

**DRAFT**

10.3.2021

FISCAL YEAR 2020-2021

ALAMEDA COUNTY

# CCP ANNUAL PLAN



**MARCUS DAWAL, INTERIM CHIEF PROBATION OFFICER**

PREPARED AND PRESENTED BY ALAMEDA COUNTY COMMUNITY  
CORRECTIONS PARTNERSHIP



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# Community Corrections Partnership

## Executive Committee

The Community Corrections Partnership (CCP) was established by Senate Bill 678 (SB 678), the California Community Corrections Incentives Act of 2009, SB 678 had two goals: to alleviate state prison overcrowding and save State General Fund monies without compromising public safety. SB 678 empowered county probation departments to use evidence-based supervision practices to accomplish these goals.

CA State Assembly Bill 109 (AB 109), the California Public Safety Realignment Act of 2011, commonly referred to as Realignment, expanded the role of the CCP through the establishment of an Executive Committee.

The Community Corrections Partnership Executive Committee (CCPEC) has oversight of the implementation of Alameda County's Realignment plan, including the submission of funding and budgetary recommendations to the Alameda County Board of Supervisors.



## ALAMEDA COUNTY CCPEC MEMBERSHIP

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Pursuant to Penal Code (PC) Section (§) 1230.1, the Alameda County CCPEC membership is as follows:

- **Interim Chief Probation Officer & CCP Chair, Marcus Dawal**
- **Newark City Chief of Police, Gina Anderson**
  - *Designee: Union City Chief of Police, Jared Rinetti*
- **District Attorney, Nancy O'Malley**
  - *Designee: Terry Wiley, Chief Assistant District Attorney*
- **Health Care Services Agency Director, Colleen Chawla**
  - *Designee: Dr. Karyn Tribble, Behavioral Health Department Director*
- **Public Defender, Brendon Woods**
  - *Designee: Rodney Brooks, Executive Programs Coordinator*
- **Presiding Judge of Alameda County Superior Court, Tara Desautels**
  - *Designee: Honorable Charles Smiley, Assistant Presiding Judge*
- **Sheriff, Greg Ahern**
  - *Designee: Rich Lucia, Undersheriff*



## ALAMEDA COUNTY CCP MEMBERSHIP

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Pursuant to Penal Code (PC) Section (§) 1230, the Alameda County CCP membership is as follows:

- **Interim Chief Probation Officer & CCP Chair, Marcus Dawal**
- **Community Advisory Board (PC § 1230 (L))/(M))**
  - *Kamarlo Spooner, Community Advisory Board Chair*
  - *Raymond Banks, Community Advisory Board Vice-Chair*
- **District Attorney, Nancy O'Malley**
  - *Designee: Terry Wiley, Chief Assistant District Attorney*
- **Health Care Services Agency Director, Colleen Chawla**
  - *Designee: Dr. Karyn Tribble, Behavioral Health Department Director*
- **Public Defender, Brendon Woods**
  - *Designee: Rodney Brooks, Executive Programs Coordinator*
- **Sheriff, Greg Ahern**
  - *Designee: Rich Lucia, Undersheriff*
- **Social Services Agency Director, Lori Cox**
  - *Designee: Anissa Basoco - Villareal, Assistant Agency Director*
- **Superintendent of County Office of Education, L. Karen Monroe**
  - *Designee: Monica Vaughn, Chief of Schools*
- **Superior Court Presiding Judge, Tara Desautels**
  - *Designee: Honorable Charles Smiley, Assistant Presiding Judge*



A photograph of a Black man with a beard and a young girl. The man is wearing a white t-shirt and a green plaid shirt. The girl is wearing a blue puffer vest over an orange shirt. They are both smiling. The man's hands are on the girl's shoulders.

## POPULATION STATEMENT

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All people who have had contact with the criminal justice system living in Alameda County will live a healthy, safe, and productive life with positive support systems.

## SYSTEM STATEMENT

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Through policies and practices, the reentry system will build healthy, safe communities and strengthen families by implementing a seamless system of services and supports through effective communication and coordination of public and private resources that reduce recidivism.

## GUIDING PRINCIPLES

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- 1.Ensure culturally appropriate strategies, including a trauma or healing informed approach, that are responsive to the individual needs of the populations they serve.
- 2.Encourage systems change and improved coordination, communication, and collaboration for systems integration, in order to provide better services to individuals and/or reduce recidivism, which is critical to the sustained success of the reentry population.
- 3.Serve populations at highest risk for recidivism through high quality assessment tools, the use of evidence-based approaches, and individualized case plans.
- 4.Assure services and treatment are based on a continuum of care from adjudication to conclusion of correctional or case management.
- 5.Include and consider the reentry population, community and victims in service delivery planning and quality assurance – “Nothing About Us, Without Us”.
- 6.Assure services and treatments are provided for individuals as seamlessly as possible between institutions, and from incarceration to the community, through effective criminal justice management.



# Overarching Themes and Goals

## What motivates us?

Adopted by the Board of Supervisors in 2014, these goals represent our commitment to supporting and restoring our community by providing compassionate supervision, establishing and maintaining collaborative partnerships, and focusing on positive client outcomes, system accountability and transparency.



### 01

#### **Reduce Recidivism**

To promote community safety and improve the quality of lives of all people in the community by reducing recidivism defined as "re-arrest, re-conviction, or return to incarceration/custody for people with conviction histories, with or without a new sentence within three years".



### 02

#### **High Quality, Comprehensive, Wrap-Around Service from First Point of Contact with the Criminal Justice System**

- Community/Civic Engagement
- Education
- Family Reunification/Stability
- Housing
- Mental Health/Trauma - Informed
- Primary Health Care/Physical Health
- Substance Use
- Workforce/Economic Development



### 03

#### **Development a Network of Well-Coordinated Systems of Services**

Develop an effective, culturally responsive, well-coordinated system of services that promotes evidenced-based practices with and for those impacted by reentry, including reentry individuals, their families, victims, and our community.



### 04

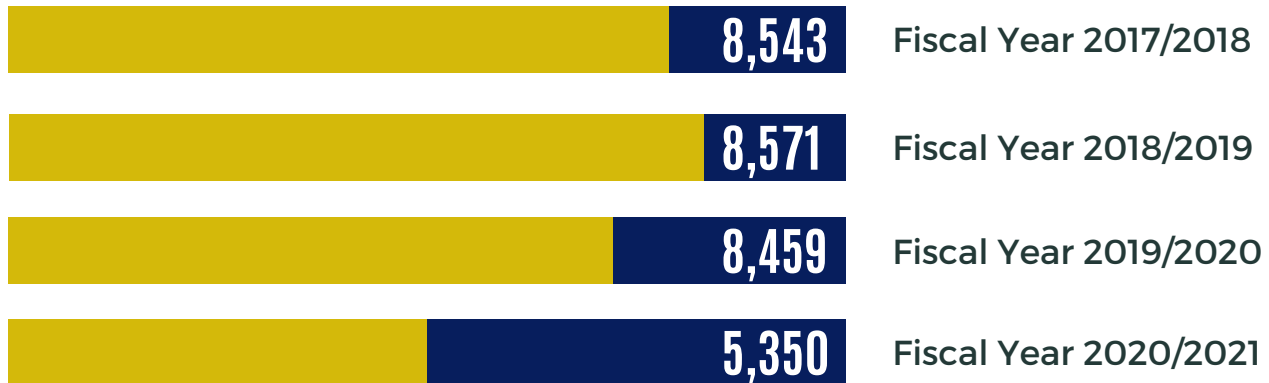
#### **Accountability, Transparency, Fiscal and Performance Outcomes**

Ensure transparency and accountability through outcome-based evaluations based on evidentiary practices and a supporting information system that has the ability to track individual services, provider and system outcomes and collect appropriate data/statistics.

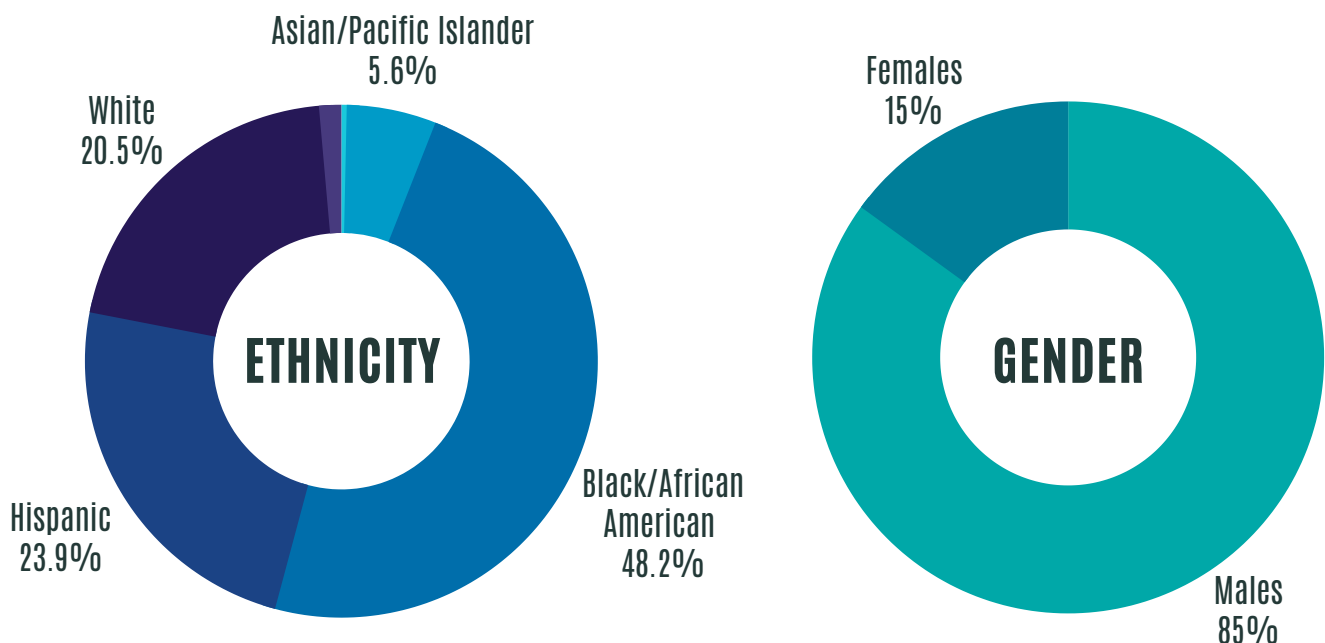
# Population Overview



## Total Adult Probation Population



In Fiscal Year 2020-2021, the adult probation population decreased 37% from the prior fiscal year,



