

**Convenient Care (Same and Next-day Appointments)
Available for HealthPAC and Patients of Any Payer**

Alameda Health System:

- Same-day Clinic at Highland Hospital
- Open to new and established patients assigned to Highland, Eastmont, Hayward, and Newark.
- Appointments available same-day and next-day until filled, 7 days a week, 8 a.m. - 5 p.m.
- All appointments made by calling the Call Center at 510-437-8500, Monday – Friday, 6 a.m. - 7 p.m., and Saturday, 8 a.m. - 2:30 p.m.
- No walk-ins accepted.

Asian Health Services

- Same-day or next-day appointments are available at the Asian Resource Center (ARC) for new and established Asian Health Services patients assigned to any associated medical home site.
- Location: ARC clinic at 817 Harrison St, Oakland, CA 94607
- Days open: Tuesday, Wednesday, and Thursday
- Appointments can be made by any AHS staff, including front desk, unit clerks, MAs or RNs
- Walk-in appointments are available when Convenient Care is open
- New patient intakes are also available for newly enrolled AHS pts. Patients are seen by a provider at the ARC clinic to have their medical history obtained, any concerns addressed, health care maintenance ordered and new primary care provider/home site assigned for follow up.

LifeLong Medical Care

- Same-day appointments are available to all established patients assigned to LifeLong for primary care and urgent needs. Same-day appointments are also available to new LifeLong patients except at Over 60 and LifeLong Ashby Health Center (formerly Berkeley Primary Care).
- Appointments made through the Call Center at 510-981-4100
- Walk-ins also accepted at all LifeLong locations.

Native American Health Center

- Same-day or next-day appointment are available for established NAHC patient only
- Appointments are available throughout the day Monday-Friday, 8 a.m. - 5 p.m.
- Appointments may be made by calling 510-535-4400 and selecting the option to schedule an appointment
- Walk-ins appointments may be available for established patients if there is a schedule opening

Tri-City Health Center

- Walk-in for Convenient Care needs Monday – Friday, 5 p.m. - 9 p.m.
- Location: 1999 Mowry Ave., Suite F, Fremont (across from Washington Hospital)
- Walk-in only

West Oakland Health Council

- Same-day appointments available to established patients and new patients assigned to WOHC at all four primary care sites
- Appointments are made through the call center at 510-302-3733, Monday – Friday, 7 a.m. - 9 a.m.
- Walk-ins may be available if there is a schedule opening or convenient care opening



HealthPAC

Health Program of Alameda County

Medical Home	Patients Accepted	Convenient Care Location	Convenient Care Hours	Appointment Types	Appointment Line
West Oakland Health Council (WOHC)	Established and new patients assigned to WOHC	West Oakland Health Center, East Oakland Health Center, William B. Rumford Medical Clinic, Albert J. Thomas Medical Clinic	Monday – Friday, 8:30 a.m. - 5 p.m.	<ul style="list-style-type: none"> • Same-day • Walk-ins may be available 	Call 510-302-3733 Monday – Friday, 7 a.m. - 9 a.m.
Alameda Health System	Established and new patients assigned to Highland, Eastmont, Hayward, and Newark sites	Same-day Clinic at Highland Hospital	7 days a week, 8 a.m. - 5 p.m.	<ul style="list-style-type: none"> • Same-day • <u>No walk-ins</u> 	Call 510-437-8500 Monday – Friday, 6 a.m. to 7 p.m., and Saturday, 8 a.m. - 2:30 p.m.
Asian Health Services	Established and new patients assigned to Asian Health Services medical home sites	Asian Resource Center at 817 Harrison St., Oakland, CA	Tuesday, Wednesday, & Thursday <u>only</u> , 9 a.m. - 5 p.m. Closed 12 - 1 p.m. for lunch	<ul style="list-style-type: none"> • Same-day • Walk-ins may be available when Convenient Care is open 	Call 510-986-6880 Monday – Friday, 9 a.m. - 5 p.m.
LifeLong Medical Care	Established and new patients assigned to LifeLong sites	All LifeLong sites	Monday – Friday, 8:30 a.m. - 5 p.m. <u>Exceptions:</u> West Berkeley: Mon & Wed, 8 a.m. - 8:30 p.m.; Tues, Thurs & Sat, 8:30 a.m. - 4:30 p.m. Ashby Health Center: Tues, 8:15 a.m. - 8:15 p.m.	<ul style="list-style-type: none"> • Same-day (not for new patients at Over 60 and LifeLong Ashby Health Center) • Walk-ins may be available 	Call 510-981-4100 Monday – Friday, 7:30 a.m. - 6 p.m.
Native American Health Center (NAHC)	Established patients of NAHC <u>only</u>	Seven Directions Clinic at 2950 International Blvd., Oakland, CA	Monday – Friday, 8 a.m. - 5 p.m.	<ul style="list-style-type: none"> • Same-day • Walk-ins may be available 	Call 510-535-4400 Monday – Friday, 8 a.m. - 5 p.m.
Tri-City Health Center	Established and new patients assigned to Tri-City Health Center sites	1999 Mowry Ave., Suite F, Fremont, CA (across from Washington Hospital)	Monday – Friday, 5 p.m. - 9 p.m.	<ul style="list-style-type: none"> • No appointment needed • <u>Walk-in only</u> 	Walk-in only