COUNTY OF ALAMEDA

Questions & Answers

to

RFP No. 902251

### for

MAINFRAME HOSTING SERVICES

**Networking/Bidders Conference Held on February 24, 2023**

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| **This County of Alameda, General Services Agency (GSA), RFP Questions & Answers (Q&A) has been electronically issued to potential bidders via email. Email addresses used are those in the County’s Small Local Emerging Business (SLEB) Vendor Database or other sources. If you have registered or are certified as a SLEB, please ensure that the complete and accurate email address is noted and kept updated in the SLEB Vendor Database. This RFP Q&A will also be posted on the GSA Contracting Opportunities website located at** [**Alameda County Current Contracting Opportunities**](https://gsa.acgov.org/do-business-with-us/contracting-opportunities/)**.**  |

Alameda County is committed to reducing environmental impacts across our entire supply chain.

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Thank you for your participation and interest in the County of Alameda Request for Proposal (RFP) for MAINFRAME HOSTING SERVICES.

All the questions are taken verbatim from written questions emailed by potential Bidders. The County of Alameda shall be noted as “County” in the answers to these questions. The Questions and Answers are the final stances of the County. Please consider this document in preparation for your bid response.

**Questions and Answers:**

1. Please provide a complete list of IBM MLC and IPLA software with product/version numbers or copies of IBM invoices, if possible.
	1. **Listings as follows:**

|  |
| --- |
| Db2 11 for z/OS |
| Db2 12 for z/OS |
| z/OS V2 Base |
| z/OS V2 DFSMS rmm |
| z/OS V2 Infoprint Server |
| z/OS V2 RMF |
| z/OS V2 RUCSA |
| z/OS V2 SDSF |
| z/OS V2 Security Server |
| Ent COBOL z/OS |
| CICS TS for z/OS |
| CICS TS for z/OS V5 |
| Compatibility Fonts |
| Enhanced ACIF |
| PSF V4 for z/OS |
| Transforms to AFP |
| Print Transform AFPxPDF |
| Print Transform AFPxPCL |
| Print Transform AFPxPS |
| PPFA/370 |
| OGL/370 |

1. Please provide a full list of Third-Party Software products including versions and license expiration date.
	1. **Listing as follows:**

ASG-Rocket Mobius z/OSASG-Rocket TMON/CICS
ASG-Rocket TMON/ZOS
CA Common Services
CA CALENDAR/TRANSCENTURY
CA EASYTRIEVE
CA FILEMASTER
CA INTERTEST/Batch
CA INTERTEST/CICS
CA JCLCHECK
CA LIBRARIAN
CA MIM
CA NetMaster
CA SYSDUMP/Batch
CA SYSDUMP/CICS
CA TELON
CA VTAPE
CA WORKLOAD AUTOMATION DE Z/OS AGENT
CAFC
DYNAPRINT
FDR/ABR/COMPAK/DSF
IDEA
IOCP
IP/Printway
JSUB
QUICK INDEX
Quick-Ref
Vanguard VRA
Vanguard VRO

1. Please provide hardware make and model for the existing Mainframe, Storage, and Tape.
	1. **IBM zBC12 2828 Model H06 K02 and z15 8562-T02 Processor A01.**
2. Please provide the number of any specialty engines utilized, i.e., IFL, zIIP, zAAP, Crypto Co-Processor.
	1. **1 zIIP.**
3. Please provide 3 months of SCRT reports
	1. **Please see Attachment A, B, & C.**
4. The RFP mentions the requirement for scalable capacity during heavy processing cycles. Please provide additional details/timeframes of the heavy processing cycles.
	1. **During month end, tax season and fiscal year end cycles (which are typically around July/August) increases were seen, but ad hoc conditions may arise without notice.**
5. Is the mainframe usage projected to increase / decrease over the next few years?
	1. **The usage will increase before decreasing over time until its retirement.**
6. Do you have a formal Service Desk? If yes, which product is used to open/track issue tickets?
	1. **Yes, Ivanti.**
7. Is a VPN IPSEC connection to both the Oakland Data Center and California DOJ an acceptable solution?

a. If yes, please provide bandwidth requirements.