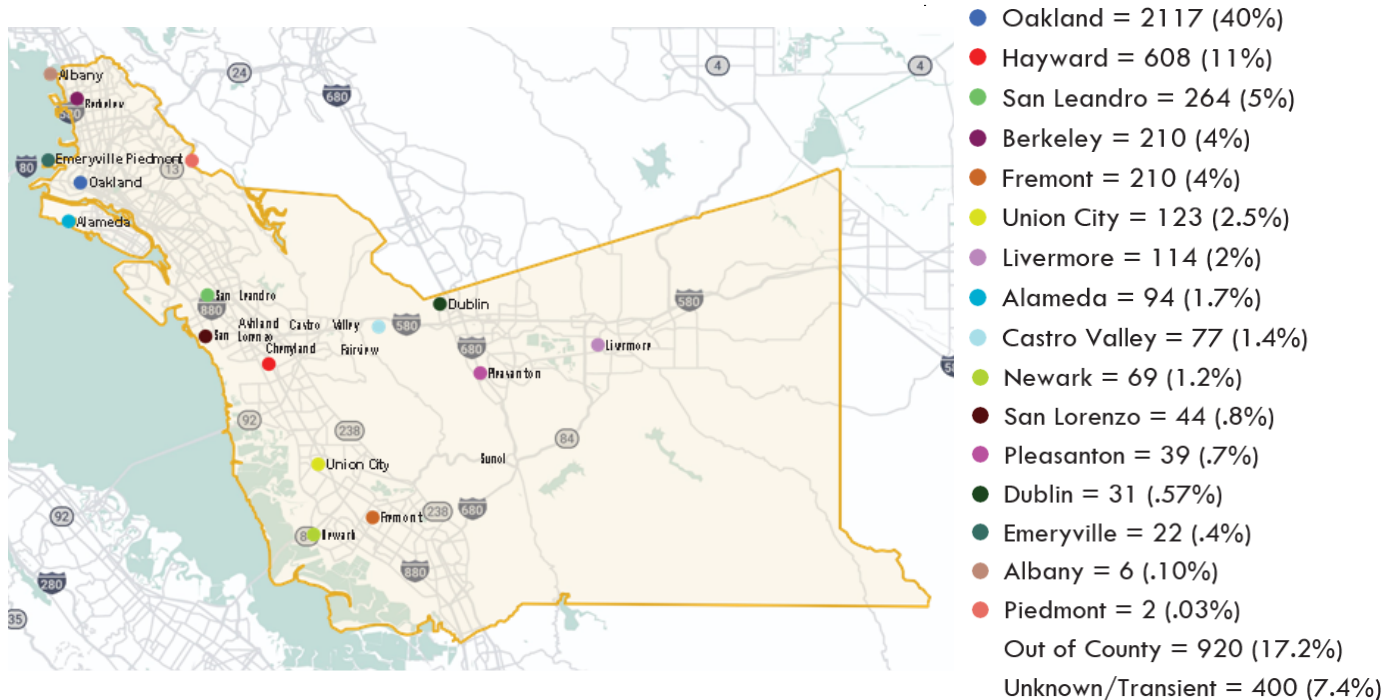
## Total Adult Probation Population By Supervision Type

Probation Type	Number of Clients
Formal Probation: Felony	4,418
Formal Probation: Misdemeanor	436
Mandatory Supervision	23
Post Release Community Supervision	450
<b>Total Number Clients</b>	<b>5,350</b>

# Population Overview

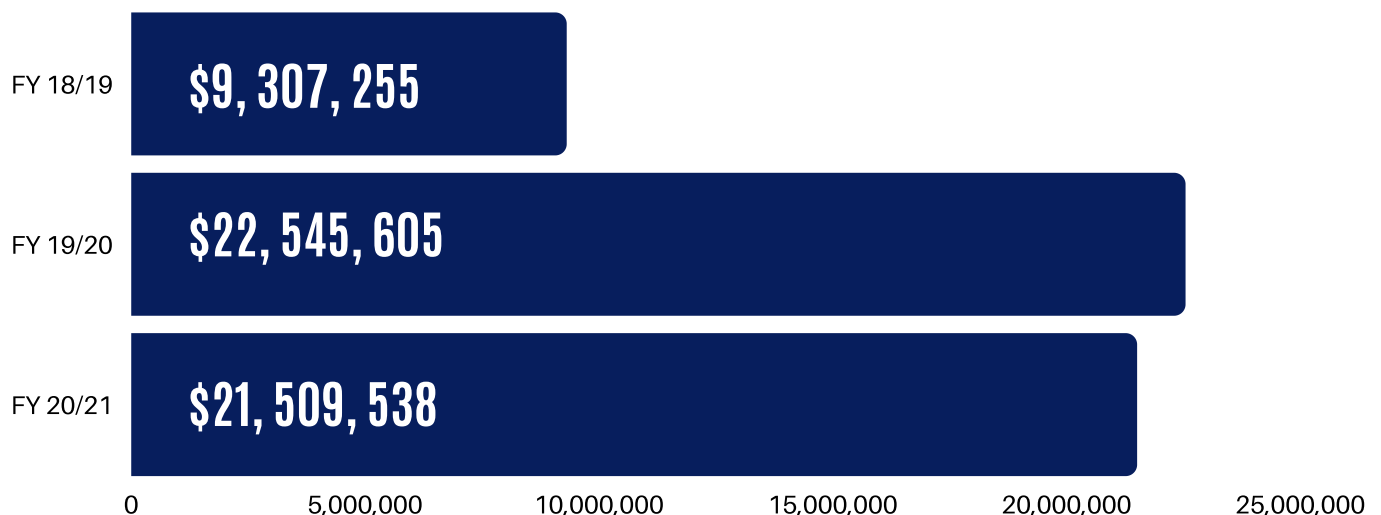


## Total Adult Probation Population By City



## Fiscal Investment

The Alameda County Probation Department encumbered over \$21.5 million in FY 20/21 to enable community-based organizations to provide services to adults under its jurisdiction.



# Population Overview



## Recidivism Data

Percent of clients with new conviction within three years of placement on supervision (BSCC definition) = 20.3%

New Conviction	Total	Percent
First Year	248	9.3%
Second Year	193	7.3%
Third Year	99	3.7%
No New Conviction	2,119	79.7%
<b>Grand Total</b>	<b>2,659</b>	

Percent of clients with a probation violation within three years of placement on supervision (excludes individuals with convictions within three years) = 28%

New Violation	Total	Percent
First Year	396	18.7%
Second Year	152	7.2%
Third Year	39	1.8%
No New Conviction	1,532	72.3%
<b>Grand Total</b>	<b>2,119</b>	

Percent of clients whose probation terminated in FY 19/20 and had a new conviction within 1 year = 6.9%

Prior Fiscal Year	Probation Type	Closed During FY 19/20	New Offense During FY 19/20	Recidivism Percentage
2019-2020	Formal	564	25	4.43%
2019-2020	Mandatory	5	0	0
2019-2020	PRCS	387	41	10.59%

Percent of clients who were active in FY 19/20 and had a new conviction within FY 19/20 = 8.1%

Prior Fiscal Year	Probation Type	Closed During FY 19/20	New Offense During FY 19/20	Recidivism Percentage
2019-2020	Formal	564	25	4.43%
2019-2020	Mandatory	5	0	0
2019-2020	PRCS	387	41	10.59%



## OVERVIEW OF FISCAL ACTIVITIES FOR FY 20-21

During Fiscal Year 20-21, the CCPEC approved the following initiatives for funding and implementation:

Initiative	Amount
2-1-1 Alameda County Information and Referral Services	\$40,000
ACBH Case Management (MH/SUD/Dual Diagnosis)	\$4,085,225
Career Technical Education (Extension of services)	\$1,200,000
Community Advisory Board Notetaker	\$900
Fair Chance Housing	\$330,000
Female and Male Residential Multi-Service Center – Project Costs	\$1,677,426
Housing – Building Opportunities for Self-Sufficiency’s (BOSS) Realignment Housing Project	\$460,344
Housing – Fresh Start	\$972,321
Housing – Seventh Step	\$875,000
Housing – Women/Children and Sex Offenders	\$1,500,000
Housing (Annual Allocation)	\$3,375,000
Probation Client Support	\$250,000
Center for Reentry Excellence (CORE)	\$1,966,766
Violence Intervention/Prevention Program	\$500,000
Violence Intervention/Prevention Program (Trust)	\$500,000
<b>TOTAL FY 20-21 FUNDING RECOMMENDATIONS</b>	<b>\$17,732,982</b>

*Note: The remaining FY20-21 CBO funding allocation (\$7,088,862) was approved for carryover into FY21-22.*

# ASSEMBLY BILL 1950

## COUNTY RESPONSE & CLIENT IMPACT

### OVERVIEW

In September 2020, Governor Gavin Newsom signed Assembly Bill 1950 (AB 1950), which went into effect January 1, 2021. AB 1950 shortens the length of probation in most misdemeanor cases to one year and in most felony cases to two years.

On January 13, 2021, Justice Partners in Alameda County took the initiative to retroactively apply the legislation – resulting in the termination of probation supervision for a significant number of clients.

As a result of AB 1950, the Alameda County Probation Department (ACPD) experienced a reduction in caseload size by approximately 27%. A total of 2,308 clients were impacted by AB 1950.

The chart below shows the breakdown of clients impacted by AB1950 by Supervisorial District.

Supervisorial District	Number of Clients
District 1	142
District 2	279
District 3	329
District 4	450
District 5	322
District Unknown/Out of County	786
<b>Total Number Clients</b>	<b>2,308</b>

In March 2021, the CCPEC authorized an allocation of \$1,000,000 to continue programs and services for clients whose community supervision terminated as a result of AB 1950. Clients who were engaged in services, but whose supervision terminated due to AB 1950 can continue programming for up to one year from the time supervision ends, avoiding pre-mature service interruption.

Additionally, ACPD assigned staff to assist clients impacted by AB 1950, although no longer on formal supervision. Data from Tyler Supervision, ACPD's case management system, indicates 224 AB 1950 clients continued services during FY 20-21.

# 2,281

Number of Client's with a  
**Felony Offense**  
Impacted by AB 1950

# 27

Number of Client's with a  
**Misdemeanor Offense**  
Impacted by AB 1950

# 2,308

**Total Number of Client's  
Impacted by AB 1950**

# Special Feature: COVID-19 RESPONSE

As the State and the entire country, faced a crisis unlike anything we've ever experienced, the County of Alameda developed a broad and robust response to the Coronavirus (COVID-19) pandemic. To help address the challenges created by COVID-19, the County of Alameda and its community-based partners, made every effort to ensure community engagement and equity considerations were infused throughout the work to reduce the immediate and long-term impacts of the pandemic on the citizens of Alameda County, especially upon disproportionately impacted communities.

