/certification programs (internal referrals to the BOSS Career Training & Employment Center/CTEC)
 - Removal of legal barriers including coaching/supporting people to expunge records when possible
 - Family reunification
 - Credit repair/credit building
 - Enrolment in public benefits people are eligible for (e.g. veterans assistance, health insurance, food programs)
 - Job placements
 - Housing placements

Background Research

- Is the program/activity evidence based or a promising new idea? The New Hope Reentry Campus is based on evidence-based models including *Housing First* (placing people quickly into housing, not extending periods of homelessness by waiting until people are 'housing ready'), *Peer Mentoring* (employing staff who have lived experience and keenly understand the barriers people face and how to overcome them), *Trauma Informed Care* (understanding and addressing the impacts of trauma – including incarceration trauma – on choices, behaviors, relationships, and attitudes), and *Critical Time Intervention* (a phased approach to program exits, where people are connected with services and social networks in the neighborhoods where they will move, to support housing retention).
- If the program/activity is an evidence-based program, what does the research say about it? All methods described above were specifically selected by BOSS for having demonstrated effectiveness with the

target formerly incarcerated population. Multiple sources that have researched and support these evidence-based approaches include:

- Housing First: US Department of Housing & Urban Development; National Institutes of Health; US Interagency Council on Homelessness; US Center for Disease Control – Community Preventive Services Task Force.
 - Peer Support/Peer Mentoring: California Department of Corrections and Rehabilitation; National Institute of Justice; National Institutes of Health; US Health and Human Services (HHS).
 - Trauma Informed Care: US Substance Abuse and Mental Health Services Administration (SAMHSA); National Institutes of Health; National Institute of Corrections; US Bureau of Justice Assistance.
 - Critical Time Intervention: National Institutes of Health; Criminal Justice Review; Center for the Advancement of Critical Time Intervention; Wilson Center for Science and Justice.
- If there is existing research, was the research done on a population similar to the population served? All methods described above were specifically selected by BOSS for having demonstrated effectiveness with the target formerly incarcerated population. Multiple sources that have researched and support these evidence-based approaches include:
 - Housing First: US Department of Housing & Urban Development; National Institutes of Health; US Interagency Council on Homelessness; US Center for Disease Control – Community Preventive Services Task Force.
 - Peer Support/Peer Mentoring: California Department of Corrections and Rehabilitation; National Institute of Justice; National Institutes of Health; US Health and Human Services (HHS).
 - Trauma Informed Care: US Substance Abuse and Mental Health Services Administration (SAMHSA); National Institutes of Health; National Institute of Corrections; US Bureau of Justice Assistance.
 - Critical Time Intervention: National Institutes of Health; Criminal Justice Review; Center for the Advancement of Critical Time Intervention; Wilson Center for Science and Justice.
 - How do milestones/contract deliverables compare to the outcomes of similar work in other jurisdictions? N/A
 - Is Probation funding any similar activities? No, this is the only transitional housing program.
 - If Probation is funding similar activities, what is unique about this program/activity, why is it necessary? N/A
 - Lived experience can often provide a layer of knowledge often not captured by traditional research methods. Please provide any anecdotal knowledge based upon lived experiences that contributes to or strengthens your proposed program/activity. BOSS has a long track record of prioritizing lived experience in our service deliver models – for over 40 years BOSS has hired over 50% of staff, and over 80% in reentry programs, who have personal experience with poverty, incarceration, homelessness, substance use recovery, trauma, violence and other issues faced by BOSS participants. In BOSS staff with lived experience serve at all levels – as front-line workers, managers, Directors, and senior leadership, as well as Board Members. Staff with lived experience are able to share their own experiences, where they came from, what they faced, and how they overcame it, to mentor, inspire, and encourage people.

BOSS believes that when we center the voice of the community’s most impacted, everyone benefits – the people being served feel seen, understood, and supported; those providing services continue their own healing journey by helping others; and the community gains the voice, insight, compassion, and expertise of lived experience in implementing solutions to inequity and injustice.

Program Data

- How many people were referred to the program/activity by Probation? **136 Clients**
- Why should the contract be extended/renewed rather than going out to bid? **Contract is part of the Housing Vendor Pool with an extension available.**
- Please provide program milestones and other contract deliverable data.
 - **3318 Bed Days Served in 2023 (Ave 9.09)**
 - **15.22% Successfully Complete**
 - **47 Clients Served**
 - **7 Clients Moved to Permanent Housing**
- Has this contract been extended before? If so, how many times and why? Once, part of the housing vendor pool RFQ.
 - **Original: 4/1/22 – 6/30/23**
 - **First Amendment: 7/1/23 – 6/30/24**

Fiscal Impact

- What is the total proposed budget for the requested program/activity? **\$13,000,000 for FY 24-25**
- What was the total budget for the program/activity under the previous contract? **\$25,000,000 for the first three years, BOSS has a bed-rate of \$177.63 under current contract**
 - If the proposed budget is higher than that of the previous contract, please justify the increase. The housing vendor pool is asking for \$13,000,000 this fiscal year which is \$3,000,000 more than the previous fiscal year. The housing vendor pool RFQ has closed and there are nine programs that require funding. The average funding for all nine program is \$10,787,800.18 for a single year at the current bed-rates. Maximum budget, if all programs were full and the maximum stipends were provided is \$12,909,942.30. We are still negotiating with another program that could increase these amounts.
 - If the proposed budget is lower than that of the previous contract, please explain.

Contract Name: BOSS Women's and Children's Reentry Campus (WCRC)

Information About the Program

- What part of the AB 109 population was served under the previous contract? (For example: unhoused individuals, clients disengaged from Probation Services, etc.) **Unhoused individuals and clients who did not have an adequate address to live at (i.e., couldn't go back to the area they were previously living at due to victims, gang ties, etc.)**
- What client needs were addressed? (For example: housing, employment, substance abuse etc.) **Housing and basic wrap-around services such as life skills with focus on finding permanent housing**
- How many people did your organization serve under the contract? **71 Clients from 11/1/21 – 12/31/23**
- How many people was your organization expected to serve under the contract? **Minimum of 21 unduplicated annually.**
- Please provide a summary of the program. **Program provides 21 beds for women and women with children (up to 2 children per woman, ages 0-12); no men or 290s allowed. Each woman has their own room, shared bathrooms and kitchens with 2 other women in each unit. All clients receive case management and support for finding permanent housing; Clients have access to some onsite programming such as life skills classes, healthy living and others**

- Please provide a list of the objectives achieved by the program/activity. See below information for successful completions and for numbers of clients housed in this program.
- Did your organization invest any resources to make the program/activity successful? (For example: staffing, development of workshops etc.) The Women and Children's Reentry Campus developed an array of resources to support the program's success. The WCRC Program Manager developed Finance Fridays and the course is run by all the WCRC Case managers. Finance Fridays is a weekly 1-hour financial portfolio building and retention course. The course focuses on building a standard financial foundation by assisting participants with opening Bank accounts, creating a Credit Karma account to investigate their credit status, learning how to keep their credit usage under 30% to build healthy credit, disputing charges with the WCRC team, learning the art of giving every dollar a destination, and utilizing their planners issued by WCRC to keep track of their progress.
- Did you do any outreach to the target population, outside of referrals by Probation? If so, what were the results of your outreach? The WCRC Team has not done specific outreach to engage and enroll the target population. However, WCRC has participated in numerous community outreach health fairs, job fairs, cultural fairs with local Bay Area Community Based Organizations.
- Describe how successfully your organization achieved your contract milestones and the other contract deliverables? BOSS successfully achieved our contract milestones and other contract deliverables by creating individual service plans for each participant that supported them reaching their housing goals. Their service plans all include but are not limited to Credit development and tracking, introduction to Banking through Patelco, daily written planning during case management meetings, furthering /Continuing education, securing income through employment, establish document readiness, undergo routine healthcare/mental health checks, self-development through Professional Conduct.