* 1. **No, the connection to CAL DOJ will be through our Oakland datacenter.**
1. Is the County looking for the selected contractor to provide/include Disaster Recovery Services?

a. If yes, please provide requirements, i.e., high availability replication, RPO and RTO, and number of annual tests.

b. If no, please provide current DR details, connectivity, and location.

* 1. **Yes, expectation is 99.99% uptime, however the vendor is able to deliver it.**
1. What is the Processor Type/Model currently installed?
	1. **Please see the response to Q3.**
2. What is the make/model of your DASD system?
	1. **IBM DS8870.**
3. Do you use Flash Copy and/or Data Mirroring?
	1. **Yes, Both Flash copy and Data mirroring.**
4. Is DASD replication in use? (Metro Mirror/Global Mirror)?
	1. **Yes, Global Mirror.**
5. What TAPE storage HW type/model is installed? e.g., EMC DLM/Luminex/IBM TS7XXX/Other
	1. **Network File System (NFS) on 4 windows servers used by CA vtape.**
6. Current number of physical volumes in the tape library by media type, including ATL?
	1. **None.**
7. What are your backup retention requirements?
	1. **Weekly full backup which are kept for 32 days, (logs are implied).**
8. Do you require immutable or WORM backups?
	1. **No.**
9. How often do you perform z/OS upgrades?
	1. **Once every two years.**
10. Do you have existing DR requirements?

a. RTO? 4 hours

b. RPO? 1 minute

* 1. **Yes.**

a. Recovery Time Objective (RTO): 4 hours

b. Recovery Point Objective (RPO): 1 minute

1. Explain DR solution. e.g., Dedicated HW or shared subscription (provide detail about DR HW), CBU, replication, tape recovery, etc.
	1. **The County has a dedicated z15 model 8562T02 for data replication.**
2. How many staff make up the MF Operations / Engineering Team?

a. Retirement / Resignation estimates?

b. Titles?

c. What percentage of the Mainframe Operations / Engineering Team’s time is devoted to daily operations/actual work?

d. Any critical employees that would remain and/or potentially rebadge to respondents? None will rebadge

* 1. **The County will not dictate on how many staff make up your MF Operation/Engineering Team. The bidder should include this in the cost estimation as part of their proposal. Bidders are expected to provide their own staff, and not anticipate that County staff will resign and become part of their organization.**
1. How many Mainframe Storage Engineers currently support the environment?

a. Retirement / Resignation estimates?

b. Titles?

c. What percentage of the Mainframe Storage Engineers' time is devoted to daily operations/actual work?

d. Any critical employees that would remain and/or potentially rebadge to respondents? None will rebadge

* 1. **The County will not dictate on how many staff make up your MF Storage Engineering Team. The bidder should include this in the cost estimation as part of their proposal. Bidders are expected to provide their own staff, and not anticipate that County staff will resign and become part of their organization.**
1. How many staff currently make up the Network Operations Center?

a. Are these staff dedicated to MF management?

b. If not, what % of their time is spent on MF management?

c. Any critical employees that would remain and/or potentially rebadge to respondents? None will rebadge

* 1. **The County will not dictate on how many staff make up your Network Operations Team. The bidder should include this in the cost estimation as part of their proposal. Bidders are expected to provide their own staff, and not anticipate that County staff will resign and become part of their organization.**
1. What is the current breakdown of the operations organizational structure?
2. Number of staff in place for dayshift, nightshift, and weekends?

b. Is the help desk stationed in a centralized location? Onsite or remote?