## Changes: Service Utilization & Access

Alameda County service providers quickly pivoted in response to the COVID-19 Pandemic. With guidance from the Alameda County Public Health Department various county agencies, departments, neighboring counties, community members and providers, as well as State and Federal officials begin collaborating to determine how to balance client's need to access services with the very real health and safety risks associate with the COVID-19 emergency.

It immediately became clear to keep our communities safe during the pandemic, organizations needed to find alternatives to in-person services that would reduce the spread of the virus, while ensuring clients have access to the services they need. Alameda County Health Care Services Agency expanded their services to include multiple tele-health platforms and offered client's extended home dosages. Since community based organizations were unable to enter County Jail to meet with clients, the Alameda County Probation Department partnered with the Alameda County Sheriff's Office to provide clients with tablets while in custody that they could use to speak directly with service providers through dedicated lines established at each Probation Department office. This technology allowed clients to seek services pre-release to help ensure successful reintegration into the community upon release. Service providers, in-custody and out, had to pivot to a distance learning model where classes were converted to packets and instructors checked in with students via video visits, email and/or phone.

Although, virtual platforms provided a safe avenue for clients to connect to the services they needed, as client participation and engagement begin to drop, it quickly became clear the transition to connecting with clients virtually had its challenges. One challenge highlighted by the transition was a County-wide need to ensure every client had affordable and reliable internet access, a personal computer and cellphone; our County agencies and community-based organizations moved fast to implement changes to help meet that need.

## Impact: The Court System & Early Releases

The COVID-19 pandemic had a huge effect on court operations. All Alameda County Courthouses and many County agencies were closed to the public. In June 2020, the

Courts began to slowly reopen. However, by October 2020, they were closed again due to another Covid-19 outbreak. It wasn't until April 2021, that it was safe for the Courts to begin reopening on a limited basis.

The pandemic also hit the Post Release Community Supervision (PRCS) Reentry Court especially hard. Although the PRCS Reentry Court continued to meet virtually, the criminal courts that facilitated their referrals were not meeting. Additionally, the court's budget was impacted and all support staff for the program were furloughed or laid-off, which not only affected administrative functions but also general moral. As a result, not only did the court see a reduction in participants, but it was also clear that the PRCS population was struggling with intensified addiction and mental health issues. The Public Defender's Social Workers responded with flexibility, a continued commitment to client wellness, and collaboration. One developing collaboration is with Alameda County Probation Department's CORE (Center of Reentry Excellence) program, ran by the Felton Institute, which allows the Public Defender's Social Work Program to connect clients with service providers during and immediately after their release from custody to ensure proper linkage and resource connection upon reentry into the community.

Alternatives to incarceration were especially important during the pandemic when both CDCR and our County Jail sought to reduce the number of prisoners to control the spread of COVID-19. One protocol, established by California Department of Corrections and Rehabilitation (CDCR) to combat the outbreak of COVID-19 cases, was the closure of the Statewide Reception Centers, which meant County Jails would maintain the care and custody of clients sentenced to State Prison. A process was established with our local Parole partners to ensure a seamless transition of supervision. In addition, there were 154 CDCR accelerated releases in 2020 due to an outbreak of COVID-19 cases in the prison system.

The Court's implemented a new \$0 Bail policy that allowed many defendants to be released from custody to avoid Covid-19 outbreaks at Santa Rita Jail. Probation Officers met with these client's pre-release and provided specific instructions on what to do once released from custody to include connecting them to services. Clients were offered transportation and services to include housing, employment, cognitive behavioral programming, SUD services and mentoring services.

## Changes: Service Utilization & Access

Decompression efforts were put in place following CDC protocol to ensure adequate spacing, cleaning and Personal Protective Equipment (PPE). Additionally, Alameda County agencies collaborated with Project Room Key, Operation Comfort & Operation Safer Grounds and others to offer additional housing opportunities and quarantine accommodations upon release, with a special focus on the most vulnerable in our community.



## DISTRICT ATTORNEY LEADERSHIP TEAM

Honorable Nancy E. O'Malley  
District Attorney



Terry Wiley  
Chief Assistant District Attorney



Veronica Rios-Riddick  
Deputy District Attorney



## ASSEMBLY BILL 1950 (AB1950) AB1950 Termination Project

In June 2021 restarted identifying cases eligible for termination pursuant to AB1950. The District Attorney's Office made three virtual presentations on AB1950 to Probation Officers in North County & South County highlighting our bulk termination process and requesting that they review their individual caseloads for clients they believe may be eligible for AB1950 termination. We also requested Probation Officers contact our assigned District Attorney to assist in reviewing these cases and determine appropriate next steps. Probation created a template for modification requests that we reviewed for individual case submissions that were not submitted as part of the bulk terminations.

In July 2021 we reached the two-year period where we reviewed cases monthly for AB1950 termination. On August 15, 2021, the District Attorney's Office terminated over **2000 felonies and 6289 misdemeanors** pursuant to AB1950.

## EARLY INTERVENTION COURT (EIC)

The Early Intervention Court (EIC) embraces the principles of realignment by offering defendants options to avoid a felony conviction through successful completion of a series of programs. These programs are centered on personal and professional development and are designed to ultimately enable defendants to become more productive members of the community.

EIC is a non-statutory, "pre" and "post" plea program that re-directs defendants from the traditional course of the criminal justice system. The aim of EIC is to reduce the rate of recidivism by addressing some of the potential causes of the defendant's behavior. Some examples of these underlying factors may be drug dependency, lack of education, unstable housing, unemployment, and lack of financial opportunities. By providing the defendants with the tools and associated services they require to lead a productive life, we are helping the defendants, their families, and the wider community thrive.

Alameda County began implementing the EIC in 2016 to provide programs and services aimed at reducing recidivism for individuals facing charges who are eligible to be sentenced under PC 1170(h). The EIC is a non-statutory diversion program funded through AB 109 and is overseen by the District Attorney's Office in partnership with the Public Defender's Office, Superior Court Judges, the Probation Department, and Leaders in Community Alternatives (LCA). Through the EIC, realigned individuals are diverted from traditional sentencing and connected to appropriate services such as





housing, employment, substance abuse, and/or education services based on their needs. Upon successful completion of programming, an individual's case is reduced and dismissed.

As of August 30, 2021, there were 46 active participants in the program. On average, participants who qualified for the EIC program completed their intakes 8 days after being referred to the program.

The EIC had a total of 153 participants who were exited from the program. Of those 153 exits, four participants completed the EIC program prior to completing an intake with LCA due to their previous enrollment while under Alameda County Probation supervision and four were exited due to their referral being abandoned. Of the 145 participants that remained, 104 successfully completed the program under LCA, five were transferred to an alternative program, nine were discharged due to special circumstances, four were discharged due to being incarcerated while in the program, and 29 were discharged due to non-compliance.

### ALTERNATIVES TO INCARCERATION IN PROGRAMS AND COLLABORATIVE COURTS

**Mentor Diversion** has provided an alternative to incarceration and prosecution. For decades we have diverted and provided mentors for young persons (ages 18-25) who are charged with felony drug sales and have no significant history. We are planning to also include the same opportunities for those charged with other non-serious felonies. We hope Certified Peer Support Specialists will soon become mentors and provide support and guidance services.

**Veteran's Court and Military Diversion** provides diversion and clean slate opportunities for U.S. Military Veterans with issues including mental illness, psychological trauma and/or substance abuse disorders related to their military service and to their charged crimes.

**Behavioral Health Court** is a program that provides services and opportunities for individuals with significant behavioral health issues which caused or contributed to the commission of their charged offenses. Public safety is improved as the individuals improve their lives, and participants who successfully complete their protocols are entitled to have their pending criminal matters dismissed and then sealed.

**Reentry Court** is a collaborative program that provides increased support for reintegration into the community for those who are returning citizens from prison and are on parole or PRCS, and who are at significant risk of recidivating or violating their supervision terms.

**Early Intervention Court (EIC)** is a DA created program which provides a pretrial alternative to incarceration for non-serious offenders charged with realigned 1170(h) felony offenses who have little or no recent or serious criminal history. Individuals who graduate in 12 months get their charges dismissed, and since 2017 only 17% are rearrested.

**Homeless and Caring Court** is a collaborative community court serving individuals who are at risk for homelessness by dismissing tickets, fines, and court fees from previous traffic offenses and non-violent misdemeanor convictions.

**Project Clean Slate** helps individuals who have felony and/or misdemeanor convictions by making them aware of the opportunity, and also formally petition the court on their behalf to reduce and/or expunge their prior criminal history, terminate their probation early, and dismiss and seal cases.

**Alameda County Justice Restoration Project (ACJRP):** ACJRP is a District Attorney pioneered and led program, unifying government and community-based organizations, and funders. ACJRP is now nationally recognized for its independently verified success in reducing recidivism and improving public safety through providing excellent peer support and opportunities for a better life. ACJRP was designed for

# ALAMEDA COUNTY DISTRICT ATTORNEY

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individuals at high risk of recidivating who have committed a new realigned felony and have a history of repeated arrests for non-serious felonies. Participants enter ACJRP at the pretrial stage with a deferred entry of judgment and a release from custody without delay. Instead of probation, they are paired with a Certified Peer Support Specialist with lived experience. Peer support and an array of services and opportunities made accessible through personalized navigation are central to ACJRP'S success in reducing recidivism through building better lives for participants (ages 18-34). Success in ACJRP guarantees dismissal of the charges, and other clean slate opportunities. Among the participants the recidivism rate has consistently been shown to have declined by 25-28%.

Alameda County Propositions 47 & 64 Resentencing Program serves individuals convicted of certain felonies by reducing certain felony convictions to misdemeanors.

**District Attorney Pre-Charging Misdemeanor Diversion** is a Pre-charging alternative to incarceration, criminal charges, and prosecution that keeps individuals away from the criminal justice system in favor of an appropriate education-based program.

