



COMMUNITY CORRECTIONS PARTNERSHIP PLAN

Alameda County



Fiscal Year 2020 - 21

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INTRODUCTION AND OVERVIEW

“You must be the change you wish to see in the world.”- Mahatma Gandhi

The Alameda County Community Corrections Partnership (CCP) presents our 2020-2021 CCP Plan. Since 2011 the CCP has remained committed to reducing recidivism through the implementation of effective strategies aimed at meeting the diverse needs of the justice involved and at-risk populations within the County by utilizing funding to enhance partnerships between public agencies and community based organizations. The committee focuses on utilizing data-driven evidence-based practices, comprehensive evaluation and assessment plans, and community input to effect systematic change, promote community safety, and improve the quality of lives of people in our community.

This year has brought unprecedented new challenges for the world, nation, state, and county. We have been challenged to find new and innovative ways to keep our communities safe and healthy, as well as listen to the concerns surrounding demand for law enforcement reform, the call for racial equality, and requests for additional transparency and responsiveness. The county originally developed our Roadmap to Reentry which was approved by the Board of Supervisors in September 2020 which outlined our County Vision. This year's CCP updated the Goals, Objectives, and Measures to ensure responsiveness to the concerns of the population and community we serve. Throughout our plan you will see modifications within our goals that reflect plans for greater real time assessment and responsivity that continue to be based upon evidence-based-practices but are flexible to the changing needs of society. In Alameda County, we honor the belief that people can change.

OVERVIEW

The CCP is a body that was established in SB 678 for the purpose of implementing the Community Corrections Program with overarching goals to alleviate state prison overcrowding and save state General Fund monies. The Alameda County Board of Supervisor established the Community Corrections Partnership Executive Committee (CCPEC) in 2011 to draft and approve the AB 109 Public Safety Realignment Implementation Plan, as required by the Board of State & Community Corrections (BSCC).

In March 2014, Alameda County's Board of Supervisors (BOS) adopted the Adult Reentry Strategic Plan – the first, board-adopted County strategic plan focused on reentry. The planning process was led by the Alameda County Probation Department's Reentry Coordinator and included the participation of over 100 individuals representing a myriad of organizations. The Plan outlines the vision statements for both the population and system along with performance measures and corresponding strategies. Once adopted, Alameda County began a process to identify a governance structure tasked with oversight and implementation of the Plan.

The identification process included a comprehensive study of the County's reentry landscape to determine an appropriate governance structure that would have cross-section representation from stakeholders.

INTRODUCTION AND OVERVIEW

The CCPEC determined that the composition of the CCP established under SB 678 addressed the cross-section goal. Therefore, based on the statute, the CCP is comprised of the following members:

- The Chief Probation officer (Chair)
- The Presiding Judge of the Superior Court, or his/her designee
- A County Supervisor, the Chief Administrative Officer for the county or a designee of the Board Of Supervisors
- The District Attorney
- The Public Defender
- The Sheriff
- A Chief of Police
- The head of the county Department of Social Services
- The head of the county Department of Mental Health
- The head of the county Department of Employment
- The head of the county Alcohol and Substance Abuse Programs
- The head of the county Office of Education
- A representative from a community-based organization with experience in successfully providing rehabilitative services to persons who have been convicted of a criminal offense
- An individual who represents the interest of victims

In August 2017, Alameda County reconvened the CCP. The CCPEC voted to fill the seats of the community-based representative with the Chair of the Community Advisory Board (CAB). The CAB is a 15-member board, with minimally one-third of its members being formerly incarcerated, that was formed to ensure a “community voice” on matters relating to Realignment and reentry.

INTRODUCTION AND OVERVIEW

THE CCPEC MEMBERS

Wendy Still, Chief Probation Officer (Chair)

Gregory Ahern, Sheriff

- Designee: Rich Lucia, Undersheriff

Hon. Tara M. Desautels, Superior Court

- Designee: Hon. Charles Smiley, Superior Court

Collen Chawla, Director, HCSA

- Designee: Dr. Karen Tribble

Nancy O'Malley, District Attorney

Jeff Tudor, Chief of Police, San Leandro

- Designee: TBD

Brendon Woods, Public Defender

INTRODUCTION AND OVERVIEW

THE CCP MEMBERS (AS OF NOVEMBER 2020):

Wendy Still, Chief Probation Officer (Chair)

Gregory Ahern, Sheriff

- Designee: Rich Lucia, Undersheriff

Hon. Tara M. Desautels, Superior Court

- Designee: Gavin O'Neill

Colleen Chawla, Director, HCSA

- Designee: Aneeka Chaudhry

Lori Cox, Director, Social Services Agency

L. Karen Monroe, Alameda County Office of Education Superintendent

- Designee: Monica Vaughn

Nancy O'Malley, District Attorney

- Designee: Eric von Geldern

Jeff Tudor, Chief of Police, San Leandro

Brendon Woods, Public Defender

- Designee: Rodney Brooks

Kamarlo Spooner, CAB Chair

INTRODUCTION AND OVERVIEW

Once the CCPEC identified a governance structure, a process was developed to update the performance measures and strategies identified in 2014 to reflect the County's current landscape. The use of subcommittees was again utilized (as with the 2014 process) and CCP members, along with other County department heads with subject matter expertise, were assigned to chair the subcommittees as detailed below.

CCP SUBCOMMITTEES

Community/Civic Engagement Subcommittee

Chairs/Co-Chairs	Title	Designee(s)
Kamarlo Spooner (Chair)	Community Advisory Board	
Raymond Banks (Co-Chair)	Community Advisory Board	

Education

Chairs/Co-Chairs	Title	Designee(s)
L. Karen Monroe (Chair)	Alameda County Office of Education (ACOE) Superintendent	Monica Vaughan, ACOE Chief of Schools Student Programs & Services
Dr. Tina Vasconcellos (Co-Chair)	Dean, College of Alameda	

Family Reunifications/Stability Subcommittee

Chairs/Co-Chairs	Title	Designee(s)
Phyllis Nance (Chair)	Director, Department of Child Support Services	
Kevin Bremond (Co-Chair)	First 5 Alameda County Fathers Corps Administrator	

INTRODUCTION AND OVERVIEW

Housing Subcommittee

Chairs/Co-Chairs	Title	Designee(s)
Chris Bazar (Chair)	Director, Community Development Agency	Jeanette Rodriguez, Housing and Community Development Manager

Mental Health/Trauma-Informed Care Subcommittee

Chairs/Co-Chairs	Title	Designee(s)
Colleen Chawla (Chair)	Director, Alameda County Health Care Services Agency	Sophia Lai (Designee), Supervising Program Specialist & Director Nathan Hobbs (Designee - SUD), Alameda County Behavioral Health

Primary Health Care/Physical Health Subcommittee

Chairs/Co-Chairs	Title	Designee(s)
Colleen Chawla (Chair)	Director, Alameda County Health Care Services Agency	Aneeka Chaudhry, Director of Strategic Initiatives

Substance Abuse Committee

Chairs/Co-Chairs	Title	Designee(s)
Colleen Chawla (Chair)	Director, Alameda County Health Care Services Agency	Nathan Hobbs, Substance Use Disorder System of Care Director

Workforce Development/Employment/Economic Development Subcommittee

Chairs/Co-Chairs	Title	Designee(s)
Lori Cox (Chair)	Director, Social Services Agency	Director Rhonda Boykin (Designee) Alameda County Workforce Development Board
Lazandra Dial (Co-Chair)	Interim Director of the Oakland Workforce for the Alameda County Workforce Development Board	

VISION AND GUIDING PRINCIPLES

POPULATION STATEMENT

All people who have had contact with the criminal justice system living in Alameda County will live a healthy, safe and productive life with positive support systems.

SYSTEM STATEMENT

Through policies and practices, the reentry system will build healthy, safer communities and strengthen families by implementing a seamless system of services and supports through effective communication and coordination of public and private resources that reduce recidivism.

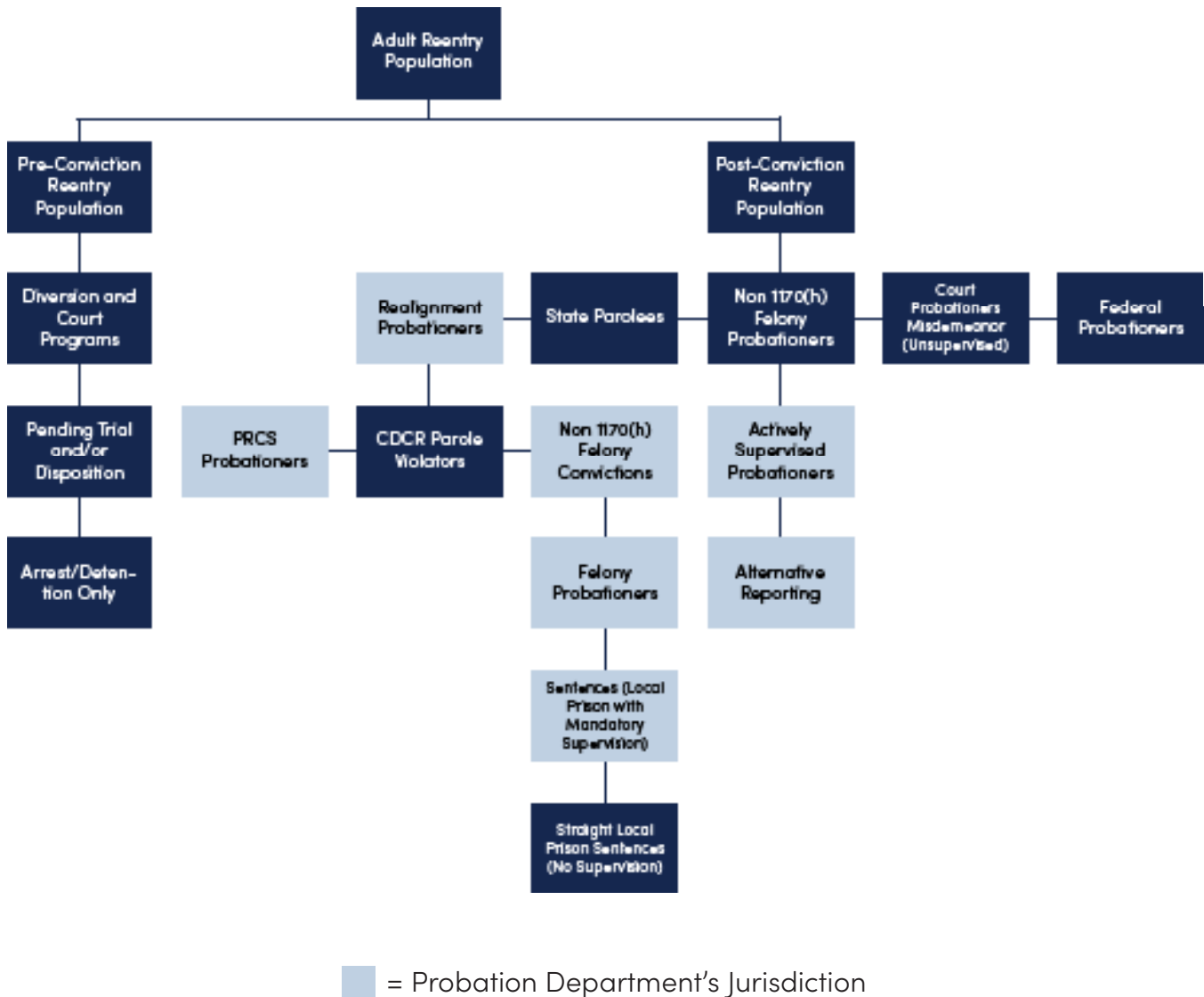
GUIDING PRINCIPLES

1. Ensure culturally appropriate strategies, including a trauma or healing informed approach, that are responsive to the individual needs of the populations they serve.
2. Encourage systems change and improved coordination, communication, and collaboration for systems integration, in order to provide better services to individuals and/or reduce recidivism, which is critical to the sustained success of the reentry population.
3. Serve populations at highest risk for recidivism through high quality assessment tools, the use of evidence-based approaches, and individualized case plans.
4. Assure services and treatments are based on a continuum of care from adjudication to conclusion of correctional supervision or case management.
5. Include and consider the reentry population, community and victims in service delivery planning and quality assurance – “Nothing About Us, Without Us.”
6. Assure services and treatments are provided for individuals as seamlessly as possible between institutions, and from incarceration to the community, through effective criminal justice management.

RE-ENTRY POPULATION DEFINED

In this country, there are more people serving criminal sentences or periods of supervision in the community than in prison or jail. While in the community, these individuals are provided access to programs and services designed to encourage and facilitate law-abiding behavior.

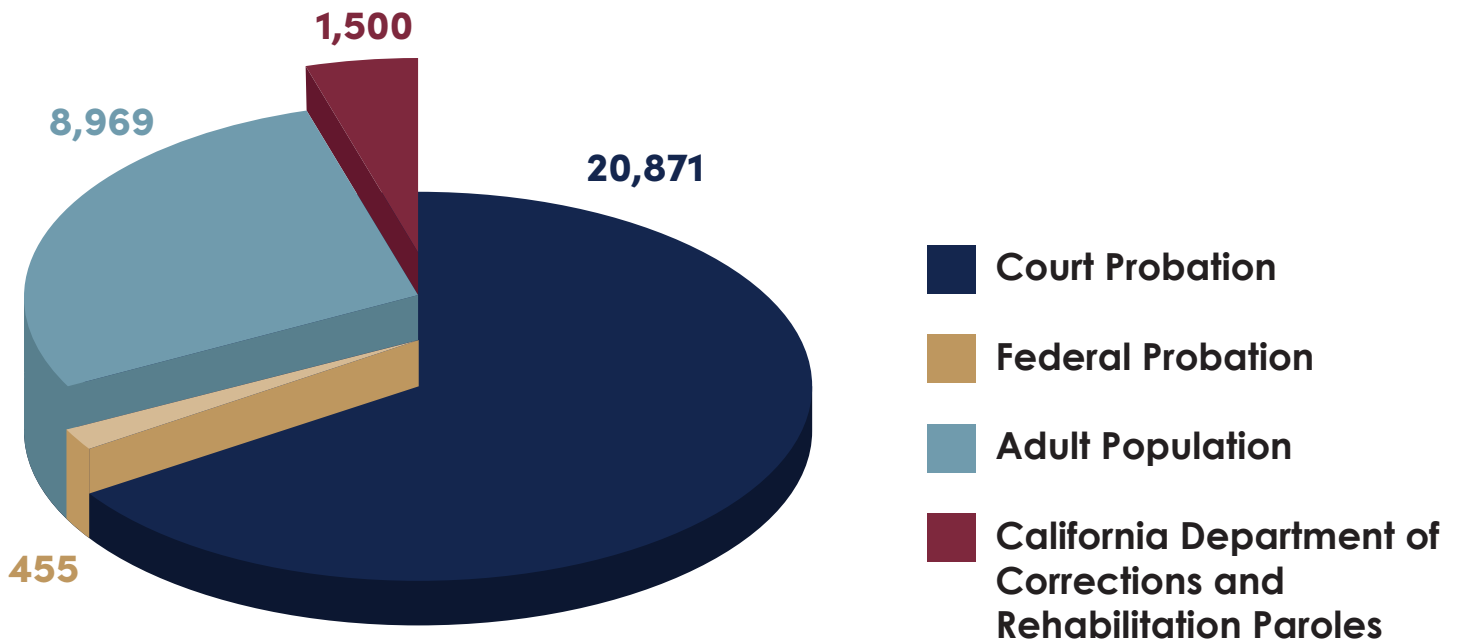
In Alameda County, “reentry” refers to all people living in Alameda County who have had contact with the criminal justice system.



In 2014, it was reported that nationally, an estimated 1 in 4 individuals had a criminal record. As of 2019, it is estimated that 1 in 3 individuals have a criminal record. Extrapolating from the national estimate, and considering Alameda County’s population of approximately 1.6 million, the number of individuals with a criminal record is estimated to be approximately 528,000.