* 1. **The County have 24x7 operations and help desk coverage which can route incidents to the on-call engineer. On-call availability for mainframe support is required for non-business hours.**
1. Do you have a documented run book?
	1. **Yes.**
2. How many jobs does your team run on a daily and month basis?
	1. **Roughly 415 jobs per day.**
3. When does the job cycle run?
	1. **24 hrs.**
4. What is the intake process for job scheduling?
	1. **Application owners are responsible for building and scheduling of jobs via CA Workload Automation DE.**
5. How many on Demand Jobs are run per month?
	1. **The County does not have those metrics as our automation solution is utilized for both mainframe and distributed batch processing and the requests don’t include that level of granularity.**
6. What are the average number of scheduling requests per month?
	1. **The County does not have those metrics as our automation solution is utilized for both mainframe and distributed batch processing and the requests don’t include that level of granularity.**
7. What scheduling tools are used?
	1. **Broadcom DSeries scheduling (CA Workload Automation DE).**
8. How many abends on a typical day and month?
	1. **On average, 11 per month.**
9. What is the preferred process for addressing abends?
	1. **Support ticket is created and Operations attempts to address.
	It is a 2-phase process. The initial group, Operations team, attempts to resolve on their own and when they are unable to resolve. The issue is escalated to the respective application teams for assistance.**
10. What percentage of batch fails (includes fails, abends, jobs requiring restarts, delayed jobs) are resolved by the L1 team?
	1. **Please see the response to Q33.**
11. How much new development activity is occurring on the mainframe?
	1. **New code is deployed by multiple applications weekly.**
12. Please describe in more detail the interface required into the Application Development teams.
	1. **Visual Studio, .NET, Data Studio, TSO.**
13. How do mainframe system programmers and operations staff communicate with developers? Is there a formal work intake process?
	1. **Service requests and change requests are submitted through the ticketing system (Ivanti).**
14. Are there established SLA’s between mainframe system programmers, operations, and development teams? If so, what are the SLAs?
	1. **None documented. Typically for issues, operations will triage and attempt to resolve most incidents or escalate within 1 hr. Critical incidents are responded to within 1-hr.**
15. What are the number of code migration requests per month?
	1. **Six (6).**
16. How do you anticipate the mainframe environment evolving over the next 5 years (Growing, Shrinking, Remaining the same)?
	1. **It is growing, then shrinking.**
17. Is current equipment owned or leased?
	1. **Owned.**
18. When will the assets be fully depreciated / lease term expire?
	1. **Not applicable.**
19. What ITSM or ticketing system do you currently use?
	1. **Ivanti.**
20. What modules are currently implemented in your ITSM/ticketing system; and what version do you own?
	1. **County’s ticketing system currently supports incidents, service requests and change requests.**
21. Please provide your most recent operation report containing incident types and volumes.
	1. **Nearly 60% of incidents are related to batch issues and the remaining are sparsely spread into various miscellaneous categories.**
22. Are you experiencing any performance or stability issues? Please explain.
	1. **No.**
23. Will the County consider waiving the SLEB requirement per letter “c.” on the SLEB Program found through the following link for this RFP?

<https://acgov.org/sleb/overview.htm>

* 1. **No, The SLEB program and its requirement are mandated by the County Board of Supervisors. Vendors bidding as primes that do not have SLEB status must subcontract 20% to certified SLEBs. If you cannot meet the requirement or cannot meet the required percentage, please complete both the SLEB partnering sheet and the Exceptions and Clarifications page. In detail, you can provide additional information and or justification. Information will be reviewed. However, please note, the County is under no obligation to accept any exceptions or clarification; any such exceptions and clarifications may be a basis for bid proposal disqualification.**
1. Will the County consider 2 bids from the same responder?
	1. **Please refer to page 27 of the RFP Section IV.R. (SUBMITTAL OF PROPOSALS), Item2.b, and states as follows:**

**Only one bid proposal will be accepted from any one person, partnership, corporation, or other entity; however, several alternatives may be included in one response. For purposes of this requirement, “partnership” shall mean, and is limited to, a legal partnership formed under one or more of the provisions of California or other state’s Corporations Code or an equivalent statute.**

