

Domestic Violence FAQs

How do I sign up for Domestic Violence counseling?

When you are sentenced, the court should provide you with an Alameda County certified Batter's Treatment Programs (BIP) list. You may contact any one of those programs with your questions and request enrollment.

If you did not receive the certified Batter's Treatment Program list while in court, you may request a copy at any one of the adult probation offices (the addresses are listed below). You can also find the list under the "forms" section of the Alameda County Probation website.

Oakland: 400 Broadway

Hayward: 24085 Amador Street, Fourth Floor

Dublin: 5149 Gleason Drive, #D115, Dublin, CA 94568

If you reside in another county, please contact their probation department to find out what agencies have been certified in that county. You may contact any of the approved programs with questions and for classes.

What if I do not have the money to pay for Domestic Violence counseling?

It is your responsibility to attend and pay for classes. Please contact the program regarding a reduction of fees and/or tell the Judge about your financial trouble at the next progress report.

Can I attend more than one session of Domestic Violence counseling per week and complete the program sooner?

No, California state law requires you to attend for 52 consecutive weeks (PC 1203.097).

Where can I get a list of Domestic Violence Treatment programs within Alameda County?

You can obtain a list at any of the Adult Probation offices. You may also, download a copy from this site under the forms section.

How do I find out who my assigned DPO is?

Your assigned Deputy Probation Officer (DPO) will be documented on the green sheet you were handed in court after your sentencing hearing. If you do not have the green sheet or the DPO's name is not on the sheet you can call the probation department to obtain the DPO's name. Our office phone numbers are:

Oakland: 510-268-7053

Hayward: 510-670-5354

Dublin: 925-551-6878

Even though the court instructs you to contact the probation department within 3 days, it almost always takes more than 3 days for your case to be assigned to the deputy probation officer who will be supervising your case. Your deputy probation officer will receive your case between 7-10 days after sentencing. If you have not heard from your DPO, it is your responsibility to get in touch with him or her. If you call reception (phone numbers listed above) after this amount of time, they should be able to tell you who your supervising DPO will be.

When I have a no contact order, how do I get that changed to a no harassment order?

The judge is the only one who can change a *no contact order* to a *no harassment order*. In domestic violence cases, the Judge will usually wait until the client has started domestic violence counseling and shown that they will abide by their conditions of probation, before he or she is willing to modify the *no contact order*. Then, both the victim and the defendant must agree that they want the *no contact order* modified.

The best way for this to happen is for the victim to contact the sentencing Court and to express their desire for the *no contact order* to be lifted. It is also helpful if the victim submits a statement to the courts in writing. It is then the Judge's decision to make an order one way or the other.

What happens if it is the victim who contacts the defendant?

The victim cannot be in violation of the *no contact order*. Even if the victim contacts the client, the client is still required to have no contact with the victim and can be arrested and/or have their probation violated if they do not terminate a phone call or walk away.