Background Research

- Is the program/activity evidence based or a promising new idea? The Women and Children's Reentry Campus is evidence-based utilizing Housing First and Critical Time Intervention. Additionally, a promising practice WCRC implemented is based on the participant building up their financial portfolio to be eligible for other subsidized housing that require a minimum credit score of 650 and a certain income. Our records indicate that if a participant creates a savings plan, and monitors their credit, it is inevitable that they become eligible for housing.
- If the program/activity is an evidence-based program, what does the research say about it? Housing First is an evidence-based, client-centered approach that recognizes housing as necessary to make other voluntary life changes, such as seeking treatment or medical care. Further evidence from a systematic review shows Housing First programs more effectively reduce homelessness and improve housing stability for unhoused individuals. Housing First programs also lead to reduced hospitalization and use of emergency health departments by people experiencing homelessness. Moreover, our promising new idea shows that if a participant is given and practices a particular set of required deliverables related to their housing journey, they will be able to build a stable financial portfolio and increase their housing opportunities by having a competitive credit score.
- If there is existing research, was the research done on a population similar to the population served? Financial Literacy is one of the paramount components of re-entry education to prevent recidivism. In a Washington Informer article posted in October 2022, it is stated that Forbes found that two-thirds of

Americans are unable to pass a financial literacy test and that individuals in juvenile detention centers or prisons are “unable to budget, understand how debt works, and learn the importance of balancing finances, could not only impair their plans for the future, but also encourage behaviors that could return them to prison.” It is also pointed out that the “Federal Bureau of Prisons reported in 2018 that out of the 18-65-year-olds incarcerated in federal prisons, many entered prisons at formidable stages of their development and subsequently missed the benefit of learning money management. “(2022, Washington Informer)

“A 2014 study found that incarcerated people were less likely to have ever had a checking account or credit card, and more than twice as likely to take out payday loans and three times as likely to pawn an item than their non-incarcerated counterparts. Basic understanding of how to manage personal finances and efficiently allocate earnings are crucial components of ensuring offenders do not turn back to crime in desperation.” (2019, Center for Financial Inclusion)

In 2018, a Probation/ Parole officer assigned to a High-Risk Unit at a Correctional Facility in Iowa, conducted a study among 71 offenders. Initially when questioned 93 percent of the participants were confident in their financial future, however as the inquiry became more fundamental, that number decreased significantly. Upon conclusion of the study it was determined that “financial literacy programs can also help address other needs offenders have, which may include problem-solving abilities, impulse control, employment, peer associations and cost versus benefits.”

- Specific topics determined to assist (ex)offenders include; How to properly budget money; The true value of money; How to avoid loans with double digit interest rates; How to pay taxes; How to use tax-efficient investment tools; How to get off social welfare programs; How to find better housing; How to pay more money back toward victim restitution.
- We are able to celebrate with a participant who engaged in all of these activities and has been released from Cash-Aid as she has maintained an income which can support herself and her son. She created the financial goal of having the ability to pay “market value rent.” She has opened a checking and savings account and has exceeded her savings goals. She is now working on her credit score and searching for housing.
- We are able to celebrate with a participant who after several years of managing an income consisting solely of Social Security Benefits, is now engaging in the workforce and contributing to society and her own mental wellness by becoming employed. She has also opened a bank account, has created and is meeting her savings goals.
- Credit repair improves self-esteem as evidenced by the shared successes of many of our participants at WCRC.
- As we are now in the Income Tax season, we are educating and encouraging our participants to prepare their own tax returns or obtain professional assistance.

<https://www.washingtoninformer.com/financial-literacy-a-key-to-stability-for-returning-citizens/>

<https://www.centerforfinancialinclusion.org/financial-literacy-for-convicted-felons-a-way-to-lower-recidivism>

<https://www.corrections1.com/evergreen/articles/how-financial-literacy-can-assist-offender-rehabilitation-QJWGTiBod3XSgXb3/>

- How do milestones/contract deliverables compare to the outcomes of similar work in other jurisdictions? N/A
- Is Probation funding any similar activities? No, this is the only transitional housing program.
- If Probation is funding similar activities, what is unique about this program/activity, why is it necessary? N/A

- Lived experience can often provide a layer of knowledge often not captured by traditional research methods. Please provide any anecdotal knowledge based upon lived experiences that contributes to or strengthens your proposed program/activity. Lived experience refers to “representation and understanding of an individual's human experiences, choices, and options and how those factors influence one's perception of knowledge” based on one's own life. BOSS believes that when we center the voice of the communities most impacted everyone benefits. BOSS trains and hires individuals with lived experience across all its programs, especially criminal justice programs and services. Additionally, situational experiences such as one of the WCRC Case Managers started rebuilding her financial portfolio with our participants after we completed our first Finance Friday Course on site. She has continued to share her progress and journey with the participants, and it has allowed them to stay inspired and on task in real time. She was very transparent about her starting point on her credit journey, and I believe it made the participants feel like they were on the journey with us because they are.

Program Data

- How many people were referred to the program/activity by Probation? 204
- Why should the contract be extended/renewed rather than going out to bid? Contract is part of the Housing Vendor Pool with an extension available.
- Please provide program milestones and other contract deliverable data.
 - 6827 Bed Days Served in 2023 (Ave 18.70)
 - 21.74% Successfully Complete
 - 71 Clients Served
 - 16 Clients Moved to Permanent Housing
- Has this contract been extended before? If so, how many times and why? Twice, part of the housing vendor pool RFQ.
Original: 7/1/21 – 6/30/22
First Amendment: 7/1/22 – 6/30/23
Second Amendment: 7/1/23 – 6/30/24

Fiscal Impact

- What is the total proposed budget for the requested program/activity? \$13,000,000 for FY 24-25
- What was the total budget for the program/activity under the previous contract? \$25,000,000 for the first three years, BOSS has a bed-rate of \$214.57 under current contract
 - If the proposed budget is higher than that of the previous contract, please justify the increase. The housing vendor pool is asking for \$13,000,000 this fiscal year which is \$3,000,000 more than the previous fiscal year. The housing vendor pool RFQ has closed and there are nine programs that require funding. The average funding for all nine program is \$10,787,800.18 for a single year at the current bed-rates. Maximum budget, if all programs were full and the maximum stipends were provided is \$12,909,942.30. We are still negotiating with another program that could increase these amounts.
 - If the proposed budget is lower than that of the previous contract, please explain.

Contract Name: BACS Holland & Henry Robinson

Information About the Program

- What part of the AB 109 population was served under the previous contract? (For example: unhoused individuals, clients disengaged from Probation Services, etc.) Unhoused individuals or clients who cannot continue to reside at their previous or current address (victim, gang ties, etc.)

- What client needs were addressed? (For example: housing, employment, substance abuse etc.) Housing and basic wrap-around services such as life skills with focus on finding permanent housing
- How many people did your organization serve under the contract? 68 Clients from 1/1/22 – 12/31/23
- How many people was your organization expected to serve under the contract? Minimum of 10 unduplicated annually per program.
- Please provide a summary of the program. Two separate BACS Programs:
 - Henry Robinson: Provides 10 beds for clients of all genders; 290s accepted; clients share a room with one other; full bathroom in each unit; shared common spaces (limited) and kitchen
 - Holland: Provides 10 beds for clients of all genders; 290s accepted; clients have their own room, shared bathrooms and common area on each floor
 - Both programs have multiple contracts with ACPD being only one of the contractual providers
 - All clients receive case management and support for finding permanent housing;
- Please provide a list of the objectives achieved by the program/activity. See below information for successful completions and for numbers of clients housed in this program
- Did your organization invest any resources to make the program/activity successful? (For example: staffing, development of workshops etc.) The program manager assigned a residential counselor to work directly with the probation care coordinator to help assist the clients in their absence. In addition to that, the program manager hired another residential counselor to help during the morning shift. These additional personnel resources increase the engagement opportunities participants of the program have to reach their housing goals. Additionally, BACS is piloting a Contingency Management and Harm Reduction program co-located at the site to support individuals that have an active substance use disorder.
- Did you do any outreach to the target population, outside of referrals by Probation? If so, what were the results of your outreach? Yes, we post or pass out packets/flyers onsite on a daily, weekly, and monthly basis. In addition, we attend community events, make referrals to our BACS re-entry team when needed, and work with Bay Area Legal.
- Describe how successfully your organization achieved your contract milestones and the other contract deliverables? We have successfully housed three probation clients in the past eight months. We were also able to assist four probation clients with employment and training programs. Each milestone mentioned correlates with the services and resources offered to our HSFN partners.

Background Research

- Is the program/activity evidence based or a promising new idea? Our program is an evidence-based program in which we use real-time experiences combined with policies, procedures, and data to justify client outcomes. The key evidence-based model is Critical Time Intervention (CTI). CTI is a phased based approach that is empirically validated to support individuals with histories of homelessness. It doses frequency and intensity of engagement with the needs of the individual through housing and aftercare to ensure that individuals maintain their gains upon completion of the program.
- If the program/activity is an evidence-based program, what does the research say about it? BACS uses a spreadsheet called the CTI. Some of the data includes start/end date, whether or not the client is document ready for housing opportunities, what phase of the program the client is in, and mental health status.

