



EDEN TOWNSHIP SUBSTATION

Real Time Information Center (RTIC)



Alameda County Sheriff's Office



WHAT IS THE RTIC?

Real Time Information Center (RTIC)

The RTIC is dedicated to enhancing public safety and security throughout Alameda County. Our mission is to provide timely information to first responders and our outside agency partners.



HOW DO WE DO THIS?

Real Time Information Center

We leverage advanced technology to support proactive policing, effective crime prevention, and rapid response to incidents.

Committed to transparency, accountability, and community collaboration the RTIC strives to create a safer environment for all residents of Alameda County.

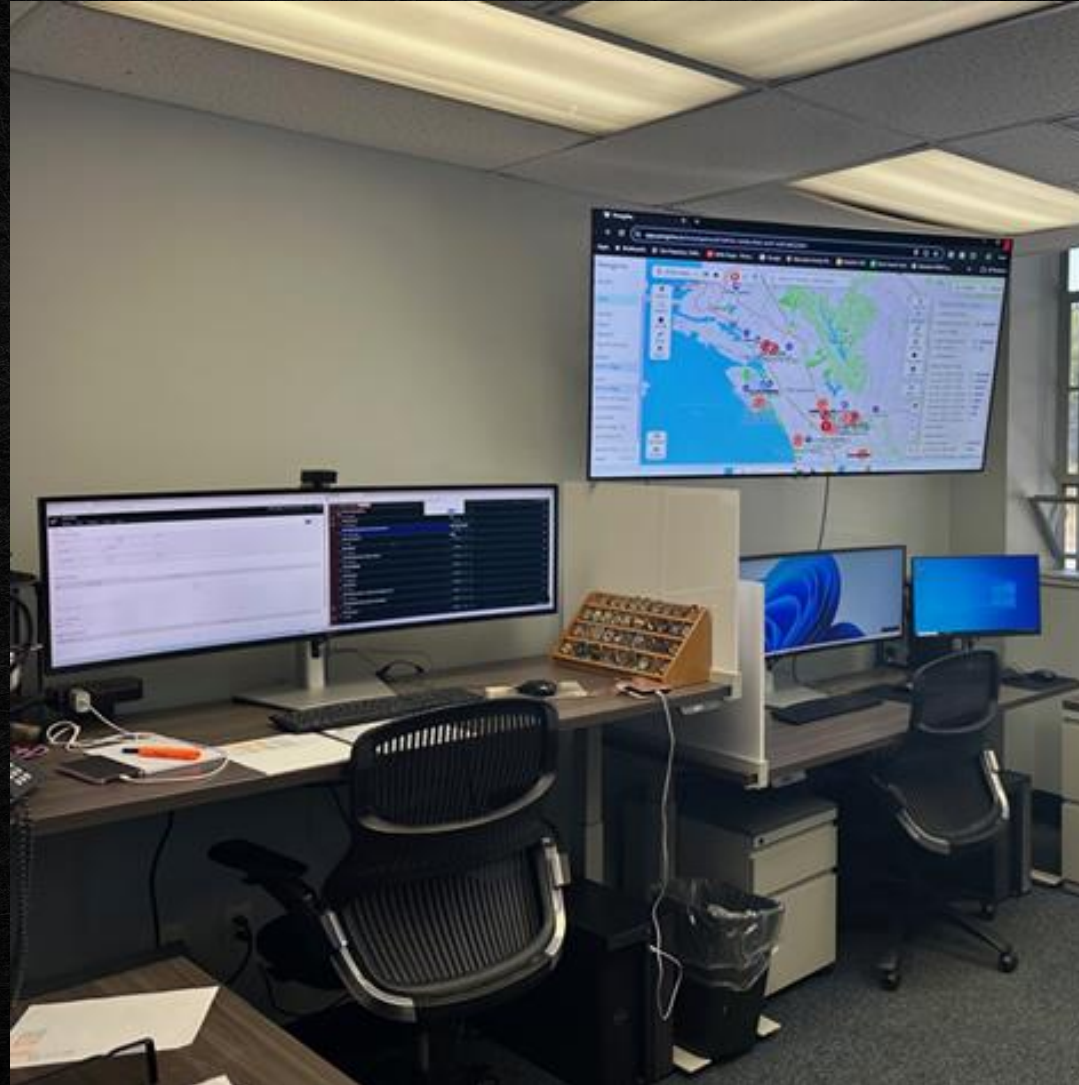


CONCEPT TO REALITY



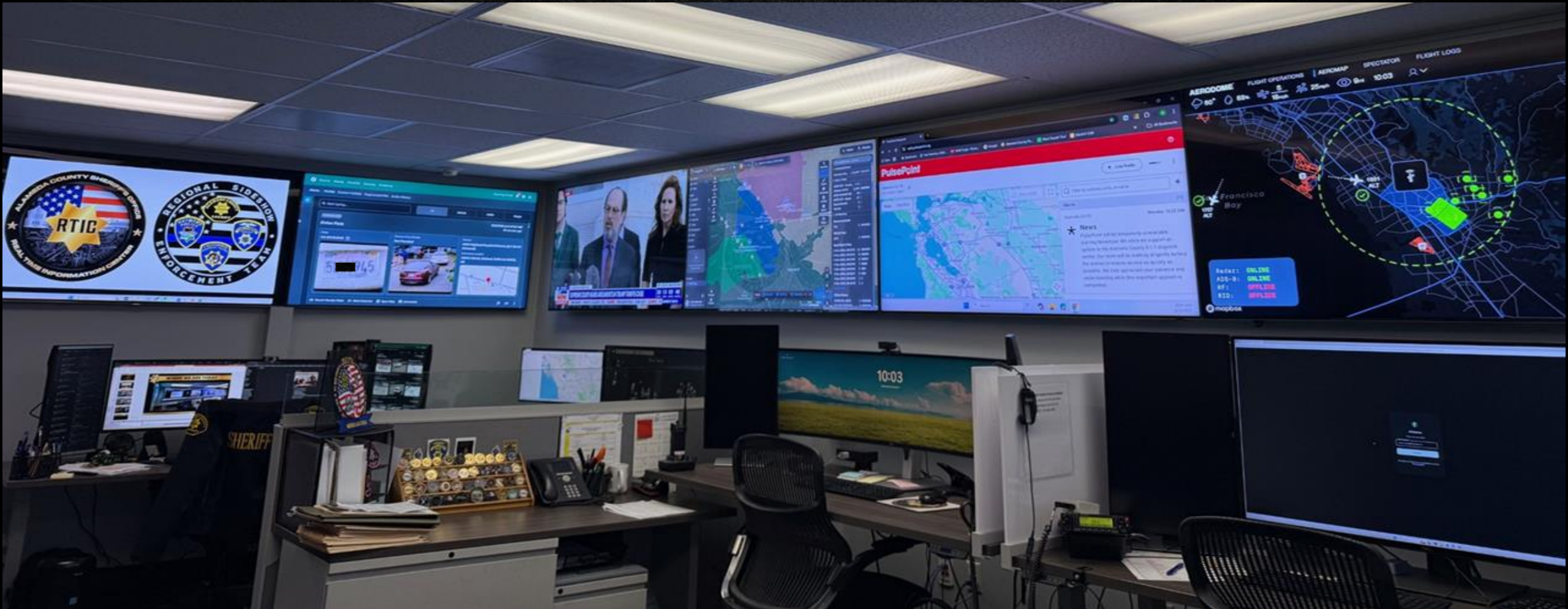


THE BEGINNING





WHERE WE ARE TODAY



NEWSLIVE REPORTS
TOP HEADLINES | NOVEMBER 5, 2025

NEWSLIVE
SUPREME COURT HEARS ARGUMENTS IN TARIFF CASE

A large wall-mounted monitor displays a news broadcast. On the left, a news anchor is shown. On the right, a smaller video window shows a building with the text "SUPREME COURT HEARS ARGUMENTS IN TARIFF CASE". A blue banner at the bottom reads "NEWSLIVE REPORTS" and "TOP HEADLINES | NOVEMBER 5, 2025".

Map interface showing a city map with various markers and data overlays. Includes search and filter options.

A detailed map interface with a search bar at the top. The map shows a city with several red location markers. A sidebar on the left contains navigation and search options. A data table on the right lists various items with columns for name, location, and other details.

Map interface showing a network or traffic map with various nodes and connections.

A network diagram map with nodes and connecting lines. A sidebar on the left shows a list of nodes or connections. The map uses different colors to represent different parts of the network.

Map interface showing a map with a highlighted area and various data points.

A map interface with a central highlighted area in green. The map shows surrounding streets and landmarks. A sidebar on the left contains various map controls.

Desk workstation with multiple monitors displaying maps and data. Includes a telephone and keyboard.

A workstation with two large monitors. The left monitor shows a map, and the right monitor shows a data visualization with various colored markers. A telephone, keyboard, and mouse are on the desk.

Cubicle workstation with multiple monitors displaying various data and maps. Includes a telephone and keyboard.

