

HealthPAC Frequently Asked Questions (FAQs)

Questions about the Transition from HealthPAC to Medi-Cal

How many HealthPAC MCE enrollees transitioned to Medi-Cal?

On January 1, 2014 approximately 40,000 HealthPAC MCE (Medicaid Coverage Expansion) individuals transitioned to Medi-Cal. There are still approximately 1,500 additional individuals who will transfer over the next two months. The remaining people include late enrollees and people who did not transition for various technical reasons.

What number should I call if I can't find a participant in the on-line Medi-Cal eligibility system?

If you have a client who you know was HealthPAC MCE, but they did not transition, then you should call the One-e-App Help desk at 510-618-1997. Note, in cases that a client transitioned with no Social Security Number (SSN) or no documented proof of their SSN, the client will have a pseudo SSN in the Medi-Cal Eligibility Data System (MEDS) and won't be found when searching by SSN. Also if the client turned 65 in January they would not have transitioned.

Are people on Share-of-Cost SOC Medi-Cal eligible for HealthPAC?

All people on Share of Cost Medi-Cal are citizens or legal permanent residents. If the individual is at/below 138% FPL (federal poverty level), then they are now eligible for MAGI Medi-Cal (and not HealthPAC). If they are above 138 to 200% FPL, they are eligible for Covered California or HealthPAC (for 2014 only). For people who have SOC Medi-Cal and were enrolled in HealthPAC County prior to January 1, 2014, their HealthPAC eligibility will not be terminated until the end of their enrollment period.

Will people on SOC Medi-Cal be automatically transitioned to MAGI Medi-Cal?

No. It is possible that in the future, the State will look at ways to do an administrative move for people on SOC Medi-Cal, but right now, individuals need to go through the eligibility process. HCSA sent out client lists to medical homes to help identify people who are on SOC Medi-Cal. Those individuals should be contacted to help them apply for coverage that may be beneficial.

Were HealthPAC HCCI participants with incomes above 133% FPL – 138% FPL automatically transitioned to Medi-Cal?

No. HealthPAC HCCI (Health Care Coverage Initiative) clients, whose incomes are above 133% FPL were not administratively transitioned to Medi-Cal. Clients above 133% FPL need to apply for coverage and be determined eligible for either Medi-Cal or Covered California. HealthPAC HCCI enrollees were sent a letter that the LIHP was ending and were referred to Covered California for targeted outreach to help them apply for other coverage options, including MAGI Medi-Cal.

Questions about HealthPAC (after January 2014)

Who is eligible for HealthPAC effective January 1, 2014?

After January 1, 2014 clients must meet the following conditions to be eligible for HealthPAC:

- Alameda County resident
- At/below 200% FPL
- Not eligible for Medi-Cal
- Not enrolled in private insurance

Were HealthPAC HCCI and County participants disenrolled from HealthPAC on December 31, 2013?

No. HealthPAC HCCI and County participants were not disenrolled from HealthPAC on 12/31/13.

HealthPAC HCCI enrollees were sent a letter that the LIHP was ending and were referred to Covered California for targeted outreach to help them apply for other coverage options, including MAGI Medi-Cal. However, these participants will stay enrolled through the end of their enrollment period or until they purchase insurance. After December 2014, individuals who are eligible for other insurance will not be able to stay on HealthPAC.

HealthPAC County enrollees were not disenrolled; however, HealthPAC County enrollees who are Legal Permanent Residents, on Share of Cost Medi-Cal or pending Medi-Cal disability should go through a new eligibility screen as they may be eligible for insurance now.

Which providers are in the HealthPAC network?

The HealthPAC Provider network includes the following agencies: Alameda Health System, Asian Health Services, Axis Community Health, Healthy Communities Inc, La Clinica de la Raza, LifeLong Medical Care, Native American Health Center, Tiburcio Vasquez Health Center, Tri-City Health Center, and West Oakland Health Council. Emergency Services are provided at Highland, San Leandro, and St. Rose.

What are the HealthPAC co-pays effective January 1, 2014?

HealthPAC Co-Pay by % of FPL			
	County 1	County 2	County 3
		HCCI 2	HCCI 3
Medical Service	0 - 138%	138.01 - 150%	150.01 - 200%
	FPL	FPL	FPL
Emergency Room	\$0	\$35	\$50
Inpatient	\$0	\$100	\$100
Outpatient	\$0	\$10	\$15
Pharmacy	\$0	\$5	\$5
Special Procedures	\$0	\$100	\$100

Where can I get a list of my HealthPAC patients that have a co-pay?

The eligibility file that medical homes receive from the Alliance has the full program name for the client which corresponds to the co-pay level. You can also see the FPL in One-e-App. Clients who are in “County 2” or “HCCI 2” are between 138 and 150% FPL. Clients in “County 3” or “HCCI 3” are between 150 and 200% FPL.

What dental services are available for HealthPAC participants?

HealthPAC covers the same level of dental services that are provided as part of the California Medi-Cal Dental Program also known as Denti-Cal. For information on specific dental benefits covered, please visit http://www.denti-cal.ca.gov/provsrvcs/bulletins/Volume_29_Number_14.pdf and http://www.denti-cal.ca.gov/provsrvcs/manuals/sec5/Section_5.pdf .

Will there be new HealthPAC materials?

Yes. Participant handbooks will no longer be mailed to clients, but all program materials will be available in mid February 2014 at <http://www.achealthcare.org/> and <http://www.acgov.org/health/indigent/> .