- If there is existing research, was the research done on a population similar to the population served? Our program is an evidence-based program in which we use real-time experiences combined with policies, procedures, and data to justify client outcomes. The key evidence-based model is Critical Time Intervention (CTI). CTI is a phased based approach that is empirically validated to support individuals with histories of homelessness. It doses frequency and intensity of engagement with the needs of the individual through housing and aftercare to ensure that individuals maintain their gains upon completion of the program.
- How do milestones/contract deliverables compare to the outcomes of similar work in other jurisdictions? N/A
- Is Probation funding any similar activities? No, this is the only transitional housing program.
- If Probation is funding similar activities, what is unique about this program/activity, why is it necessary? N/A
- Lived experience can often provide a layer of knowledge often not captured by traditional research methods. Please provide any anecdotal knowledge based upon lived experiences that contributes to or strengthens your proposed program/activity. Approximately 60% of BACS personnel identify as having lived experience, this includes the staff at the HFSN programs. BACS understands that meeting with the client and asking questions unique to each person’s case, provides an opportunity to problem solve and help alleviate the barriers keeping them from progressing in the program. Which in turn ensures our participants receive the proper resources as needed. When there is a shared life experience to draw from, this lends legitimacy to the relationship that can effectively improve the rapport building process.

Program Data

- How many people were referred to the program/activity by Probation?
 - 298 Holland
 - 111 Henry Robinson
- Why should the contract be extended/renewed rather than going out to bid? Contract is part of the Housing Vendor Pool with an extension available.
- Please provide program milestones and other contract deliverable data.
 - 5,562 Bed Days Served in 2023 (Ave 15.24)
 - 17.90% Successfully Complete
 - 68 Clients Served
 - 11 Clients Moved to Permanent Housing
- Has this contract been extended before? If so, how many times and why? Twice, part of the housing vendor pool RFQ.
Original: 1/1/22 – 6/30/22
First Amendment: 7/1/22 – 6/30/23
Second Amendment: 7/1/23 – 6/30/24

Fiscal Impact

- What is the total proposed budget for the requested program/activity? \$13,000,000 for FY 24-25
- What was the total budget for the program/activity under the previous contract? \$25,000,000 for the first three years, BACS has a bed-rate of \$116.00 under current contract for both Programs
 - If the proposed budget is higher than that of the previous contract, please justify the increase. The housing vendor pool is asking for \$13,000,000 this fiscal year which is \$3,000,000 more than the previous fiscal year. The housing vendor pool RFQ has closed and there are nine programs

that require funding. The average funding for all nine program is \$10,787,800.18 for a single year at the current bed-rates. Maximum budget, if all programs were full and the maximum stipends were provided is \$12,909,942.30. We are still negotiating with another program that could increase these amounts.

- If the proposed budget is lower than that of the previous contract, please explain.

Contract Name: Seventh Step Foundation

Information About the Program

- What part of the AB 109 population was served under the previous contract? (For example: unhoused individuals, clients disengaged from Probation Services, etc.) [Unhoused individuals or clients who cannot continue to reside at their previous or current address \(victim, gang ties, etc.\)](#)
- What client needs were addressed? (For example: housing, employment, substance abuse etc.) [Housing and basic wrap-around services such as life skills with focus on finding permanent housing](#)
- How many people did your organization serve under the contract? [62 Clients from 4/21/22 – 12/31/23](#)
- How many people was your organization expected to serve under the contract? [Minimum of 30 unduplicated annually.](#)
- Please provide a summary of the program.
 - [Program provides 20 beds for male clients only; 290s allowed with no child offenses; only program in the South County \(Hayward\)](#)
 - [3-4 clients in larger rooms; shared common area and bathrooms; 3 meals provided a day in main kitchen](#)
 - [All clients receive case management and support for finding permanent housing; Clients have access to some onsite programming such as life skills classes](#)
- Please provide a list of the objectives achieved by the program/activity. [See below information for successful completions and for numbers of clients housed in this program](#)
- Did your organization invest any resources to make the program/activity successful? (For example: staffing, development of workshops etc.) [Seventh Step Foundation Inc. made investments in hiring more staff to enhance the quality of our services. We hired an additional Case Manager to ensure that case management services are available all day and to create a strong support network for our participants. Furthermore, we hired more security staff to ensure safety over weekends. We also invested in the training and retraining of our staff to improve their skills. Additionally, we have partnered with sister agencies to expand and strengthen our support network for our clients.](#)
- Did you do any outreach to the target population, outside of referrals by Probation? If so, what were the results of your outreach? [We are contracted with Alameda County Probation and therefore only accept referrals from them. However, we can assist in transferring the probation of our participants from any county to Alameda County so that they can take advantage of the programs and services we offer.](#)
- Describe how successfully your organization achieved your contract milestones and the other contract deliverables? [Our success is measured by the clients' housing and employment rates. Over 86% are employed and reintegrated into society upon completion of the program.](#)

Background Research

- Is the program/activity evidence based or a promising new idea? [The Seventh Step Foundation, Inc. program is centered on Evidence-based Based Practices.](#)
- If the program/activity is an evidence-based program, what does the research say about it? [We offer a variety of cognitive behavior activities that provide participants with opportunities to reach short and](#)

long-term goals. We offer barrier removal support services and strategies such as modeling, positive reinforcement, and skill building.

- If there is existing research, was the research done on a population similar to the population served? Research indicates that one-on-one intensive case management is beneficial for setting specific, measurable, and attainable goals for our participants.
- How do milestones/contract deliverables compare to the outcomes of similar work in other jurisdictions? N/A
- Is Probation funding any similar activities? No, this is the only transitional housing program.
- If Probation is funding similar activities, what is unique about this program/activity, why is it necessary? N/A
- Lived experience can often provide a layer of knowledge often not captured by traditional research methods. Please provide any anecdotal knowledge based upon lived experiences that contributes to or strengthens your proposed program/activity. Forging a connection with our participants through lived experience is a valuable tool for reducing recidivism. It allows us to establish interpersonal relationships, build social support, and ultimately promote positive change. By leveraging our own lived experiences, we can better understand and relate to those we are working with, creating a more effective and empathetic approach to rehabilitation.

Program Data

- How many people were referred to the program/activity by Probation? 200
- Why should the contract be extended/renewed rather than going out to bid? Contract is part of the Housing Vendor Pool with an extension available.
- Please provide program milestones and other contract deliverable data.
 - 6172 Bed days Served in 2023 (Ave 16.91)
 - 22.81% Successfully Complete
 - 61 Clients Served
 - 13 Clients Moved to Permanent Housing
- Has this contract been extended before? If so, how many times and why? Once, part of the housing vendor pool RFQ.
Original: 4/1/22 – 6/30/23
First Amendment: 7/1/23 – 6/30/24

Fiscal Impact

- What is the total proposed budget for the requested program/activity? \$13,000,000 for FY 24-25
- What was the total budget for the program/activity under the previous contract? \$25,000,000 for the first three years, Seventh Step has a bed-rate of \$127.05 under current contract.
 - If the proposed budget is higher than that of the previous contract, please justify the increase. – The housing vendor pool is asking for \$13,000,000 this fiscal year which is \$3,000,000 more than the previous fiscal year. The housing vendor pool RFQ has closed and there are nine programs that require funding. The average funding for all nine program is \$10,787,800.18 for a single year at the current bed-rates. Maximum budget, if all programs were full and the maximum stipends were provided is \$12,909,942.30. We are still negotiating with another program that could increase these amounts.
 - If the proposed budget is lower than that of the previous contract, please explain.