RE-ENTRY POPULATION DEFINED

The number of individuals under some type of supervision is noted below:



ACTIVE ADULT CLIENTS SUPERVISED BY ACPD BY CITY

City	Probationers
Alameda	163
Albany	12
Berkeley	312
Castro Valley	130
Dublin	76
Emeryville	42
Fremont	352
Hayward	932
Livermore	187

City	Probationers
Newark	118
Oakland	3,371
Piedmont	3
Pleasanton	68
San Leandro	400
San Lorenzo	72
Union City	182
Out of County	1,696
Transient	853

RE-ENTRY POPULATION DEFINED

2020 ALAMEDA COUNTY REENTRY POPULATION

Type	Number
Adult Probation	8,969
California Department of Corrections and Rehabilitation (CDCR) Paroles	1,500
Court Probation	20,871
Federal Probation	455
Subtotal	31,795
Post Sentence (estimate) National reports estimate that 1 in 3 individuals have criminal records, which include individuals with arrests only, diversions (and deferred entry of judgment, civil settlements, etc.), felony and misdemeanor convictions. The reported post sentence estimate is based on national data and the population of Alameda County.	496,205
TOTAL ALAMEDA COUNTY REENTRY POPULATION (Estimate)	528,000

ACTIVE ADULT CLIENTS SUPERVISED BY ACPD BY SUPERVISION TYPE

Probation Type	Total
Formal Probation – Felony	7,713
Formal Probation – Misdemeanor	604
Mandatory Supervision	31
PRCS	621
Total	8,969

While the number of individuals under supervision by County Probation has decreased over time, the need for services that reduce and eliminate barriers has not. Therefore, the need to have a comprehensive, strategic plan that focuses on addressing and eliminating barriers remains necessary.

- 2018, July 17. "Barriers to Work: People with Criminal Records." National Conference of State Legislatures. <https://www.ncsl.org/research/labor-and-employment/barriers-to-work-individuals-with-criminal-records.aspx>
- 2020, May 30. "Alameda County Probation Department Adult Field Services Data." Alameda County Probation Department <http://alcoweb.acgov.org/probation/data.page>; Active clients include those on felony probation, misdemeanor probation, PRCS and Mandatory Supervision. Excludes revoked clients or those with an active warrant. First quarter data: January 1, 2020 through March 31, 2020.
- 2020, May 30. "Alameda County Probation Department Adult Field Services Data." Alameda County Probation Department <http://alcoweb.acgov.org/probation/data.page>; Active clients include those on felony probation, misdemeanor probation, PRCS and Mandatory Supervision. Excludes revoked clients or those with an active warrant. First quarter data: January 1, 2020 through March 31, 2020.

GOALS, OBJECTIVES, AND OUTCOMES

HISTORY OF ALAMEDA COUNTY REENTRY GOALS

Year 1 – Fiscal Year 2011/12

Drafted and approved the AB 109 Public Safety Realignment Implementation Plan

Year 2 – Fiscal Year 2012/13

No modifications to the Plan

Year 3 – Fiscal Year 2013/14

Added the first defined goals and objectives to the CCP

Year 4 – Fiscal Year 2014/15

The CCPEC began the process of developing the performance measures for each of the goals. A Plan was developed to use Results-Based Accountability (RBA) to develop the performance measures which answer the following questions: 1) How much did we do? 2) How well did we do it? 3) Is anyone better off? Began hiring case managers, social services workers, deputies and working with Community - Based Organization's (CBO) for housing and provision of drug and alcohol assessments.

Year 5 – Fiscal Year 2015/16

With the implementation of services through our Transition Day Reporting Center and Operation My Home Town, we experienced an increase in services pre- and post- release. The Probation Department applied for and received federal funding to augment services within our day reporting center that allowed us to better address gender-based services and case management. Additionally, we worked more collaboratively to leverage resources and funding from a variety of partners to increase services and improve communication and outcomes. For example, the Alameda County Workforce Investment Board received federal funding to create a One-Stop Center at our local jail. We leveraged their funding and resources to increase services and improve outcomes for our clients, pre-release and post-release.

Year 6 – Fiscal Year 2016/17

For FY 15/16, the Alameda County Board of Supervisors approved the allocation of 50% of the Public Safety Realignment funding to community-based organizations. In an effort to build the capacity of organizations, our Board approved the allocation of \$9 million dollars over three fiscal years (FY 14, FY 15, and FY 16). For FY 15/16, there were 87 agencies that

GOALS, OBJECTIVES, AND OUTCOMES

participated in the capacity building program and received technical assistance by two highly trained providers.

The Probation Department entered into performance-based contracts for employment services where vendors are paid when clients' reach specific benchmarks or vendors complete various tasks, such as: enrollments, assessments, employment (subsidized or unsubsidized); and job retention (30-day, 90-day and 180-day). This type of payment structure provides incentives to the vendors to assist clients achieve employment outcomes as payments increase as the client progresses through the continuum of services, with the highest amounts to be invoiced, once a client has retained 180 days of employment. This model also includes payments for services that help to reduce barriers to employment and case management.

Additionally, the Probation Department has achieved extremely positive outcomes with our substance use disorder service model. Through a contact with Centerpoint, a local community-based organization, a staff person is assigned to several Probation offices to receive referrals and meet with clients as they are meeting with Probation staff. Once a Probation Officer determines that a client has a need for substance use services, the referral is made and the client can meet with the Centerpoint staff to immediately get connected to services. As a result of this model, 72% of the clients referred by Probation were assessed and admitted into treatment.

In 2016, Alameda County established the Program Services Worker classification as part of the 1400 Jobs Initiative which had a goal of providing opportunities for the hardest to employ in Alameda County which included our reentry population. Positions exist in various County Departments - Social Services Agency, Health Care Services Agency, District Attorney's Office and the Probation Department. Within Probation, these positions have served as credible messengers on topics on reentry and client support.

Year 7 – Fiscal Year 2017/18

Reengineered contracts in an effort to pre-qualify providers, thereby reducing the time it takes to issue and release funding opportunities to community stakeholders.

ACPD implemented a new case management system, including a referral portal to improve communication between ACPD and its partner agencies. Additionally, ACPD implemented a validated risk and needs tool that will help to better identify the needs of clients and therefore, provide more appropriate referrals.

ACPD partnered with the District Attorney's Office to identify clients for early termination of probation, after two years of successful supervision. Research indicates that higher rates of recidivism occur between 0-2 years of supervision and is dramatically reduced thereafter. In addition, ACPD moved from recommending 5-year probation terms to 3 years.

The County achieved extremely positive outcomes with its substance use disorder service model. Through a contract between Health Care Services Agency and Centerpoint. The Probation Department is in the process of expanding this successful model to our mental health delivery system. Clinicians will be on-site within the probation offices working collaboratively with the Probation staff as members of a multi-disciplinary team.

GOALS, OBJECTIVES, AND OUTCOMES

Year 8 – Fiscal Year 2018/19

The Alameda County Probation Department began implemented programmatic components intended to support a marked improvement in its service delivery model. These components included:

- Mandatory Evidence-Based Practices (EBP) training for all sworn and non-sworn staff
- Caseload management standards to include the development of specialized caseloads
- Conducting pre-release “in-person” interviews using Skype in the CDCR who will be returning to Alameda County. The interviews include administering a risk and needs assessment using a validated assessment tool (COMPAS) and then developing an individualized reentry case plan, based upon the assessment. This process has proven to reduce the uncertainties and stress individuals may experience when release is imminent and, also provides a “Pathway” home with services and supports identified to ensure a more successful transition.

Early Termination: The Alameda County Probation Department and the District Attorney’s Office, in partnership with the Alameda County Superior Courts, established the Early Termination Project, which allows clients who have completed two out of three years or three out of five years on a probation term to have their cases reviewed for consideration of early termination; each case is carefully reviewed by the Judge, District Attorney, and Probation officer.

Established clinicians to be on-site within the Probation Department’s offices to provide mental health services.

Year 9 – Fiscal Year 2019/20

Goals , Objectives and Outcomes approved by CCP [Effective November 2020]

Starting in 2011, Alameda County established a process for the CCPEC to present to the Board of Supervisors an annual report which reflects the goals, objectives and measures relative to AB109 funding, services and programs provided.

GOALS, OBJECTIVES, AND OUTCOMES

GOAL 1: REDUCING RECIDIVISM

To promote community safety and improve the quality of lives of all people in the community by reducing recidivism defined as: “re-arrest, re-conviction, or return to incarceration/ custody for people with conviction histories, with or without a new sentence within three years”

OBJECTIVES

1. Reduce the rate of recidivism from prior year for clients within three years of placement on supervision (BSCC definition)
2. Reduce the percentage of violations filed by the Probation Dept, District Attorney or PRCS violations in comparison to prior year
3. Reduce the percentage of active clients with a new offense in comparison from prior year
4. Reduce the percentage of clients who were terminated from probation in FY 19/20 and obtained a new offense in FY 20/21 (one year after termination of probation)

PERFORMANCE MEASURES

1. Number/percent of clients with a new felony conviction within three years of placement on supervision (BSCC definition)
2. Percent of clients with a violation of probation within three years of placement on supervision (BSCC definition) Note: violations filed by the Probation Dept, District Attorney or PRCS violations
3. Percent of active clients with a new offense in the FY 20/21
4. Percent of clients who were terminated from probation in FY 19/20 and obtained a new offense in FY 20/21 (one year after termination of probation)
5. Number of clients supervised by Probation who have been terminated early from supervision, successfully and unsuccessfully
6. Number of Penal Code 1203.4 (Expungement) and Clean Slate petitions filed and granted

GOALS, OBJECTIVES, AND OUTCOMES

GOAL 2: HIGH QUALITY, COMPREHENSIVE, WRAP-AROUND SERVICES BEGINNING AT FIRST POINT OF CONTACT WITH THE CRIMINAL JUSTICE SYSTEM, WITH A REINTEGRATION AND REUNIFICATION FOCUS THAT LEADS TO PRO-SOCIAL OUTCOMES

OBJECTIVE 1: Establish Reentry planning and response at the earliest possible point of contact with the criminal justice system and continue until “successful” reintegration, as defined by an individualized plan and the acquisition of positive services and social-based outcomes that are high-quality, peer-involved and comprehensive, in the following areas:

- Civic/Community Engagement
- Education
- Family Reunification/Stability
- Health
- Housing
- Social Services (incorporated within other categories)
- Workforce Development & Employment
- Joint Education/Workforce Development

Community and Civic Engagement

OBJECTIVE 2: Increase the number of community/outreach events that provide education around restorative justice practices, history of institutionalized racism, oppression within the criminal justice systems and trauma

OBJECTIVE 3: Increase the number of reentry individuals hired as peer mentors for reentry programs

OBJECTIVE 4: Expand Case management plans with a direct correlation to risk and needs assessments

OBJECTIVE 5: 90% of PRCS clients to receive Risk and Needs Assessments pre-release and Risk and Needs Assessments to be implemented in the county jail pre-release

OBJECTIVE 6: 80% of active female clients receive gender specific risk and needs assessments within 30 days of active probation

OBJECTIVE 7: Increase hiring of Reentry positions in Probation to ensure 75% of funded positions remained filled

GOALS, OBJECTIVES, AND OUTCOMES

Education

OBJECTIVE 9: Develop an Alameda County Reentry Network for Education

Health

OBJECTIVE 10: Increase referrals to physical and behavioral health services in custody and on supervision

OBJECTIVE 11: Develop MOU's that allow for collection and reporting of behavioral health data and establish measures

OBJECTIVE 12: Increase training and hiring of reentry peer specialists in mental health programs

OBJECTIVE 13: Increase percentage of target population receiving health screenings at intake at Santa Rita Jail (SRJ)

OBJECTIVE 14: Increase percentage of target population receiving SUD screenings at intake at SRJ

OBJECTIVE 15: Increase percentage of target population receiving SUD services pre-release

OBJECTIVE 16: Increase percentage of target population receiving SUD services post-release

OBJECTIVE 17: Ensure all clients who require MAT services in-custody or in the community receive services

OBJECTIVE 18: Increase the percentage of the target population receiving access to health insurance

Housing

OBJECTIVE 19: Decrease homelessness in comparison from prior year

OBJECTIVE 20: Increase the number of Permanent and transitional housing placements from prior year

Workforce Development And Employment

OBJECTIVE 21: Increase referrals to employment services pre-release from prior year

OBJECTIVE 22: Of those enrolled in employment services, increase the percent who obtained 30 day; 90 day; and 180 day job retention

GOALS, OBJECTIVES, AND OUTCOMES

PERFORMANCE MEASURES

1. Number and percentage of Reentry positions in ACPD in comparison to prior year
2. Number and percentage of Case Plans completed
3. Number and percentage of WRNA Assessments
4. Percent of target population completing GED or High School prior to release
5. Percent of target population enrolling and completing GED or High School within two years of release
6. Percent of (eligible) target population completing secondary/post-secondary education or academic services (GED, diploma, college) prior to release
7. Percent of target population enrolling and completing college level courses within one year of release
8. Percent of target population attaining a higher education degree or certificate within four years of release
9. Percent of target population completing Career Technical Education within two years of release
10. Number and percent of viable, short-term Career Technical Education programs available or the target population, pre- and post-release
11. Number of referrals to family reunification services provided by community based organizations to include county jail and prison pre-release
12. Community/Civic Engagement Subcommittee to present to CCP progress towards establishing MOU's, systems and measures for data collecting and reporting on Family reunification goals.
13. Number of referrals by Probation to Behavioral Health services compared to prior year
14. Mental Health Subcommittee to present to CCP progress towards establishing MOU's, systems and measures for data collection and reporting.
15. Number and percentage of Reentry Peer Specialists providing Mental Health Services and SUD in comparison to prior year
16. Health Subcommittee to present to CCP progress towards establishing MOU's, systems and measures for data collection and reporting.
17. Percentage change from FY19/20 to 20/21 for housing enrollments and total served for probation
18. Housing Subcommittee to present to CCP progress towards establishing MOU's, systems and measures for data collection and reporting.
19. Percentage change from FY19/20 to 20/21 for those who exited to permanent or transitional housing
20. Of the total number referred to employment services, percent of participants enrolled
21. Of those enrolled in employment services, the percent of participants placed in subsidized and unsubsidized employment
22. Of those enrolled in employment services, the percent who obtained 30 day; 90 day; and 180 day job retention
23. Number of referrals for employment services pre-release from prison and county jail

GOALS, OBJECTIVES, AND OUTCOMES

GOAL 3: DEVELOP A NETWORK OF WELL-COORDINATED SYSTEMS OF SERVICES

OBJECTIVE 1: Develop an effective, culturally responsive, well-coordinated system of services that promotes evidenced-based practices with and for those impacted by reentry, including reentry individuals, their families, victims and our community.

OBJECTIVE 2: Increase the number and percent of interagency MOUs (Memorandum of Understanding) including CBOs and government agencies to increase cross-system information and resource sharing to provide specific services

OBJECTIVE 3: Review Federal, State and local policies that disproportionately penalize the target population from obtaining housing, support services and employment

PERFORMANCE MEASURES

1. Stakeholder agencies to present to CCP on progress towards implementation of Evidence Based Practices and cultural responsiveness within their agencies on an annual basis
2. All Subcommittee to report to CCP on progress towards completion of MOU's and data sharing
3. All Subcommittee to report to CCP on review of Federal, State and local policies that disproportionately penalize the target population from obtaining housing, support services and employment

GOAL 4: ACCOUNTABILITY, TRANSPARENCY, FISCAL AND PERFORMANCE OUTCOMES

OBJECTIVE 1: Ensure transparency and accountability through outcome-based evaluations based on evidentiary practices and a supporting information system that has the ability to track individual services, provider and system outcomes and collect appropriate data/statistics.

PERFORMANCE MEASURES

1. Reentry partners shall collect performance measures identified in this Plan and provide presentations to the CCP
2. CCP shall prepare recommendations to the CCPEC on improvement to data systems and reportings to improve responsiveness of reporting

ALAMEDA COUNTY AB 109 EVALUATION

Alameda County contracted with Resource Development Associates (RDA) to complete a comprehensive evaluation of the County's AB109 implementation and outcomes. In July 2020 RDA published the Alameda County AB109 Evaluation – an AB109 Overview and Outcomes Report which included information from the Probation Department, Sheriff's Office, Behavioral Health Care Services, the District Attorney's Office, the Community Development Agency, the Public Defender's Office and the Information Technology Department to obtain the data necessary to develop a report focused on the evaluation period of October 1, 2011 to December 31, 2019. They examined probation and jail population trends; revocation and recidivism outcomes for individuals on probation; and the impact of AB109 funded and behavioral health services on recidivism.

RDA's findings on the impact of service provision on recidivism among Alameda County's probation population are promising. Results demonstrate that Alameda County's AB 109-funded services and Behavioral Health Care Service programs reduce the likelihood of recidivism and reduce the rate at which individuals recidivate. Findings also clearly demonstrated that individuals with serious mental illness and/or substance use disorders are at a greater risk of recidivating and that enrolling and engaging in mental health and substance use disorder services significantly reduces the likelihood of recidivism for these populations. This suggests that, overall, providing services to individuals post-release provides Alameda County with additional time to intervene and work with them to prevent recidivism, and points to service provision as a critical component for continuing to reduce recidivism and increase public safety.

- Alameda County's average daily jail and probation populations have decreased since the enactment of Realignment
- Between 2015 and 2019, 19% of the County's probation population enrolled in AB109-funded services.
- From 2015–2018, one year recidivism rates dropped substantially, from 21% for individuals who started probation in 2015 compared to 14% for individuals who started in 2018.
- Individuals who received AB109-funded services were less likely to recidivate and recidivated at a slower rate than individuals who did not participate in services. Individuals who received AB109-funded services were 33% less likely to recidivate than individuals who did not receive these services.



Strategic Vision and Mission : Mandated and committed to ensure public safety.

EARLY INTERVENTION COURT (EIC)

Alameda County began implementing the EIC in 2016 to provide programs and services aimed at reducing recidivism for individuals facing charges who are eligible to be sentenced under PC 1170(h). The EIC is a non-statutory diversion program funded through AB 109 and is overseen by the District Attorney's Office in partnership with the Public Defender's Office, Superior Court Judges, the Probation Department, and Leaders in Community Alternatives (LCA). Through the EIC, realigned individuals are diverted from traditional sentencing and connected to appropriate services such as housing, employment, substance abuse, and/or education services based on their needs. Upon successful completion of programming, an individual's case is reduced and dismissed. Between April 2016 and April 2020, 154 individuals participated in the EIC. Of those, 70 individuals successfully graduated and had their cases reduced and dismissed, while 18 individuals were removed from the program to face traditional sentencing. The remaining 66 individuals were still enrolled in programming as of April 2020.

ALAMEDA COUNTY JUSTICE RESTORATION PROJECT (ACJRP)

In September 2017, the District Attorney's Office piloted the ACJRP, which focuses on reducing recidivism by offering an alternative to incarceration and conviction at the pretrial stage by providing a program with peer support, services, and opportunities for realigned individuals (18 to 34 years old) with prior felony records who have committed a new AB 109 felony and are determined to be at high risk of reoffending. The ACJRP was initiated by winning a competitive BSCC "Pay for Success" grant with BSCC funding, which is strictly conditional on the demonstrated reduction of felony recidivism. Additional funding for ACJRP came from AB 109 matching funds, the Recidivism Reduction Fund, James Irvine Foundation, Nonprofit Finance Fund (NFF), and the White House Office of Innovation. The ACJRP is led by the District Attorney's Office in partnership with the Probation Department, County Administrator's Office, Sheriff's Office, Public Defender's Office, and community-based organizations. Throughout the 18-month program, participants work with nationally certified peer support specialists who provide them with direct services and navigation to other available services, and opportunities in employment, education, and housing. When individuals successfully complete the program, the new deferred entry of judgement case is dismissed. ACJRP enrollment was limited to 12 months and 154 individuals by design, with a commensurate control group to ensure the outcomes are demonstrable. The District Attorney's Office hired two AB 109 staff with lived experience and specialized skills to assist with the ACJRP and other aspects of improving realignment and reentry, such as employment, education, housing, and program innovation and development.

LIFTING BARRIERS WORKSHOPS

In Fiscal Year 2019/20 the District Attorney's Office, in coordination with the Hayward South Alameda County NAACP, launched a program to provide a clear and straightforward process for eligible individuals to request dismissal of prior criminal convictions.

"We know that a prior conviction on a person's record can have a huge impact on his or her ability to move forward in life. The District Attorney's Office is proud to partner with the NAACP to help pave a path towards a life free from the roadblocks resulting from a criminal history," says DA O'Malley.

The District Attorney's Office staffed workshops to assist individuals in filling out and completing petitions for dismissal. The only pieces of information that will be needed at the workshops are a full name, date of birth and PFN (personal file number). District Attorney staff will be able to look up prior cases and conviction information. Blank petitions will also be available at the NAACP Office in Hayward. The NAACP was able to assist individuals in filling out and completing petitions, which were then delivered to the DA's Office.

Once the District Attorney's Office reviews the petitions, staff will contact the individuals seeking dismissal, will allow eligible individuals to waive appearance in court, and will submit the petitions to the court for review and dismissal.

DISTRICT ATTORNEY

FAIR AND EQUITABLE POLICING AND PROSECUTION ADVISORY COUNCIL

The Alameda County District Attorney's Office stands in solidarity with our community and our country and leadership in this moment and in the future.

Going forward, we will focus on and examine policies and practices for the purpose of implementing reforms in our criminal justice practices. Every member of the Alameda County District Attorney's Office wants an office that protects the community, that hears and supports victims of crime and that provides effective interventions, where possible, for those who find themselves justice involved.

In June 2020, the Alameda County District Attorney's Office announced the creation of the Fair and Equitable Policing and Prosecution Advisory Council. The Council includes members from the Alameda County community, particularly from the African American community, as well as selected members from the District Attorney's office and other governmental entities. The Council will include individuals of all ages and be representative of the entire county. It will include academics, practicing attorneys, the business community and those with lived experiences.

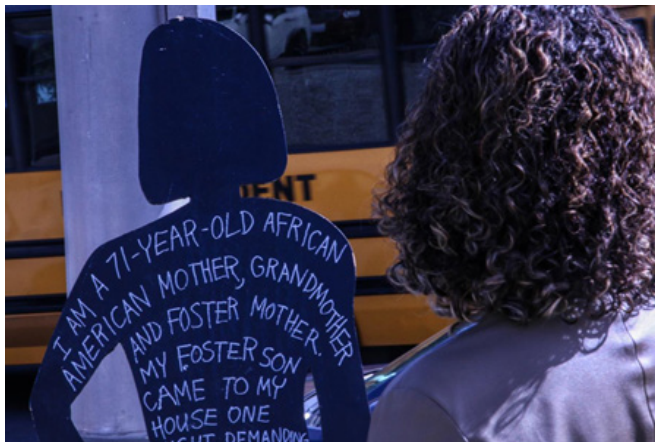


DISTRICT ATTORNEY

DAY OF REMEMBRANCE HONORING THOSE WHO LOST THEIR LIVES TO DOMESTIC VIOLENCE

On October 18, The DA's Office and the Alameda County Family Justice Center hosted the annual Day of Remembrance. The afternoon was not only a beautiful moment of honor and tribute to those who have lost their lives to interpersonal violence, but also a time of uplift and support to survivors and those looking for a way out of abusive relationships. years.

The event called for the community to come together to stop domestic violence, as well as to empower women, children, and men who have survived domestic abuse. The ceremony also recognized the agencies, county departments, commissions, community-based organizations, and individuals whose work is essential in the ongoing effort to end domestic violence in Alameda County.



Oakland Mayor
Libby Schaaf

DISTRICT ATTORNEY



On October 11, District Attorney Nancy O'Malley was the keynote speaker at the Certified Peer Support Specialist graduation. DA O'Malley partnered with RI International to realize her vision of providing the highest quality of education in peer support to a class of 18 men and women with varying forms of lived experience.

The goal of the training was to equip these peer support specialists with the skills and certification that would enable them to enter the community employed in positions of advocacy and empowerment to peers that have had both direct and indirect experience with the criminal justice system.



DISTRICT ATTORNEY

The Alameda County Family Justice Center is made up of over 30 onsite and over 50 offsite agencies and programs that provide services and support to individuals and families who have experienced domestic violence, sexual assault and exploitation, child abuse, elder and dependent adult abuse, and stalking.

OUR MISSION

To ensure the safety, healing, and self-empowerment of victims of domestic violence and their children, of victims of sexual assault and exploitation, human trafficking, child abuse, stalking, and elder and dependent adult abuse through easily accessible, coordinated, comprehensive and culturally sensitive services.

We advocate for and construct a future where there is zero tolerance for all forms of interpersonal violence in Alameda County.

OUR VISION

- Together, we strive for a future where:
- All homes are safe and nurturing
- All children and families grow to their full potential, free from the specter of violence, exploitation and intimidation
- All communities are safe
- All those who perpetuate the violence are held accountable
- Alameda County reports zero incidences of death and injury from domestic violence, sexual assault and exploitation, human trafficking, child abuse, stalking, and elder and dependent adult abuse
- The human rights of all are respected, valued, and upheld



SHERIFF'S OFFICE: IN CUSTODY AND REENTRY SERVICES



SHERIFF'S OFFICE REALIGNMENT PROGRAMS

The Alameda County Sheriff's Office (ACSO) Inmate Services Unit coordinates transition services at the Santa Rita Jail (SRJ) in collaboration with the Probation Department and ACSO Youth and Family Services Bureau (YFSB) Operation My Home Town (OMHT).

Collectively, ACSO provides an important part of the reentry process by offering a valuable linkage with Community Based Organizations (CBO) and participants for post-release services.



Santa Rita Jail Inmate Services Reentry Expo

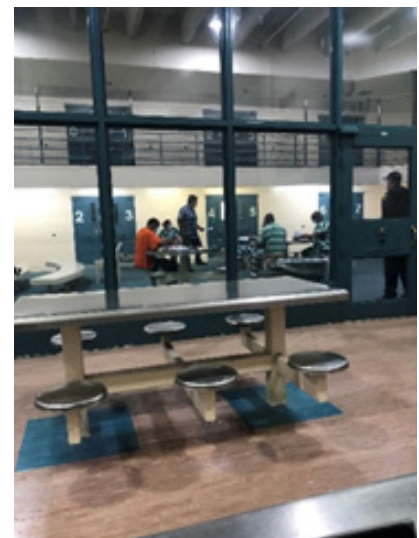
Pre and post release clinical case management services are offered through the Sheriff's Office YFSB OMHT team. ACSO has partnerships with many CBOs to provide a variety of programs and services that start during incarceration with pre-release case management plans. This linkage strengthens pre-sentencing reports and reentry planning with the help of the District Attorney's Office and the Public Defender's Office.

Partners (partial list): Oakland Housing Authority, Building Futures, Eden Area one-Stop, East Bay Recovery Project, Breaking the Chains, East Bay Community Law Center, Women on the Way, Oakland Youth Employment Partnership, Niroga Institute, Deputy Sheriff's Activities League, Oakland Youth Employment Services, Oakland Homeless Families, Orchid Women's Perinatal Treatment, Chrysalis, Magnolia, Options Recovery Services, Habitat for Humanity, the UCSF Benioff Children's Hospital, Abode, Roots, California Forensic Medical Group (CFMG), American Job Center, Five Keys Schools & Programs, Transition Day Reporting Center, East Oakland Community Project, Tri Valley Haven, A Safe Place, Center Point, Roots of Labor Birth Collective, Refocus, and Building Opportunities for Self-Sufficiency.

Through Five Keys Schools, ACSO provides extended education to include GED/Adult Basic Education, computer training, food services, parenting classes, substance abuse, restorative justice, and employment preparation. Five Keys classes are offered in the Sandy Turner buildings and in the units throughout Santa Rita Jail.

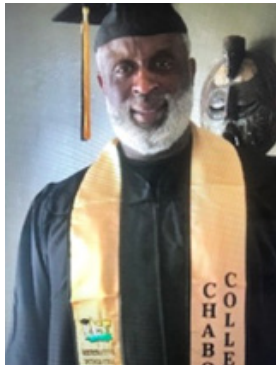
Open Gate, jail to college pipeline services are available at Santa Rita Jail. Open Gate provides weekly college readiness and assists the participants in enrollment in college upon release.

Employment training is provided through the Alameda County Workforce Development Board's (AC WDB) American Job Center reentry services in partnership with SRJ Inmate Services and OMHT Clinical Case Managers.

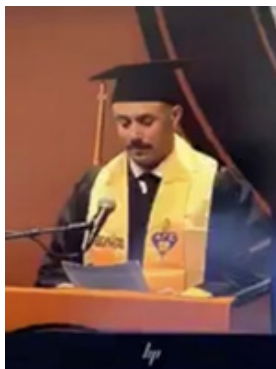


Five Keys Class at Santa Rita Jail

SHERIFF'S OFFICE: IN CUSTODY AND REENTRY SERVICES



Mr. Alex Harris, Open Gate graduate, who graduated with his AA degree and is transferring in to CSUEB to complete his B.A.



Mr. Daniel Munoz is an Open Gate graduate with a GPA of 4.0, 3 AA degrees, and has been accepted to UC Berkeley for Fall 2020.

SRJ Inmate Services and YFSB OMHT also have additional services for participants who chose to participate in the Maximizing Opportunities for Mothers to Succeed (MOMS) and Dads Acquiring Developing Skills (DADS) programs. The MOMS and DADS participants enroll in parenting and substance abuse classes, in addition to the clinical case management services. Participants are also screened for eligibility to apply and live in the Parents and Children Together (PACT) housing complex upon release from jail. The PACT housing complex is run in partnership with the Sheriff's Office and Oakland Housing Authority (OHA). Those participants who are eligible for the PACT housing complex will transition into the complex upon release from SRJ and/or after completing an inpatient substance abuse treatment program. The participants reside at the PACT housing complex while participating in program services such as parenting classes, substance abuse groups, GED

classes, etc. The participants reside in the PACT housing complex for 18 months, and if they obtain their treatment goals, reentry goals, and program requirements within that time, the participants will graduate and move into their own OHA Section 8 Apartment.

ACSO Santa Rita Jail Inmate Services Unit, has two Deputy Sheriffs assigned to the Transition Center that assist with facilitating case management services, CBO visits and interviews, school classes, and other special events. They coordinate all the movement of inmates to the Transition Center in order for them to access the services. They also assist with managing the tablet program and disseminating information about resources throughout the jail.



Parents and Children Together (PACT) Housing Complex

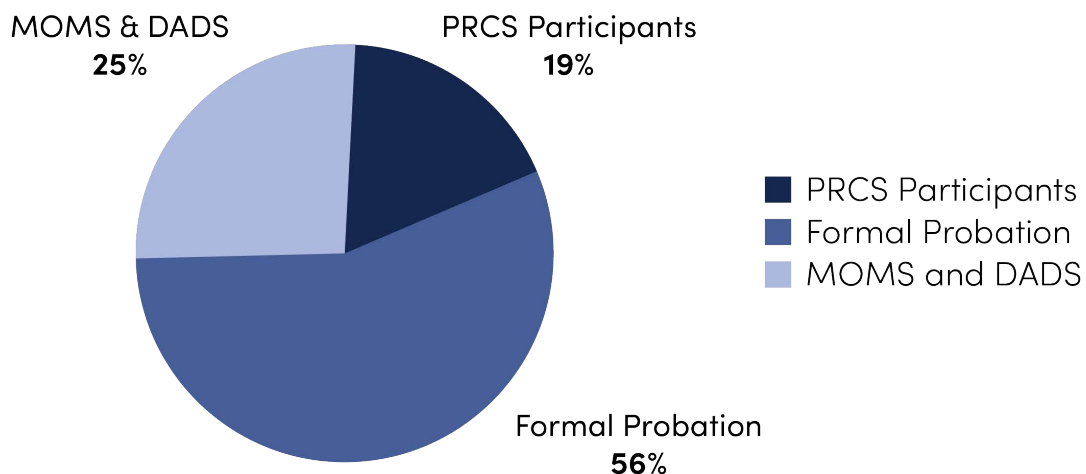
SHERIFF'S OFFICE: IN CUSTODY AND REENTRY SERVICES

ACSO YFSB OMHT has six YFSB OMHT Clinical Case Managers and one OMHT Clinical Supervisor designated to focus on reentry participants and MOMS/DADS participants. OMHT is an intensive pre and post release Clinical Case Management model for re-entering participants on Formal Probation and AB109/PRCS. All the OMHT Clinical Case Managers work with each participant to conduct a validated risk and needs assessment and utilize the assessment to inform the individualized reentry plan (IRP). The IRP addresses the participants' risks and needs in support of their successful transition back into the community and details the individual's appropriate pre-release needs and post-release case plan. The Clinical Case Managers collaborate with Probation Officers and other stake holders to coordinate services and link participants to services post release. The Clinical Case Managers work in collaboration with and are assisted by the Inmate Service Unit Deputies, medical/mental health staff, and staff from the Probation Department to facilitate services.

Outcomes for July 1, 2019 through June 20, 2020

- A total of **4,328** inmates received services at the Santa Rita Jail Transition Center.
- A total of **14** inmates passed their GED exam while in custody at Santa Rita Jail.
- A total of **135** Certificates of Vocational Competency were awarded to Inmates at Santa Rita Jail.
- A total of **1,323** inmates attended Open Gate (jail to college pipeline) workshops in Santa Rita Jail Transition Center. **15** participants of Open Gate are college graduates and **40** are working full time on college credits.
- A total of **72** participants were in the MOMS/DADS programs. **21** of the **72** lived in the PACT housing complex.
- A total of **249** clients/participants received Operation My Home Town (OMHT) Clinical Case Management services.

Operation My Home Town Clients, FY 19/20



SHERIFF'S OFFICE: IN CUSTODY AND REENTRY SERVICES

BUDGET SUMMARY

The Realignment housing costs at Santa Rita Jail (SRJ) for FY 19/20, based on the average daily rate of \$227.54 and average daily realignment population of 232, was \$19,312,685. The Youth and Family Services Bureau (YFSB) Operation My Home Town (OMHT) unit provides pre and post release clinical case management and a comprehensive range of reentry services for individuals at the SRJ facility. The cost for providing these services in FY 19/20 was \$633,685.

SRJ Inmate Services facilitates inmates receiving reentry services in the Transition Center. The designated staff providing these services include two (2) Deputy Sheriffs and two (2) OMHT Clinical Case Managers. Clinical Case Managers provide pre-release services on-site with the Deputy Sheriffs providing security and facilitating the movement of inmates. Clinical Case Managers also provide reentry services and provide support for the participants as they transition back into the community post release. The cost for providing these services in FY 19/20 was \$763,892.

SRJ Inmate Services and YFSB OMHT provide services for participants who are reunifying with their children upon release and chose to participate in the Maximizing Opportunities for Mothers to Succeed (MOMS) and Dads Acquiring Developing Skills (DADS) programs. The designated staff for these services include one (1) YFSB Program Assistant, who works in partnership with the Inmate Services Deputies, Five Keys teachers and OMHT Clinical Case Managers. The services are initiated in-custody while the participants are enrolled in the parenting classes at SRJ and the services continue post release in the community and at the PACT housing complex. The cost for providing these services in FY 19/20 was \$104,112.

In-custody housing costs associated with Realignment inmates	\$19,312,685
Operation My Home Town Clinical Case Managers (YFSB).....	\$633,685
Transition Center Services (including Deputies and Clinical Case Managers)	\$763,892
MOMS/DADS Services (pre and post release)	\$104,112
<hr/>	
Total:	\$20,814,374

HOUSING AND COMMUNITY DEVELOPMENT AGENCY

This report reflects Realignment-funded housing services provided between July 1, 2019 through June 30, 2020 representing three primary housing service types.

	Agency/Project	Service Location	Bed Count
Emergency/Temporary Housing (ES)	Men of Valor Academy, Inc. (MOVA)	Oakland	35+ beds
Transitional Housing (TH)	Bay Area Community Services (BACS) - Holland	Oakland	10 units
	Building Opportunities for Self-Sufficiency (BOSS) - Hope Project	Oakland	15 beds
	Oakland Dream Center - Kingdom Builders	Oakland	26-39 beds
	Seventh Step Foundation	Unincorporated / Hayward	32 beds
Permanent Housing Rapid Re-housing (RRH)	Adobe Services	South County	Target to serve 350+ HH, annually - serves 500+
	East Oakland Community Projects (EOCP)	North County	

Housing and Community Development (HCD) Department operating within the Community Development Agency (CDA) provides programmatic oversight and management. The Realignment Housing Program (RHP) began as a pilot in 2012 and Fiscal Year 2019/20 reflects the eighth year of operations.

HCD works in coordination with the Probation Department, which provide referrals for clients experiencing or at imminent risk of homelessness. Referrals to an RHP housing partner may occur while the individual is still in custody or after they have been released. Eligible participants are individuals who are supervised by Probation under Realignment, utilizing the definition adopted by the Community Corrections Partnership Executive Committee (November 2018).

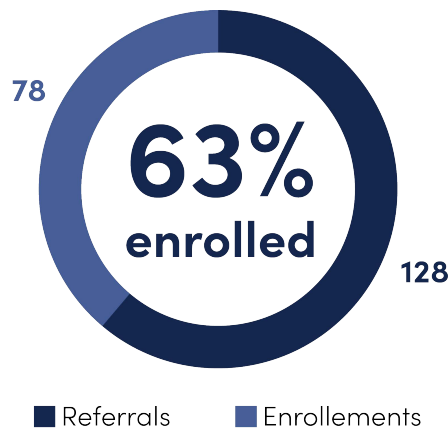
HOUSING AND COMMUNITY DEVELOPMENT AGENCY

EMERGENCY/TEMPORARY HOUSING



Men of Valor Academy (MOVA) is site-based and provides short-term housing and wrap-around case management services in Oakland. This reflects the availability of at least 35 beds per night and serves males-only reentering the community. MOVA was added as a Probation-funded housing partner in 2015.

Mova Referrals and Enrollments



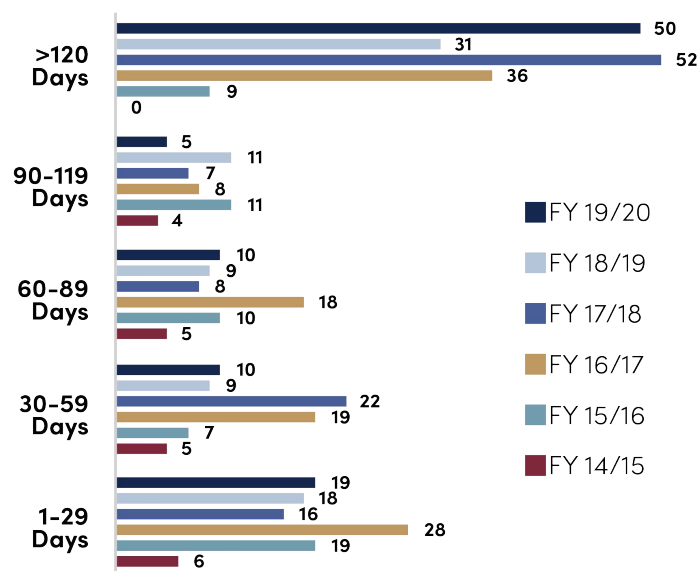
HOW MUCH DID WE DO?

During FY 19/20, MOVA served 94 clients. A total of six veterans were served. This compares to a reflection of 78 clients served in the previous year (an increase of 16 clients). MOVA served an average of 44 clients per month and an average of 877 bed nights were utilized, monthly. In total, MOVA provided 11,221 bed nights of shelter in FY 19/20. This reflects an increase of utilization of 1,730 bed nights utilized from 9,491 bed nights in FY 18/19.

A total of 50 clients exited in FY 19/20, 24 of whom exited to permanent or temporary housing destinations (79.3%).

Source: Alameda County HCD, MOVA Program Spreadsheet

MOVA Average Length of Stay Served in Program



HOW MUCH DID WE DO?

MOVA supports clients for up to one month post probation, as reflected in the 78 clients who received services for an average length of 216 days.

In comparison to the previous year, as the number of clients increased, so did the overall length of service within the program. Thirteen clients received MOVA support for more than 300 consecutive days in FY 19/20, a slight increase of four clients from FY 18/19.

Source: Alameda County HCD, MOVA Program Spreadsheet

HOUSING AND COMMUNITY DEVELOPMENT AGENCY

TRANSITIONAL HOUSING (TH)



Men Bay Area Community Services (BACS) The Holland – provides up to 90 beds in single and double occupancy; 10 of which are funded through Probation. The Holland, located in Oakland, provides private units; case management supports residents in working towards securing long-term housing.



Building Opportunities for Self-Sufficiency (BOSS) The Hope Project – Located in Oakland, The Hope Project is site-based and supports transitional housing to men in 15 set-aside Probation dormitory arrangements, with meals. Supportive services help residents secure long-term housing.



Oakland Dream Center – provides up to 39 housing beds (serving two individuals, per room). Serving males-only, this site provides case management and supportive services and meals. The site was not online until after the reporting period and was operational, following September 2020.



Seventh Step Foundation – Located in the Unincorporated part of the County, the transitional housing site supports males through the provision of up to 32 dormitory-style beds with barrier removal support. Due to decompression efforts to support COVID-19 risk mitigation, the site currently utilizes 16 of the 32 beds. This site began serving clients in May 2020; data in this report is limited to May and June 2020.

CLIENT SUCCESS STORY

I was released from Santa Rita Jail in February 2020. I had told my Probation Officer that I was homeless without a place to go. Once I entered the Hope Project, I had a place to stay.

Since being enrolled at BOSS, I've become closer to my kids and grandkids. I have secured affordable housing and will be moving into my own studio in November.

From 'handcuffs to housekeys' – Thank you to the BOSS staff for their wraparound support.



HOUSING AND COMMUNITY DEVELOPMENT AGENCY

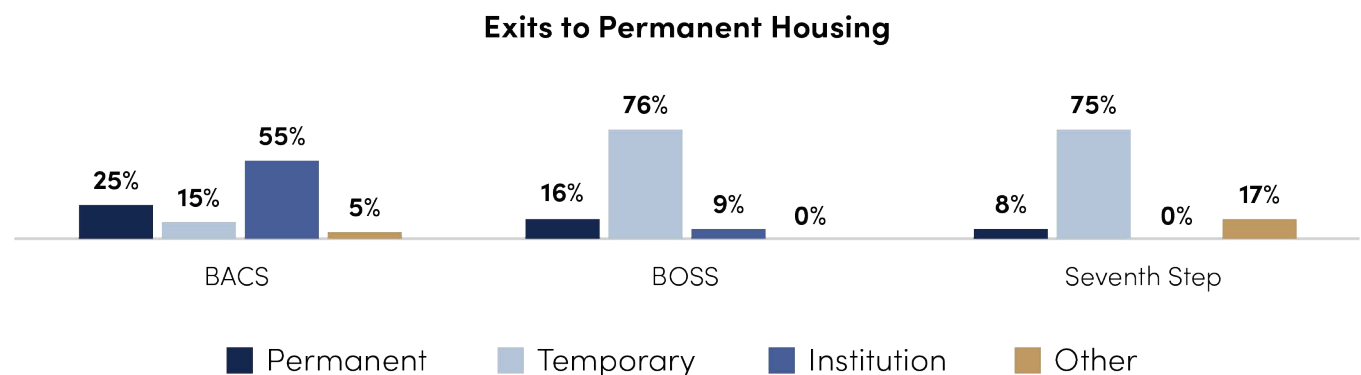
HOW MUCH DID WE DO?

Transitional Housing: Clients Served	July 2019 – June 2020			
	Total Served	Exits	Male	Female
Bay Area Community Services (BACS) - Holland	28	20	26	2
Chronic Homeless		8		
Veterans		0		
Building Opportunities for Self-Sufficiency (BOSS) - Hope Project	57	45	57	
Chronic Homeless		13		
Veterans		1		
Oakland Dream Center - Kingdom Builders	<i>Site not operational until September 2020</i>			
Seventh Step Foundation	18	12	18	
Chronic Homeless		0		
Veterans		2		

Source: Alameda County HCD, MOVA Program Spreadsheet

HOW WELL DID WE DO?

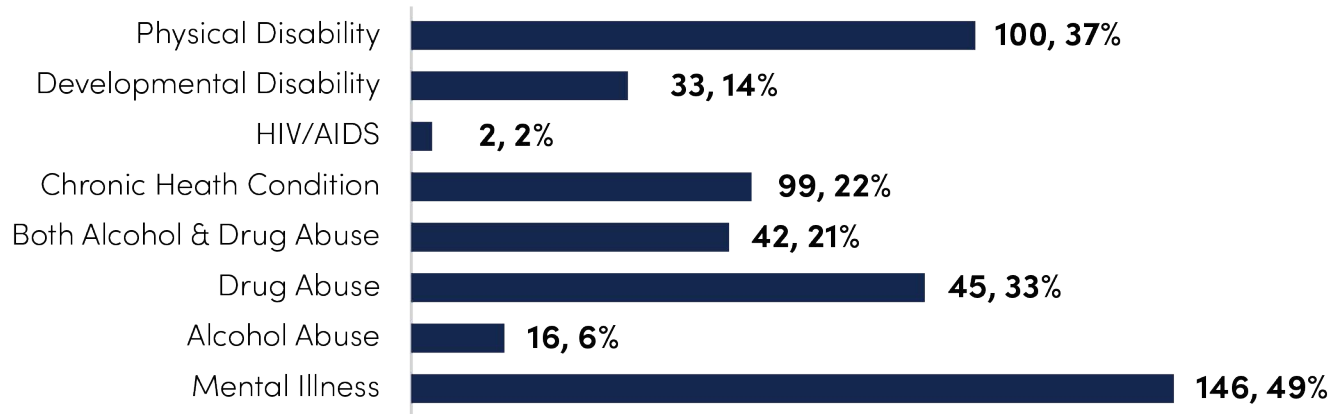
Transitional Housing: Exits by Destination Type: FY 19/20 (n =77 exits)



Source: Alameda County HCD HMIS-Annual Performance Report (APR) and RHP Program Spreadsheets
Seventh Step began serving clients in May 2020; data in this report is limited to May and June 2020.

HOUSING AND COMMUNITY DEVELOPMENT AGENCY

Transitional Housing: Disabling Conditions Reported at Entry: FY 19/20, (n = 63)



Source: Alameda County HCD HMIS–Annual Performance Report (APR) representing BACS (Hope Project) and BOSS (Holland), only. Seventh Step is preparing for data entry into HMIS and represented 18 served during this report period.

This table represents the **sixty-three (63) individuals** who stated that they had a disability prior to entering the Holland or Hope projects. Twenty-six (26) individuals (49%) reported having only one disabling condition. A total of sixteen (16) individuals (25%) stated having three conditions upon project entry.

CLIENT SUCCESS STORY

An individual received services and support at the Holland. While at the Holland, the client engaged with the Employment Coordinator as they worked towards securing a job. The client has a young daughter and is also preparing to become a new father, again.

Due to the pandemic, the client decided to move out of the Holland and reunify with his family in another County. The client continues communication with his BACS Care Coordinator and Employment Coordinator in preparation for securing employment and affordable housing.

