

#### Alameda County Health Care for the Homeless



ACHCH Commission Update to the Alameda County Board of Supervisors Health Committee

November 23, 2020

Alameda County Health Care for the Homeless 1404 Franklin Street, Suite 200 Oakland, CA 94612 www.achch.org





## Vision

We envision a just society where all persons have access to quality health care and housing. We believe the problems of homelessness and health inequities can be solved.

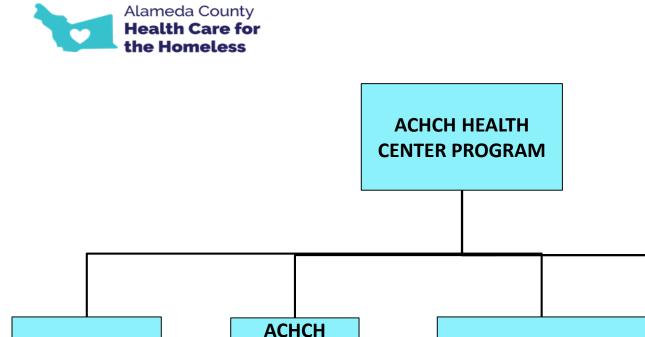
# Mission

Our mission is to improve the health of Alameda County residents experiencing homelessness by ensuring access to culturally informed, whole-person health care and housing services.



### Who We Serve, What We Do

- ACHCH: a federally qualified health center program that provides services directly, and in partnership with: AHS, FQHCs and community providers
- ACHCH Health Center services are supported by federal HRSA grant and MHSA
- Who we serve: **people experiencing homelessness Countywide**:
  - 1. Unsheltered on streets and encampments
  - 2. Sheltered population in shelters, recovery, and transitional programs
  - 3. Doubled-up/Precariously-Housed/couch surfing



STREET

HEALTH

**SERVICES** 

**11 Teams Covering** 

14 Zones in AC:

Lifelong (5)

Tiburcio (4)

BACH (2)

ACHCH (1)

**COVID Services** 

PRIMARY CARE HOMES

ACHCH

Lifelong TRUST Clinic ACHCH SHELTER HEALTH SERVICES

> ACHCH Shelter Health Team

AHS Mobile Health Unit

COVID Services



ACHCH

**SPECIALTY CARE** 

Onsite Dental AHS

11 AHS Specialty Care Clinical Services

> HCH MAT and Psychiatry Svcs

Total 10,827 patients served in 48,014 visits GY2019 Total 126 FTE Direct, Grantfunded FTE: 26

**ACHCH Health Center** 

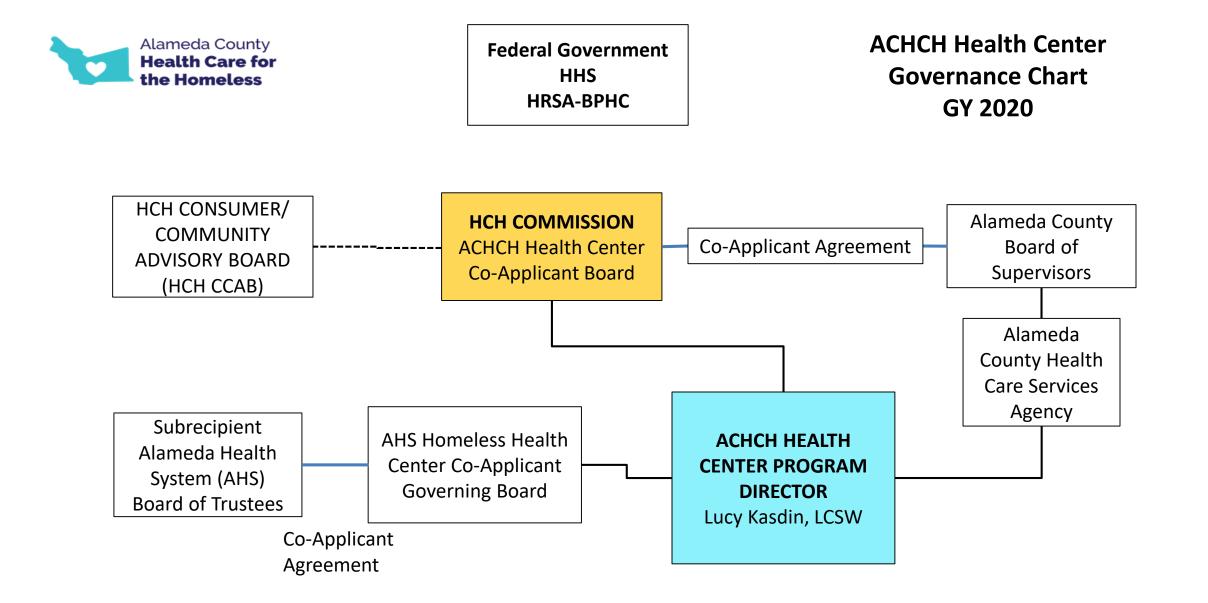
**Operational Chart** 

GY 2020

ACHCH

**CONTRACTS &** 

**ADMINISTRATION** 





### **Governance: ACHCH Commission**



Laura Guzmán, JD, Chair Gloria Cox-Crowell, Vice Chair Lois Bailey Lindsey, Secretary Samuel Weeks, DDS Michelle Schneidermann, M.D. Gerard Jenkins, M.D. Shannon Smith-Bernardin, RN Lynette Lee Claudia Young Greg Kats Fr Rigoberto Caloca-Rivas, PhD Ana Bagtas, MHA



#### **Governance: Consumer Advisory Board**



April AnthonySam VSabrina FuentesBenniJeannette JohniganBrend

Sam Weeks Bennie Whitfield Brenda Whitfield Guitar Whitfield Mark Smith Denise Norman



ACHCH ensures people experiencing homelessness have access to:

- **1. Primary care:** medical, mental health, dental homes
- 2. Specialty care: medical, mental health, dental care
- **3. SUD services:** Harm reduction to prevent overdoses, Medication Assisted Treatment (buprenorphine for opioid addiction)
- **4.** Non-clinical enabling services: housing, benefits, food assistance, case management; addressing basic needs.