Contract Name: Kingdom Builders Transitional Housing Program

Information About the Program

- What part of the AB 109 population was served under the previous contract? (For example: unhoused individuals, clients disengaged from Probation Services, etc.) [Unhoused individuals or clients who cannot continue to reside at their previous or current address \(victim, gang ties, etc.\)](#)
- What client needs were addressed? (For example: housing, employment, substance abuse etc.) [Housing and basic wrap-around services such as life skills with focus on finding permanent housing](#)
- How many people did your organization serve under the contract? [136 Clients from 12/1/21 – 12/31/23](#)
- How many people was your organization expected to serve under the contract? [Minimum of 30 unduplicated annually.](#)
- Please provide a summary of the program.
 - [Program provides up to 30 beds for male clients only; 290s allowed; ACPD shares this program space with other providers \(CDCR\)](#)
 - [Clients share a room with one other client; shared common areas and bathrooms; 3 meals provided a day in main kitchen](#)
 - [All clients receive case management and support for finding permanent housing; Clients have access to some onsite programming such as life skills classes, sobriety groups and computer skills classes](#)
- Please provide a list of the objectives achieved by the program/activity. [See below information for successful completions and for numbers of clients housed in this program](#)
- Did your organization invest any resources to make the program/activity successful? (For example: staffing, development of workshops etc.)
 - [Staff participated in Elevate Academy](#)
 - [Independent Staff selection of elective courses with Fred Pryor Learning](#)
 - [Promote CORE activities, events and schedule](#)
- Did you do any outreach to the target population, outside of referrals by Probation? If so, what were the results of your outreach?
 - [Promote among ecumenical and a wide range of CBO's in alameda County](#)
- Describe how successfully your organization achieved your contract milestones and the other contract deliverables?
 - [Contact and admissions timetable have been met](#)
 - [Employment placement timetable have been met](#)
 - [Housing First admissions have been met](#)
 - [Programming compliance have been met](#)
 - [Exit to permanent housing placement has fallen short and not been met. Reasons: Insufficient income for the high cost of housings, lack of follow-up and savings by residents,](#)

Background Research

- Is the program/activity evidence based or a promising new idea? [Evidenced based](#)

- If the program/activity is an evidence-based program, what does the research say about it? [Research says that evidence-based programming focuses on reducing offender risk, which thereby reduces new crime and improves public safety,](#)
- If there is existing research, was the research done on a population similar to the population served? [Yes, National Institute of corrections](#)
- How do milestones/contract deliverables compare to the outcomes of similar work in other jurisdictions? [N/A](#)
- Is Probation funding any similar activities? [No, this is the only transitional housing program.](#)
- If Probation is funding similar activities, what is unique about this program/activity, why is it necessary? [N/A](#)
- Lived experience can often provide a layer of knowledge often not captured by traditional research methods. Please provide any anecdotal knowledge based upon lived experiences that contributes to or strengthens your proposed program/activity. [The Dream Center employs formerly incarcerated persons, who, many times, were former residents of the Dream Center. The lived experiences of our staff relate well with residents and often support residents in a mentor mentee like manner](#)

Program Data

- How many people were referred to the program/activity by Probation? [402](#)
- Why should the contract be extended/renewed rather than going out to bid? [Contract is part of the Housing Vendor Pool with an extension available.](#)
- Please provide program milestones and other contract deliverable data.
 - [8431 Bed days Served in 2023 \(Ave 23.10\)](#)
 - [9.16% Successfully Complete](#)
 - [136 Clients Served](#)
 - [12 Clients Moved to Permanent Housing](#)
- Has this contract been extended before? If so, how many times and why? [Twice, part of the housing vendor pool RFQ.](#)
[Original: 12/1/21 – 6/30/22](#)
[First Amendment: 7/1/22 – 6/30/23](#)
[Second Amendment: 7/1/23 – 6/30/24](#)

Fiscal Impact

- What is the total proposed budget for the requested program/activity? [\\$13,000,000 for FY 24-25](#)
- What was the total budget for the program/activity under the previous contract? [\\$25,000,000 for the first three years, Dream Center has a bed-rate of \\$82.88 under current contract.](#)
 - [If the proposed budget is higher than that of the previous contract, please justify the increase. The housing vendor pool is asking for \\$13,000,000 this fiscal year which is \\$3,000,000 more than the previous fiscal year. The housing vendor pool RFQ has closed and there are nine programs that require funding. The average funding for all nine program is \\$10,787,800.18 for a single year at the current bed-rates. Maximum budget, if all programs were full and the maximum stipends were provided is \\$12,909,942.30. We are still negotiating with another program that could increase these amounts.](#)
 - [If the proposed budget is lower than that of the previous contract, please explain.](#)

AGENDA ITEM REQUEST

Community Corrections Partnership Executive Committee (CCPEC)

Note: This agenda item request is due at least six (6) weeks prior to CCPEC meeting.

Email requests to ProbationCommunityPrograms@acgov.org.

TO: Community Corrections Partnership Executive Committee (CCPEC)
c/o Alameda County Probation Department
Marcus Dawal, Interim Chief Probation Officer
1111 Jackson Street, P.O. Box 2059
Oakland, CA 94604-2059

FROM: **Name:** Gina Temporal
Title: Contracts Administrative Manager
Agency/Organization/Department: Alameda County Probation Department
Address: 1111 Jackson Street, Oakland, CA 94607
Phone #: (510) 599-3638
Email: gitemporal@acgov.org

This agenda item is being submitted for consideration by the Community Corrections Partnership Executive Committee (CCPEC) at their meeting on March 18, 2024.

Title/Subject/Description: Annual Allocation for AB 109 Funded Programs and Resources – Probation Client Support Resources

Background Information: The Alameda County Probation Department requires additional funding for Fiscal Year 2024-25 to provide direct support to probation clients (concrete services). Concrete services are utilized to support our clients in barrier removal, stabilization and positive incentive for our strength-based model. We provide gift cards, for clothing, food, transportation, vehicle services, household (i.e. mattresses). We further process concrete services to assist with items such as utility payments, rental assistance, union dues, employment equipment needs (safety equipment, tools of the trade, and vehicle repair.

Fiscal Impact*, if any: \$300,000

Recommended action to be taken: Approve the annual allocation to continue funding direct support for probation clients.

**When requesting funding, please answer the questions in either Section 1 or 2 below. If requesting funding for a new program idea, answer the questions in Section 1. If requesting funding for a program with an existing AB 109-funded contract, answer the questions in section 2.*

Signature: *Gina Temporal*

Print Name and Title: Gina Temporal, Contracts Administrative Manager

Section 2: Request to Renew or Extend an Existing Contract

Information About the Program N/A as these are resources for probation clients

- What part of the AB 109 population was served under the previous contract? (For example: unhoused individuals, clients disengaged from Probation Services, etc.)
- What client needs were addressed? (For example: housing, employment, substance abuse etc.)
- How many people did your organization serve under the contract?
- How many people was your organization expected to serve under the contract?
- Please provide a summary of the program.
- Please provide a list of the objectives achieved by the program/activity.
- Did your organization invest any resources to make the program/activity successful? (For example: staffing, development of workshops etc.)
- Did you do any outreach to the target population, outside of referrals by Probation? If so, what were the results of your outreach?
- Describe how successfully your organization achieved your contract milestones and the other contract deliverables?

Background Research N/A as these are resources for probation clients

- Is the program/activity evidence based or a promising new idea?
- If the program/activity is an evidence-based program, what does the research say about it?
- If there is existing research, was the research done on a population similar to the population served?
- How do milestones/contract deliverables compare to the outcomes of similar work in other jurisdictions?
- Is Probation funding any similar activities?
- If Probation is funding similar activities, what is unique about this program/activity, why is it necessary?
- Lived experience can often provide a layer of knowledge often not captured by traditional research methods. Please provide any anecdotal knowledge based upon lived experiences that contributes to or strengthens your proposed program/activity.

Program Data N/A as these are resources for probation clients

- How many people were referred to the program/activity by Probation?
- Why should the contract be extended/renewed rather than going out to bid?
- Please provide program milestones and other contract deliverable data.
- Has this contract been extended before? If so, how many times and why?

Fiscal Impact

- What is the total proposed budget for the requested program/activity?
\$300,000
- What was the total budget for the program/activity under the previous contract?
 - If the proposed budget is higher than that of the previous contract, please justify the increase.
 - If the proposed budget is lower than that of the previous contract, please explain.

AGENDA ITEM REQUEST

Community Corrections Partnership Executive Committee (CCPEC)

Note: This agenda item request is due at least six (6) weeks prior to CCPEC meeting.

Email requests to ProbationCommunityPrograms@acgov.org.

TO: Community Corrections Partnership Executive Committee (CCPEC)
c/o Alameda County Probation Department
Marcus Dawal, Interim Chief Probation Officer
1111 Jackson Street, P.O. Box 2059
Oakland, CA 94604-2059

FROM: **Name:** Gina Temporal
Title: Contracts Administrative Manager
Agency/Organization/Department: Alameda County Probation Department
Address: 1111 Jackson Street, Oakland, CA 94607
Phone #: (510) 599-3638
Email: gitemporal@acgov.org

This agenda item is being submitted for consideration by the Community Corrections Partnership Executive Committee (CCPEC) at their meeting on March 18, 2024.

Title/Subject/Description: Annual Allocation for AB 109 Funded Programs and Resources – Sex Offender Management Treatment Program

Background Information: In 2014, the Alameda County Board of Supervisors dedicated 50% of the AB109-funding received from the state to local Community Based Organizations. That funding is used to contract with local CBOs that provide resources and programs that address a client’s risk and needs and promote safety for the community and success for the Participant. This item requires additional funding for Fiscal Year 2024-25 for continuity of services and resources.