**Behavioral Health Pre-Charging Diversion** is a newly developed collaborative program where the District Attorney decides not to charge individuals who should more appropriately receive behavioral health services. This "Pre-Charging" program is an alternative to incarceration and prosecution for individuals diagnosed with mental health issues and substance use disorders who receive referrals into community-based treatment. (In development)

**3-D (Deflect, Defer, Divert)** is a new collaborative program based on a Prop 47 grant to provide alternatives to incarceration for many at risk citizens in Alameda County. This program provides law enforcement officers with new and better options when they encounter individuals who are experiencing behavioral health or SUD issues and who have either committed a minor crime or require intervention. Individuals have the opportunity to go to a local Navigation Center where they are evaluated, first by medical/ behavioral health clinicians with a peer support navigator present to help. Then a team meets to discuss and decide the appropriate outcome. The team includes the peer support navigator and clinician who are joined by the officer and a DA representative. The possible 3-D outcomes are: 1) "Deflect" the individual out of the justice system with only a treatment referral 2) "Defer" charges with a treatment referral and monitoring of progress, and 3) "Divert" the individual is charged but receives a collaborative treatment court referral. (To start in January 2021)

Drug Court collaboratively addresses substance use disorders, including obtaining supervised substance abuse treatment for "high risk/high needs" persons charged with drug related offenses who are likely to reoffend without an intervention.

Transitional Age Youth (TAY) diverts young people, ages 18-25, charged with their first felony. (Probation led pilot)

**SafetyNet** is a team of service providers and other stakeholders who identify youth who are believed to be victims of human trafficking and sexual exploitation or who are at risk of exploitation. The team connects them with necessary services and support.

In addition to all the above, the District Attorney conceived of the value of a grass roots Community Based Organization based on community Barbershop Forums. The DA created Developing Impacted Lives "DIL" by bringing together men and women who have lived experience, have successfully reintegrated back into their communities, and are now productive law-abiding citizens who want to improve public safety by mentoring at-risk young adults. DIL is a valued partner and advisor to the District Attorney.

# ALAMEDA COUNTY DISTRICT ATTORNEY

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## LIFTING BARRIERS WORKSHOPS

In Fiscal Year 2020-21 the District Attorney's Office, continued its coordination with the Hayward South Alameda County National Association for the Advancement of Colored People (NAACP), launched a program to provide a clear and straightforward process for eligible individuals to request dismissal of prior criminal convictions.

***"We know that a prior conviction on a person's record can have a huge impact on his or her ability to move forward in life. The District Attorney's Office is proud to partner with the NAACP to help pave a path towards a life free from the roadblocks resulting from a criminal history," says DA O'Malley.***

The District Attorney's Office staffed workshops to assist individuals in filling out and completing petitions for dismissal. The only pieces of information needed at the workshops are a full name, date of birth and PFN (personal file number). District Attorney staff will be able to look up prior cases and conviction information. Blank petitions will also be available at the NAACP Office in Hayward. The NAACP was able to assist individuals in filling out and completing petitions, which were then delivered to the DA's Office.

Once the District Attorney's Office reviews the petitions, staff contact the individuals seeking dismissal, allow eligible individuals to waive appearance in court and submit the petitions to the court for review and dismissal.

## DIVISION OF DIVERSITY, EQUITY, AND INCLUSION

In November 2020, the District Attorney's Office created the Division of Diversity, Equity, and Inclusion. The District Attorney is focusing on and examining policies and practices for the purpose of implementing reforms in our criminal justice practices. Every member of the Alameda County District Attorney's Office and all new employees is now required to complete a three-part Implicit Bias Training Program: (1) The Science of Implicit Bias; (2) Implicit Bias: Historical Perspective; (3) Microaggressions. The District Attorney's Office wants an office that respects and appreciates the diversity of our communities.

We're on a journey to become the nation's most diverse and inclusive District Attorney's Office. Our path begins with having a workforce that looks like and reflects California's most diverse County, whose amazing citizens count on us to keep them safe. Those who experience the criminal justice system through the Alameda County District Attorney Office will receive fairness and justice through our ongoing commitment of ending racial inequities. Our organization will always welcome diversity, acknowledge equity, and value inclusion.

**The Alameda County Family Justice Center** is made up of over 30 onsite and over 50 offsite agencies and programs that provide services and support to individuals and families who have experienced domestic violence, sexual assault and exploitation, child abuse, elder and dependent adult abuse, and stalking.

## OUR MISSION

To ensure the safety, healing, and self-empowerment of victims of domestic violence and their children, of victims of sexual assault and exploitation, human trafficking, child abuse, stalking, and elder and dependent adult abuse through easily accessible, coordinated, comprehensive and culturally sensitive services.

We advocate for and construct a future where there is zero tolerance for all forms of interpersonal violence in Alameda County.



## OUR VISION

- o Together, we strive for a future where:
- o All homes are safe and nurturing
- o All children and families grow to their full potential, free from the specter of violence, exploitation, and intimidation
- o All communities are safe
- o All those who perpetuate violence are held accountable
- o Alameda County reports zero incidences of death and injury from domestic violence, sexual assault and exploitation, human trafficking, child abuse, stalking, and elder and dependent adult abuse
- o The human rights of all are respected, valued, and upheld



## HEALTH CARE SERVICES LEADERSHIP TEAM

**Colleen Chawla**  
HCSA Director



**Dr. Karyn Tribble**  
ACBH Director



**James Wagner**  
Behavioral Health Clinical Operations Deputy Director

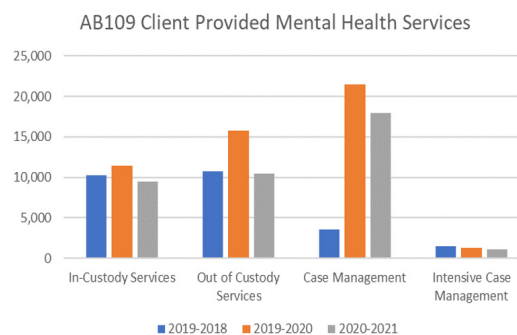


## MENTAL HEALTH SERVICES

The mission of Alameda County Behavior Health Care Services (ACBH) is to maximize the recovery, resilience and wellness of all eligible Alameda County residents who are developing or experiencing serious mental health, alcohol or drug concerns and are justice involved.

Partners: Probation Department, Sheriff's Office, and over 50 other community-based mental health providers.

### HOW MUCH DID WE DO?



In 2020-2021, ACBH and its contractors provided 2,207 unduplicated AB 109 clients with mental health services either in-custody at Alameda County jails or out-of-custody. Case Management clients (411) and Intensive Case

Management clients (65) may have received services both in and out of custody. More than 35,000 services were provided to AB109 clients.

*Note: Summary information for Category #2-Case Management and Intensive Case Management clients may have received services both in and out of custody, un-duplicated differentiating data not available at this time.*

### IN CUSTODY MENTAL HEALTH

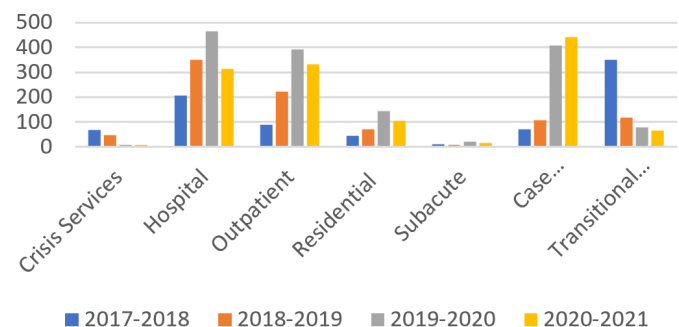
#### AB 109 Mental Health Clients & Services In-Custody:

- o 1,118 Clients
- o 9,484 Services

### OUT-OF-CUSTODY MENTAL HEALTH

In FY 20-21, ACBH staff and contractors provided 1,089 unique clients with 10,469 services out of custody.

The number of clients served increased significantly since FY 17/18 in part due to moving away from limited Intensive Case Management and moving toward assigning clients to Right Matched Level of Care programs. Modalities such as Case Management (441 clients) and Outpatient services (333 clients) serve a greater percentage of the justice involved population in ways that better fit the needs clients.







## HOW WELL DID WE DO?

The mission of Alameda County Behavior Health Care Services (ACBH) is to maximize the recovery, resilience and wellness of all eligible Alameda County residents who are developing or experiencing serious mental health, alcohol or drug concerns and are justice involved.

	2019-2020	2020-2021
Successful Completion	319	384
Unsuccessful Completion	117	154
Exit Other Reasons	1,710	1,612

Across the different modalities, clients completed programs successfully more often than unsuccessfully. In FY 19/20 clients were 2.7 times as likely to complete programs successfully. During FY 20-21, clients were 2.5 times as likely to complete programs successfully. However, many clients from all modalities exited the programs for reasons other than successful or unsuccessful completion, including moving out of the service area and other administrative reasons.

Method: Of the individuals from AB 109 Probation/Sheriff list who were closed to a program in FY 19/20 and 20-21, how many had a Successful Completion (exit reason is "treatment goals reached," "treatment goals partially reached," "treatment partially completed"), Unsuccessful Completion (exit reason is "treatment goals not reached" or "no improvement"), or Other Exit Reason (exit reason is "none," "client died," "client moved out of service area," "client discharged/program unilateral decision," "client incarcerated," "administrative reasons," "other," "client dissatisfied," "no follow through," "cannot locate," "age ineligible," "consumer choice/schedule," "consumer choice/unspecified," "did not need service," "unknown."



**Juan Taizan**  
FDRS Director



**Yvonne Jones**  
FDRS Associate Director



**Kathie Lampi**  
FDRS Program Specialist

## IS ANYONE BETTER OFF?

1. Of the AB 109 clients who were admitted into Psychiatric Emergency Service (PES) in FY 20-21, the number and percent who did not have a readmission into the service within 30 days was 407 or 74%.



Fiscal Year	PES Clients	Readmission Clients	Readmission Clients	% without Readmission within 30 days
2019 – 2020	580	139	441	76%
2020 – 2021	552	145	407	74%

Method: Of the individuals from the AB 109 Probation/Sheriff list who were served in psychiatric emergency service during the fiscal year, the number and percentage who did not have a re-admission into psychiatric emergency service within 30 days of a discharge from psychiatric emergency service.

2. **Of the AB 109 clients in case management programs in FY 20-21, the percent with fewer psychiatric hospitalizations a year after admission into the case management program was 67%.** This indicates that there is a positive correlation between receiving case management and a reduction in psychiatric hospitalizations.

Fiscal Year	Case Management Clients with Prior Hospitalizations	% Hospitalized Less After Case Management	% Hospitalized Same After Case Management	% Hospitalized More After Case Management
2019 – 2020	169	68%	18%	14%
2020 – 2021	147	67%	19%	14%

Method: Of the individuals from the AB 109 Probation/Sheriff list who were served in a case management program (service team, full service partnership, transitional case management) and hospitalized pre-case management, the number and percent of clients who were admitted to an inpatient psychiatric hospital fewer times, the same, and more times in the year after entering the case management program compared to the year before.