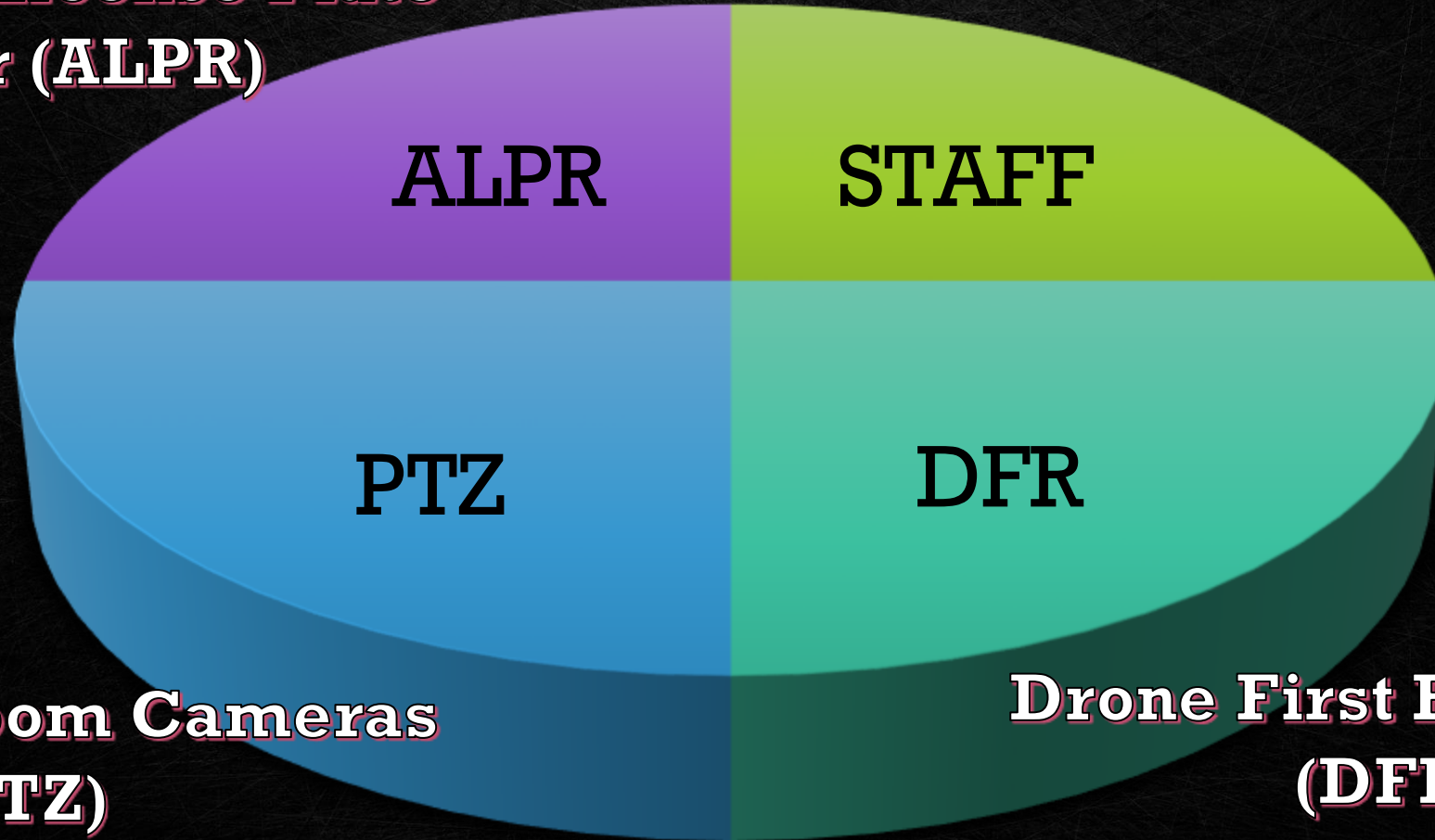
A workstation in a cubicle with two large monitors. The left monitor shows a map, and the right monitor shows a data visualization. A telephone, keyboard, and mouse are on the desk. The cubicle wall has several papers pinned to it, including a calendar and a map.



RTIC COMPONENTS

**Automated License Plate
Reader (ALPR)**

Staff (Profession & Sworn)



**Pan, Tilt, Zoom Cameras
(PTZ)**

**Drone First Responder
(DFR)**



CURRENT STAFFING

Current

1 Sergeant

1 Sheriff's Technician

1 Crime Technician

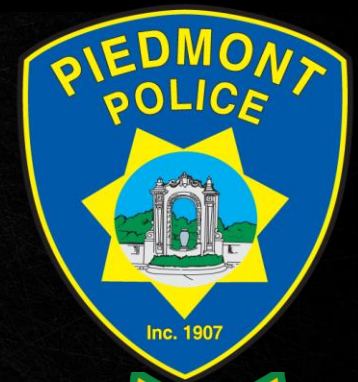
Coming Soon

Senior Crime Analyst Position
Coming Soon



MULTI-AGENCY COLLABORATION

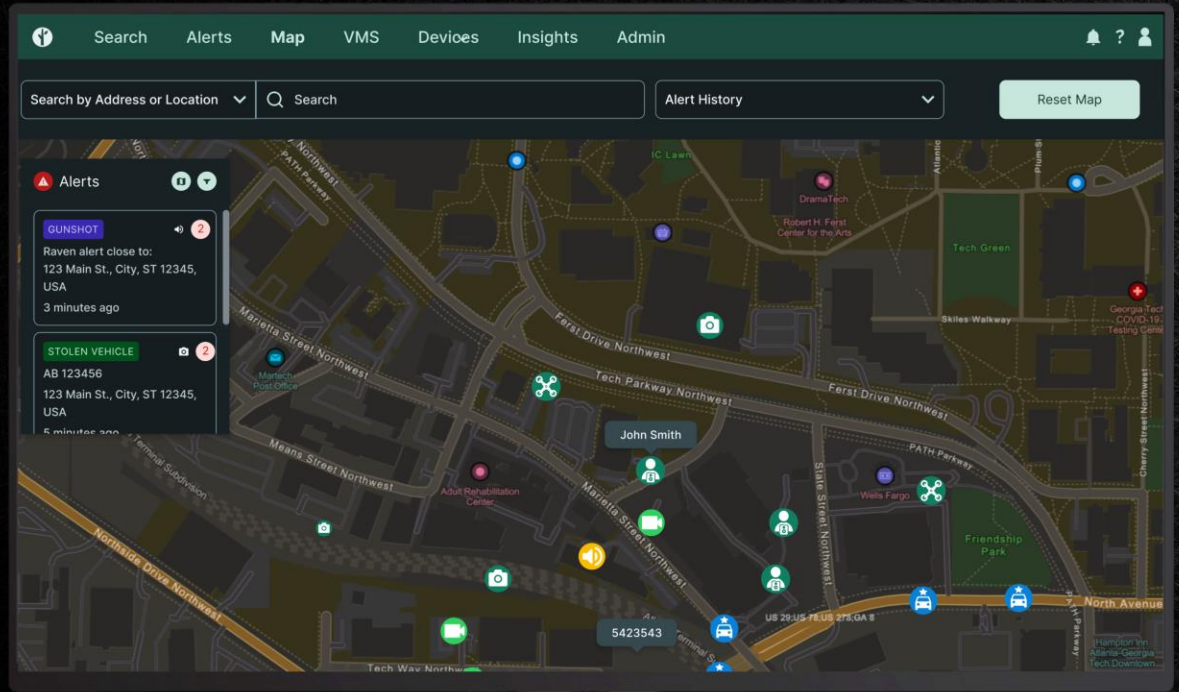
Liaison with outside agencies, crime analysts, RTIC/RTCC and investigative intel units.





FLOCK OS

Flock OS





CA LAW AND AGENCY POLICY

ACSO **DOES NOT SHARE** ALPR DATA WITH FEDERAL AGENCIES OR OUTSIDE CA AGENCIES.

WE DO NOT USE ALPR DATA FOR IMMIGRATION, REPRODUCTIVE RIGHTS OR GENDER AFFIRMING CARE!

- CA STATE LAW (SB-54 / SB-34)
- ACSO POLICY

I am accessing a restricted information system provided for authorized use only, and in compliance with Flock's Term's and Conditions / Privacy Policy and CJS Security Policy. I agree to use the system in accordance with the laws of all the jurisdictions whose data I access, including prohibitions on immigration enforcement (CA, CO, CT, IL, NJ, OR, VT, WA) and reproductive care (CA, CO, CT, HI, IL, MA, MD, ME, NJ, NM, NV, NY, OR, RI, VT, WA, D.C.) and consent to be monitored, recorded, and audited by Flock and my agency. Unauthorized/improper use may lead to disciplinary action and criminal and/or civil legal penalties. My agency is responsible for the security of my devices and for the authorized use and privacy of any data.

Accept and Continue



TRANSPARENCY

Prohibited Uses





Immigration enforcement, enforcement for reproductive or gender affirming health care service, harassment or intimidation, usage based solely on a protective class (i.e. race, sex, religion), personal use.



FLOCK SAFETY ALPR

Source Topic	California SVS Stolen Vehicle	Camera Network	043 SB 170th at E 14th Alameda County CA SO
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FLOCK SAFETY ALPR TECHNOLOGY

AUTOMATIC LICENSE PLATE READERS





ALPR TRANSPARENCY

ALAMEDA COUNTY SHERIFF'S OFFICE

Locations Apply Now

Search...