Fiscal Impact*, if any: \$1,100,000

Recommended action to be taken: Approve \$550,000 to continue funding this item for the realigned population for FY 24-25 and approve \$550,000 for a new RFP.

**When requesting funding, please answer the questions in either Section 1 or 2 below. If requesting funding for a new program idea, answer the questions in Section 1. If requesting funding for a program with an existing AB 109-funded contract, answer the questions in section 2.*

Signature: *Gina Temporal*

Section 2: Request to Renew or Extend an Existing Contract

Contract Name: Sex Offender Management Treatment Program via HOPE Program, CPC, and Shaping Success

Information About the Program

- What part of the AB 109 population was served under the previous contract? (For example: unhoused individuals, clients disengaged from Probation Services, etc.) This contract serves clients who are ordered to complete a sex offender treatment due to their conviction and Penal Code section 1203.067.
- What client needs were addressed? (For example: housing, employment, substance abuse etc.) Penal Code section 1203.067 requires completion of sex offender treatment for clients that are convicted of offenses listed in Section 290 of the Penal Code and provides requirements of sex offender treatment and the containment model. This contract allows the department to offset the cost of mandatory Sex Offender Treatment for clients. Sex Offender Treatment providers are certified by consists of group and individual treatment within the guidelines provided by the California Sex Offender Management Board (CASOMB) which includes polygraph testing.
- How many people did your organization serve under the contract? 91 clients
- How many people was your organization expected to serve under the contract? N/A
- Please provide a summary of the program. The Sex Offender Treatment contractors provide treatment and assessment services using the containment approach in the context of multi-agency collaboration, explicit policies, and consistent practices that combine case evaluation and risk assessment, sex offender treatment, and intense community surveillance, all designed specifically to maximize public safety.
- Please provide a list of the objectives achieved by the program/activity. The contracted programs are expected to complete an evaluation/intake within 30 days of the program referral, all eligible clients must be assessed using the SARATSO dynamic tool and future violence tool within 30 days of referral, all clients must have an initial case conference within 45 days of the program referral, all client must have a written Treatment Plan that is developed using the client’s assessment and follows Risk Needs Responsivity Principles, all treatment sessions must be aligned with the client’s treatment plan and use evidence based methods and modalities, and 75% of clients must complete their treatment goal as outlined in their treatment plans.

HOPE Program: works in a containment model with probation and other professionals (e.g., polygraphers) to reduce recidivism and provide protection for the community. HOPE’s CASOMB-certified clinicians conduct risk assessments and provide group and individual psychotherapy utilizing Cognitive Behavioral Therapy (CBT) and positive psychology, which is a strengths-based approach to optimal functioning. HOPE program prides itself on being a culturally diverse workplace that offers services in English, American Sign Language (ASL), and non-English languages with our bilingual clinicians or translation service. Our program, being evidenced-based, focuses on the reduction of identified criminogenic needs and the enhancement of areas of life that are conducive to desistance from offending behavior.

CPC: Provided specialized treatment services to individuals who have committed a sex offense referred by the county, by utilizing the RNR Principle in treatment planning, SARATSO assessment at intake, Assign SKILL Modules related to each individual’s dynamic risk factors as ID in their intake assessments/STABLE 2007/LS/CMI

Shaping Success: achieves the following objectives on an ongoing basis: Provide 290-registrant sex offender treatment services in alignment with the Containment model, the Risk-Need-Responsivity

principle, and with the California Sex Offender Management Board's (CASOMB) guidelines.

- Did your organization invest any resources to make the program/activity successful? (For example: staffing, development of workshops etc.)

HOPE Program has created a staff training program and mentorship program where we coordinate with identified content experts and implement internal training opportunities for existing staff and newly hired staff. HOPE's training program has been developed to ensure the ongoing integrity of our training program and to facilitate our team's professional development. HOPE program has also been identified as a Continuing Education Unit (CEU) provider to the community and has developed checklists and process flows to ensure we keep up-to-date records of our training program attendance, certificates, and other related documentation and best practice evidence-based research. We also conduct ongoing internal program-evaluations of our approaches to ensure that we achieve the desired outcomes and that associated changes reflect the common goal of public safety and incorporating best practices.

CPC provides ongoing trainings to Clinical Staff on a monthly basis, internal training on Stable & LS/CMI (by SARATSO trainer), enhanced our Resource Guides, launched a separate program for individuals with CSEM offenses and CPC's 9 Skills Modules for CBT work around specific and individualized dynamic risk factors. CPC has built our online database and clinical documentation system to streamline and enhance our (RNR) documentation, maintain HIPAA compliance, thorough case files for each client and track data to include STABLE, LS/CMI, CPORT assessments, stage of treatment and progress of each client. CPC has hired a headhunter to assist our HR assistant in recruiting/staffing; CPC has a Northern California Program Coordinator to handle all scheduling of referrals, containment, administrative support and help manage the caseload.

Shaping Success: Yes, our organization invests in staffing, curriculum development, staff trainings, and workshops in order to make the program successful.

- Did you do any outreach to the target population, outside of referrals by Probation? If so, what were the results of your outreach? N/A
- Describe how successfully your organization achieved your contract milestones and the other contract deliverables?

HOPE Program has developed and implemented Clinical/Operational Policies to promote best practice contractual compliance and consistency within our agency. To achieve these contract deliverables, HOPE conducts weekly audits of clinical artifacts to ensure 100% completion of artifacts prior to operational deadlines.

CPC: All intakes, SARATSO assessments, quarterly Treatment Reports and Transitional Care Reports/final discharge reports were submitted in a timely manner. One referral was scheduled past our required timeline. When it came to our attention, he was scheduled immediately. The referral scheduling process, CPC referral tracker and timelines were reviewed with all staff.

Shaping Success accepted all appropriate referrals that were submitted by Alameda County Probation through the Enterprise system. Most clients successfully participated in the intake process and were accepted into ongoing treatment services, with the exception of a few that were unable to/not permitted to for a variety of reasons (e.g., not appropriate for services due to other mental health issues needing to be addressed, deportation, etc). Containment contacts with probation officers have been regularly and consistently made throughout the course of treatment services and supervision/treatment

decisions have been made together. Polygraph examination results were submitted to the probation officers to assist them with determining how to appropriately supervise each client.

Background Research

- Is the program/activity evidence based or a promising new idea?

HOPE Program utilizes an evidence-based curriculum to educate and provide treatment to the clients we service. Specifically, we utilize both the Risk Need Responsivity and Good Lives frameworks that have decades of research support. CBT and other well-validated clinical approaches are also embedded in both our curriculum and our training.

CPC's Program is strongly based on the RNR Principle, and we have utilized the Containment Approach in California for over 15 years. This is a specialized field and CPC has the experience, training and specific materials to support the programming and RNR principle.

Shaping Success: The curriculum for sex offender treatment services for mandated 290-registrants utilizes evidence-based interventions.

- If the program/activity is an evidence-based program, what does the research say about it?

HOPE: Research on persons who have committed sexual offenses and other criminogenic behaviors indicates that the most evidence-based therapy with the best treatment outcomes is Cognitive Behavioral Therapy (CBT). A person-centered, positive psychology, strengths-based approach has also been identified as being the most effective given the stigma experienced by individuals within the forensic population.

CPC has not been professionally audited/accredited as an evidence-based program (except previously in our Maine program before our new resources/materials were developed), but we consistently follow the research, ATSA guidelines and CASOMB guidelines/standards for Sex Offense Treatment Programming. This is the definition of "evidence-based". CPC has been a member of ATSA since its inception.

Shaping Success: Cognitive Behavioral Therapy is an effective method of addressing sexual acting out behaviors and reducing recidivism.

- If there is existing research, was the research done on a population similar to the population served?

HOPE: Research has consistently shown that participating in sexual offender treatment results in lowered rates of re-offending when compared to comparison groups who did not receive treatment. However, the specific program in which HOPE was based (i.e., incorporating Risk Need Responsivity and Good Lives) has shown even better outcomes than comparable sexual offender treatment programs.

CPC: The ATSA and CASOMB guidelines are based on research on sex offense treatment and CPC adheres to these guidelines/standards and has advanced our materials and electronic clinical documentation system over the last five years. Years ago, our Maine program was audited with the CPAI and scored very high. CPC's Program has only been improved our clinician training and enhanced our program and materials since then.