1. There is no mention of mainframe disaster recovery, does the county currently have DR for the mainframe, and if so, is it in-house or outsourced?
	1. **Please see the response to Q10.**
2. If DR is outsourced who is the current provider?
	1. **DR is not outsourced to any provider.**
3. Are you looking for the winning bidder to provide DR infrastructure including data replication, and support going forward?
	1. **Please see the response to Q10.**
4. What are your RPO and RTO objectives for DR?
	1. **Please see the response to Q20.**
5. How often do you perform a DR test?
	1. **The County does not currently perform a DR test. Please be prepared to include recommended testing in your proposal.**
6. What is the current annual spend for the mainframe, associated peripherals, and support personnel required per the RFP?
	1. **The current annual spending is not available. The County will not release a budget amount for this RFP. Bidders are expected to provide their best pricing based on the stated requirements.**
7. What is the current zSeries mainframe model including number of CPUs (1-way, 2-way, etc.) and what do you plan to do with it once hosted/outsourced?
	1. **Please see the response to Q3.**
8. You state that the bidder must be located within the US, must the support services also be located within the US?
	1. **Yes.**
9. Please provide a list including current release levels of all IBM software.
	1. **Please see the response to Q1 and Q2.**
10. Please provide a list including current release levels of all 3rd party ISV software
	1. **Please see the response to Q2.**
11. Are there any planned upgrades for IBM software and third-party software? If so, when?
	1. **No.**
12. Besides the CA Vtape mentioned, are there any other physical or virtual tape appliances in use? How much storage capacity is required to contain the Vtape library and is it included in the 966 mod-90 and 48 mod-27 volumes listed?
	1. **17 TB of NFS storage on above mentioned servers. 484 3390 Mod-9s for cache storage which holds about 35 days of tapes.**
13. How much total CKD DASD storage do you have allocated for use?
	1. **966 3390 Mod 9s and 48 3390 Mod 27s.**
14. You mention a minimum of two LPARs, how many total Production, Development, and Lab LPARs are in scope?
	1. **1 PROD 1 TEST/DEV and 1 Sandbox LPAR**.
15. Is Parallel Sysplex support in scope?
	1. **Yes.**
16. Is Console Operations and Monitoring in scope?
	1. **Yes.**
17. Is Job Scheduling and/or Job Schedule Monitoring in scope?
	1. **Yes.**
18. Is RACF Security Administration in scope?
	1. **Yes.**
19. Is Print Processing including any onsite or remote physical printer support in scope?
	1. **Yes.**
20. Are there other IBM or ISV third party products requiring day-to-day administration in scope (above & beyond Systems Programming product support)?
	1. **All IBM and ISV 3rd Party products administration above system programming support possibilities should be included in your proposal.**
21. Does the in scope DB2 and Database Administration include both Physical and Logical support, or will ITD retain their own DB2 DBAs for logical application support?
	1. **ITD DBAs are currently responsible for physical and logical support and the option to transition the responsibilities to the vendor should be included in their proposal.**
22. With 44 MSUs available and the current soft cap of 25 MSUs, what is the expected range of CPU capacity for the flexing up & down?
	1. **The flex range requirement we have experience is usually 5 MSUs.**
23. How much total CPU memory is required for all LPARs?
	1. **56 GB.**
24. Are there any IBM specialty engines in use (zIIP or ICF)?
	1. **1 zIIP.**
25. Are there any data encryption requirements in the requested solution?
	1. **No.**
26. Can you provide us your latest SCRT report?
	1. **Please see the response on Q5.**
27. Please clarify SLEB Requirements? Is SLEB a minimum requirement to be a qualified bidder or does the SLEB requirement provide preferential treatment to a bidder?
	1. **Please see the response to Q48.**
28. Please confirm # of LPARS (Prod/Dev/Test).
	1. **Three (3).**
29. Please provide # of Db2 regions (Prod/ Dev/Test).
	1. **The County have 4 DB2 regions for applications and 1 for sandbox.**