ABOUT US COMMUNITY SERVICES RECRUITMENT

ANNUAL REPORT
CALEA
EMERGENCY SERVICES DISPATCH
MANDATED POSTED DOCUMENTS
MISSION STATEMENT
MEET SHERIFF SANCHEZ
NEWS
PUBLIC INFORMATION PORTAL
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Transparency and Accountability are foundational to the Sheriff's Office goals, objectives, practices, and mission. Our agency Transition Plan identified how the Alameda County Sheriff's Office can remedy community concerns around the assessment and dissemination of data. We aim to provide direct access to information about specified internal Sheriff's Office processes, increasing public clarity around essential procedures and practices.

Information about the following can be found on this page:

- Policies/procedures, orders, and directives of the agency
- Statistical data, including Santa Rita population information and Alameda County Coroner statistics

The Public Information Portal (PIP) is an iterative tool that will expand as new mechanisms and data become accessible. To contact the PIP coordinator, [email us here](#)

In-Custody Deaths	+
Organizational Chart	+
Sheriff's Office Written Directives	+
Mandated Posted Documents	+
PREA Stats	+
Military Equipment	+
Flock Transparency	-

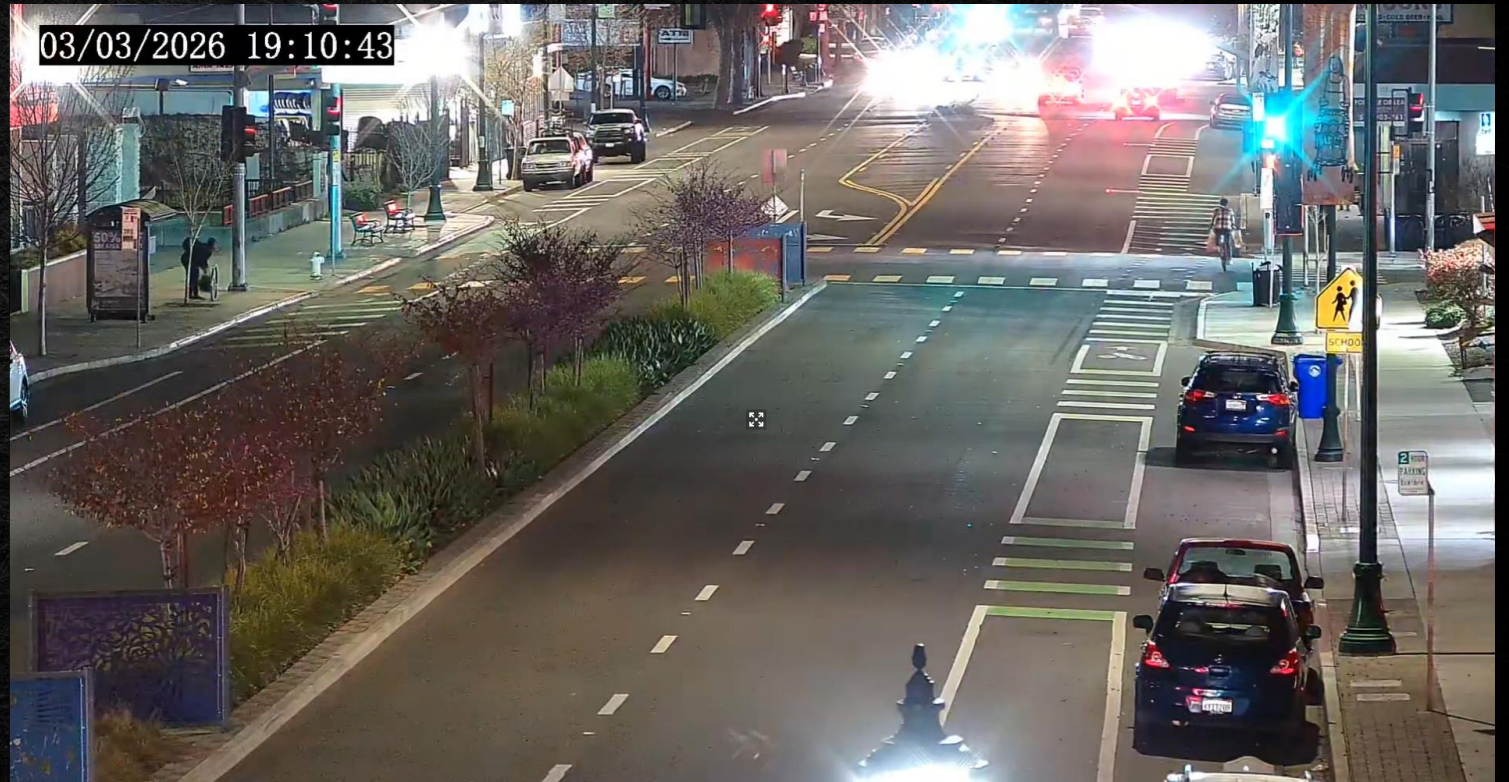
To view the Flock Transparency portal for the Alameda County Sheriff's Office, [click here](#)