- How do milestones/contract deliverables compare to the outcomes of similar work in other jurisdictions? *N/A*
- Is Probation funding any similar activities? *No*
- If Probation is funding similar activities, what is unique about this program/activity, why is it necessary? *No*
- Lived experience can often provide a layer of knowledge often not captured by traditional research methods. Please provide any anecdotal knowledge based upon lived experiences that contributes to or strengthens your proposed program/activity. *N/A*

Program Data

- How many people were referred to the program/activity by Probation? *101*
- Why should the contract be extended/renewed rather than going out to bid? *We contract with three of the five CASOMB certified programs in Alameda County. Of the two programs we are not contracted with, one only serves adolescents and young adults, and the other program was unable to successfully negotiate and enter a contract at the time of the last RFQ. Considering the limited number of certified programs in the county, having three programs or 60% of the providers who service the county allows us to refer clients to the programs that responsive to their needs.*
- Please provide program milestones and other contract deliverable data. *Within the first 30 days of referral, clients' dynamic risk factors are assessed using the STABLE-2007, as well as the Level of Service Case Management Inventory (LS/CMI) to identify treatment needs so the clinician and client can collaboratively approach goal-directed treatment.*
- Has this contract been extended before? If so, how many times and why? *This contract was amended twice (2). The executed contracts allowed for an extension and increase by mutual agreement. The amendments ensured the continuity of services.*

Fiscal Impact

- What is the total proposed budget for the requested program/activity? *\$2,200,000*
- What was the total budget for the program/activity under the previous contract? *\$1,650,000*
 - If the proposed budget is higher than that of the previous contract, please justify the increase. *The increase of \$550,000 is consistent with previous increases.*
 - If the proposed budget is lower than that of the previous contract, please explain.

Signature: *Gina Temporal*

Print Name and Title: Gina Temporal, Contracts Administrative Manager

AGENDA ITEM REQUEST

Community Corrections Partnership Executive Committee (CCPEC)

Note: This agenda item request is due at least six (6) weeks prior to CCPEC meeting.

Email requests to ProbationCommunityPrograms@acgov.org.

TO: Community Corrections Partnership Executive Committee (CCPEC)
c/o Alameda County Probation Department
Brian K. Ford, Acting Chief Probation Officer
1111 Jackson Street, P.O. Box 2059
Oakland, CA 94604-2059

FROM: **Name:** Gina Temporal
Title: Contracts Administrative Manager
Agency/Organization/Department: Alameda County Probation Department
Address: 1111 Jackson Street, Oakland, Ca 94607
Phone #: 510-599-3638
Email: gitemporal@acgov.org

This agenda item is being submitted for consideration by the Community Corrections Partnership Executive Committee (CCPEC) at their meeting on March 18, 2023.

Title/Subject/Description: Funding Request to extend the Family Reunification contracts with two providers, Centerforce and Chinese for Affirmative Action for six months while GSA-Procurement completes a new competitive bid process.

Background Information: The Alameda County Probation Department (ACPD) contracted with Centerforce, Chinese for Affirmative Action (CAA) and Tri-Cities Community Development Center. The current contract term is from February 1, 2019 to July 31, 2024. Tri-Cities Community Development Center's contract expired on January 31, 2024. The Family Reunification contracts have reached the five-year term limit and is required to be competitively bid per County procurement policies. ACPD has been working with GSA-Procurement on a new RFP; however, due to RFP delays we're requesting an extension and increase for six months.

Fiscal Impact*, if any: \$595,768 (Centerforce = \$353,030 and CAA = \$242,738)

Recommended action to be taken: Approve a six-month extension with an increase of \$595,768, to continue family reunification services for realignment eligible clients.

**When requesting funding, please answer the questions in either Section 1 or 2 below. If requesting funding for a new program idea, answer the questions in Section 1. If requesting funding for a program with an existing AB 109-funded contract, answer the questions in section 2.*

Signature: *Gina Temporal*

Print Name and Title: Gina Temporal, Contracts Administrative Manager

Section 2: Request to Renew or Extend an Existing Contract

Provider: Centerforce

Information About the Program

- What part of the AB 109 population was served under the previous contract? (For example: unhoused individuals, clients disengaged from Probation Services, etc.) [Clients with family reunification needs.](#)
- What client needs were addressed? (For example: housing, employment, substance abuse etc.) [Centerforce provide to support to clients on their journey reuniting with their families.](#)
- How many people did your organization serve under the contract? [See attached data sheet.](#)
- How many people was your organization expected to serve under the contract? [Contractor shall be able to serve a minimum of 180 eligible clients \(pending referral and/or approval by ACPD\) over the initial 12-month contract period.](#)
- Please provide a summary of the program. [The goal of this family reunification program, Parenting and Learning for Success \(P.A.L.S.\), efforts are to assimilate clients back into their families and the community as well as establish permanency through parenting classes. The program offers various supports and services promoting healthy family relationships, such as: parenting classes, counseling services, barrier removal services as well as assistance with childcare, groceries, transportation, pro-social family activities, housing stipends... and more. Family is anyone who offers positive support, whether biological or non-biological; family can include friends, church members and others in your network that are pro-social influences.](#)
- Please provide a list of the objectives achieved by the program/activity. [See attached data sheet.](#)
- Did your organization invest any resources to make the program/activity successful? (For example: staffing, development of workshops etc.) [Yes. We did a series of in-house trainings on how to increase client interactions, how to interact with clients, and how better use concrete services. We also moved communication to the cloud \(SharePoint\) for file storage, information sharing, and project management. A training was recently held on SharePoint. Everyone must be fully functional with SharePoint by April 30, 2024. We also did a recent training on Emergency Management.](#)
- Did you do any outreach to the target population, outside of referrals by Probation? If so, what were the results of your outreach? [Yes. We are a steady partner of CORE \(Rubicon's Center of Re-entry Excellence\). We participate in its quarterly resource fairs, and regularly attend other events to enlist new clients. CORE created space for us on an ongoing basis as a partner. We also recruit directly from Santa Rita jail and take referrals through phone and email queries.](#)
- Describe how successfully your organization achieved your contract milestones and the other contract deliverables? [We met or exceeded every milestone and achieved every contract deliverable. We never once fell behind.](#)

Background Research

- Is the program/activity evidence based or a promising new idea? [Evidence-Based Program](#)
- If the program/activity is an evidence-based program, what does the research say about it? [The impact of an individual's involvement in the criminal justice system and/or incarceration on one's family cannot be overstated. Each component of the client's familial network feels the impact of incarceration and has the potential to play a role in the success or failure of a client's reentry process. As difficult as the period of incarceration is on families, a client's return home presents additional significant challenges that take a toll on family relationships. For the purposes of this RFP, the term family is broadly defined because a client's support system likely includes a more expansive set of prosocial supports that](#)

influence a client's reentry experience. Family is defined as immediate and extended family members, as well as neighbors, pastors, and other people within a person's social network that are considered "influencers" in a client's life. In making the transition back into the community, former inmates turn to their spouses, parents, siblings, grandparents, and other family members for assistance. These family members become the "front line" of reentry, providing formerly incarcerated individuals with critical material and emotional support including shelter, food, clothing, leads for jobs, and guidance in staying sober or avoiding criminal behaviors.

- If there is existing research, was the research done on a population similar to the population served? Research demonstrates that strategies targeting stronger relationships between returning citizens and their families positively impact intermediate and long-term reentry outcomes such as avoiding drug and alcohol abuse and finding employment. In the long term, research has shown that contact during incarceration and family support through reentry have significantly lower rates of re-offense, reconviction, and recidivism. For these reasons, ACPD partners with CBOs that facilitate the reconnection of reentry clients and their family members to support long-term behavioral change, improve prosocial outcomes, and significantly reduce the likelihood that the client will reoffend.
- How do milestones/contract deliverables compare to the outcomes of similar work in other jurisdictions? These services are specific to Alameda County clients.
- Is Probation funding any similar activities? No
- If Probation is funding similar activities, what is unique about this program/activity, why is it necessary? n/a
- Lived experience can often provide a layer of knowledge often not captured by traditional research methods. Please provide any anecdotal knowledge based upon lived experiences that contributes to or strengthens your proposed program/activity. We hire full-time lived experience individuals given their deeper understanding of the issues clients face. Two of our five program employees are lived experience, joining us as case managers after having been clients. Mike D. had been in prison for 25 years. While in prison, he wrote and published seven books. Today, he uses creative writing as a therapeutic-self-expression tool for clients. Mike has worked for Centerforce for six years. Yesterday was Natriece S,'s second anniversary with Centerforce. She has a special interest in children and interacts well with families. She's working on a bachelor's degree in Early Childhood Education at Western Governors University by night while serving our clients by day. She has a background in business and worked as an operations manager before incarceration. She is highly effective at helping client's budget and get organized.

