**COUNTY OF ALAMEDA**

**HEALTH CARE SERVICES AGENCY (HCSA)**

**ADDENDUM No. 3**

**To  
RFP No. HCSA-900618**

**for**

Health Care Services for Juvenile Justice Center Services

**Specification Clarification/Modification and Recap of the Networking/Bidders Conferences**

**July 17, 2018 and July 18, 2018**

**Notice to Bidders**

This County of Alameda, HCSA Addendum has been electronically issued to potential bidders via e-mail based on the attached bidder sign-in sheets. This Addendum will also be posted on the General Services Agency (GSA) Contracting Opportunities website located at <http://www.acgov.org/gsa/purchasing/bid_content/ContractOpportunities.jsp>

**RFP Clarifications and Modifications**

**The following Sections have been modified to read as shown below.** Changes made to the original RFP document are in **bold** print and highlighted, and deletions made have a ~~strike through~~.

Clarification: The Juvenile Justice Facilities Tour announced in Addendum No. 1 to this RFP, and later cancelled in Addendum No. 2 to this RFP, has been **rescheduled**.

To provide additional background for this RFP, the Juvenile Justice Center will conduct a tour of its facilities on Tuesday, August 14, 2018 at 8:30 AM. Tour participants will meet at 2500 Fairmont Drive, San Leandro, CA 94578. Please arrive in front of the building entrance by 8:15 AM, as the group will enter the building to begin the tour promptly at 8:30 AM. Attendees who are late will be turned away. It is not mandatory to attend the tour.

**Those interested in attending the tour must provide their full name, job title, and agency/organization to the contact for this RFP, Andrea Dodge at** [**Andrea.Dodge@acgov.org**](mailto:Andrea.Dodge@acgov.org)**, by Friday, August 10 at 3:00 PM.**

The tour will begin promptly at 8:30 AM and is scheduled to end at 9:00 AM. The Juvenile Justice Center is a secure facility. Tour participants should allow ample time for parking and security clearance through metal detectors. Limited metered is parking available in the upper parking lot; or follow the signs to free parking on the lower-level.

**Tour participants should bring photo identification with them.** Participants in the tour may only carry their identification, keys, paper and pen; no other items will be permitted in the secure facility. Please note, electronics are not allowed including cell phones and laptops.

As a result of the new date for the tour, the Calendar of Events will change as follows.

**CALENDAR OF EVENTS**

| **EVENT** | **DATE/LOCATION** | | |
| --- | --- | --- | --- |
| Request Issued | July 9, 2018 | | |
| Written Questions Due | By 5:00 PM on July 18, 2018 | | |
| Networking/Bidders Conference #1 | July 17, 2018 @ 10:00 AM | At: Alameda County  Behavioral Health Care Services  1900 Embarcadero Cove,  Second Floor, Suite 205  Wildcat Canyon Conference Room  Oakland, CA 94606 | |
| Networking/Bidders Conference #2 | July 18, 2018 @ 10:00 AM | At: Alameda County  Juvenile Justice Center  2500 Fairmont Drive, First Floor  Conference Room C1002  San Leandro, CA 94578 | |
| Addendum 1 Issued | July 23, 2018 | | |
| Addendum 2 Issued | August 1, 2018 | | |
| Addendum 3 Issued | August 3, 2018 | | |
| **Tour participants’ full name, job title, and agency/organization due** | **By 3:00 PM on August 10, 2018** | | |
| **Facility Tour** | **August 14, 2018 @ 8:30 AM** | | **At: Alameda County**  **Juvenile Justice Center**  **2500 Fairmont Drive,**  **San Leandro, CA 94578 Attendees must gather outside of the facilities by 8:15 AM** |
| Response Due | August 20, 2018 | | |
| Evaluation Period | August 21 – September 7, 2018 | | |
| Vendor Interviews | September 5- September 7, 2018 | | |
| Board Letter Recommending Award Issued | October 9, 2018 | | |
| Board Consideration Award Date | October 23, 2018 | | |
| Contract Start Date | November 1, 2018 | | |

**Note:** Award and start dates are approximate.

**Scope of Work Questions**

**Q1: Is there a current EHR? If so, what program?**

*A1: Yes, there is an Electronic Health Record (EHR) in place. The current provider is using EPIC.*

**Q1A: *Is the bidder required to use EPIC?***

*A1A):**No.**We are not requiring a specific EHR.*

**Q2: Can you provide Stats (Data) for the past 3 years?**

*A2: Available data are provided below:*

|  | ***Fiscal year 2015-2016*** | ***Fiscal year 2016-2017*** |
| --- | --- | --- |
| *# of Health Screening Assessments* | *1269* | *1545* |
| *# of Dental screenings* | *1371* | *572* |
| *# of youth on any medication* | *730* | *984* |
| *# of youth taking psychotropic medications* | *350* | *268* |
| *# of coordinated offsite medical specialty referrals* | *122* | *153* |
| *# of sick call visits* | *5197* | *6446* |
| *# of labs ordered* | *9078* | *2938* |
| *# of ER visits* | *64* | *41* |
| *# of diagnostic x-rays* | *38* | *56* |
| *# of youth seen as a result of injury* | *723* | *1211* |
| *# of dental procedures* | *871* | *311* |

