



# Alameda County Workforce Development Board Initial Four-Year Local Plan (2021-2024)

Presentation to the County of Alameda Board of Supervisors

May 24, 2021

# America's Job Center of California (AJCC) core partners are mandated by the federal Workforce Innovation and Opportunity Act to address:

## 1. Coordination

Build/re-build awareness of less familiar AJCC core partner programs

ACWDB staff can initially convene AJCC core partner meetings to assist in prioritizing the State's vision

Constant communication through newsletters, emails, and other methods

## 2. Co-enrollment

Requires pre-work built upon up-to-date information, communication, and reliable referral methods

ACWDB staff can support AJCC Core partners in strategic co-enrollment efforts

AJCC core partners to explore referral tools through piloting





### 3. Service Access through Technology

#### Prong 1

AJCC core partners must approximate the size of the technology gap among participants and leverage existing partner technology resources.

#### Prong 2

Leverage virtual platforms and help job seekers navigate successfully

#### Prong 3

Provide robust and relevant program marketing content to encourage program participation.



### 4. Integrated Supportive Services

#### Foundational

Supportive services are foundational to participant success and are before and during program participation.

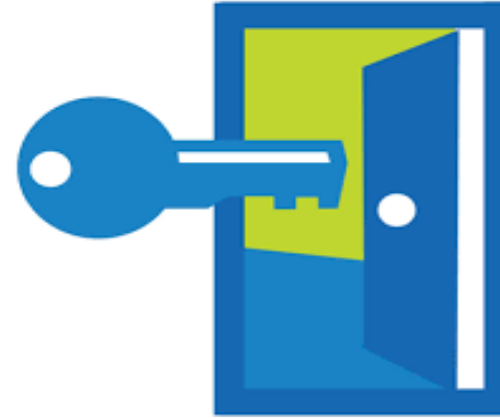
#### Partnerships

Create a supportive services infrastructure by proactively establishing working relationships with key organizations

#### Communication

Update materials to accurately communicate supportive services in the community and maintain working relationships

## 5. Ensuring Access for People with Disabilities



### Americans with Disabilities Act Compliance

ACWDB has issued guidance to service providers about Equal Opportunity (EO) and grievance policies in line with the state and Americans with Disabilities Act (ADA).

ACWDB's designated EO Officer monitors for ADA compliance.

### Service Coordination and Expansion

AJCC core partners serve clients with disabilities in different ways and will need to align strategies and promote co-enrollment.

### Close Collaboration

Generally, AJCC core partners have expressed interest in closer collaboration with the Regional Center of the East Bay and the Department of Rehabilitation to re-examine partnership opportunities.

# Two-Year Modified Plan Partner Updates

## Department of Child Support Services (DCSS)

### Three Sub-Groups target for Workforce Innovation Opportunity Act (WIOA):

- Non-custodial parents who have court orders set at zero-income
- Payment delinquent non-custodial parents
- Low-income custodial parents

Phase I	<i>A Fresh Start</i> publication has been drafted to highlight DCSS' and ACWDB's partnership, success stories, and service availability.
Phase II	Referral form and process are in progress, as well as the delivery of WIOA orientation to DCSS staff.
Phase III	Implementation and monitoring of referral and enrollment processes.

## Disability Stakeholders and Partners

### Disability Accelerator Grant

ACWDB supported eight Project Search participants and held an employer panel to inform the businesses about talent with disabilities.

### Stakeholder Meetings

Service providers attend disability stakeholder meetings to engage in service coordination efforts and facilitate on-ramps to WIOA programs.

### Employer-Awareness Events

ACWDB will explore the possibility of creating more employer-specific events (panels and job fairs) geared toward job seekers with disabilities.

# Two-Year Modified Plan Partner Updates

## CalFresh Employment & Training

Non-exempt, Able-Bodied Adults Without Dependents are targeted for co-enrollment

### Referral Guide

CalFresh E&T Referral Guide used to inform Workforce Benefits Administration's appropriate staff about WIOA Title I programs.

### Cross-Training

WBA and ACWDB staff participated in department cross-training to enable client co-enrollments.

### Assessing Co-enrollment Efforts

Assessment of successful participant co-enrollments in progress to determine path forward.

## Immigrant-Serving Partners

### Service Level Meetings

Collaboration with the International Rescue Committee and La Familia to cross-share information and co-enroll participants.

### Skill-Building

Partners to consider strategies that facilitate basic math, English, and digital skills for mid-wage employment.

### Barrier Removal

ACWDB and immigrant-serving CBOs to explore ways to remove barriers to training program access and employment placement.

# WIOA Title I Coordination Front-line Training for Service Providers

ACWDB staff members are exploring trainings to offer service providers in line with the State's vision in the following areas:



## Digital Fluency

Surveying service providers to learn what they already know and then filling in the training gap.

## Trauma-Informed Care and Cultural Humility

Scanning County agencies and departments to learn about their resources and offerings related to trauma-informed care and cultural humility.

## Access and Equity

Engaged the Oakland Workforce Development Board to explore equity indicators.

# System and Program Changes

Starting July 1, 2021, ACWDB will make the following changes to better adapt to the needs of job seekers, workers, youth and young adults, and businesses:

## Adult and Dislocated Workers

Establish a new model that will position community colleges and community-based organizations to gear services toward job seekers with barriers to employment (including COVID19-impacted workers).

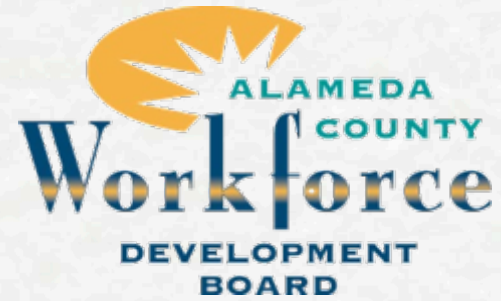
## In School and Out of School Youth

Focus more intentionally on 21<sup>st</sup> century skills and competencies, work-based learning, and employer partnerships.

## Businesses

Continue to provide services through ACWDB's Business Engagement Model, increase communication with employers, and COVID-19 related projects (i.e. no-cost Human Resource hotline).





Thank you and Questions?

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