30. Please provide # of CICS regions (Prod/ Dev/Test).
	1. **18 (11 Prod).**
31. Please provide VTS model number and Installed and Used Capacity.
	1. **Please see the response to Q61.**
32. Please provide DASD model number and Installed and Used Capacity.
	1. **Please see the response to Q3.**
33. Can labor be delivered offshore or is labor restricted to onshore (US-only)?
	1. **US only.**
34. Please provide Prod and DR address locations. Are any of the current hosting locations Colo facilities or are they in-house?
	1. **Oakland, CA for PROD and Santa Rosa, CA for DR both in house.**
35. Please confirm the model # and serial# of the Production CPU?
	1. **zBC12 2828 HO6.**
36. Does the County anticipate reduction/growth in MIPS over 2-5 years?
	1. **The County anticipates a reduction/decline in Million Service Units (MSUs).**
37. Please share the last 3 months of mainframe SCRT reports.
	1. **Please see the response to Q5.**
38. What is the expected duration of this contract? (# of months)
	1. **Three (3) years with the option to extend for two (2) additional years.**
39. Does the County prefer for the mainframe hosting vendor to have ownership of the mainframe hardware and software?
	1. **County’s expectation is the selected vendor delivers on our requirements as part of their proposal.**
40. Does Alameda County prefer to run the systems in their own data centers or migrate them to vendor data centers?
	1. **The County is open to either option. Please see response to Q49.**
41. Please provide a complete list of SW tools by Version and Release that are in use (including all components of the z/OS stack, tools for ITSM, and automation.
	1. **Please see the response to Q62.**
42. How many schedule change requests are processed per month?
	1. **Four (4).**
43. What ITSM tool is in use today (e.g., ServiceNow, Cherwell, etc.)?
	1. **Ivanti.**
44. How many LPARS are recovered at DR?
	1. **Two (2).**
45. Please provide the number of DR exercises per year and the duration (in hours/days) of each exercise.
	1. **Bidders are to include recommended testing in their proposal.**
46. What is the current Recovery Time Objective and Recovery Point Objective for DR?
	1. **RPO 1min RTO 4hrs.**
47. Is MF Batch monitoring in scope? If yes, please provide # of batch abends/month requiring operator intervention.
	1. **Yes, please see response to Q33.**
48. Is MF scheduling in scope? If yes, please provide # of batch jobs in scheduler and # of batch jobs executed each month.
	1. **Yes, please see the response to Q27.**
49. What is the average # ad hoc jobs / month?
	1. **No metrics are immediately available.**
50. Is MF application DBA in scope?
	1. **The bidder should include Administration above system programming support options in their proposal.**
51. Do you have a standard IPL Schedule (Weekly/Monthly/Quarterly)?
	1. **Quarterly.**
52. What is the estimated number of problem and change incidents tickets per month?
	1. **In 2022, the County averaged 3 changes and 20 incidents per month.**
53. Is MF Security in Scope?
	1. **Yes. Using Resource Access Control Facility (RACF).**
54. Will the vendor be responsible for provisioning their own mainframe security ID’s or will Alameda County be responsible?
	1. **The bidder should indicate in their proposal what options/recommendations are included.**
55. Please provide the number of digital certificates to be administered.
	1. **Zero (0).**
56. Will Alameda County provide written permission to request SW quotes on behalf of the County?
	1. **No, the selected vendor will be the solution provider and be expected to deliver required solutions which are at their disposal and any requirements for modifications beyond what can be offered should be defined in their proposal/submission.**
57. Please clarify what is meant by this statement: “Ability to provide staffing to backfill to support the various software solutions and subsystems required by ITD’s custom applications.”
	1. **The County currently has a team specializing in various mainframe technologies who are either the only person knowledgeable or may be departing in the near future. Our expectation for the selected vendor is to be able to provide either secondary assistance or primary support of those technologies.**