3. **Of the AB 109 clients in case management programs in FY 20-21, the percent with fewer county jail admissions a year after admission into the case management program was 67%.** This indicates that there is a positive correlation between receiving case management and a reduction in county jail admissions.

Fiscal Year	Case Management Clients with Prior Jail Admissions	% with Fewer Jail Admissions After Case Management	% with Same Jail Admissions After Case Management	% with More Jail Admissions After Case Management
2019 – 2020	263	71%	12%	17%
2020 – 2021	218	67%	12%	21%

Method: Of the individuals from the AB 109 Probation/Sheriff list who were served in a case management program (service team, full service partnership, transitional case management) and hospitalized pre-case management, the number and percent of clients who were admitted to an inpatient psychiatric hospital fewer times, the same, and more times in the year after entering the case management program compared to the year before.

# ALAMEDA COUNTY HEALTH CARE SERVICES/BEHAVIOR HEALTH CARE



## MENTAL HEALTH SERVICES AB109 ALLOCATION AND EXPENDITURES

Category	FY 2020-2021					
	Unduplicated Number of Clients Per Category	Number of Services/ Encounters Per Category	AB109 related services Gross Amount	AB109 Costs	County	CBO
<b>Category # 1 -Treatment Services and Infrastructure</b>						
<b>In Custody Mental Health</b>						
Services/Encounters	1,360	13,528	3,825,635	2,056,488	2,056,488	
Pharmacy			820,605	441,120	441,120	
<b>Sub-Total In Custody</b>	<b>1,118</b>	<b>13,528</b>	<b>4,646,240</b>	<b>2,497,608</b>	<b>2,497,608</b>	<b>0</b>
<b>Out-of-Custody Mental Health</b>						
Crisis Services	12	26	6,499	1,151	559	592
Hospital	384	2,772	5,334,893	2,449,616	45,280	2,404,336
Outpatient	417	5,010	1,337,047	450,599	107,476	343,123
Residential	133	4,576	1,783,203	484,487		484,487
SubAcute	22	2,116	866,166	866,166		866,166
County Screening and Referral (0.10 FTE)			19,222	19,222	19,222	
Pharmacy						
<b>Sub-Total Out-of-Custody Mental Health</b>	<b>747</b>	<b>14,500</b>	<b>9,347,030</b>	<b>4,271,241</b>	<b>172,537</b>	<b>4,098,704</b>
<b>TOTAL MENTAL HEALTH</b>	<b>1,945</b>	<b>28,028</b>	<b>13,993,270</b>	<b>6,768,849</b>	<b>2,670,145</b>	<b>4,098,704</b>
<b>Total Net Cost of AB109 Services</b>		<b>28,028</b>	<b>13,993,270</b>	<b>6,768,849</b>	<b>2,670,145</b>	<b>4,098,704</b>
Training and Consultation			8,400	8,400		8,400
<b>Total Training and Consultation</b>		<b>0</b>	<b>8,400</b>	<b>8,400</b>	<b>0</b>	<b>8,400</b>
<b>Overhead</b>						
0.10 FTE Division Director			16,079	16,079	16,079	
0.70 FTE Management Support			105,341	105,341	105,341	
0.50 FTE Finance Staff			76,894	76,894	76,894	
0.10 FTE Analyst			18,068	18,068	18,068	
Misc. Overhead (0.15 of Direct Services)	0	0				-
<b>Total Overhead</b>		<b>0</b>	<b>216,382</b>	<b>216,382</b>	<b>216,382</b>	<b>0</b>
<b>Total Treatment Services and Infrastructure</b>		<b>28,028</b>	<b>14,218,051</b>	<b>6,993,631</b>	<b>2,886,527</b>	<b>4,107,104</b>
<b>Category # 2 - Intensive Case and Care Management</b>						
Case Management-MH	414	22,215	5,859,507	2,155,803	207,799	1,948,004
Case & Care Management-MH	92	1,337	366,878	20,960		20,960
Reentry Legal Services	585		1,280,000	640,000		640,000
SSI Housing Subsidy for Reentry Clients	103		269,478	269,478		269,478
1.00 FTE Management Analyst						
<b>Total Intensive Case and Care Management</b>	<b>974</b>	<b>23,552</b>	<b>7,775,863</b>	<b>3,086,241</b>	<b>207,799</b>	<b>2,878,442</b>
<b>Grand Total</b>		<b>51,580</b>	<b>21,993,914</b>	<b>10,079,872</b>	<b>3,094,326</b>	<b>6,985,546</b>
<b>* Other available one-time funding was used for non-medical SUD clients.</b>						
	2,263	Unduplicated No. of Clients -MH				
	704	Unduplicated No. of Clients -SUD				
	2,687	Unduplicated No. of Clients -ACBH				



## BEHAVIOR HEALTH CARE PROGRAM HIGHLIGHT –

### Innovations in Reentry Services

- o Reentry Community Engagement & Empowerment
- o Culturally Responsive Services for Minority Populations

### Project Objectives

The initial program and model development phase identified specific needs within communities and encouraged Community Based Organizations (CBOs) to help meet those needs through Requests for Proposal. Six programs were chosen. Program objectives included means to engage and empower the reentry population and mechanisms for addressing needs in culturally responsive ways. To keep focused on these objectives the initiative was broken down into two main funding categories: Funding Category 1 (FC1): Reentry Community Engagement and Empowerment and Funding Category 2 (FC2): Culturally Responsive Service for Minority Subpopulations. Two CBOs addressed FC1, the adult reentry population in Oakland, CA through workshops, restorative justice circles and leadership development. Four CBOs addressed FC2 through mental health services, legal support services and restorative and arts-based wellness projects.

### Project Value

The value of the Innovations in Reentry initiative is that it lifts up severely impacted communities. CBOs play a particularly impactful role because they are the boots on the ground. Their facilities are within the impacted zones and therefore see first-hand the impact inequity and underrepresentation has on a community's ability to thrive. The largest populations served were African Americans (55%), Latinx (19%) and those between the ages of 26 and 44 (51%), which are statistically similar to those impacted by the justice system, public school system and mental and physical health care systems.

### Project Importance

Minority populations have been underrepresented and underserved for many years. Alameda County Behavioral Health (ACBH) has taken on the challenge of uplifting these communities with the goal of restoring and empowering them to rise out of the inequities they have experienced. It is always the goal to see that these initiatives and programs become sustainable in the community but until that happens ACBH will continue to work with the Community Corrections Partnership and Community Based Organizations through innovative initiatives to improve the quality of life for our county communities.

## CLIENT SUCCESS STORIES – (DUE TO CONFIDENTIALITY REQUIREMENTS, CLIENT SUCCESS STORIES DO NOT INCLUDE CLIENT NAMES)

### ACBH/Forensic Reentry Diversion System of Care

#### Roots - Nia Care

Client DS: Presented to Roots on 6/21/21 to complete an intake and needed resources for employment. DS was unemployed but after being connected to Nia Care and continuously working with his Health Navigator, has been connected to Roots Behavioral Health and got connected to employment and is currently employed with the Port of Oakland.



Client SH: Came to Roots on 5/21/21 and signed up with Nia Care. SH was connected with Roots behavioral health appointments and SH was assisted getting enrolled into the Rubicon program which paid to get SH into truck driving school and is currently enrolled and attending all classes as scheduled.

### Roots - Nia Care

Client XA: When this client came into contact with SMI services, he was in need of emergency dental surgery, was homeless, and experiencing severe symptoms of Schizophrenia and PTSD. He now has dental implants and beautiful dentures that his SMI clinician was able to get 100% paid for by a charity program, he is living in transitional housing, working two jobs, and is stable on medication. "All the persons at the program are wonderful people. I thank God every day for Chloe and the help she has given me. I feel blessed."

Client XB: The client has been able to secure a stable part-time job by continuously pursuing all employment opportunities. She has been with SMI for 6 months receiving case management and therapy. The client has been with the program since December 2020. He has been helped with emotional support to maintain employment and is working towards getting his probation reduced. He has received case management, peer support, and psychiatric services with Felton.

### Felton - Mission to Motivate (M2M)

Client XC: This client was living in his van on his brother's property, had no job, and was separated from his fiancé at the time that he came to M2M. He's currently on track for management at Popeye's, renting a room from a relative, and he and his fiancé have reconciled and are getting married at the end of next month! He even invited his case manager to his wedding, stating, "You guys have been the key to my success". So sweet.

## BEHAVIOR HEALTH CARE PROGRAM HIGHLIGHT

Alameda County Behavior Health's Substance Use Disorder (SUD) System of Care provides a comprehensive continuum of addiction treatment services based on American Society of Addiction Medicine (ASAM) criteria. The continuum includes multiple levels of care, each with different treatment intensities. Programs offer gender-specific and culturally-responsive services, as well as population specific services such as programming for transitional-age youth (TAY). The system includes a 24-hour Sobering Center and Clinically Managed Residential Withdrawal program, Residential Treatment, Recovery Residences (sober living environments), Intensive Outpatient, Outpatient Treatment, and Opioid Treatment programs which provide medication assisted treatment.

For probation clients referred by Alameda County Probation Department, the Criminal Justice Case Management program (CJCM), which is operated by Centerpoint Inc., provides individualized ASAM screening and treatment referrals to ensure that clients are connected to the most appropriate level of care. CJCM also provides intensive case management services to facilitate ongoing and effective engagement in treatment, and service coordination with court and probation staff.



# ALAMEDA COUNTY HEALTH CARE SERVICES/BEHAVIOR HEALTH CARE



## SUBSTANCE USE DISORDER SERVICES

FY 2020-2021						
Category	Unduplicated Number of Clients Per Category	Number of Services/ Encounters Per Category	AB109 related services Gross Amount	AB109 Costs	County	CBO
<b>Out-of-Custody Substance Use Disorder</b>						
Criminal Justice Care Management						
Detox/Sobering	92	1,305	135,035	41,865		41,865
Narcotics Treatment Program	194	36,173	676,877	137,872		137,872
Outpatient Services	422	26,259	2,857,456	863,213		863,213
Recovery Residences*	65	3,357	60,126	60,126		60,126
Residential *	132	6,842	1,272,879	266,552		266,552
<b>Total Out-of-Custody Substance Use Disorder</b>	<b>708</b>	<b>73,936</b>	<b>5,002,373</b>	<b>1,369,628</b>	<b>0</b>	<b>1,369,628</b>

\* Other available one-time funding was used for non-medical SUD clients.