To view the Flock Aerodome Flight Dashboard, [click here](#)





FLOCK CONDOR





DRONE FIRST RESPONDER





CURRENT RTIC FUNCTIONS

ACSO recently acquired Prepared 911 for the RTIC.

PREPARED
Bringing Clarity to
Emergency Response

The image shows a scene of an emergency with firefighters. Overlaid on the scene are several mobile devices (a smartphone and a tablet) displaying a "VEHICULAR ACCIDENT" interface with photos of a car crash. Orange lines and icons (a smartphone, a headset, and three diamond-shaped icons) connect the devices to the scene.

Partnership will allow 911 callers to share z-axis data and live videos with emergency dispatchers

The image features the Prepared logo (a shield with a 'P') on the left. To its right is an illustration of a person sitting at a desk with a laptop, representing a dispatcher. Orange concentric circles are drawn around the person's feet. The entire graphic is enclosed in an orange L-shaped border.



DRONE FIRST RESPONDER




Decision to Launch Near instant with **Flock911**

 **3 Seconds**


Launch Speed Near instant

 **3 Seconds**

Flight Speed Time to travel 0.5 miles

 **51mph
36 Seconds**

Camera On-scene

 **400x Zoom
0.5 miles away**



DRONE FIRST RESPONDER



Flock Aerodome DFR with Contact Charging

1 Dock with 1 Drone per Station

3.5 mile radius

47 mph

Read a plate at ~700 feet
High-def thermal

54 min



Flock Aerodome DFR with Battery Swap

1 Dock with 1 Drone per Station

3.5 mile radius

51 mph

Read a plate at ~1,000 feet
Max-def thermal

55 min



DRONE FIRST RESPONDER

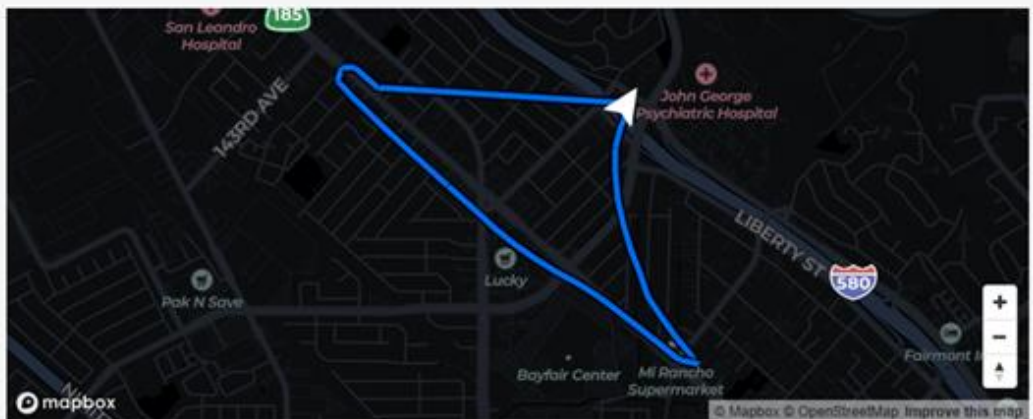




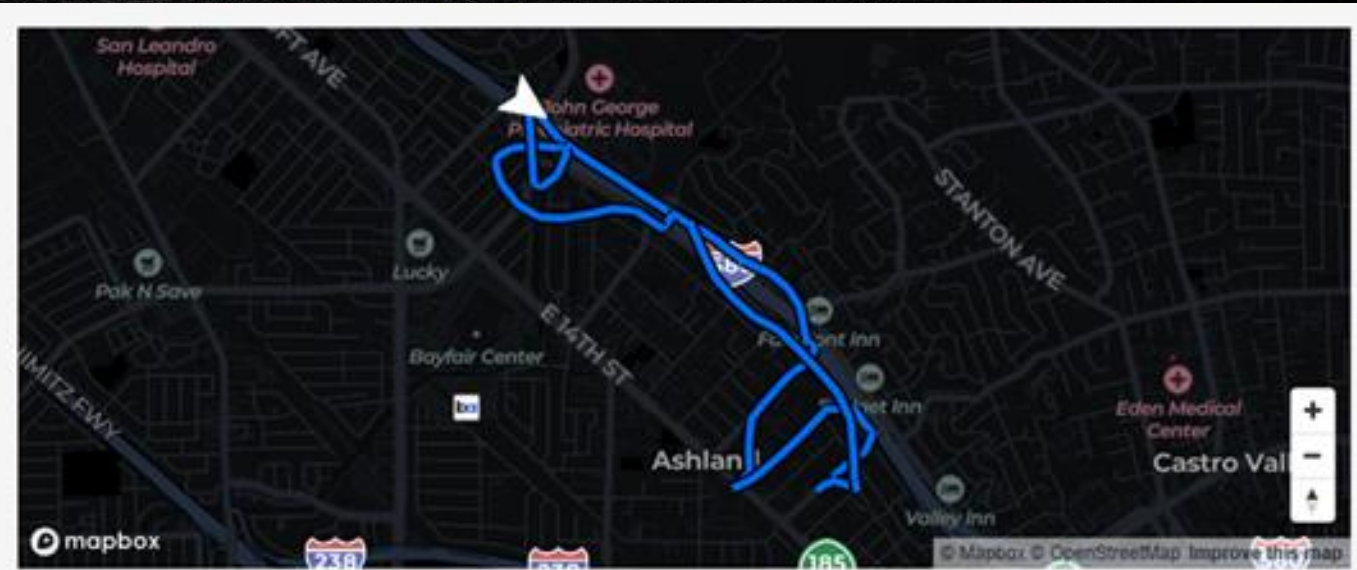
DFR TRANSPARENCY

AERODOME | ALAMEDA COUNTY SO FLIGHT DASHBOARD

OVERVIEW | **FLIGHTS**



FLIGHT	DATE	LAUNCH TIME	DURATION
ACSO-260303-0005	03-03-26	14:30	10 min
P1: 2603030305	ROBBERY	156XX E XXTH ST, ASHLAND CA	



FLIGHT	DATE	LAUNCH TIME	DURATION
ACSO-260303-0002	03-03-26	12:04	14 min
P1: 2603030148	MISSING PERSON	150XX FOOTHILL BL., SAN LEANDRO CA	



DFR INTEGRATION



Fully Integrated

- PREPARED 911

- Flock ALPR

- Flock Condor

- Mark 43 CAD

- Peregrine

- Inflight ALPR (coming)