VENDOR BID LIST

**RFP No. 902251 – MAINFRAME HOSTING SERVICES**

This Vendor Bid List is being provided for informational purposes to assist bidders in contacting other businesses as needed to develop local small and emerging business subcontracting relationships to meet the [Small Local Emerging Business (SLEB) Program](https://gsa.acgov.org/do-business-with-us/vendor-support/small-local-and-emerging-businesses/) requirement.

This RFP is being issued to all vendors on the Vendor Bid List; the following revised vendor bid list includes contact information for each vendor attendee at the Networking/Bidders Conferences.

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| **RFP No. 902251 Mainframe Hosting Services** |
| ***Business Name*** | ***Contact Name*** | ***Contact Phone*** | ***Address*** | ***City*** | ***St*** | ***Email*** |
| 3Core Systems, Inc. | Shyam Reganti | 630/748-8800 | 4355 Weaver Parkway | Warrenville | IL | shyam.reganti@3coresystems.com |
| Accenture LLC | Ana Aldana | 415/819-1234 | 6200 Stoneridge Mall Rd | Pleasanton | CA | ana.l.aldana.sechell@accenture.com |
| Accenture LLC | Catherine Bishop | 650 226 6851 | 6200 Stoneridge Mall Rd | Pleasanton | CA | catherine.bishop@accenture.com |
| Accenture LLC | Timothy Roderigues | 415 272 6322 | 6200 Stoneridge Mall Rd | Pleasanton | CA | timothy.roderigues@accenture.com |
| Admail-Express, Inc. | Brian Schott | ( 510 ) 477-6240 | 31640 Hayman Street | Hayward | CA | brian.schott@admail.com |
| AEKO Consulting | Gboyega Aladegbami | ( 510 ) 763-2356 | 1939 Harrison Street, Suite 925 | Oakland | CA | gboyega@aeko.com |
| Afl International Consulting Staff And S | FRANCISCO AROSTEGUI | 786/332-8095 | 14305 SW 172 ST | Miami | FL | francisco.arostegui@aflicss.com |
| Analytics Ark Consulting | munish arora | ( 510 ) 304-2119 | 4151 Tamayo STreet | Fremont | CA | munish@analyticsark.com |
| Aurostar Corporation | Vasudeva Kamath | ( 510 ) 249-9422 | 46560 Fremont Blvd., Unit 201 | Fremont | CA | vasudeva@aurostar.net |
| Awnix Inc. | Beth McDonald | 16504851188 | 816 NW Park Ln | Lees Summit | MO | beth@awnix.com |
| Awnix Inc. | Gary Rieschick | 19134616787 | 816 NW Park Ln | Lees Summit | MO | gary@awnix.com |
| Awnix Inc. | Jamie Parker | 18165219973 | 816 NW Park Ln | Lees Summit | MO | jamie@awnix.com |
| B & B Copy Express, Inc. | Ma. Bernarditta Ferriols | ( 510 ) 835-9700 | 1814 Franklin Street, #810 | Oakland | CA | beth@bbcopyexpress.com |
| Backstage Library Works | Anastasia Pianezzola | 801/356-1852 | 25 East 1700 South | Provo | UT | tasha@bslw.com |
| Birdi & Associates, Inc. | Rolando Murillo | 213/550-4250 | 723 East Green Street | Pasadena | CA | rmurillo@birdi-inc.com |
| BMC | Boyd, Daniel | (346) 212-0629 | 2103 City West Blvd. | Houston | TX | daniel\_boyd@bmc.com |
| Brian Fulfrost | Brian Fulfrost | ( 831 ) 566-7686 | 56 Rio Vista Avenue | Oakland | CA | bfaconsult@gmail.com |
| Brown & Meyers Reporting | Kate Meyers | 207/772-6732 | 201 U.S. Route 1, #210 | Scarborough | ME | kmeyers@brownmeyers.com |
| BSI Solutions, Inc. | Nasoshia McCleave | 1-980-900-8567 | 201 S.Tryon Street | Charlotte | NC | bids@bsisnc.com |
| Business Recovery Services, Inc. DBA Bank UP | Michael Santimauro | ( 510 ) 522-9711 | 1320 Harbor Bay Pkwy, Suite 180 | Alameda | CA | msantimauro@bank-up.com |