Program Data

- How many people were referred to the program/activity by Probation? See attached data sheet.
- Why should the contract be extended/renewed rather than going out to bid? This extension is needed to prevent a gap in services while GSA-Procurement completes a new procurement process.
- Please provide program milestones and other contract deliverable data. See attached data sheet.
- Has this contract been extended before? If so, how many times and why? Yes, in accordance with the contract terms.

Original: 2/1/2019 – 1/31/2020, \$499,622

First Amendment: 2/1/2020 – 4/30/2020, \$512,622 (\$13,000 increase)

Second Amendment: 5/1/2020 – 1/31/2022, \$2,480,544 (\$1,967,922 increase)

Third Amendment: 2/1/2022 – 1/31/2024, no increase

Fourth Amendment: 2/1/2024 – 7/31/2024, no increase

Fiscal Impact

- What is the total proposed budget for the requested program/activity? **\$353,030**
- What was the total budget for the program/activity under the previous contract? **\$2,480,544**
 - If the proposed budget is higher than that of the previous contract, please justify the increase.
 - If the proposed budget is lower than that of the previous contract, please explain.

Provider: Chinese for Affirmative Action

Information About the Program

- What part of the AB 109 population was served under the previous contract? (For example: unhoused individuals, clients disengaged from Probation Services, etc.) **Clients with family reunification needs.**
- What client needs were addressed? (For example: housing, employment, substance abuse etc.) **Centerforce provide to support to clients on their journey reuniting with their families.**
- How many people did your organization serve under the contract? **See attached data sheet.**
- How many people was your organization expected to serve under the contract? **Contractor shall be able to serve a minimum of 20 eligible clients (pending referral and/or approval by ACPD) over the initial 12-month contract period.**
- Please provide a summary of the program. **This Family Reunification program offers various supports and services promoting healthy family relationships, such as: parenting classes, counseling services, barrier removal services as well as assistance with childcare, groceries, transportation, pro-social family activities, housing stipends...and more. Family is anyone who offers positive support, whether biological or non-biological; family can include friends, church members and others in your network that are pro-social influences. This program specializes in support for people from Asian and Pacific Islander (API), immigrant and refugee backgrounds and provides pre-release support (San Quentin and Santa Rita) for individuals and family members, culturally relevant family support groups, case management, peer support, and community immersion activities.**
- Please provide a list of the objectives achieved by the program/activity. **See the attached data sheet.**
- Did your organization invest any resources to make the program/activity successful? (For example: staffing, development of workshops etc.) **Our organization invested in the following resources to make the program successful: staffing, workshop facilitators, direct aid in the form of stipends and gift cards, court accompaniment, and peer-to-peer counseling. These investments made our program extremely successful with participants staying involved with our organization. Furthermore, staff training high touch navigation support--direct family support--intervention with housing and other basic needs. These things contributed to participants not recidivating.**
- Did you do any outreach to the target population, outside of referrals by Probation? If so, what were the results of your outreach? **The additional outreach done outside of the referrals given to us by probation included: word of mouth by other participants and sharing resources at community events. The results of the outreach were that we were able to serve more clients and share more support to individuals AND their families that would prevent more run-ins with the criminal legal system.**
- Describe how successfully your organization achieved your contract milestones and the other contract deliverables? **Our organization was able to successfully achieve our contract milestones through our high touch support. Through this, we provided incentives such as gift cards and support for participant's families such as free groceries and diapers. Through making our participants feel supported in most aspects of their life that is successful for their reentry, they are motivated to see our program through and follow through on the goals they set for themselves.**

Background Research

- Is the program/activity evidence based or a promising new idea? [Evidence-Based Program](#)
- If the program/activity is an evidence-based program, what does the research say about it? [The impact of an individual's involvement in the criminal justice system and/or incarceration on one's family cannot be overstated. Each component of the client's familial network feels the impact of incarceration and has the potential to play a role in the success or failure of a client's reentry process. As difficult as the period of incarceration is on families, a client's return home presents additional significant challenges that take a toll on family relationships. For the purposes of this RFP, the term family is broadly defined because a client's support system likely includes a more expansive set of prosocial supports that influence a client's reentry experience. Family is defined as immediate and extended family members, as well as neighbors, pastors, and other people within a person's social network that are considered "influencers" in a client's life. In making the transition back into the community, former inmates turn to their spouses, parents, siblings, grandparents, and other family members for assistance. These family members become the "front line" of reentry, providing formerly incarcerated individuals with critical material and emotional support including shelter, food, clothing, leads for jobs, and guidance in staying sober or avoiding criminal behaviors.](#)
- If there is existing research, was the research done on a population similar to the population served? [Research demonstrates that strategies targeting stronger relationships between returning citizens and their families positively impact intermediate and long-term reentry outcomes such as avoiding drug and alcohol abuse and finding employment. In the long term, research has shown that contact during incarceration and family support through reentry have significantly lower rates of re-offense, reconviction, and recidivism. For these reasons, ACPD partners with CBOs that facilitate the reconnection of reentry clients and their family members to support long-term behavioral change, improve prosocial outcomes, and significantly reduce the likelihood that the client will reoffend.](#)
- How do milestones/contract deliverables compare to the outcomes of similar work in other jurisdictions? [These services are specific to Alameda County clients.](#)
- Is Probation funding any similar activities? [No](#)
- If Probation is funding similar activities, what is unique about this program/activity, why is it necessary? [n/a](#)
- Lived experience can often provide a layer of knowledge often not captured by traditional research methods. Please provide any anecdotal knowledge based upon lived experiences that contributes to or strengthens your proposed program/activity. [We had a client named John who was the main caretaker of his ill mother who has cancer. He was at risk of going back to jail and serving a long sentence that would not allow him to care for his mother any longer. With the help of our navigator, John was able to avoid serving time and be there to take care of his mother. We also held workshops with John on family and work which helped him to remember his motivations to live a changed life. We also signed John up for the family Reunification Housing Stipend, which helped him to provide support to a loved one for taking him in. John has since successfully completed our program, currently employed and still providing care to his mother.](#)

Program Data

- How many people were referred to the program/activity by Probation? [See attached data sheet.](#)
- Why should the contract be extended/renewed rather than going out to bid? [This extension is needed to prevent a gap in services while GSA-Procurement completes a new procurement process.](#)
- Please provide program milestones and other contract deliverable data. [See attached data sheet.](#)

- Has this contract been extended before? If so, how many times and why? Yes, in accordance with the contract terms.

Original: 2/1/2019 – 1/31/2020, \$143,260

First Amendment: 2/1/2020 – 4/30/2020, \$151,260 (\$8,000 increase)

Second Amendment: 5/1/2020 – 1/31/2022, \$773,212 (\$621,952 increase)

Third Amendment: 2/1/2022 – 1/31/2024, \$1,546,424 (\$773,212 increase)

Fourth Amendment: 2/1/2024 – 7/31/2024, \$1,789,162 (\$242,738 increase)

Fiscal Impact

- What is the total proposed budget for the requested program/activity? \$242,738
- What was the total budget for the program/activity under the previous contract? \$1,789,162
 - If the proposed budget is higher than that of the previous contract, please justify the increase.
 - If the proposed budget is lower than that of the previous contract, please explain.

Signature: *Gina Temporal*

Print Name and Title: Gina Temporal, Contracts Administrative Manager

Family Reunification

Family Reunification Data: Referrals and Active Clients

	October	November	December
Total # of distinct clients referred within the month	19	15	20
Asian Prisoner Support Committee	8	6	8
Centerforce	10	9	13
Tri-Cities	1	0	0
Total # of distinct clients active in program within the month	83	75	69
Asian Prisoner Support Committee	21	24	20
Centerforce	61	51	49
Tri-Cities	1	0	0
Total # of distinct clients who became active within the month	13	7	3
Asian Prisoner Support Committee	2	4	0
Centerforce	11	3	3
Tri-Cities	0	0	0

Notes. Program Data as of February 26, 2024. Some clients may be referred to and active in programs with more than one provider within the month. The number of distinct individual clients are reported in bold.

Family Reunification Data: Client Exits

	October	November	December
Total # of distinct clients who exited during the month	10	9	11
Successfully completed	7	4	8
Expelled	0	0	0
Participant Quit	2	2	1
Deceased	0	0	1
New Arrest/Probation Violation	0	0	0
Term Ended	1	3	1

Notes. Program Data as of February 26, 2024. Clients may have multiple exits and may exits from multiple programs within a month. The number of distinct individual clients are reported in bold.