#### **Homelessness in Alameda County**

- Alameda County Point-In-Time Count (PITC).
  January 30, 2019.
  - 8,022 persons experiencing homelessness on this one night
    - Unsheltered: 79% (6,312 people)
    - Sheltered: 21% (1,710 people)
- Projected Yearly Count: Alameda County 2019
  - Estimate: 33,291 persons experiencing houselessness (ACHCH Needs Assessment)





#### **Severity of Health Conditions**

- Self-reported health conditions:
  - Disabling Conditions: 42%
  - Psychiatric conditions: 39%
  - Alcohol and drug use: 30%
  - PTSD: 30%
- Mental Health Services Act (MHSA) investments leverages the federal grant to expand ACHCH services to the most vulnerable in the unhoused population.





#### Challenges



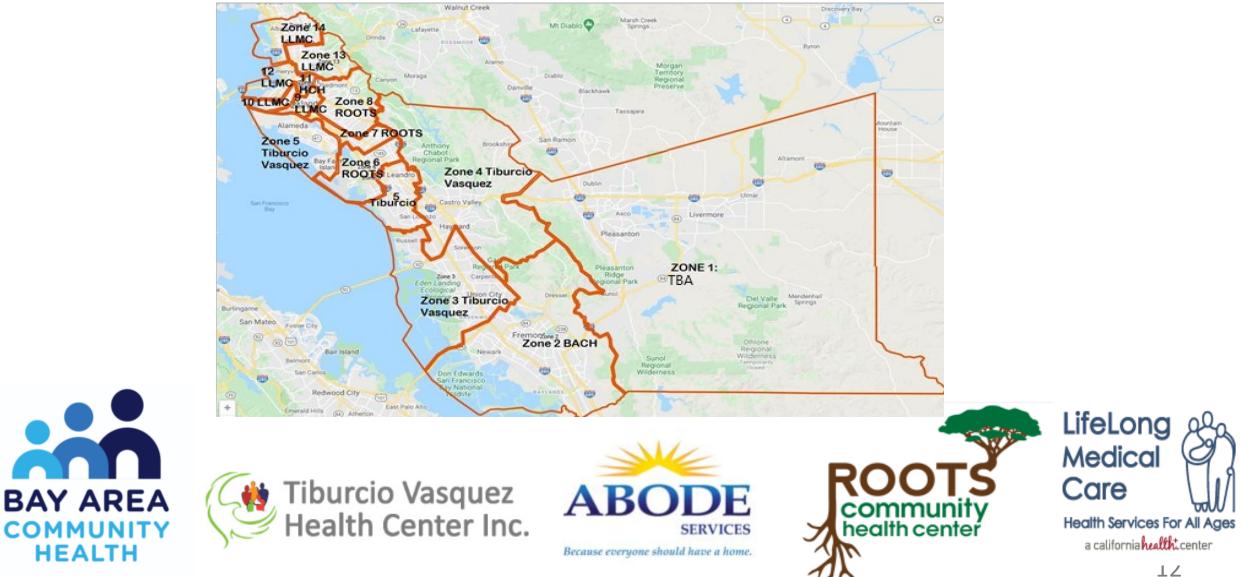




COMMUNITY

**HEALTH** 

#### **ACHCH Street Health**





#### **ACHCH Shelter Health**

Health care services at shelters and homeless services sites:

- Nursing Flu Vaccine at 38 homeless sites
- Short-term Behavioral Health Services at shelters
- Dental Case Management
- AHS-Operated Mobile Health Van services
- Increased collaboration with shelter, housing and medical providers





#### **Homeless COVID-19 Response**

- Directing community response: Convening county-wide shelter and outreach providers through weekly calls to provide guidance, info and communication with 75+ providers
- Lead COVID (+) Rapid Response: To date 70 shelter and street Rapid Responses to outbreaks (testing, isolation, site investigation) in collaboration with partners and ACPHD.
- **Supplies:** Provide PPE, masks and supplies directly to 100+ provider agencies.
- **Guidance:** Continually updating guidance and materials to keep our community prepared:



#### https://www.achch.org/coronavirus.html



#### 2020 Impact

- On track to serve 10,000 patients 40,000 visits including telemedicine in 2020
- Street Health Teams will provide health care and engagement to 2,000+ unsheltered persons Countywide
- Shelter Health 2020 flu vaccinations effort laying groundwork for 2021 COVID-19 vaccinations
- COVID Response:
  - Rapid Response to to 70 COVID-19 outbreaks
  - Tested 2,500 people experiencing homelessness in 168 testing events.
  - Deep involvement in COVID-19 Roomkey and Operation Comfort Hotels





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## www.achch.org