- Flock OS & AXON Fusus

- Flock OS Freeform





DRONE FIRST RESPONDER



93

total calls responded to



104

average response time (sec)



83%

average reduction in response time



10

calls cleared without patrol resource



65

subjects located



65%

first on scene



RESIDENT CAMERA CONNECT



Your Local Law Enforcement Agency is Launching a New Public Safety Program That Provides You With the Opportunity to Participate and Help Keep Your Community Safe.

Your participation will greatly enhance emergency preparedness by enabling police, fire, and public safety professionals to better assess and rapidly respond to criminal activity and emergency situations. It will also enable investigators to easily gather evidence in case of an incident.

FAQS: CAMERA REGISTRATION

- Integrate Your Cameras**
 Businesses can take community security one step further by giving your local law enforcement and first responders direct access to your camera feed in case of a nearby emergency.
- Purchase Cameras**
 Businesses and residents can purchase a camera that directly integrates with your local law enforcement and first responders. We'll even handle the installation.

FAQS: CAMERA INTEGRATION

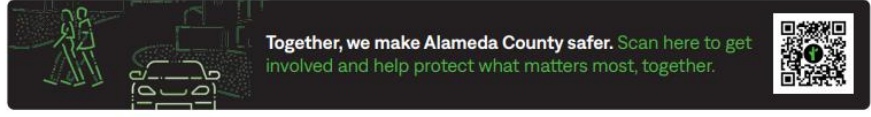
How Do I Integrate My Camera?
Camera integrations depend on the type of camera. Scan the QR code below to submit a request to integrate your cameras and a Flock Safety representative will reach out to you to discuss further.

How Will My Camera Be Used?
Integrating your cameras allows your local law enforcement agency to have direct access to your camera feed in case of an emergency near your business location.

Who Can Access My Camera(s)?
The camera registry will only be accessible to your local law enforcement agency. All camera access is logged.

My Business Doesn't Have Cameras. What Else Can I Do to Support the Program?
Flock has multiple product options that support commercial businesses and seamlessly integrate with your local law enforcement.

- ✓ Residential Homes
- ✓ Free






BUSINESS CAMERA CONNECT


† Flock Safety

SHARING OPTIONS GET CAMERAS



Together, We Make Alameda County Safer.

