ACMC + CHCN: The Chocolate Peanut Butter Cup of Alameda County Healthcare

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Timeline

- **May-July 2012**
  - Ambulatory Electronic Health Record
  - Eastmont, Winton, Newark

- **November 2012**
  - Inpatient Electronic Health Record
  - John George Psychiatric Pavilion
    - Including Psych Emergency
  - Fairmont
    - Rehabilitation services and Skilled Nursing Facility
February 2013: Inpatient Electronic Health Record
    Highland Hospital
Q2 2013: Highland Care Pavilion opens
Q2-3 Soarian Financials
    All campuses, Big-Bang
Late 2013
    Ambulatory Electronic Health Record
        Highland primary care
        Highland Specialty care
Healthcare Information Exchange

- Private HIE (in discussion)
  - Provide clinician portal between CHCN and ACMC
  - ACMC → CHCN alerting (ED, Inpatient)
  - Provide Referral ordering and Consolation response
  - Eventual actual data interchange between EHR
  - Patient portal access
    - Result distribution
    - Provider Messaging
  - Connection with Public HIE (HSBA)
Benefits

- It is all about the Patient (level data)
- Reducing medical errors
  - Allergy/Problem list information → Clinical Decision Support
- Eliminating manual steps which delay care
  - Phone calls, Faxes
  - Repeat visits
- Reducing Admissions/Readmissions
  - Improve coordination of care
- Reducing unnecessary tests and procedures.
  - Once and done + results
- Increasing efficiency of practitioners
  - Pulling information in (Lab, Rad)
  - Availability → Reference-ability