HOUSING AND COMMUNITY DEVELOPMENT AGENCY

PERMANENT HOUSING: RAPID RE-HOUSING

A partnership between two community-based organizations providing a range of services countywide:



Abode Services
Serving South/East/
Mid County



East Oakland Community Program (EOCP)
serving Berkeley, Albany, Emeryville,
Oakland, and Piedmont

The range of services provided by the RRH agencies include, but are not limited to:

- Housing search and placement support
- Provision of short-term rental subsidies
- Support with reducing barriers (including expungement) to seek and obtain long-term housing
- Coordination with employment and educational support providers
- Emergency Shelter
- Landlord relationship building and support
- Flexible funds – costs related to moving in (purchase of essential housing items)
- Assistance with reunification with support system and family members
- Transportation assistance (bus and Bart vouchers to travel to potential housing sites)
- Housing Case Management and post-exit support

Rapid re-housing supports individuals and accompanying family members to quickly exit homelessness by through securing permanent housing. Rapid Re-housing has three main components: Housing Identification, Rent and Move-In Assistance (Financial assistance) and Case Management and services.

HOUSING AND COMMUNITY DEVELOPMENT AGENCY

CLIENT SUCCESS STORY

Prior to enrolling in the Rapid Re-Housing Project, Leandra* needed arrears assistance as she was unable to pay her rent, while incarcerated. Abode Services assisted with payment of back rent and continue rental assistance, while Leandra continued her employment efforts.

She was able to open her own independent business, while also securing two promotions at her full-time job. She credits Abode staff with being her “guardian angels” towards her path to self-sufficiency



HOW MUCH DID WE DO?

Permanent Housing: Rapid Re-Housing Referrals and Enrollments

	Aug 2012 - June 2013*	July 2013 - June 2014*	July 2014 - June 2015	July 2015 - June 2016	July 2016 - June 2017	July 2017 - June 2018	July 2018 - June 2019	July 2019 - June 2020
Total Served	97	144	280	451	346	410	512	436
Referrals	123	154	266	432	285	437	637	603
Enrollments	97	144	280	335	152	252	448	264

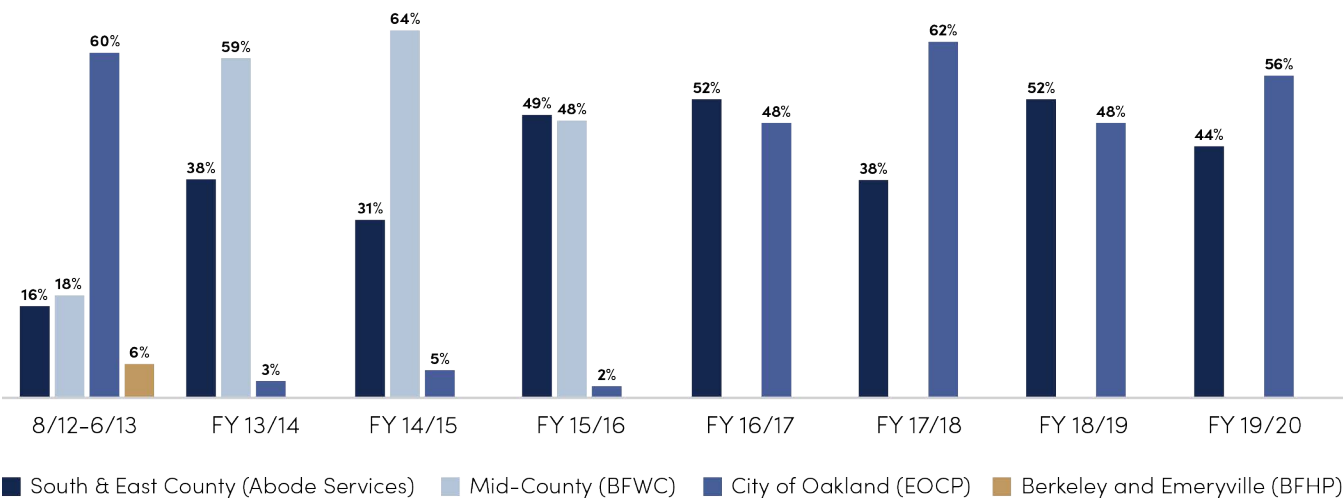
Source: Alameda County HCD, Realignment Housing Program Spreadsheets

Deputy Probation Officers (DPOs), working with those currently in custody and those newly released, provide referrals to RRH providers Abode Services and EOCP, based upon the geographical region which each agency supports. Enrollments reflect those with a start date during the fiscal year. Agencies continue to report increases in referrals, correlating to a greater need of housing options. Additionally, RRH is an option which supports households with accompanying adults and children, as well as registered sex offenders. **The 436 households served in FY 19/20 represents a total of 552 total individuals-served; 44 of those individuals are accompanying children and 72 accompanying adult household members.**

HOUSING AND COMMUNITY DEVELOPMENT AGENCY

HOW MUCH DID WE DO?

Permanent Housing: Rapid Re-Housing Geographic Distribution Participants



Source: Alameda County HCD, RHP Summary Report – HMIS

* BFWC provided services during FY 12/13, only. Following that year, Mid-County was combined with South and East County regions and served by Abode. Another partner, BFHP ended its participation after November 2016 and its service area was combined under EOCP's contract.

As in prior years, many of those served within RRH returned to the City of Oakland. RRH housing agencies report that due to continued rising housing costs, some clients receive support in re-locating to areas of the County with slightly lower rental costs. Alternatively, some clients temporarily return to their pre-custody housing situation and receive services to obtain more stable housing in another part of the County. Partner agencies receive referrals primarily from the Alameda County Probation Department and from Santa Rita Jail (from Probation Officers). Referrals are made based upon the geographical region which each agency supports.

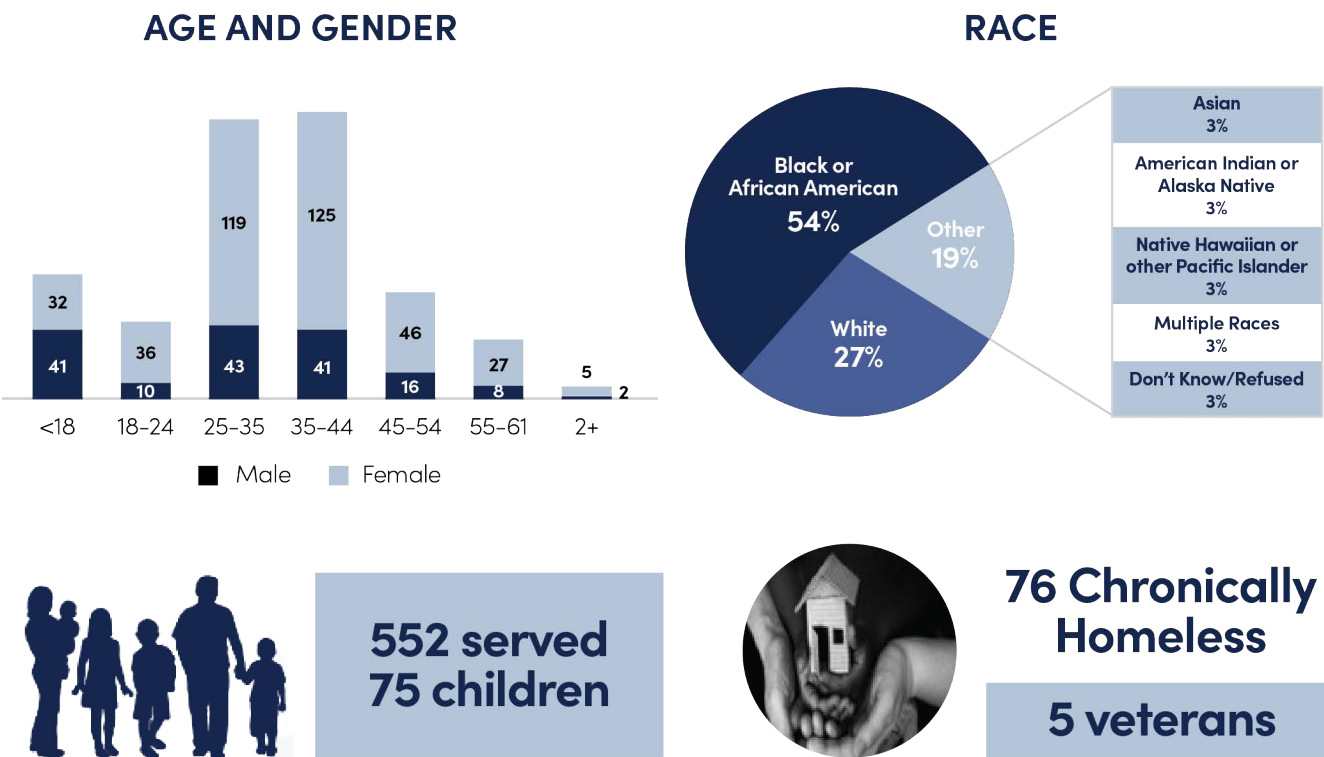
The case worker works with the client to establish rapport and a team approach is used to work towards obtaining housing, while also establishing methods to sustain it. Various methods include staff coaching the client in the process of applying for a unit, landlord recruitment, and ensuring that the client is working towards increasing income, which can sustain the housing long-term, along with limited-term financial assistance.

Agencies report that ongoing barriers that contribute to difficulties in obtaining housing include the high rental costs in the county coupled with a lack of income needed to sustain in the housing unit, while oftentimes also caring for multiple household members. Agencies

HOUSING AND COMMUNITY DEVELOPMENT AGENCY

have also relayed numerous success stories and instances of family reunification for clients served in the Realignment Housing Program. Additionally, agencies cite an increase in communication with referring Probation Deputies and expediency in identifying client barriers and ensuring appropriate referrals for wrap-around services.

For FY 19/20, Abode Services served 44% of RRH clients, representing 190 realignment clients and 288 total individuals served. EOCP served 56% of RRH clients, representing 246 realignment client and 264 total individuals served.



Source: Alameda County HMIS

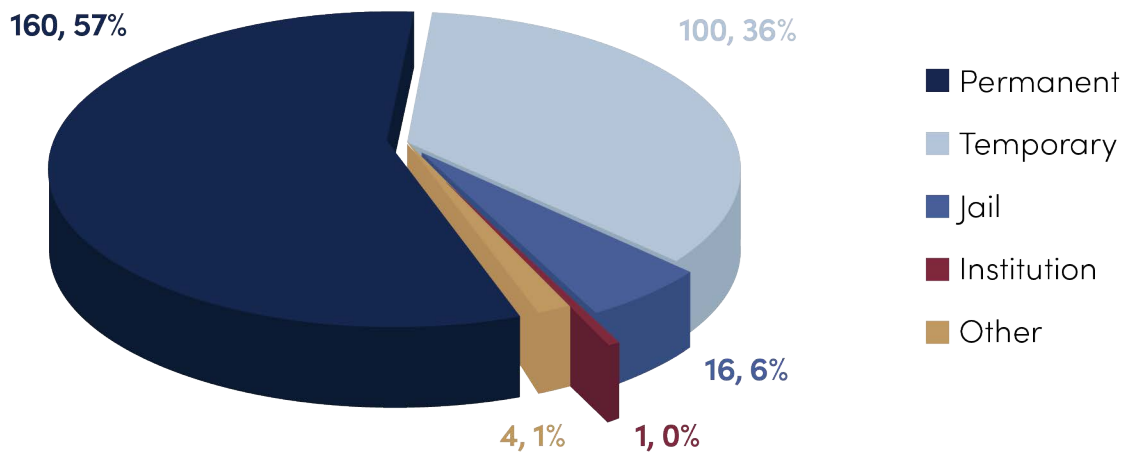
Chronically Homeless reflects the U.S. Department of Housing & Urban Development's definition representing those who have experienced homelessness of a specified duration (either consecutively for 12 months, or four instances of homelessness within a three-year span of time), who also have a disability. Those who are chronically homeless face additional barriers in obtaining permanent housing.

271 individuals (representing 47% of those receiving service) stated that they had a disability prior to entering the RHP program. 120 individuals (22%) reported having only one disabling condition. A total of 64 individuals (11%) stated having three conditions upon entry into the program. Agencies note that in some cases disabling conditions have added additional barriers, which result in a longer period prior to securing permanent housing.

HOUSING AND COMMUNITY DEVELOPMENT AGENCY

IS ANYONE BETTER OFF?

Permanent Housing: Rapid Re-Housing Exits by Destination Type FY 19/20 (n =



Source: Alameda County HCD, Annual Performance Report (APR) – HMIS

DESTINATION DEFINITIONS

The following destination types and categories are used for those exiting the program:

Permanent Destinations:

- Rental by Client, no subsidy
- Rental by Client, with subsidy
- Permanent Supportive Housing
- Living with Family/Friends, Permanent Tenure

Institutional Settings:

- Psychiatric Facility
- Substance Abuse or Detox Facility
- Hospital or other residential non-psychiatric medical facility
- Jail, prison or juvenile detention facility
- Long-term care facility or nursing home

HOUSING AND COMMUNITY DEVELOPMENT AGENCY

Temporary Destinations:

- ☐ Emergency Shelter
- ☐ Transitional Housing
- ☐ Staying with Family/Friends, Temporary Tenure (time limited)
- ☐ Place not Meant for Human Habitation
- ☐ Hotel or Motel, paid for without voucher
- ☐ Host Home (non-crisis)

Other Destinations:

- ☐ Deceased
- ☐ Other
- ☐ Don't Know/Refused
- ☐ Information Missing

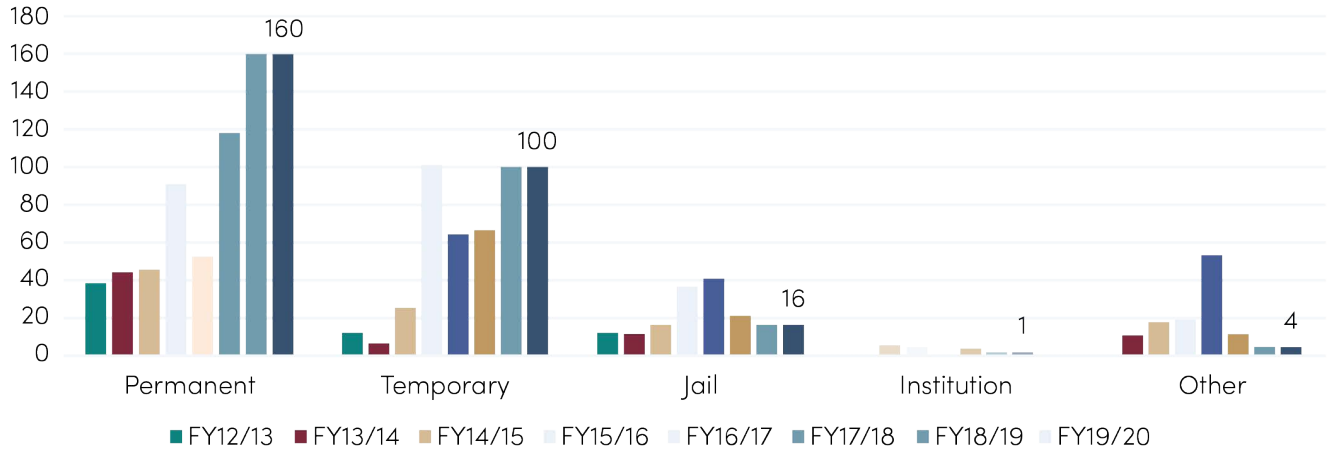
The table above represents the exit destinations of the 281 clients served through permanent housing rapid re-housing efforts in FY 19/20. The current housing status of clients who were still in the program at the end of the Fiscal Year are not reflected in the table.