704	Unduplicated No. of Clients -MH
	Unduplicated No. of Clients -SUD
	Unduplicated No. of Clients -ACBH



**Partners:** Centerpoint Inc. Criminal Justice Case Management Program (CJCM), contracted SUD treatment providers.

## HOW MUCH DID WE DO?

Measure	# of AB109 Clients		
Total Number of AB109 Probation Clients served in SUD Treatment in FY 20-21	705		
	Level of Care	# and % of AB109 Clients	
AB109 Clients served at the different SUD Level of Cares	Outpatient	288	41%
	Residential	93	13%
	Recovery Residence	9	1%
	Sobering/Detox	131	19%
	Opioid/Narcotic	184	26%

<sup>1</sup> Denominator: 705; the total number of AB109 probation clients served in SUD Treatment in FY 20-21

Probation clients access the SUD system through a variety of means including DPO and self-referral, Drug Court case management, SUD Access & Referral Helpline, and the Criminal Justice Case Management (CJCM) program, a specialized access portal developed specifically for the reentry population. In FY 20-21, the SUD system served a total of 705 probation clients across all access points.

## HOW WELL DID WE DO IT?

The admissions after screening showed a trend of decreasing client participation compared to last year's admissions. This is mostly attributed to the COVID pandemic where outpatient admissions, have decreased while residential admissions have increased. Most providers have responded with increased telehealth capabilities but clients can find it challenging to gain access to adequate computers and mobile devices so residential treatment was more effective.

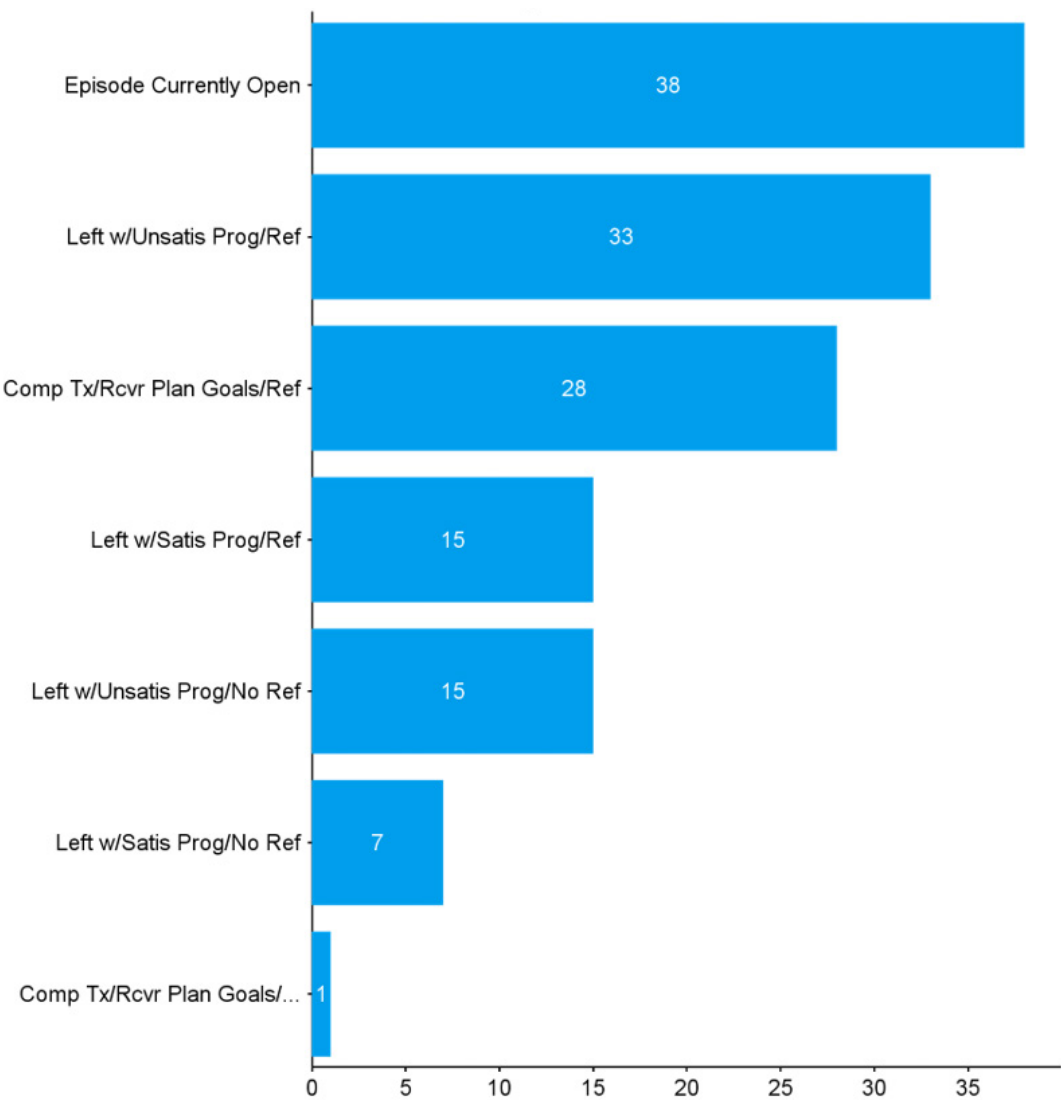


Discharge counts have also decreased since last year but have shown an increase in completions and satisfactory discharges. It is unclear as to the cause of this quality over quantity trend for residential drug treatment for AB109 participants.

## IS ANYONE BETTER OFF?

### Satisfactory Discharge Statuses Key

- Episodes currently open
- Left with unsatisfactory program/referral
- Completed Treatment/Recovery Plan Goals/referral
- Left with satisfactory program/referral
- Left with unsatisfactory program/no referral
- Left with satisfactory program/no referral
- Complete treatment/recovery plan goals/ no referral





### **CLIENT SUCCESS STORY – (DUE TO CONFIDENTIALITY REQUIREMENTS, CLIENT SUCCESS STORIES DO NOT INCLUDE CLIENT NAMES)**

Client enrolled in treatment while incarcerated in Santa Rita Jail. He had been struggling with heroin and methamphetamine addiction for almost 10 years. His addiction led to him losing a stable position in the finance industry, losing stable housing, and losing many of his relationships and supports. He has been homeless and living mostly on the streets for the nine years plus of his addiction as well. In addition to addiction, the client struggles with mental health symptoms that frequently interact with his addictive behaviors and have led to a deeper addiction and feelings of desperation about recovery for himself.

He spent four months in treatment, all during the Covid-19 pandemic, all via telehealth. Client was able to establish relationships with the Options Recovery Services clinical team and receive telehealth services including case management, therapy, and substance abuse counseling. He worked closely with clinical staff and was able to develop many insights about his addiction, the ways his mental health symptoms interact with his addiction symptoms, and the type of support he needs from a treatment team. Options Recovery Services staff helped to advocate for the client when he needed medically assisted treatment to address opioid withdrawal, advocate for him with his case manager in San Francisco County to help him access some of his resources, and eventually plan for client placement in treatment once released.

Client was released after posting bail from Santa Rita Jail. He relied on the relationships built with the Santa Rita Jail program staff and stayed in touch with his case manager while trying to connect to a treatment program and access necessary resources. Client initially connected to the Options Recovery Services Oakland Intensive Outpatient treatment program two days after release, he was referred to one of the hotels designated for quarantine for individuals in treatment, he left before his quarantine was over. He spent one week in the streets, relapsed on methamphetamine, caught covid-19, and, about one month after his first attempt, made his way back to Options Recovery Services after being sent to quarantine again by high land hospital.

He is currently enrolled in Intensive Outpatient services, receiving mental health therapy from Options Recovery Services partner, connected to a primary care physician, and living in Options Recovery Services Recovery Residence in a Medi-Cal funded bed. Client reports that part of his determination to connect to Options Recovery Services developed while getting support from Options Recovery Services Santa Rita Jail clinical staff and developing a sense that he is able to make changes in his life even while incarcerated.



## PROBATION LEADERSHIP TEAM

**Marcus Dawal**  
Interim Chief Probation Officer



**Karen Baker**  
Assistant Chief Probation  
Officer, Administration



**Kelly Mitchell**  
Deputy Chief Probation  
Officer, Adult Division



**Shauna Conner**  
Probation Community Reentry  
& Outreach Director



## DIVISION OF DIVERSITY, EQUITY, AND INCLUSION

The CARES Program is a groundbreaking partnership that re-directs qualified individuals who have engaged in criminal conduct from the criminal justice system and into the Behavioral Health support systems. The program, commonly referred to as the “3-D Program” is a pilot program that works with law enforcement agencies throughout Alameda County.

Under the guidelines of the program, when police contact a person suspected of committing a low-level offense who is displaying mental health or substance use struggles, he or she will be offered the option of transportation to the Community Assessment, Referral and Engagement Services (CARES) Navigation Center rather than jail. If the person is a probation client, they will meet with a Probation Officer and be provided additional support and services. During FY 2020/2021 we have seven probation clients who were referred to the CARES Program.

## PATHWAYS

### Pre-release case-planning video conference & service referrals

A designated DPO conducts a case-planning meeting with inmates via video conference before they are released from state prison. This meeting allows the DPO and client to review the client’s results from the COMPAS Risk & Needs Assessment, which is conducted for all PRCS clients in advance of their release and discuss service and program referrals that the client would like based on his or her reentry needs. The case-planning video conference is intended to increase clients’ likelihood of reporting to the Probation Department within the required 2 business days of release by initiating a trusting relationship with the DPO. The case-planning video conference also allows the DPO to begin arranging services and supports for clients. This involves making referrals, as needed, to local organizations contracted by the Probation Department to provide services in the areas of housing, employment, career technical education, higher education, family reunification, mental health, substance use, and general supportive services. It also involves scheduling appointments related to identification card or benefit enrollment applications.

Drs. Amy Lerman and Meredith Sadin from UC Berkeley’s Golden School of Public Policy reviewed records for 74 clients who received a case-planning video conference between March 2019 and December 2020 and 263 high-supervision clients who did not. After controlling for demographics and risk scores, Drs. Lerman and Sadin found that 94% of clients who received a case-planning video conference prior to release reported to their DPO within two business days, as required for PRCS sentences, compared to 82% of clients who did not ( $p=0.01$ ). They also found that 96% of clients



who received a case-planning video conference received at least one service referral from their DPO compared to 88% in the control group ( $p < 0.001$ ). Clients receiving a case-planning video conference received an average of 1.8 more total service referrals than clients in the control group ( $p < 0.001$ ).

This program has demonstrated that a pre-release case-planning video conferences can have a dramatic impact on reporting rates among high-risk individuals who are returning home from state prison. Early reporting makes an individual more likely to access needed services quickly and avoid behaviors that may lead to recidivism. Case-planning video conferences can also lead to clients receiving a greater total number of referrals from their DPOs to needed services in the community.

### VIRTUAL REALITY PROGRAMMING

The Probation Department is partnering with Institute for the Future, one of the world's leading futures organizations, to develop virtual reality (VR) experiences for probation clients. VR offers unique opportunities for clients to experience situations or contexts that couldn't otherwise be easily created but may positively impact their thoughts and behaviors. Several categories of potential VR experiences and their theories of change are described below.

- o **Impulse control:** Upon re-entry, clients often experience situations that might serve as triggers for unwanted behaviors. We expect that VR can help clients slow down and practice triggering situations in a low-risk environment, so they are better prepared to avoid a violent or illegal response when they encounter a similar situation in real life. Example: A stranger delivering verbal threats.
- o **Anxiety-provoking contexts:** Upon re-entry, clients may experience situations that illicit extreme anxiety and prevent them from engaging in helpful behaviors. By practicing their responses in a safe environment, clients will be better prepared to manage anxiety and persist in the helpful behaviors in real life. Example: Navigating a crowd at the Department of Motor Vehicles.
- o **Reaction to probation office and officer:** Clients don't necessarily think of visiting the probation office or their probation officer as enjoyable. Clients also often lack access to environments that reduce anxiety. Participating in a creative, calming, or enjoyable activity through VR will (1) create a positive association for clients with the probation office and their probation officer and (2) help clients develop familiarity with a positive environment that they can mentally access in times of stress. Example: Kayaking on a peaceful lake.
- o **Alternate view of self:** Clients may need assistance seeing what could be possible for them in the domains of career, family, or financial success. VR can allow clients to see themselves in environments or attaining goals that they previously did not consider possible. By visualizing themselves in these roles, clients may develop greater self-efficacy for and commitment to obtaining their desired outcomes. Example: Client receiving a college diploma.
- o **Future visioning:** It is difficult for many people to envision the future and make decisions that have delayed gratification. By allowing clients to embody an aged version of themselves, VR can help clients develop a connection to their future selves. In doing so, VR can help clients to think more clearly about what they want their lives to look like in the future and develop greater self-efficacy for and commitment to obtaining their desired outcomes. In doing so, clients may also increase their ability to prioritize long-term rewards over immediate gratification. Example: Client as an older version of him or herself.

Institute for the Future will create an assortment of VR experiences for the Probation Department to use with clients based on their unique needs.





## MOBILE APPLICATION TO SUPPORT GOAL-BASED SUPERVISION

The Probation Department is partnering with ideas42, a behavioral science design firm, to develop a mobile application that supports clients in achieving their case plan goals during community supervision. The mobile application, known as Vergil, uses insights from behavioral science to help individuals under supervision develop goals and plans, identify related tasks, and engage with community-based service providers and government programs to complete their individualized conditions of supervision and other court-ordered responsibilities. Pathways and tasks for engaging with all of the Probation Department's contracted services providers will be included in the Vergil application. By helping clients make plans, reminding clients of appointments or next steps, and allowing members of a client-identified support group to provide encouragement, Vergil helps clients turn their intentions (e.g., to get a job, find stable housing, etc.) into concrete actions that lead to goal attainment.

## SELF-GUIDED REENTRY WORKBOOKS

The Probation Department, in partnership with representatives from CDCR and a local design firm, is creating 4 reentry workbooks and a resource directory that will be provided to clients prior to their release from prison. The workbooks and resource directory are intended to help clients mentally prepare for the reentry process and provide concrete information about services and resources available to the reentry population in Alameda County. The workbooks are also offered to clients released on parole. Topics and content of the reentry workbooks are described below.

1. **How to Succeed on Community Supervision:** Helps clients understand the rules and of probation, the role of a probation officer, and how to complete probation successfully.
2. **Building a Fulfilling Career:** Helps clients identify a potential career based on their skills and interests.
3. **Changing Negative Thinking and Behavior Patterns:** Helps clients identify causes of negative thinking/behaviors and develop strategies to avoid them.
4. **Taking Care of Oneself:** Helps clients learn important concepts about mental health, physical health, and substance use that they can use to improve their own health.

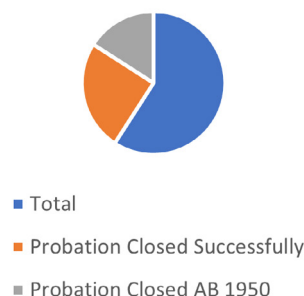
## GENDER RESPONSIVE PROGRAMING

Eleven staff were trained through a six-month training course on gender responsivity which included individualized coaching. The course was taught by nationally known experts in gender responsive programing for justice involved women.

768 clients were served by Gender Responsive Units in Fiscal Year 20-21.

324 clients had probation terminated successfully. Of the 324, 207 Clients terminated due to AB 1950.

Gender Responsive Units



# ALAMEDA COUNTY PROBATION DEPARTMENT

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## ROLLOUT OF WRNA

The Adult Field Services Division began using the Women's Risk and Needs Assessment (WRNA) as our risk and needs assessment tool for female clients in 2020. The WRNA is a nationally recognized assessment tool that is designed to capture the specific needs of female clients better than the gender-neutral tool. The assessment is now used with all female clients in Adult Field Services as part of our focus to provide gender responsive services to our clients. In FY 2020/2021 Adult Field Services completed 281 WRNA assessments. We also trained an internal team of staff to be WRNA trainers. Moving forward, all training on the WRNA will be conducted internally.

## RESPONSE TO GUN VIOLENCE

On June 29, 2021, the Alameda County Board of Supervisors passed Resolution 2021 to declare gun violence a public health care crisis. In response to the increasing violence throughout Alameda County, Adult Field Services has increased our visibility in the community and held listening sessions with internal staff to identify initiatives to support the community in preventing gun violence. Probation continues to support our law enforcement partners in ongoing operations to reduce violence, seize guns and drugs and provide ongoing support. For the last year ACPD was involved in the seizure of XXXXXXXXXX

## COMPAS INTERRATER RELIABILITY

A key component of evidence-based practices in community corrections is the use of a validated risk and needs assessment tool. Adult Field Services began using the Correctional Offender Management Profiling for Alternative Sanctions (COMPAS) tool in 2018. In FY 2020-2021, Adult Field Services implemented a validation tool in order to ensure fidelity in our tools. This type of measurement and feedback is an essential part of evidence-based practices in today's community corrections.

## PRETRIAL

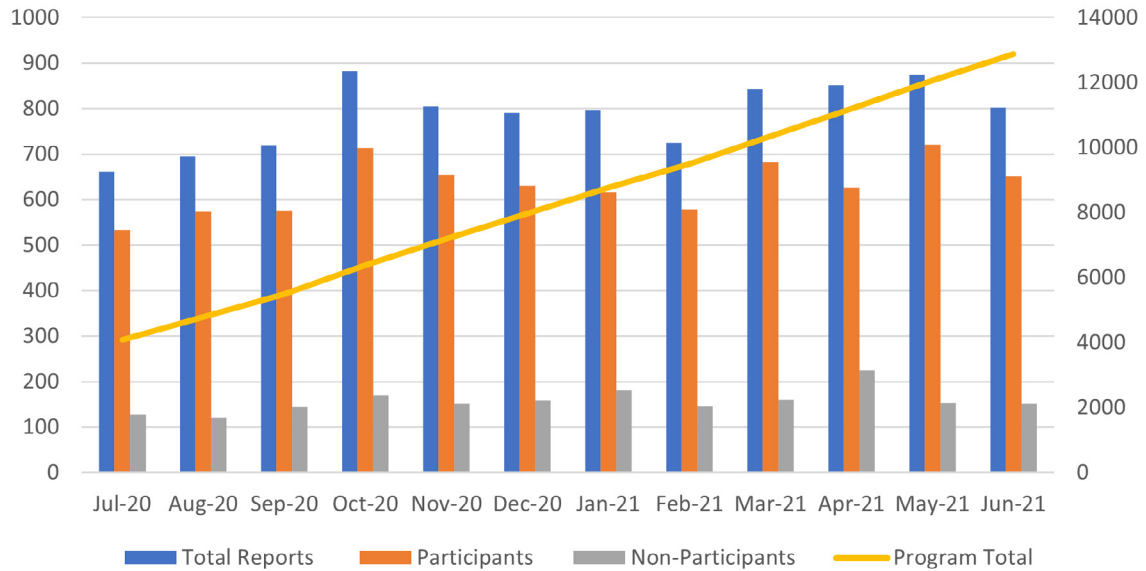
In FY 2020/2021, the Pretrial Pilot Program at Alameda County Probation Department was expanded due to the Humphrey's Decision. Pretrial Services are now available to clients who were previously ineligible for the program and services were broadened to include Bail Hearing Reports. By the end of the FY 2020/2021, Pretrial Services has assessed over 12,000 clients and the number of clients on monitoring has increased to over 600 clients.

The current pilot is anticipated to complete in June 2022 and the county is currently evaluating the establishment of an ongoing pre-trial program.