This program helps first responders respond faster and more efficiently during emergencies by providing secure, quick access to cameras throughout the community. By registering your cameras, you'll help enhance emergency preparedness and incident response in your community.

A blue Alameda County Sheriff's Office patrol car parked in front of a building. The car has "ALAMEDA COUNTY SHERIFF" written on the side.

Together, we make Alameda County safer. Scan here to get involved and help protect what matters most, together.





CASE STUDY #1 – MURDER

Body discovered in Castro Valley, foul play suspected

By Sharon Song | Published September 7, 2021 2:06pm PDT | Castro Valley | KTVU FOX 2 San Francisco | [➔](#)

In September of 2021, a murder victim's body was dumped on Redwood Road in unincorporated Alameda County. The area where the body was dumped was a rural and there were no leads in the case.

A **Flock Safety ALPR** camera, within the Hillcrest Estates residential community, captured the license plate of the suspect vehicle, which was later confirmed to be driven by the killer. The **Flock Safety ALPR technology** was instrumental in linking the suspect vehicle to the killer. Without the **Flock Safety ALPR**, the suspect vehicle likely would not have been discovered, and the identity of the killer would be unknown leading this case to be potentially unsolved.



CASE STUDY #2 – MURDER

In December of 2022, a murder (shooting) occurred on N. 6th Street in Castro Valley. The suspect vehicle was captured on several private video surveillance cameras, but the type of vehicle (make, model and license number) could not be identified. Circumstantial evidence led investigators to a possible vehicle of interest.

Flock Safety ALPR cameras were utilized to confirm the license plate of the suspect vehicle and place the vehicle in the area of the murder. **Flock Safety ALPR** cameras were instrumental in helping investigators to locate the car and obtain more evidence, which ultimately helped solve the case after an interview with the registered owner (an eyewitness), identified the killer leading to his arrest.





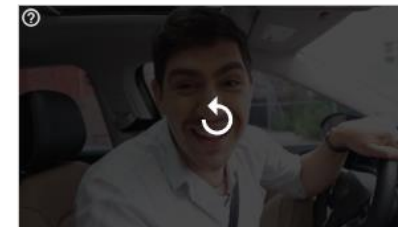
COMMUNITY SUPPORT

Pro-Flock activists push Richmond council to extend contract, turn cameras back on

By Lisa Fernandez and Henry Lee | Updated March 3, 2026 12:17pm PST | Richmond | KTVU FOX 2 | [➔](#)



A group of pro-Flock activists including Fremont councilman Yang Shao push for the license plate readers in Richmond, Calif. March 3, 2026



[Learn more](#)

[Daily Newsletter](#)



QUESTIONS

★ Sergeant
Fenton Culley
510-667-3605
fculley@acgov.org





Castro Valley Sector 3 NIBRS Report 2024-2025

Crime Against Persons	2024	2025	% Change	# DIFF
Homicide	3	1	-67%	-2
Rape	7	6	-14%	-1
Sodomy	7	1	-86%	-6
Sexual Assault with an Object	3	0	-100%	-3
Fondling	6	12	100%	6
Aggravated Assault	75	59	-21%	-16
Simple Assault	166	205	23%	39
Threats	18	16	-11%	-2
Kidnapping/Abduction	13	12	-8%	-1
Incest	2	0	-100%	-2
Total Violent Crimes	300	312	4%	12

Crime Against Property	2024	2025	% Change	# DIFF
Robbery	44	29	-34%	-15
Burglary/Breaking & Entering	33	23	-30%	-10
Larceny, Theft	258	339	31%	81
Motor Vehicle Theft	113	85	-25%	-28
Arson	3	4	33%	1
Counterfeiting/Forgery	9	10	11%	1
Destruction/Vandalism	101	90	-11%	-11
Embezzlement	5	1	-80%	-4
Extortion/Blackmail	1	1	0%	0
Fraud Offenses	23	49	113%	26
Stolen Property Offenses	37	15	-59%	-22
Total Property Crimes	627	646	3%	19

Crime Against Society	2024	2025	% Change	# DIFF
Curfew/Vagrancy/Loitering	7	1	-86%	6
Disorderly Conduct	19	40	111%	11
Driving Under the Influence	16	23	44%	7
Drug Equipment Violations	65	90	38%	25
Drug/Narcotic Violations	84	99	18%	15
Family Offenses, Nonviolent	7	6	-14%	-1
Liquor Law Violations	1	4	300%	3
Pornography/Obscene Materials	5	5	0%	0
Prostitution Offenses	0	2	0%	2
Trespassing	32	46	44%	14
Weapon Law Violations	30	34	13%	4
Total Society Crimes	266	350	32%	86