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| AgencyLogo_transparent.GIF  ALAMEDA COUNTY HEALTH CARE SERVICES AGENCY **Rebecca Gebhart**, Interim Director  **Emergency Medical Services District** **Travis Kusman**, **MPH,** EMS Director  **Karl Sporer, MD,** Medical Director  1000 San Leandro Blvd, Suite 200 Main (510) 618-2050  San Leandro, CA 94577 Fax (510) 618-2099 |  |  |

**COUNTY OF ALAMEDA  
Emergency Medical Services (EMS) Agency**

ADDENDUM No. 2

to

RFP No. EMS-901017

### for

**Emergency Ambulance Service, 911 Response, ALS Transport, and Standby Service with Transportation Authorization**

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| **This County of Alameda, General Services Agency (GSA), RFP Addendum has been electronically issued to potential bidders via e-mail. E-mail addresses used are those in the County’s Small Local Emerging Business (SLEB) Vendor Database or from other sources. If you have registered or are certified as a SLEB, please ensure that the complete and accurate e-mail address is noted and kept updated in the SLEB Vendor Database. This RFP Addendum will also be posted on the GSA Contracting Opportunities website located at** [**http://www.acgov.org/gsa/purchasing/bid\_content/ContractOpportunities.jsp**](http://www.acgov.org/gsa/purchasing/bid_content/ContractOpportunities.jsp)**.** |

**The following Sections have been modified to read as shown below.** Changes made to the original RFP document are in **bold** print and highlighted, and deletions made have a ~~strike through~~.

**RFP Modifications**

The due date for written questions has changed from Wednesday, November 29, 2017 (per Addendum 1) at 2:00 PM to Friday, December 15, 2017 at 5 pm. As a result, RFP Section I.D., Calendar of Events, will change as follows:

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| **EVENT** | **DATE/LOCATION** | |
| Request Issued | **October 27, 2017** | |
| **Letter of Intent Due** | **November 29, 2017 by 2:00 p.m.** | |
| Written Questions Due | **December 15~~November 29~~, 2017 by 5:00~~2:00~~ p.m.** | |
| Networking/Bidders Conference #1 | **December 6, 2017 @ 2:30 p.m.** | at: Castro Valley Library  3600 Norbridge Avenue, Chabot Room  Castro Valley, CA 94546 |
| Networking/Bidders Conference #2 | **December 7, 2017 @ 2:30 p.m.** | at: Behavioral Health Care Services  2000 Embarcadero Cove, Suite 400  Gail Steele/Alameda Room  Oakland, CA 94606 |
| **Addendum #1 Issued** | **November 15, 2017** | |
| **Addendum #2 Issued** | **December 13, 2017** | |
| Addendum **#3** Issued | **January 19, 2018** | |
| **Response Due** | **May 18, 2018 by 2:00 p.m.** | |
| **Responses Opened and Announced in Public** | **May 18, 2018 at 2:30 p.m. at 1000 San Leandro Blvd., 1st Floor, San Leandro, CA 94577** | |
| Evaluation Period | **May 21-July 31, 2018** | |
| Bidder Interviews | **July 26-31, 2018** | |
| Board Letter Recommending Award Issued | **September 11, 2018** | |
| Board Consideration to Award | **September 25, 2018** | |
| Board Award Date | **September 25, 2018** | |
| Contract Start Date | **October 1, 2018**: Contractor will begin mobilization efforts to insure that it can begin service on service start date. | |
| Service Start Date | **12:00 a.m. July 1, 2019** or immediately following the conclusion of the previous provider contract, if different from the service start date listed in the RFP. | |

**D. CALENDAR OF EVENTS**

**Note:** Award and start dates are approximate.

Section I.C.1, page16 of RFP shall include the following new information and shall read as follows:

**1. Bidder Minimum Qualifications.**

Bidder proposals not meeting minimum qualifications will be disqualified. To qualify for evaluation by a County Selection Committee (CSC) (Section I.F.1b), a Bidder must meet the following Bidder Minimum Qualifications:

a. Experience

1) Each of the Bidder’s Key Personnel (defined in Exhibit A-1 - Section III.I.5.) must have been, for **A *MINIMUM* OF TWO (2) OF THE MOST RECENT** ~~the last~~ five (5) **CALENDAR** years **FROM THE DATE OF BIDDER’S SUBMISSION OF ITS RESPONSE TO THIS RFP**, continuously engaged in providing or directly overseeing provision of those Key Personnel services as required by a high performance contract to a primary 911 Ambulance Services provider with exclusivity at the ALS level for an operating area of greater than 800,000 persons, with size, geographical spread, population densities, and call volume proportionately similar to those of the County of Alameda’s EOA.

Exhibit A-1 Proposal Requirements/Minimum Services Requirements, Section III.I.5, page 78 of RFP shall include the following new information and shall read as follows:

**5. Key Personnel:**

The EMS Agency shall at all times have direct access to the Key Personnel identified in this RFP. This includes the right to call regular meetings with Key Personnel, as well as unscheduled inspections, interviews, and visits. Key Personnel shall be required to cooperate fully with the EMS Agency.

1. **Qualifications and Experience**

Each of the Key Personnel listed in this section must have a ***MINIMUM*** of **TWO CONTINUOUS YEARS OF EXPERIENCE WITHIN THE MOST RECENT** five (5) **CALENDAR** years **FROM THE DATE OF BIDDER’S SUBMISSION OF ITS RESPONSE TO THIS RFP** providing or directly overseeing provision of the services identified for each position as required by a high performance contract to a primary 911 Ambulance Services provider with exclusivity at the ALS level for an operating area of greater than 800,000 persons, with size, geographical spread, population densities, and call volume proportionately similar to those of the County of Alameda’s EOA. Proposals shall include a list of and resumes for Key Personnel associated with the RFP. Provide no more than two pages of information for each person. The following information shall be included: