

# COMMUNITY CORRECTIONS PARTNERSHIP

## **PROGRAMS AND SERVICES WORKGROUP MEETING MINUTES**

**WHEN:** AUGUST 27, 2020 FROM 10:00AM – 12:08PM

**WHERE:** MICROSOFT TEAMS VIRTUAL MEETING

### **PRESENT:**

Crosby, Neola (Chair)	Chen, Howard	Bass, Hiliary	Smith, Tim
Abernathy, Lisa,	Connor, Shauna	Ibalio, Fidencio	Stewart, Darryl
Anderson, Deborah	Corral, Flor	Knighten-Smith, Gwen	Temporal, Gina
Anunne, Bede	Dawal, Marcus	Lim, Diane	Thompson, Deleign
Baker, Karen	Eady, Rashad	Malone, Martin	Tolbert, Margaret
Bituin, Maria Eleonor	Eddy, Charlie	McGrath, Kathryn	Winter, Kelly
Brewster, Jamie	Frazier, Donald	Mitchell, Kelly	Wu, Irene
Broach, Ronald	O'Neill, Gavin	Reed, Angela	Yglecias, Jovan
Brooks, Rodney	Grigsby, Janene	Santos, Jacee	Additional Guests: 6
Brown, Tamia	Guillory, Stacey	Siddiq, Sadaf	

### **I. REVIEW AND APPROVE MEETING MINUTES** – Meeting minutes were reviewed and approved as written

### **II. PRESENTATIONS**

1. **YOUR VOTE MATTERS** – Deleign Thompson & Gwendolyn Knighten-Smith, League of Women Voters Oakland
  - a. Your Vote Matters: Voting tells the electorate what you want and holds them accountable
  - b. Reentry Voting Rights: If you are a US and California resident, 18 years old by election day who is not currently in prison or on parole for a felony conviction by law you have the right to vote
  - c. LWVO Voter Education Resources: Candidate forums; Pros & Cons for Ballot Measures; League Presentations and Train the Trainer training for voter registration; and printed materials
  - d. Timeline for Voters:
    - i. September 24 – Voter Guides (State and County) mailed to voters registered as of 9/4/20
    - ii. October 5 – Registrar of Voters begins mailing ballots to all registered voters
    - iii. October 19 – Deadline to register to vote
    - iv. October 20 thru 8 p.m. November 3 (Election Day) – Voters may register to vote conditionally and vote provisionally in person at the Registrar of Voters Office or any accessible voting center in Alameda County (the voting centers open on October 31<sup>st</sup>)
  - e. Voting Tips: Register or update (address/signature changes) your registration by October 19
  - f. Voting by Mail Tips: Make sure the envelope you put your ballot in is yours (it should have your name on it); make sure to sign the signature box on the envelop; no postage is required if returning your ballot by mail (you may also drop your ballot off at the Registrar of Voters Office or at any ballot drop box or accessible voting center in the County)
  - g. There will be no neighborhood polling places this election
  - h. Make a plan to vote Nov. 3, 2020:

- i. Register to vote at [RegistertoVote.ca.gov](https://registertovote.ca.gov)
- ii. Check your info at [VoterStatus.sos.ca.gov](https://voterstatus.sos.ca.gov)
- iii. Sign up to track your ballot at [WheresMyBallot.sos.ca.gov](https://wheresmyballot.sos.ca.gov)

## 2. Acknowledgment and Recognition of Neola Crosby's Leadership – Tim Smith, BOSS

- a. BOSS presented Neola with a plaque in honor of her many years of service to the community
- b. Neola is a gifted statesperson who defused differences and created a commonality in a community where it did not exist before, “nothing about us without us”
- c. Neola gave a voice, anchor and resource to the community who helped people navigate and grow on both professional and personal levels
- d. Neola, you and your family always shared love, kindness and friendship to all those in the community no matter where you are or who is around you, which takes a tremendous amount of strength, character and personal being
- e. Boss is naming our Center at 9006 MacArthur the "Neola Crosby, Nate Miley Neighborhood Impact Center"
- f. Neola Crosby was grateful and overwhelmed by the acknowledgement and plaque, which was totally unexpected; she really appreciated the kind words and thought the plaque was beautiful; she expressed her gratitude and what a pleasure it has been to work with so many awesome people; and she acknowledged that whatever she has been able to accomplish, it is because of all the people who are also here to make a difference
- g. Many others also expressed their appreciation on the call; Neola was called "The People's Coordinator for Life" and all agreed she has been a champion of the work for many years, she is irreplaceable and will be forever loved and missed
- h. Some also left comments in the group chat

## **III. SERVICE GAPS, CHALLENGES, OPPORTUNITIES**

- 1. Neola thanked everyone who responded to the questionnaire; feedback was shared and discussed in an effort to help identify ways to improve services; the point is to make sure we have a system to help people be successful; there is always room for improvement and things we can do better
- 2. The following was discussed as potential gaps in services and consensus reached that action around these items:
  - a. Training in client engagement – include specialized training in engaging challenging clients
  - b. COVID- 19 specific resources: needed for isolation, PPE, food security, etc.
    - i. Hiliary Bass noted the increased need is resulting in employment opportunities for reentry clients: There has been a dramatic uptick in food insecurity during COVID, which has caused an overwhelming request for food delivery – growth sector in driving and logistics (immediate need for twelve full time drivers) and meal preparation (partnering with small businesses)
  - c. Real time advise and timing added to the client service portal – Tyler Supervision
  - d. Contract unit to help with following-up / workload
- 3. Feedback from remaining survey questions will be addressed at subsequent meetings

#### **IV. NEXT MEETING**

1. Thursday, September 24, 2020, 10 AM - 12PM

#### **V. ANNOUNCEMENTS**

1. **CURRENT CAB VACANCIES** – District 1: (2), District 2: (0), District 3: (2), District 4: (1) and District 5: (0)
2. **OTHER**
  - a. Neola again thanked Tim Smith for his kind words and "awesome plaque", which reads: "Award of Excellence presented to Neola Crosby, Alameda County Reentry Coordinator, BOSS thanks you for your leadership and for 23 years of public service and commitment to the reentry community."
  - b. Neola introduced Lisa Abernathy who has been with Alameda County for 28 years and Probation for 17 years and will be taking on Neola's role as Reentry Coordinator
  - c. Marcus Dawal thanked Neola for taking him on the Road to Reentry, several times, and he acknowledged the hard work and wish her the best of luck in the future
  - d. The Road to Reentry 2019 Update was approved by the Board of Supervisors and the hard copy will be available in the next week
  - e. Gwen Knighten-Smith met Neola when her organization LWVO started working with the reentry community, and she is thankful to both Neola and BOSS's help in engaging the reentry community
  - f. Rodney Brooks shared how much he appreciated Neola's professionalism and friendship
  - g. Darryl Stewart said Neola Crosby has always made herself available for wise counsel and added his appreciation for Mr. Crosby allowing her to work with them as much as she does; Neola set a path to reentry in the County that everyone can be proud of
  - h. Ronald Broach: Neola, as a recently released individual, you have always made me feel welcome your leadership, guidance and tutelage allowed me to feel like I belong; thank you for sharing your knowledge and wisdom
  - i. Angela Reed: Thank you so much Neola from all of the Probation staff for all your work, educating us on the community resources, without the CBOs and providers we couldn't do the work we do, you deserve this transition into retirement, thank you so much for all you have done
3. **ITEMS FOR DISTRIBUTION** – If you have items you would like to submit for distribution, please refer to the [Communication Protocol](#) document for details and email [reentryinfo@acgov.org](mailto:reentryinfo@acgov.org)