**Q3: What pharmacy support is available?**

*A3***:** *The Alameda County Behavioral Health Care Services (ACBHCS) Medical Director approves the formulary. There is no additional pharmacy support that is provided by the County. In the past, the provider has contracted out the pharmacy services.**Everything is currently automated.*

**Q3A: Any staffing requirements for the pharmaceuticals?**

*A3A: There are no staffing requirements for the pharmaceuticals.*

**Q3B: Current pharmacy provider?**

*A3B: The current medical provider contracts with Clinical Solutions Pharmacy.*

**Q4: How long does the clearance process for prospective staff take?**

*A4: The clearance process takes no more than 30 days.*

**Q4A: Background access requirements?**

*A4A: Any person working in the Juvenile Facilities is required to pass a background check through the Alameda County Sherriff’s Department. Alameda County Probation Department will clear and approve all individuals. The Chief Probation Officer for Alameda County Probation Department has the ultimate authority to approve or exclude any person from the Juvenile Facilities.*

**Q5: Can you provide all hospital costs (including offsite appointments) for the past 3 years?**

*A5: Costs for these services cannot be provided.*

**Q6: Can you provide pharmacy costs for the past 3 years?**

*A6: Pharmaceutical costs for the 2016-2017 fiscal year were $217,814.*

**Q7: Is the provider only required to cover hospitalizations that are over 24 hours? ER?**

*A7:* *The selected bidder will not be responsible for hospitalizations or ER costs.*

**Q7A: If youth is hospitalized under 24 hours, is the JJC medical provider responsible for cost?**

*A7A:*  *If a youth is hospitalized for over 24 hours, there is a reimbursement process. Otherwise, the hospital is responsible for the cost, not the selected vendor.*

**Q8:** **Who is the current vendor for the laboratory?**

*A8: The current provider uses its own internal lab services.*

**Q8A: Is this vendor required?**

*A8A: No, the current vendor is not required. The bidder can identify their own vendor.*

**Q9: What upgrades have happened with the lab in the last 3 years?**

*A9: After the lab was initially built, an eye wash station and additional counter space were added.*

**Q9A: What equipment is available?**

*A9A: A comprehensive list of equipment is not currently available. The dental and optometry equipment will remain in the medical clinic. The telemedicine equipment will also remain. Some equipment in the exam rooms, e.g., exam tables, will remain. Each staff office has a desk, chairs, and telephones. The selected bidder will be responsible for computers, printers, medical supplies, immunizations, and smaller equipment, e.g., lab equipment.*

**Q9B: What condition is it in?**

*A9B: All equipment in the medical clinic can be categorized as used but in good condition. The condition for specific individual equipment is not available.*

**Q10: Are there case/care conferences with ACBHCS for youth on psych meds?**

*A10: The ACBHCS psychiatrist will work directly with the medical staff from the selected bidder and together they will identify needs for medications and create a plan for ongoing treatment. This happens on an individual as-needed basis.*

**Q11: Are the Health Services collaborative meetings patient/case specific or procedural?**

*A11: The JJC will be moving towards more collaborative meetings to create plans for patients.*

**Q12: Are screening assessments available for review? Where?**

*A12: Screening assessments are not available for review.*

The following participants attended the Bidders Conferences:

|  |  |  |  |
| --- | --- | --- | --- |
|  | **Company Name / Address** | **Representative** | **Contact Information** |
|  | **CFMG**  **3911 Sorrento Valley Blvd. Suite 130**  **San Diego, Ca 92121** | **Andrew Small**  **Director of Operations** | Phone: **570-419-9733** |
| E-Mail: Andrew.small@cmgcos.com |
| Prime Contractor: |
| Subcontractor: |
| Certified SLEB: |
|  | **Roots Community Health Center**  **9925 International Blvd.**  **Oakland, Ca 94603** | **Noha Aboelata**  **CEO** | Phone: **510.777.1177** |
| E-Mail: drnoha@rootsclinic.org |
| Prime Contractor: |
| Subcontractor: |
| Certified SLEB: **yes** |
|  | **Roots Community Health Center**  **9925 International Blvd.**  **Oakland, CA 94603** | **Jessica Travenia** | Phone: **510.424.1907** |
| E-Mail: jessica@rootsclinic.org |
| Prime Contractor: **yes** |
| Subcontractor: |
| Certified SLEB: **yes** |
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| Prime Contractor: |
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