As of the end of June 2020, 61 clients were housed in a rental unit, received a housing subsidy through the RHP. A total of 57% of people who exited did so to permanent housing types, which include rentals (with or without subsidy), Permanent Supportive Housing (long-term rental subsidies, which include support services), and living with family or friends (permanent tenure). This is comparable to FY 18/19 permanent housing exit rate of 55% and FY17/18 rate of 54%. Housing agencies state that those exiting to "Other" represent clients who were not engaged in services and includes those who enrolled in the Program and later left the Program without notification.

High costs of obtaining housing continues to be challenging for those served within the RHP. Agencies have encouraged shared housing options for clients and have also had some success with working with affordable housing developers.

HOUSING AND COMMUNITY DEVELOPMENT AGENCY

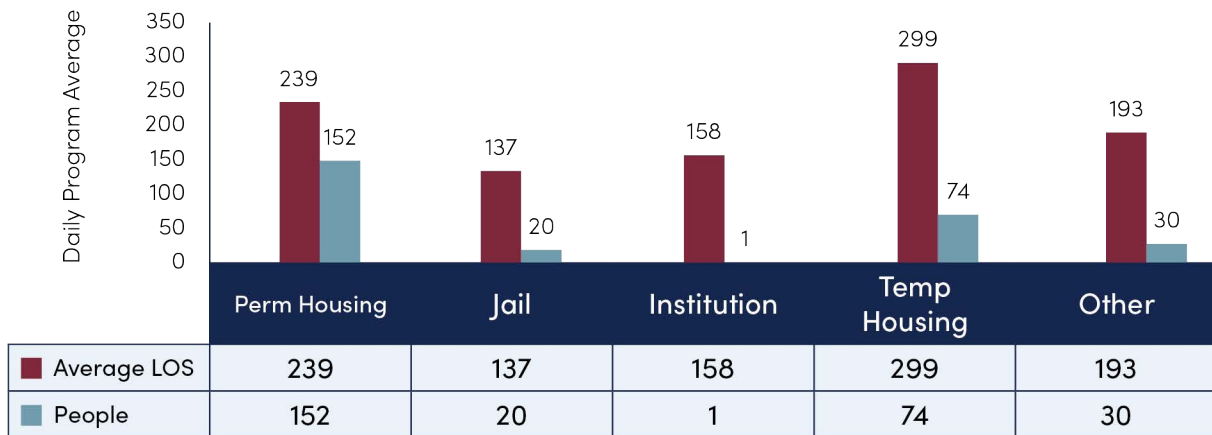
Permanent Housing Rapid Re-housing – Exits by Destination Types
(FY 2012–2020)



IS ANYONE BETTER OFF?

Average Length of Time in Program (days) by Housing Outcome: FY 19/20

Average Length of Time in Program (days) by Housing Outcome: FY 19/20



Source: Realignment Housing Program Custom Report – HMIS

During FY 18/19 of the RHP program, clients exiting to permanent housing were served by the program for an average of 239 days. Those exiting to Jail represented a 137-day average length of stay (decrease from 182 average days in FY 17/18). In general, those exiting the program to temporary housing did so due to their eligibility for the program ending with their release –from Probation supervision. Oftentimes these clients continued to be served under other programs provided by the RHP agencies. Longer support periods provided clients with a stronger foundation for securing positive, long-term housing. Support included assistance with referrals to employment agencies, credit repair, re-issuing of identification and driver’s license, along with the direct housing search and financial supports.

HOUSING AND COMMUNITY DEVELOPMENT AGENCY

Exited from Program, Who Did/Did-Not Re-enter Homeless Programs

	Exits to Permanent Housing In									
	FY14/15		FY15/16		FY16/17		FY17/18		FY18/19	
	Returns to Homelessness in									
	FY15/16		FY16/17		FY17/18		FY18/19		FY19/20	
Exited to Permanent Housing	57		91		52		118		152	
Number & Percentage Who Returned	17	30%	10	11%	2	4%	1	1%	14	9%
Returned to Homelessness - 90 Days	4	7%	1	1%	0	0%	0	0%	5	4%
Returned to Homelessness - 180 Days	3	5%	0	0%	1	2%	1	1%	5	4%
Returned to Homelessness - 12 Months	10	18%	9	10%	1	2%	0	0%	4	3%
Number % Who Did Not Return	40	70%	81	89%	50	96%	117	99%	135	89%
	Returned to homelessness during subsequent fiscal year						Returned to homelessness with-in fiscal year			

Source: Program Recidivism Report – HMIS

This table compares the total number of RHP participants who exited to permanent housing during the prior fiscal year and the number (and percent) who re-entered the Homeless System of Care. Of 152 clients who exited to permanent housing during FY 18/19, 14 re-entered the homeless system; nine (9) who re-entered received new RHP RRH services, following a referral from their Deputy Probation Officer. Three (3) entered isolation housing (Project Roomkey) for coronavirus mitigation efforts. The remaining two (2) clients reentered transitional housing, and rapid rehousing (both non-Probation funded projects).

BUDGET SUMMARY

Housing Allocations and Expenditures FY 19/20	Allocation	Expenditures
Adobe Services	\$1,675,433	\$1,373,347.26
Bay Area Community Services (BACS) - Holland	\$511,000*	\$361,958.22
Building Opportunities for Self-Sufficiency (BOSS) - Hope	\$1,009,612*	\$584,399.68
East Oakland Community Project (EOCP)	\$830,842	\$576,633.71
Men of Valor Academy (MOVA)	\$412,810	\$408,668.82
Kingdom Builders - Oakland Dream Center	\$1,093,317	\$90,050
Seventh Step Foundation	\$950,000	\$18,796

*two-year contract, began January 1, 2019

PUBLIC DEFENDER



Mission: To zealously protect and defend the rights of our clients through compassionate and inspired legal representation of the highest quality, in pursuit of a fair and unbiased system of justice for all.

PAROLE RE-ENTRY COURT



The Public Defender's Office staffs the Alameda County parole re-entry court which was established in September 2010. The parole re-entry court is designed to meet the needs of high risk parolees who are in violation status, with the goal of reducing recidivism and re-offense rates. The re-entry court integrates evidence based treatment practices to address substance abuse and or/ mental health problems, in addition to providing wrap around social services to parolees.

The parole re-entry court has a collaborative team approach that includes a regularly assigned Judge, Public Defender and District Attorney, along with Parole Agents, Deputy Probation Officers and Case Managers. The team meets on a weekly basis to discuss cases before the court date. Enhanced monitoring of the parolees by the case managers and parole agents, along with regularly scheduled court dates for the parolee where he/she meets with the entire re-entry team aids in the goal of reducing recidivism, thus promoting public safety.

DRUG COURT



Drug court offers an alternative to jail for defendants charged with certain drug offenses. Unlike most criminal courts, they are run in a collaborative manner, which means that the judge, district attorney, public defender and probation officer all work closely together to assess your needs and develop a treatment plan designed to help you turn your life around.

Over 12-18 months, they will work with you to insure that you reach your goals. Studies have consistently shown that this approach helps people afflicted with substance abuse return to a productive life, while at the same time, reducing the rate of recidivism.

You qualify for drug court if you have a non-violent drug possession offense pending against you. Drug court services are available pre-plea or post-conviction, depending on your criminal history. Each program has its own set of eligibility requirements. Your public defender can tell you which program you qualify for.

PUBLIC DEFENDER

Alameda County has two designated drug courts and our office handles hundreds of drug court cases a year. If you successfully complete a treatment program, your conviction can be set aside and the charges dismissed.

CLEAN SLATE PROGRAM

The Alameda County Public Defender's Office implemented a county-wide Clean Slate Program in April 2013. Clean Slate was originally established by the Alameda County District Attorney's Office and the East Bay Community Law Center in 2007. We handle approximately 1200 cases per year, and we have a success rate of over 90%.

We also collaborate with the East Bay Community Law Center to help our clients overcome barriers to employment, housing, education, public benefits and civic participation. In order to receive assistance potential clean slate clients should come to our office and complete an interview.

Basic Eligibility Requirements

- You do not have any pending criminal cases
- You are not currently on parole

Possible Clean Slate Options

- Reduce felonies to misdemeanors for qualifying offenses
- Early termination of felony or misdemeanor probation
- Dismissal of case when probation is completed
- Dismissal of infraction cases
- Dismissal of local prison cases
- Certificates of Rehabilitation for state prison and PC 290 cases
- Sealing arrest records when factually innocent

AB 109-FUNDED SOCIAL WORKERS

Since the start of Realignment, the Public Defender's Office has added four AB 109-funded social workers to work with realigned individuals. The social workers have served 1,215 individuals since FY 2015/2016, conducting assessments and connecting them to programs and services. For individuals assessed as having a high level of need, the social workers develop individualized case plans that they submit to the court, promoting the successful use of program and service participation as an alternative to more serious sentences, including custodial sentences. Since FY 2015/2016, AB 109-funded social workers submitted 255 individualized case plans to the court, of which 216 (85%) were accepted, resulting in alternative sentencing outcomes. In FY 2018/2019, AB 109-funded social workers submitted 41 case plans to the Court, of which 37 (90%) were accepted.



The Alameda County Health Services Agency is committed to ensuring pre and post release physical and mental health service and working with our community and government partners to improve upon our service delivery models.

RDA's findings on the impact of service provision on recidivism among Alameda County's probation population are promising. Results demonstrate that Alameda County's AB 109-funded services and Behavioral Health Care Service programs reduce the likelihood of recidivism and reduce the rate at which individuals recidivate. Findings also clearly demonstrated that individuals with serious mental illness and/or substance use disorders are at a greater risk of recidivating and that enrolling and engaging in mental health and substance use disorder services significantly reduces the likelihood of recidivism for these populations. This suggests that, overall, providing services to individuals post-release provides Alameda County with additional time to intervene and work with them to prevent recidivism, and points to service provision as a critical component for continuing to reduce recidivism and increase public safety.



VISION

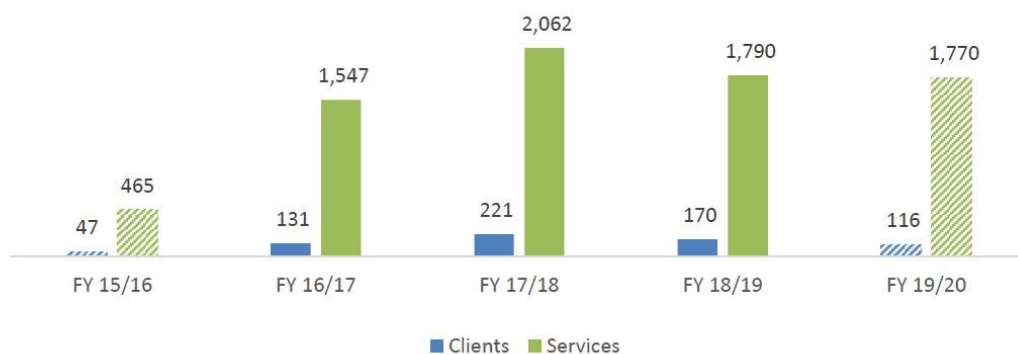
All Alameda County residents live healthy and fulfilling lives.

MISSION

Achieve health equity by working in partnership to provide high quality services, foster safe and healthy communities, and promote fair and inclusive opportunities for all residents.

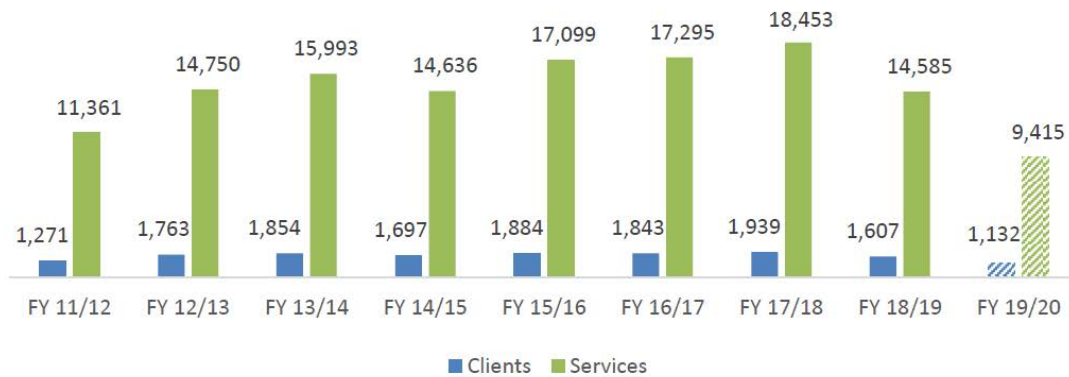


Figure 5. Number of Individuals Served and Services Provided by Case and Care Management, by Fiscal Year



HEALTH CARE SERVICES

Figure 6. Number of Individuals Served and Services Provided by Adult Forensic Behavioral Health, by Fiscal Year



PROJECT ROOMKEY: ALAMEDA COUNTY OPERATION COMFORT & OPERATION SAFER GROUND HANDBOOK

Protecting the Health & Safety of Our Community



COVID - 19: Operation Comfort

Alameda Health Care Services collaborated with Federal, State, County and Community partners to pro-actively address the risk to clients and the community as clients transitioned from CDCR facilities that were experiencing extreme outbreaks of COVID-19.

A public health order was issued requiring individuals who were releasing from a facility with an outbreak to be transported to Alameda County and quarantined in a Project Comfort facility.

Through effective communication with clients, family, and community partners, we were able to successfully transition over 100 early or accelerated release clients back to our community safely.

COMMUNITY ADVISORY BOARD

Alameda County has ensured the community voice in the application of reentry funding by requiring 50% of all funding to be invested in community based organizations. The Community Advisory Board is made up of fifteen (15) representatives, three from each of the five Districts of the County which includes a minimum of five formerly incarcerated members. The CAB provides recommendations to the CCP, CCPEC and Board of Supervisors on the designation of funds.

The goal of the CAB is to have the expertise necessary to make recommendations on issues related to reentry. The CAB's expertise is focused on areas impacting the re-entry population, including, but not limited to, physical and mental health, education, employment, housing, family reunification and legal services; representatives of community groups; service providers working with the reentry population; people with expertise about the criminal justice system including advocates for alternative methods such as community courts and restorative justice; formerly incarcerated individuals and their family members; crime victims and their family members; members of the business community with expertise on reentry and employment; members; members or leaders of faith-based organizations that serve the reentry population; and other interested community individuals.

In Fiscal Year 19/20 the CAB held 12 meetings. In addition, they developed a Civic and Community Engagement Survey to assist in understanding gaps of services and delivery that exist with our realignment community.



PROBATION DEPARTMENT



At the Alameda County Probation Department, we believe in second chances. We believe in the intrinsic worth and humanity of every person, and we believe that people can change. People make mistakes, especially individuals who have experienced extreme adversity, crisis and trauma in their lives. Within the Probation Department, we have a responsibility to avoid defining our clients by their mistakes, and instead we support them in their journey towards rehabilitation and redemption. We are committed to providing compassionate supervision and accountability that focuses on client strengths and incentivizes positive behavior rather than punishing mistakes. We take these responsibilities very seriously and understand that if we get it right, the benefits will extend beyond our clients and their families – they will create a safer and healthier Alameda County.

This report highlights the collective efforts of the many partners that have come together to support adults and youth on probation in Alameda County. Those partners include client families, advocates, service providers, law enforcement agencies, and others who are eager to see our clients succeed. We recognize that together we can significantly improve the lives of our clients, who are also our neighbors, friends, coworkers, and family members. Regardless of prior circumstances or decisions, everyone deserves a second chance. At the Alameda County Probation Department, we are committed to providing these opportunities to our clients.

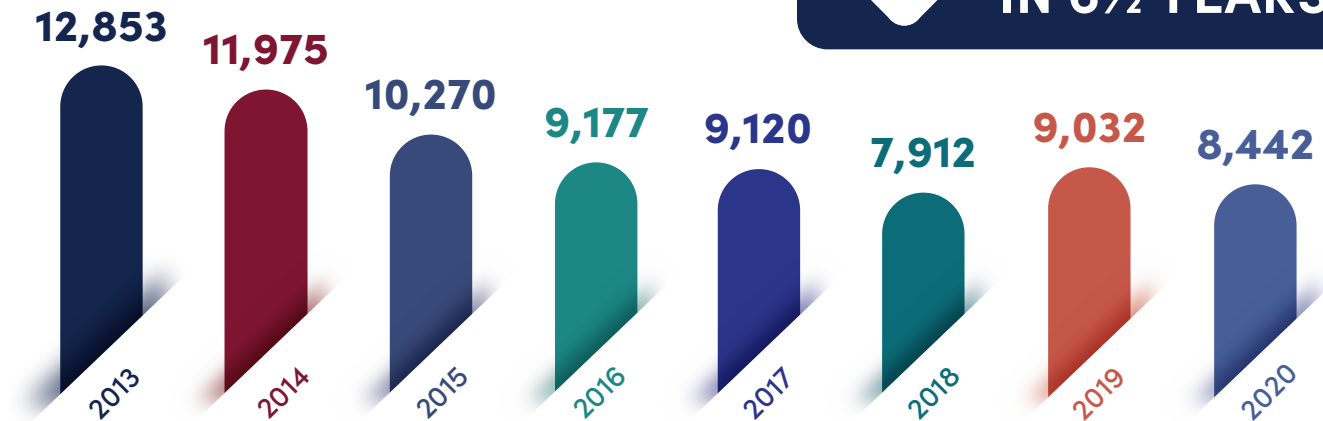
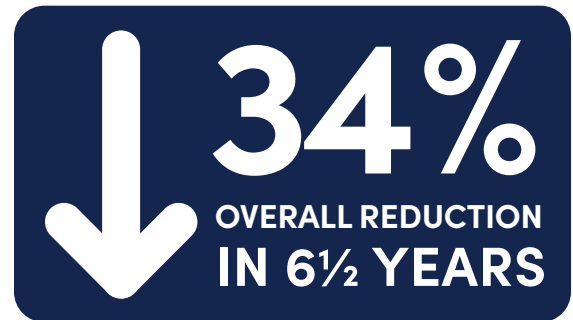
“We honor the belief that people can change.”



Pictured are adult clients after having successfully completed the behavioral therapy and life skills curriculum offered through the Adult Transitional Day Reporting Center.

PROBATION DEPARTMENT

TOTAL ADULT PROBATION POPULATION



Depicts population counts as of the last day of the calendar year. For 2020, data depicts population on June 30th, 2020

INVESTING IN THE ADULT POPULATION: Rehabilitative Services Provided By Community-Based Organizations

In Fiscal Years 2018-19 and 2019-20, the Probation Department encumbered a total of **\$29,969,209** to enable community-based organizations to provide services to adults under its jurisdiction.

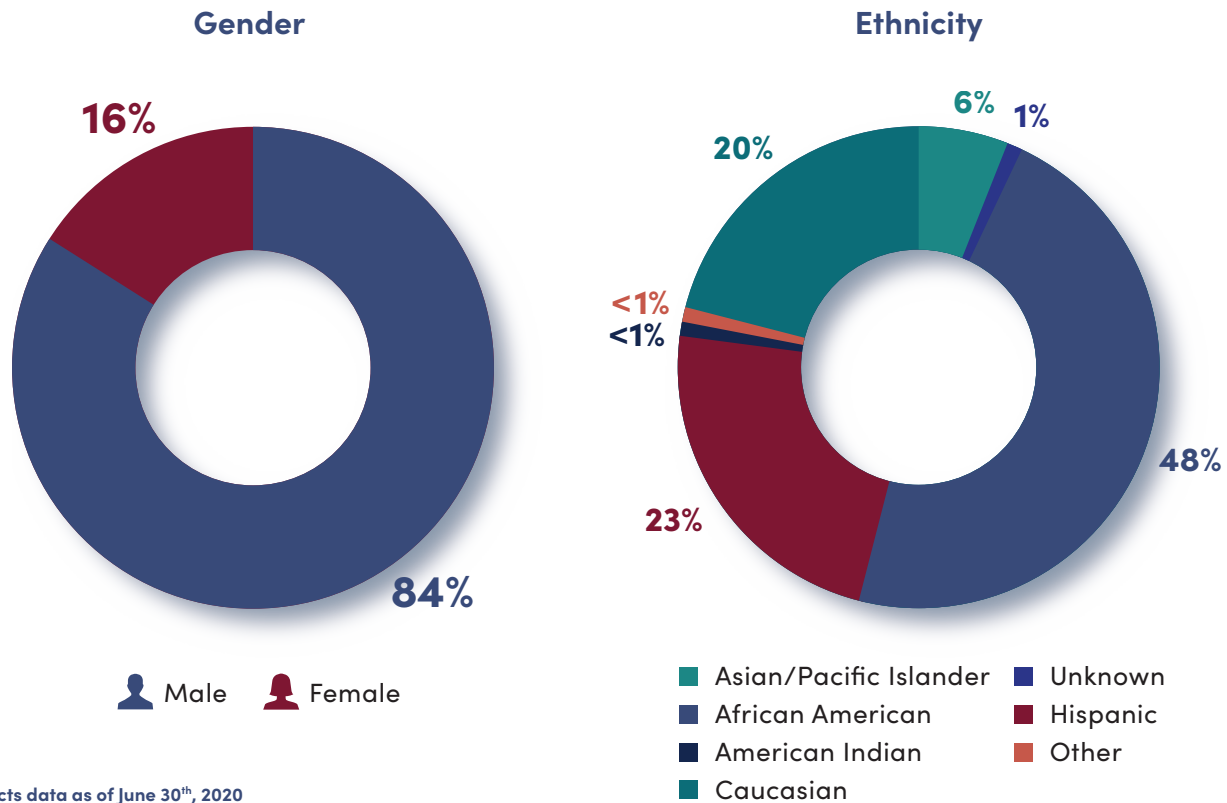
INVESTMENT IN THE ADULT POPULATION



Fiscal Year 2018-19 **\$5,981,034**

Fiscal Year 2019-20 **\$23,988,175**

PROBATION DEPARTMENT



MOVING FORWARD

In Fiscal Year 2019-20, the Probation Department continued its efforts to make the criminal justice system more equitable and aligned with evidence-based practices. Moving forward, it will continue to build upon the following advancements initiated since 2016.

- The continued use of COMPAS, a validated risk and needs assessment tool for adults⁸
- The development of individualized case plans that focus on providing clients with services intended to meet their unique needs
- The continued use of the Tyler Supervision case management system to track and maintain client-level data
- The refinement of an evidence-based supervision model that takes into account risk, need and responsivity factors, which helps to drive a tailored treatment program for the client
- Connections to community-based programs and services that address pressing client needs, including housing, employment, education, substance use, mental health, transportation, and family reunification

PROBATION DEPARTMENT

PROBATION'S PILOT TO POSITIVE RE-ENTRY

In February 2018, the U.S. Department of Justice awarded the Probation Department a grant to implement, in partnership with the California Department of Corrections and Rehabilitation (CDCR), a two-year adult re-entry demonstration project called *Redesigning the Pathways Home: A Pilot to Positive Re-entry (Pathways Home)*. With this grant, the Probation Department and CDCR have been working to align and strengthen their re-entry services for individuals returning to Alameda County from California state prisons in order to ease the transition from confinement to community. The Probation Department is the first probation department in the state to initiate a partnership of this kind with CDCR. Both parties intend to use this opportunity to develop a model that can be replicated in counties across California.

TARGET POPULATION

Returning inmates are eligible for participation in this program if they are currently incarcerated in a California state prison and will be released to Alameda County on post-release community supervision. The program will specifically focus on individuals who are identified as high risk based on results from the COMPAS assessment tool. High-risk individuals are most likely to reoffend in the absence of intensive support services to address their criminogenic needs.



Pictured above is Deputy Probation Officer III Charles King leading a client resource forum where adult clients are provided access to a variety of community resources intended to meet their individual needs.

PROBATION DEPARTMENT

INTERVENTION COMPONENTS

The Pathways Home project is built on the understanding that re-entry is not a specific program or intervention, but rather a journey that begins prior to an individual's release from incarceration and continues through their reintegration into their home community. Through this project, the Probation Department and CDCR have committed to developing or strengthening the following components of the re-entry process:

- Pre-release case planning conducted through video conferencing
- A re-entry curriculum that can be delivered to inmates in the reception centers of state prisons
- Prioritized referrals to community-based rehabilitative services
- Connections to living-wage employment opportunities for returning individuals
- A mobile resource guide that catalogs services in Alameda County

EXPANSION OF THE PATHWAYS PILOT PROGRAM

The Probation Department and CDCR formed joint workgroups focused on the following re-entry domains for the purpose of advancing interventions beyond the scope of the grant. This includes:

- Reception center curriculum
- Services & housing
- Substance use disorder treatment
- Information-sharing between agencies
- Community resources
- Medical and mental health
- Benefit enrollment and identification
- Pre-release planning
- Employment

PROBATION DEPARTMENT

The Probation Department and CDCR have made significant strides toward strengthening the re-entry process for individuals returning to Alameda County. The items below represent advancements that have resulted thus far from this unique collaboration:

✓ COMPLETED

COMMUNITY RESOURCES:

- Adult clients have access to a digital directory of community resources in Alameda County through the Probation Department's website.
- Client resource forums continue to be held for those released from custody. During these forums, clients are referred to community-based organizations that offer programs and services. Service referrals include education, employment, mentoring, mental health services, and more.

BENEFIT ENROLLMENT AND IDENTIFICATION:

- A representative from the Alameda County Social Services Agency is physically stationed at the Probation Department's Oakland office one day per week to assist clients with completing and submitting benefit applications.
- A process has been established to ensure that California identification cards that arrive at a state prison facility after an inmate has been released are mailed to a designated Unit Supervisor for dissemination to the client(s). This facilitates a client's ability to access services or employment opportunities requiring proof of identification.
- An online portal provides the Probation Department with access to information about an inmate's enrollment in various benefit programs prior to their release. This facilitates advance case planning efforts.

RE-ENTRY PLANNING:

- A release-of-information document has been created to allow the Probation Department to receive critical information about a client prior to release. This includes participation in education programs, job assignments, etc.
- A probation officer conducts a video conference with inmates before they are released from prison to begin re-entry case planning.
- The Probation Department's existing automated case management system, Tyler Supervision, has been modified to allow for critical information about the client's risk and needs to be captured.

A multidisciplinary team was created to address the medical needs of inmates participating in medically-assisted treatment in prison, and to facilitate their continuity of care upon release.

PROBATION DEPARTMENT

INFUSING EVIDENCE-BASED PRACTICES



Deputy Probation Officer III Michael Toy pictured with Assistant Chief Marcus Dawal after being recognized for completing the TDRC curriculum focused on client engagement and service provider collaboration.

On September 30, 2019, the Probation Department concluded a two-year grant administered by the Bureau of Justice Assistance. The purpose of this grant was to infuse evidence-based practices in order to reduce recidivism rates for its adult clients by focusing on improving collaboration between service providers and probation staff in two adult probation supervision units and the Adult Transitional Day Reporting Center (TDRC) program.⁹

The grant also enabled the Probation Department to collaborate with George Mason University and The Bridging Group, a consulting firm specializing in the effects of the criminal justice system on public health, families and the community, to develop and administer an organizational survey. Results from the organizational survey indicated that staff desired more coaching and training

opportunities that would help them develop team-like environments with contracted agencies and to learn evidence-based case management techniques.

PROMOTING SUSTAINABLE IMPROVEMENTS THROUGH FOCUS& COLLABORATION

Technical assistance provided through the grant focused on improving case management practices and using rewards and sanctions to encourage positive behavior change among adult clients. Specifically, the grant focused on ensuring that both TDRC and probation staff were utilizing evidence-based practices to sustain client behavior change beyond the probation supervision period.

The case management process commences with in-person referrals to services in the community, followed by a multidisciplinary collaborative case management team meeting involving the client, deputy probation officer, TDRC case managers, and service providers. During the initial case planning stage, the team discusses and determines the most important priorities of treatment. In an

⁶ The Adult Transitional Day Reporting Center provided and coordinated essential supportive services to help clients successfully re-enter the community. As of January 2020, the TDRC was replaced by the Felton Institute's Center for Re-entry Excellence. Its core components include education, job placement, restorative justice, and clinical and behavioral health support services.

PROBATION DEPARTMENT

effort to promote sustainability and buy-in, the client is incorporated into the process of determining his or her treatment needs. A case plan is then developed that echoes these priorities and is modified throughout the probation supervision period to reflect the client's progress or to respond to challenges he or she may experience throughout the supervision period. In particular, the case plan specifies the expectations of the program in terms of concrete target behaviors (e.g., remaining drug abstinent, attending supervision and counseling sessions) that the client is required to meet.

During subsequent monthly sessions, deputy probation officers and TDRC case managers monitor the client's success in meeting these expectations. In response, clients regularly receive positive feedback through graduated positive social responses and material rewards, such as gift cards or tickets to sporting events. A structured set of graduated sanctions is also used to address noncompliance with justice-system behavioral requirements.

PROBATION PARTNERSHIPS AT WORK OUTCOMES

As a result of a subcategory of the grant specific to the TDRC (i.e., Probation Partnerships at Work [PPAW]), the Probation Department and the TDRC experienced substantive benefits through enhanced collaboration and improved systems by which clients are referred to and provided services. This translated into opportunities to serve clients in a more comprehensive and structured way.

Specifically, the following deliverables were produced:

- Improved collaboration between the Probation Department and service providers
- Resolutions regarding inconsistencies in referrals, individual roles, poor relationships between providers, probation staff or clients, and low client engagement
- An increased number of referrals, client enrollments, collaborative case plans, and multidisciplinary conferences at the TDRC



In April 2020 the Probation Department awarded the contract to a new service provider (Felton) and established the Center of Reentry Excellence. This center, located within our Probation Office, provides Services to include, enrollment into CBT workshops, barrier identification and removal (California ID card issuance and Social Services benefit assessments/enrollments), engagement and connecting clients to education, employment, housing, and health care services.

In addition, the center provides a clothing closet, food pantry and congregate dining facility. From April-June 2020, 219 referrals and 213 active enrolled clients were serviced at the CORE, which was a 97% engagement rate, and almost doubled the total number of clients serviced the prior year in less than 3 months.

PROBATION DEPARTMENT

SPECIAL OPERATIONS TASK FORCE



Probation Task Force Supervisor De Andre Lewis

The Probation Department is an active member of three law enforcement multi-agency task forces: the Alameda County Narcotics Task Force, the Alameda County Regional Auto Theft Task Force, and the Oakland Police Department Crime Reduction Team. Membership in these task forces also includes representatives from the Alameda County Sheriff's Office, Oakland Police Department, Alameda County District Attorney's Office, Hayward Police Department, East Bay Regional Parks Police, Oakland Housing Authority, California Highway Patrol, United States Marshals Service, and the National Insurance Crime Bureau.








These coordinated efforts result in leveraging resources and establishing professional relationships that allow for a comprehensive, multidisciplinary response and an efficient use of limited resources. The purpose of these teams is to conduct operations to:

- locate and apprehend fugitives and high profile "shooters" in Oakland
- conduct surveillance and searches for firearms, narcotics, human trafficking, and chop-shop operations
- Conduct investigations of sexually exploited persons, human trafficking and child pornography cases

In Fiscal Year 2019-20, the task force participated in numerous operations that ranged from recovering stolen vehicles and conducting surveillance activities to confiscating numerous firearms and illicit substances. Additionally, a deputy probation officer is assigned to the Sexual Assault Felony Enforcement (SAFE) Task Force. The SAFE Task Force, involving the Alameda County Sheriff's Office and other law enforcement agencies, focuses on predatory sex offenders in an effort to reduce sexual assault crimes. This multi-agency team also verifies that the highest risk sex offenders on probation are in compliance with the terms and conditions of their probation, including treatment and "no contact" prohibitions involving children and victims.