| Busse Design USA, Inc | Joy Busse | ( 510 ) 596-9422 | 4053 Harlan St., Suite 101 | Emeryville | CA | joy@bussedesign.com |
| California Business Technology, Inc. | Jill Zollinger | 925/426-2322 | 6601 Owens Dr, Ste. 245 | Pleasanton | CA | accounting@calbusinesstech.com |
| California Business Technology, Inc. | Christine Tanis | 925/426-2322 | 6601 Owens Dr, Ste. 245 | Pleasanton | CA | christine@calbusinesstech.com |
| California Business Technology, Inc. | Mark Tanis | 925/426-2322 | 6601 Owens Dr, Ste. 245 | Pleasanton | CA | mark@calbusinesstech.com |
| CGmedia | Constance Gordon | ( 510 ) 547-6511 | 6151 Buena Vista Ave | Oakland | CA | cgmedia@pacbell.net |
| Chaves & Associates | Arlene Chaves | ( 510 ) 268-6900 | 289 Park Street | San Leandro | CA | arlene@chaves-associates.com |
| CheetahDocs LLC | Paola Zannini | ( 510 ) 400-7377 | 2633 Telegraph Ave, Suite # 401 | Oakland | CA | paola@cheetahdocs.com |
| Clango, Inc. | Blake Chamlee | 571/455-3884 | 2107 Wilson Blvd | Arlington | VA | bchamlee@clango.com |
| Codifyd Inc. | Stuart Crabbe | 312/243-1140 | 303 E. Wacker Dr. | Chicago | IL | dcsms@codifyd.com |
| COGENT Infotech Corporation | Justin Acord | 412/889-7700 | 1035 Boyce Road, Suite 108 | Pittsburgh | PA | govt-bids@cogentinfo.com |
| Cohen Ventures, Inc. | Walter Harrower | ( 510 ) 482-4420 | 449 15th Street, Ste 400 | Oakland | CA | wharrower@energy-solution.com |
| Compu-Vision Consulting, Inc. | Linda Lopes | 732/422-1500 | 2050 Route 27 | North Brunswick | NJ | rfp@compuvis.com |
| Cordoba Corporation | Randall Martinez | ( 510 ) 208-0200 | 500 12th Street, Suite 330 | Oakland | CA | rmartinez@cordobacorp.com |
| Court Record & Data Management Services, | Krista Pilichowski | 302/753-5944 | 1300 First State Blvd. | Wilmington | DE | k.pilichowski@crds-inc.com |
| CrestPoint Solutions Inc | Fabomi Ojuola | ( 925 ) 828-6005 | 5994 W. Las Positas Blvd, #223 | Pleasanton | CA | fojuola@crestpt.com |
| CrestPoint Solutions, Inc | Erick Domingo | 925/828-6005 | 4900 Hopyard Road | Pleasanton | CA | edomingo@crestpt.com |
| DataArc, LLC | Stan Miner | 805/928-5175 | 2295 A St | Santa Maria | CA | stanm@dataarcllc.com |
| Datec Corp | Roby Jacob | ( 510 ) 505-9015 | 39355 California St # 309 | Fremont | CA | rjacob@datec-corp.com |
| DBE Goodfaith Inc. | Todd Christner | ( 510 ) 402-4981 | PO Box 521 | Newark | CA | info@dbegoodfaith.com |
| Definitive Networks, Inc. | David Parnell | 925/271-0634 | 4309 Hacienda Drive #170 | Pleasanton | CA | dparnell@dni.net |
| Definitive Networks, Inc. | Ryan Lecomte | ( 925 ) 271-0634 | 4309 Hacienda Drive, Suite170 | Pleasanton | CA | rlecomte@dni.net |
| Definitive Networks, Inc. | Ryan Lecomte | 925/271-0634 | 4309 Hacienda Drive #170 | Pleasanton | CA | rlecomte@dni.net |
| Definitive Networks, Inc. | Stefanie Lecomte | 925/271-0634 | 4309 Hacienda Drive #170 | Pleasanton | CA | slecomte@dni.net |
| DeltaTRAK, Inc. | Temesa Lewis | ( 800 ) 962-6776 | 6801 Koll Certer Pkwy, Suite 120 | Pleasanton | CA | tlewis@deltatrak.com |
| Denali Data Systems | Stacey Blaney | 925 4625011 | 4713 1st St, | Pleasonton | CA | stacey@denalidatasystems.com |
| Dev Services /granthelper.com | Marie Beichert | 415.686.6239 | 1201 Pine Street Unit 155 | Oakland | CA | marie@granthelper.com |
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