Family Reunification Data: Clients by Program Phase

	Program Phase	October	November	December
Intake and Enrollment	Intake	13	3	5
	Enrollment	13	3	5
	Orientation	13	3	5
Assessment and Planning	Assessment	10	3	3
	Case Conference	0	0	0
	Provider Service Plan	11	4	3
Program Progress	Mentor Assigned	11	1	5
	Outcome	0	0	0
	Outcome II	0	0	0
	Midway Program Completion	0	0	0

Service Delivery	Barrier Removal	0	32	33
	Adverse Event	0	0	0
	Child Custody/Removal	0	0	0
	Child Custody Restored/Reunification	0	0	0
	Family Support	0	0	0
	Housed with Program Subsidy	24	19	16
	Housed with No Program Subsidy	0	0	0
	Housing Search	0	0	0
Program Exit	Referral Closure	0	0	0
	Inactive	1	2	0
	Program Completed Successfully	7	4	8

Notes. Program Data as of February 26, 2024. There were 2 clients that were assisted with Job Search Activities. There were 1 client who had a Training Completion.

Family Reunification Data: Incentives Distributed to Clients by Method and Purpose

Method	October		November		December	
	N	\$	N	\$	N	\$
Total # of distinct clients by method	24		39		37	
Gas card	0	\$0.00	0	\$0.00	0	\$0.00
Material goods	0	\$0.00	0	\$0.00	0	\$0.00
Clipper card	0	\$0.00	0	\$0.00	0	\$0.00
Bus pass	0	\$0.00	0	\$0.00	0	\$0.00
Debit card	0	\$0.00	1	\$400.00	0	\$0.00
Gift card	0	\$0.00	32	\$10,200.00	35	\$8,400.00
Direct pay to third party	0	\$0.00	0	\$0.00	0	\$0.00
Check	24	\$19,200.00	16	\$12,800.00	13	\$11,200.00
Voucher	0	\$0.00	0	\$0.00	0	\$0.00
Purpose						
Total # of distinct clients by purpose	24		39		37	
Transportation	0	\$0.00	0	\$0.00	0	\$0.00
Household Goods/Furniture	0	\$0.00	1	\$400.00	0	\$0.00
Family Support/Childcare	0	\$0.00	31	\$8,600.00	35	\$8,400.00
Housing Stipend	24	\$19,200.00	18	\$14,400.00	13	\$11,200.00
School Supplies/Textbooks	0	\$0.00	0	\$0.00	0	\$0.00
Program Participation/Attendance	0	\$0.00	0	\$0.00	0	\$0.00
Tuition Assistance	0	\$0.00	0	\$0.00	0	\$0.00
DMV Fees	0	\$0.00	0	\$0.00	0	\$0.00
Program Graduation/Completion	0	\$0.00	0	\$0.00	0	\$0.00
Total Nⁱ and Incentive \$	24	\$19,200.00	39	\$23,400.00	37	\$19,600.00
Average Incentive Amount per Client		\$800.00		\$600.00		\$529.73

Notes. Program Data as of February 26, 2024. The total amount of incentives included at the bottom are the same for method and purpose. The monthly amount is distributed for various purposes across multiple methods.

ⁱTotal # of distinct clients who received an incentive/barrier removal.

AGENDA ITEM REQUEST

Community Corrections Partnership Executive Committee (CCPEC)

Note: This agenda item request is due at least six (6) weeks prior to CCPEC meeting.

Email requests to ProbationCommunityPrograms@acgov.org.

TO: Community Corrections Partnership Executive Committee (CCPEC)
c/o Alameda County Probation Department
Brian K. Ford, Acting Chief Probation Officer
1111 Jackson Street, P.O. Box 2059
Oakland, CA 94604-2059

FROM: Name: Gina Temporal
Title: Contracts Administrative Manager
Agency/Organization/Department: Alameda County Probation Department
Address: 1111 Jackson Street, Oakland, Ca 94607
Phone #: 510-599-3638
Email: gitemporal@acgov.org

This agenda item is being submitted for consideration by the Community Corrections Partnership Executive Committee (CCPEC) at their meeting on March 18, 2023.

Title/Subject/Description: Request for additional funding for the Coordinated Reentry Services Program RFP, formerly Prison Pre-Release Planning and Case Management.

Background Information: In Fiscal Year 2017-18, the CCPEC approved a \$1,000,000 allocation for Prison Pre-Release Planning and Case Management. In October 2023, Probation issued an RFP for Coordinated Reentry Services Program (CRSP) with the Prison Pre-Release Planning and Case Management allocation. The CRSP will connect with Client's pre-release, or as early as possible, to assist Clients with assessing their immediate and long-term needs and goals and help them organize a holistic plan to achieve stability as they transition off Supervision, if not before. Probation cancelled this RFP and would like to request an additional \$1,000,000 before re-releasing an RFP with an initial two-year contract term.

Fiscal Impact*, if any: \$1,000,000

Recommended action to be taken: Approve an additional \$1,000,000 for Coordinated Reentry Services Program (formerly Prison Pre-Release Planning and Case Management) RFP with an initial two-year term.

**When requesting funding, please answer the questions in either Section 1 or 2 below. If requesting funding for a new program idea, answer the questions in Section 1. If requesting funding for a program with an existing AB 109-funded contract, answer the questions in section 2.*

Signature: *Gina Temporal*

Print Name and Title: Gina Temporal, Contracts Administrative Manager

Section 1: Requesting Funding for a New Idea –

Logic Model attached for Pre-Release Planning and Case Management

Addressed in the Logic Model

A logic model from the Programs and Services Workgroup may be attached in lieu of answering the following questions:

- What part of the AB 109 population do you propose to serve? (For example: unhoused individuals, clients disengaged from Probation services etc.)
- Which client needs are being addressed? (For example: housing, employment, substance abuse etc.)
- What are the objectives and benchmarks for success of the proposed program/activity?
- What are the resources and activities required by an organization to make the program successful? (For example: staffing, development of workshops etc.)
- How will Probation Officers inform clients about the program/activity?
- If referrals don't come from Probation, how will clients be informed of the program/activity?

Background Research

- Is the initiative evidence-based or a promising new idea?
- If this is an evidence-based program, what does the research say about it?
- If there is existing research, was the research done on a population similar to the population the program anticipates serving?
- Is Probation funding any similar activities?
- If Probation is funding similar activities, what is unique about this program/activity, why is it necessary?
- Lived experience can often provide a layer of knowledge often not captured by traditional research methods. Please provide any anecdotal knowledge based upon lived experiences that contributes to or strengthens your proposed program/activity.

Fiscal Impact

- What is the total proposed budget for this program/activity?

Pre-Release Planning & Case Management: Reentry service navigation is important to ensure clients have a successful transition from incarceration to supervision in the community and subsequent discharge from Probation. This service will provide Reentry service specialists with knowledge of a wide range of reentry services to help guide clients to services and programs that match their individual dreams and needs.

Target Population Who We Invest In	Inputs/Resources What We Invest	Activities What We Do	Outputs/Participation Who We Reach	Outcomes Short to Long Term Results
<ul style="list-style-type: none"> • Adults age 18+ • AB-109 eligibility 	--- Probation --- <ul style="list-style-type: none"> • DPO referrals of clients • DPO collaboration with provider • Risk and needs assessment • Realignment funding --- Providers --- <ul style="list-style-type: none"> • Employ formerly incarcerated staff • Peer mentors • Locations accessible to clients in all regions of Alameda County (location may be mobile) • Knowledge of available reentry resources throughout Alameda County • On-going process evaluation 	<ul style="list-style-type: none"> • # of referrals from Probation <ul style="list-style-type: none"> – <i>Pre-release contact</i> – <i>Post-Release contact</i> • # of clients completing initial intake • # of clients connected to <ul style="list-style-type: none"> – Education – Employment, CTE – CBI – Housing – Legal Services • # of discharge plans completed 	<ul style="list-style-type: none"> • # of referrals <ul style="list-style-type: none"> – <i>Accepted</i> – <i>Engaged</i> – <i>Enrolled</i> – <i>Referral declined</i> – <i>Client declined services</i> – <i>Client did not show up for orientation</i> • # of collaborative case conferences <ul style="list-style-type: none"> – <i>Initial</i> – <i>Midway</i> – <i>Discharge planning</i> 	<p><i>Short Term: What Was Learned</i></p> <ul style="list-style-type: none"> • Actively engaged in supportive services • Successful program completion <p><i>Midway: Actions/Personal Change</i></p> <ul style="list-style-type: none"> • Goal attainment <p><i>Long Term: Change in Conditions</i></p> <ul style="list-style-type: none"> • Reduced involvement in the criminal justice system <ul style="list-style-type: none"> – New conviction – New jail booking – New supervision violation

Evaluation

Collect Data | Analyze and Interpret Data | Utilize Findings