PROBATION DEPARTMENT

2019-20 SPECIAL TASK FORCE RECOVERIES

	CASH	\$896,216
	NARCOTICS (STREET VALUE)	\$8,500,051
	AUTO RECOVERIES	\$1,631,103
	FIREARMS	590
	ARRESTS	335
	SEARCH WARRANTS	474
	SEX OFFENDER COMPLIANCE CHECKS	540

OPERATION CEASEFIRE

Probation task force members also participate in Operation Ceasefire, a multi-agency coordinated effort to reduce gun violence in Oakland. Operation Ceasefire provides services to chronic offenders and gang members identified as responsible for a significant portion of the gun violence within their communities. To implement this approach, team members make contact via telephone or provide notifications to the homes of probationers and parolees in order to encourage them to take advantage of services and interventions that address precursors of their participation in violent activities.

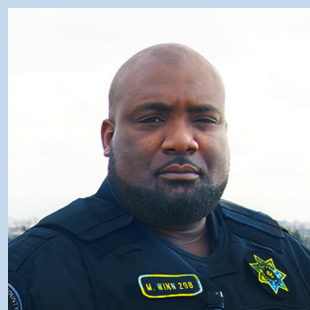
TASK FORCE MEMBERS



Deputy Probation Officer III
Michael Toy



Deputy Probation Officer III
Enrique Cisneros



Deputy Probation Officer III
Melvin Winn

PROBATION DEPARTMENT

PROJECTS WITH EXTERNAL FUNDING - ADULT FIELD SERVICES

Pathways Home (Second Chance Innovations in Reentry)

The Pathways Home initiative designed to reduce recidivism among high-risk clients returning to Alameda County from state prison by initiating case planning, service referrals, and reentry preparation for clients before they leave prison and continue that support through the probation supervision period. Pathways Home involves 4 primary components: (1) a case-planning meeting conducted by an ACPD DPO with inmates via video conference before they are released from state prison; (2) Virtual reality videos that allow clients to experience challenging or anxiety-provoking situations in a virtual world and practice their responses before encountering them in person; (3) a mobile application that allows clients to track tasks and appointments related to accomplishing their case plan goals; and (4) workbooks that are distributed clients prior to release from prison with helpful information about the reentry process.

Pathways Home (FY 20 Innovations in Supervision Initiative: Building Capacity to Create Safer Communities)

Vergil is a mobile application designed to help clients navigate and engage with community-based service providers in order to achieve their case plan goals. This grant provides funding to evaluate the effectiveness of Vergil at reducing recidivism among medium- and high-risk PRCS clients. ACPD and ideas42 will implement Vergil among up to 300 moderate- and high-risk PRCS clients using a randomized controlled trial design and assess outcomes.

Pathways Home (FY 20 Second Chance Act Evaluation Participation Support)

ACPD will be required to conduct a randomized controlled trial of Pathways Home intervention components (pre-release video conference, reentry workbooks, virtual reality videos, Vergil mobile app) in partnership with its research team from UC Berkeley's School of Public Policy. BJA will provide support through an external evaluation team selected by the National Institutes of Justice.

Pretrial Pilot Project

The grant will allow Alameda County to restore and operate its pretrial program, which involves incorporating judicial officer release decisions prior to arraignment (or at arraignment if a hearing is required) that are informed by a risk assessment conducted by ACPD. The program will operate through June 30, 2021, after which point it will be reviewed and analyzed for effectiveness to determine whether continued funding is warranted.

PROBATION DEPARTMENT

Prop 47 (Prop 47 Round 2)

This grant expands services for members of the reentry population in Alameda County with serious mental illness (SMI) or substance use disorders (SUD) in Alameda County by: (1) creating a countywide, multidisciplinary mental health reentry team to increase the provision of services to clients with SMI; (2) augment contracts with current SUD providers to serve more individuals; (3) augment contracts with CBOs to meet the housing needs of homeless/at-risk justice-involved individuals with SMI and/or SUD; and (4) create a pre-arrest, pre-charging diversion program that includes a multi-disciplinary diversion team to serve justice-involved individuals with any mental illness (AMI) who have contact with law enforcement and/or have engaged in misdemeanor criminal conduct. The Alameda County Health Care Services Agency is the lead applicant.

Comprehensive Opioid, Stimulant, and Substance Abuse Site-based Program

ACPD will develop a Residential Multi-Service Opportunity Center (RMSOC) to provide substance use treatment and wrap-around recovery support for probation clients. The proposed RMSOC will be a 30-bed site that provides transitional housing, on-site case management, evidence-based reentry programming, and navigation services that are responsive to the client's mental health and/or substance abuse treatment needs. The grant will fund a full-time Reentry Services Coordinator and a full-time Deputy Probation Officer to support these efforts.

COMING SOON



PROBATION DEPARTMENT

COMMUNITY-BASED SERVICES FOR ADULTS

The tables on the following pages provide a summary of services available to adult clients through the Probation Department.

TITLE OF SERVICE	PROVIDER	DESCRIPTION OF SERVICES
Education	Five Keys Charter Schools	Assistance in obtaining high school diploma, GED, or HiSet, career training, English as a second language, and other academic support and resources (self-paced program).
Family Reunification	Asian Prisoner Support Committee	Assessment and development of reunification plans, visitation coordination, therapy services for clients and families, and rental assistance.
	CenterForce	
	Tri-Cities Community Development Center	



December 2019 Lao Family Community Development graduation ceremony for probation clients who completed Career Technical Educational training for Environmental Remediation. These clients will have an opportunity to join the union and begin careers in asbestos and lead abatement, and general construction.

PROBATION DEPARTMENT

TITLE OF SERVICE	PROVIDER	DESCRIPTION OF SERVICES
Career Technical Education	Center for Employment Opportunities	Apprenticeship in culinary arts, construction and roofing.
	Lao Family Community Development	16 week pre-apprenticeship training program for construction trades and utility sectors including: carpentry, electrical, plumbing, masonry, ironwork, general labor, and environment. Students receive health and safety certifications and training in job readiness, blueprint reading, solar photovoltaic concepts, and financial literacy.
	Cypress Mandela Training Center	Training for career in environmental management and administration, Cal/OSHA Certification (40 hours) and employment workshops.
	Rising Sun Center for Opportunity	9-10 week training and preparation for entry into union apprenticeships, and jobs in construction and green energy.
	Youth Employment Partnership	Paid 12-16 week training in culinary arts, warehousing, transportation, distribution, and logistics. Includes job readiness training and ongoing job support.
Supportive Services	Felton Institute	Provides re-entry resources and clinical services to individuals based on their criminogenic and service needs. Services include education, job placement, restorative justice, case management, pro-social activities, and clinical and behavioral health support services.
	Building Opportunities for Self-Sufficiency	Peer mentoring, navigation, coaching, leadership development, family reunification, life skills training, and cognitive behavioral intervention provided by formerly incarcerated navigators and coaches.
	Community and Youth Outreach	
	Tri-Cities Community Development Center	
	Men of Valor Academy	

PROBATION DEPARTMENT

TITLE OF SERVICE	PROVIDER	DESCRIPTION OF SERVICES
Higher Education	Gamble Institute (Merritt College)	Peer mentoring, assistance with college enrollment, orientation to campus services, academic guidance, tutoring, supportive social outlets, group healing circles, individual and group peer mentoring, and leadership development opportunities.
	Laney College, Restoring Our Communities Program	Academic re-entry assistance, career & technical education postsecondary degrees, four-year college transfer assistance, and wraparound services, to include housing referrals to on-campus mental health treatment.
	Chabot College, Restorative Integrated Self Education Program	College readiness workshops in Santa Rita Jail and on-campus assistance with obtaining an associate degree for transfer and/or career-related certificate(s), financial aid, financial incentives provided for meeting progress benchmarks, supportive services, employment assistance in the client's field of study.
	Bay Area Community Resources	Facilitates career-oriented higher education pathways at the College of Alameda, wraparound support, peer mentorship, academic and career counseling, job development, job placement and retention services, and academic degree or technical certification.
Employment	Building Opportunities for Self-Sufficiency	Prepares and places adults in paid employment, and provides incentivized opportunities and transitional work.
	Center for Employment Opportunities	
	La Familia Counseling	
	Lao Family Community Development	
	Tri-Cities Community Development Center	

PROBATION DEPARTMENT

TITLE OF SERVICE	PROVIDER	DESCRIPTION OF SERVICES
Early Intervention Court	Leaders in Community Alternatives	Non-statutory "pre" and "post" plea program that redirects defendants from the traditional course of the criminal justice system and offers options to avoid a felony conviction through the successful completion of a series of program components focused on personal and professional development.
Substance Use	Center Point, Inc.	Case managers provide referrals to treatment through substance use disorder screenings, assessments, and coordinated care management.
Housing	Adobe Services	Short-term rental subsidies, hotel/motel vouchers, assistance with rental deposit and with security long-term housing. Also supports clients with past due rent or utility bills in arrears in order to prevent a loss of housing. Serves clients and their families.
	Bay Area Community Services, The Holland Hotel	Remodeled hotel where clients are assisted with finding permanent housing. One meal a day is provided. Clients can stay up to six months.
	Building Opportunities for Self-Sufficiency, Hope House	15-bed dormitory-style housing program that provides three meals a day and semi-structured programming. Client can stay up to 18 months.
	East Oakland Community Project	Short-term rental subsidies, hotel/motel vouchers, assistance with rental deposit, and assistance with securing long-term housing. Also supports clients with past due rent or utility bills in arrears in order to prevent a loss of housing. Serves clients and their families.
	Men of Valor Academy	Men's shelter with on-site wraparound services.
Alameda County 2-1-1 Services	Eden I & R	An online re-entry portal for justice-involved individuals to explore and find supportive resources for preventive and rehabilitative services. Quick links to housing, employment, food, medical, family reunification support, transportation, mental health, substance use and counseling services, and legal assistance may be found on the site.

Tri-Cities Community Development Center -

"ACPD has led the way in partnering with community-based organizations, like Tri-Cities Development Center in supporting re-entry clients transitioning from jail to productive citizens back into our local community. The strategy ACPD uses to improve the lives of reentry clients begins with listening, leadership, planning and funding." **Ed Wright, Executive Director**

COVID-19 RESPONSE



Deputy Probation Officer Saul De Anda providing gift cards and a directory of services to an adult client during the COVID-19 pandemic.

On March 17, 2020, California Governor Gavin Newsom issued a shelter-in-place order that limited activity, travel and business functions to only the most essential needs. In response, the Probation Department immediately implemented protocols and set up an emergency operations center to manage the impact of the pandemic and ensure probation operations would continue functioning optimally.

In an effort to avoid compromising the health of those entering probation offices or facilities, the Probation Department instituted the following practices, which remain in effect today:

Physical distancing protocols were issued for each probation facility and office

COVID-19 specific signage was posted at all entrances to the Probation Department's facilities and offices

Enhanced disinfecting procedures for breakrooms, bathrooms, and other common areas were implemented

In addition to soap and water, masks and hand sanitizers were made available to all staff, clients and visitors

Telecommuting options were made available, while maintaining some staff on-site

Staff exhibiting potential symptoms of COVID-19 were screened following the county's established protocols

Despite the challenges associated with the pandemic, the Probation Department enhanced their support of their clients and the community providing critical services while optimizing safety. As the restrictions associated with this pandemic were lifted, the Probation Department modified its practices while ensuring compliance with standards set by the Alameda County Board of Supervisors, the Alameda County Health Officer and the Centers for Disease Control and Prevention.

ALAMEDA COUNTY AWARDED GRANT TO RESTORE ITS PRETRIAL SERVICES

Background

In the adult criminal justice system, individuals who are arrested for a crime may be detained in a county jail or released to the community during the period between their arrest and their trial. This period of time is known as the “pretrial” period and may last anywhere from several days to many months. Across the country, the justice system’s approach to the pretrial period is changing substantially as the result of court decisions, legislation and innovative practices. Many state and local governments are recognizing that during the pretrial period, scarce jail resources should be reserved for individuals who pose a serious risk to the public, while low-risk offenders should be released to the community under the supervision of the criminal justice system or on their own recognizance. This approach also ensures that individuals accused of a crime, who pose little to no risk to public safety, are able to maintain their employment, homes and families.

In 2019, Governor Gavin Newsom appropriated \$75 million in his annual budget to launch and evaluate two-year pretrial pilot projects in local trial courts across California. This one-time funding was allocated to the Judicial Council of California, the rule-making arm of the California court system, to administer the program.

Alameda County Pretrial Pilot Program

In 2019, the Alameda County Probation Department and the Alameda County Superior Court submitted an application to the Judicial Council of California for funding to restore Alameda County’s pretrial program. In applying for funding, the Alameda County Superior Court chose to partner with the Probation Department as a result of its experience implementing evidence-based interventions and its unique ability to administer assessments and provide community supervision. The application resulted in a \$12,277,550 award, making Alameda County one of sixteen counties in the state to receive funding.

PROBATION DEPARTMENT

PRETRIAL PILOT PROGRAM GOALS

The goals of Alameda County's pretrial program are as follows:

- 1 Increase the number of individuals released on their own recognizance and on monitored release following a booking into jail
- 2 Implement minimally-restrictive monitoring practices of individuals released during the pretrial period, while maintaining public safety and ensuring that individuals return to court
- 3 Implement a pretrial risk assessment tool
- 4 Assess any disparate impact or bias that may result from the implementation of this project in order to better understand and reduce biases based on race, ethnicity and gender in the pretrial release decision-making process

The grant enabled Alameda County to restore and operate its pretrial program through June 30, 2021, at which point its effectiveness will be reviewed to determine whether continued funding by the State of California is warranted.



Pictured above are Pretrial Services Division staff processing individual cases for release consideration by the court.

PROBATION DEPARTMENT

AWARDS & ACCOLADES FOR INNOVATION & COMMUNITY SERVICE

In Fiscal Year 2019–20, the Probation Department received awards in the areas of data, juvenile services, adult services, technology, community service, and reducing racial disparities. These awards were granted by state and national entities, non-profit organizations and local collaboratives. They are a demonstration of the county's commitment to advancing progressive criminal justice practices and would not have been possible without the support of the Probation Department's staff, Alameda County Board of Supervisors, Alameda County Administrator's Office, local agencies, community-based organization, labor unions, government partners and many others.

CATEGORY	BASIS FOR AWARD
*NACo's Civic Education & Public Information Award – 2019	Creation of an automated public data program that makes information about Probation Department clients available to the public online
NACo's Criminal Justice & Public Safety Award – 2019	Elimination of adult criminal justice fees in Alameda County
NACO's Criminal Justice & Public Safety Award – 2020	Creation and incorporation of a first-of-its-kind pretrial component into the Probation Department's case management system, Tyler Supervision
Excellence Award – 2019/2020	Successful implementation of Tyler Supervision, a state-of-the-art case management system and the Probation Department's enhancement of Tyler Supervision through the addition of pretrial program components
No More Tears Award – 2019	In recognition of Chief Still's support of the organization in its efforts to support men incarcerated at San Quentin State Prison and the reentry population. This includes strengthening rehabilitative and educational services provided to inmates while in custody, and enhancing re-entry and continuity of care processes and services in the community

NEXT STEPS

IMPLEMENT, EVALUATE, INNOVATE

There are several actions that will be taken in order to implement the 2020/21 Community Corrections Plan:

- The CCP will continue to meet quarterly to review, monitor, update and discuss the performance measures and strategies outlined in the Plan. The members will prioritize the performance measures and strategies based on data, systems and services currently available, while establishing baseline data. The Plan will be reviewed and updated at specified intervals to ensure that it continues to address the needs of those impacted by the criminal justice system
- Public Protection Partners will review and update their respective Performance Reports
- Progress reports/updates noting the goals, objectives, outcomes, accomplishments and challenges, will be developed and presented to the Alameda County Board of Supervisors and the Board of State and Community Corrections annually.



“Culture does not change because we desire to change it. Culture changes when the organization is transformed – culture reflects the realities of people working together everyday” Frances Hesselbein