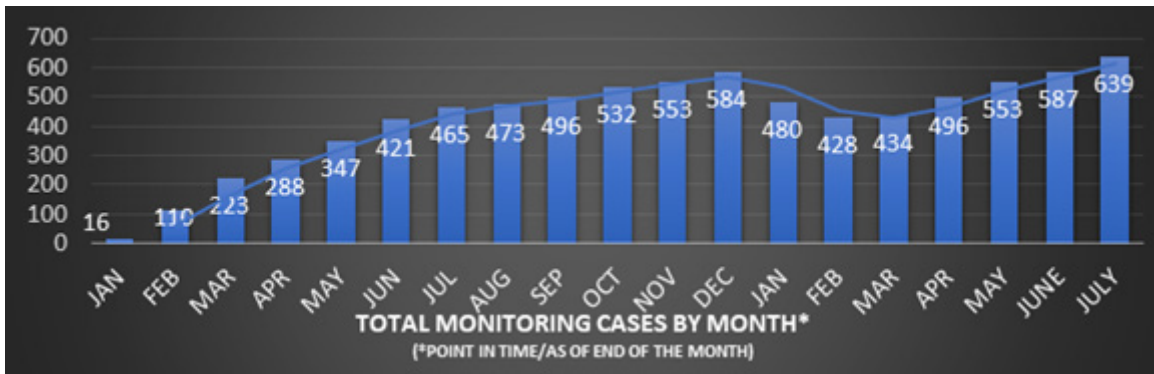
# ALAMEDA COUNTY PROBATION DEPARTMENT



## PRETRIAL ASSESSMENTS FY 20-21



## PRETRIAL CASES MONITORED FY 20-21





### CLIENT SUCCESS STORY: KRISTEN NAVARRO

It is a privilege to share this story of Kristen Navarro's incredible growth and personal triumphs. Kristen grew up in Oakland, CA. Like many of the people involved in the criminal justice system, Kristen grew up in a broken home. Her mother was involved with illicit substance use and the criminal justice system, leaving her father and grandmother to raise her. One of Kristen's biggest hurdles in life has always been education. According to Kristen, most of her family did not have the opportunity to further their education. Her father was involved in the gang life and her grandmother only had an elementary education. This meant there was a lack of parenting skills and no support for Kristen's early education. The lack of accountability and positive role models led Kristen to have self-doubt about her own ability to be successful. This led to her involvement in street life, and eventually the criminal justice system. Kristen came to the attention of the Alameda County Probation Department after her first arrest at the age of fourteen (14). Kristen remained involved in the criminal justice system throughout her teen and adult life. It was not until Kristen became a new mother, and arrested for her second DUI offense, when she decided to make positive changes in her life. Sentenced to her longest time in custody at Santa Rita Jail, Kristen decided to attend and complete parenting and advocacy classes, through the Parent and Children Together (P.A.C.T.) program.

After her release from custody, Kristen continued to work with the P.A.C.T. program. Through their program, she was able to establish permanent housing for her and her daughter. She continued attending outpatient counseling with the Las Mujeres program, and enrolled in the Five Keys Charter School program and earned her General Equivalency Diploma (GED). She continued to augment her education and enrolled at Merritt College and is currently on track to complete her Associates of Arts degree in Social and Behavioral Sciences. She plans to transfer to a four-year university afterwards. Through hard work and determination, Kristen made a commitment to better herself and become a positive role model for her daughter. She is creating a life where she does not have to commit crimes or be involved with the criminal justice system and breaking the cycle of incarceration. Kristen sought help and took advantage of the resources that were available to her. She believes that once she started accomplishing small goals, it became easier for her to accomplish even bigger goals. She became more confident as she started seeing her new reality become a possibility.

Kristen would like to thank the P.A.C.T. program, the Alameda County Sheriff's Office, Las Mujeres program, Five Keys Charter School, the Family Justice Center, and DPO O'Hara for their unwavering support throughout her journey.

The Alameda County Probation Department is confident that Kristen will continue to excel in all her endeavors and wishes her continued success along his path.



### CLIENT SUCCESS STORY: JOSE MATA

Mr. Jose Mata started his journey in the criminal justice system at the age of 8 years old. Mr. Mata was raised in a single parent household where his mother held multiple jobs to provide for him and his five siblings. Mr. Mata had no father figure in his home and because his mother was always working, he and his siblings were often left to fend for themselves. Mr. Mata found himself in a situation where he was embarrassed to go to school and socialize with other children because he would be bullied and teased for being poor. The pressures to fit in led Mr. Mata to commit thefts at clothing and shoe stores. At the age of nine Mr. Mata was taken from his mother and put into a juvenile placement program. While at the placement program, Mr. Mata continued to get bullied. Since he was only nine years old, Mr. Mata was transitioned from placement into the foster care system, where he was away from his mother and siblings for six years. At the age of 16, Mr. Mata was reunited with his mother and came back to live in the city of Oakland. He describes his transition back to Oakland as a culture shock. Mr. Mata became entrenched in gang culture and his criminal activity along with run-ins with law enforcement increased. Mr. Mata found himself in and out of juvenile halls and placement programs. His criminal behavior continued into adult hood. Mr. Mata began selling drugs and other items to keep up his lifestyle. He found himself in and out of county jails and has had a total of seven state prison commitments. Mr. Mata describes his most recent prison stay as the “hardest term” he has ever had. While in custody, Mr. Mata began to reflect on his life and where his decisions had gotten him. He made a conscious decision to change, not only for himself, but for his family. For the first time, Mr. Mata took his participation in in-custody programming seriously. He participated and completed the fire fighter program, substance abuse treatment, anger management and family reunification courses.

Prior to his release from custody, Mr. Mata was introduced to The Alameda County Probation Department through the Post Release Community Supervision (PRCS) Pathways program. Mr. Mata participated in pre-release case planning video conferences and worked closely with Deputy Eaglin to formulate a plan to make his transition from a custody setting back into the community seamless. Mr. Mata completed both the BOSS and La Familia employment programs. His commitment to his rehabilitation ultimately lead to him obtaining full-time employment with the Alameda County Probation Department as a Program Worker at the Juvenile Justice Center. Mr. Mata also received early termination from PRCS as a reward for his hard work and dedication to change.

Mr. Mata thanks The Alameda County Probation Department and Deputy Eaglin for supporting and encouraging him throughout his journey. Most of all, Mr. Mata is grateful for his family for never giving up on him, even in times where he felt like giving up on himself. His family has been his lifeline and he is dedicated to making them proud.

*“I have learned it is never too late to make positive change in your life. Life is already hard without the extra challenges bad decisions cause and making positive changes now will lead to new opportunities for your future.” - Jose Mata, 2021*





## PUBLIC DEFENDER

**Brendon Woods**  
Alameda County Public Defender



## THE CLEAN SLATE PROGRAM

The Alameda County Public Defender's Clean Slate Program provides high-quality representation for clients who are seeking criminal court-based remedies in Alameda County, including, but not limited to, dismissals of convictions, early terminations of probation per PC 1203.3 and AB 1950, reductions of felonies to misdemeanors, Certificates of Rehabilitation, and reductions under Propositions 47 and 64. Record remedy relief and related work help to execute the Community Corrections Partnership's (CCP) Family Reunification/Stability Subcommittee's Strategy #13 to "Identify, increase, and prioritize education & employment opportunities for returning parents."

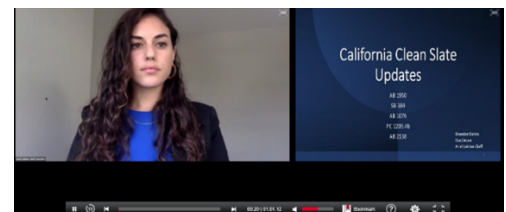
Absent COVID-19, our Clean Slate clinics allow us to interview clients and assess their needs on a weekly basis in partnership with the East Bay Community Law Center. On average, over 100 individuals attended our clinics monthly and additional perspective clients were able to apply online. Until it is safe to reopen our clinics, we are offering program intakes over the phone five days per week, through August 2021 the Clean Slate Program has received over 870 online applications. Those who are unable to take advantage of our services are referred to other appropriate organizations.

Clean Slate Attorneys also advise and represent clients on civil and administrative remedies that allow them to overcome barriers to employment, occupational licensing, and more. This year, we have continued advising justice-involved people on a recently enacted local fair chance housing ordinance. In addition, the Clean Slate Program provides holistic, collaborative, and multimodal services to support formerly incarcerated people in activities related to successful reentry, including obtaining jobs, housing, and other rehabilitation services. Through this work, the Program furthers the CCP's Family Reunification/Stability Subcommittee's Strategy #11 to "Identify & increase housing opportunities for returning parents" and the Housing Subcommittee's Strategy #1 to "Coordinate efforts to create new housing and service resources."

In 2021, the Clean Slate Program continued its collaboration with Laney College's Restoring Our Communities Program (ROC) thus ensuring that formerly incarcerated Laney students receive Clean Slate services during the pandemic. The partnership with ROC helps serve the CCP's Family Reunification/Stability Subcommittee's Strategy #13 to "Identify, increase and prioritize education & employment opportunities for returning parents." Clean Slate Attorneys also delivered various virtual presentations on relevant laws, including presentations hosted by the Practicing Law Institute (PLI) and the Alameda County Bar Association. Our attorneys are active locally and around the state educating practitioners, community members, and advocates about the actual impact and practice of clean slate law, in addition to counseling lawmakers about related legislation.



*(Clean Slate Attorneys: Erika Watts, Sadie Wathen, and Ariel Leitner-Zieff)*



*(Ariel Leitner-Zieff presenting in PLI's Reentry in California – Overcoming Legal Barriers to Community Reintegration 2021)*



## \*PROP 47 CASES

Year	Petitions Filed	Petitions Granted	Success Rate	Clients Served
2020	695	459	66%	457
Jan-Aug 2021	904	872	96%	463

## \*CLEAN SLATE PETITIONS

Year	Petitions Filed	Petitions Granted	Success Rate	Clients for Whom Petitions Were Filed
2020	1,073	1,050	98%	351
Jan-Aug 2021	870	840	97%	309

*\*The Public Defender keeps Prop 47/Clean Slate statistics by calendar year, not the fiscal year.*

## CLIENT SUCCESS STORY: RG



Over the past several years, as RG has worked to advance in her career, she has received multiple services from the Clean Slate Program. When RG came to our Program in 2017, she was unemployed and largely dependent on government benefits. Additionally, she was studying at Merritt College and interested in becoming a teacher. That year the Clean Slate Program helped her get her Alameda County conviction dismissed. In 2018, we also successfully helped her obtain a criminal record exemption from the Department of Social Services, which enabled her to be hired at a Children's Center at a local community college. In 2019, we helped RG gather and submit the documents necessary for her to apply

for a teaching permit from the Commission on Teacher Credentialing (CTC). In 2021, the CTC had yet to issue a permit to RG and requested clarification regarding her conviction history. Around this time RG had been promoted at work but learned that her promotion, and its accompanying pay increase, was contingent upon her receiving a permit from the CTC. The Clean Slate Program worked with RG and the Court to provide clarifying information to the CTC. In April 2021, the CTC issued RG a Child Development Associate Teacher Permit, which allowed her to keep her promotion and to continue to be able to give back to our communities through teaching.

## PUBLIC DEFENDER'S OFFICE



### SOCIAL WORK PROGRAM

The **Alameda County Public Defender's Social Workers** play an essential role in the innovative Holistic Defense model spearheaded by the **Alameda County Public Defender's Office**. The Social Workers create re-entry plans, prepare social history assessments, and advocate for alternatives to incarceration for many clients suffering from mental health, substance abuse, and other disorders underlying their criminal conduct. When appropriate, the social workers provide recommendations for treatment and/or services in lieu of incarceration to the District Attorney and to the Court.

### HOW MUCH DID WE DO?

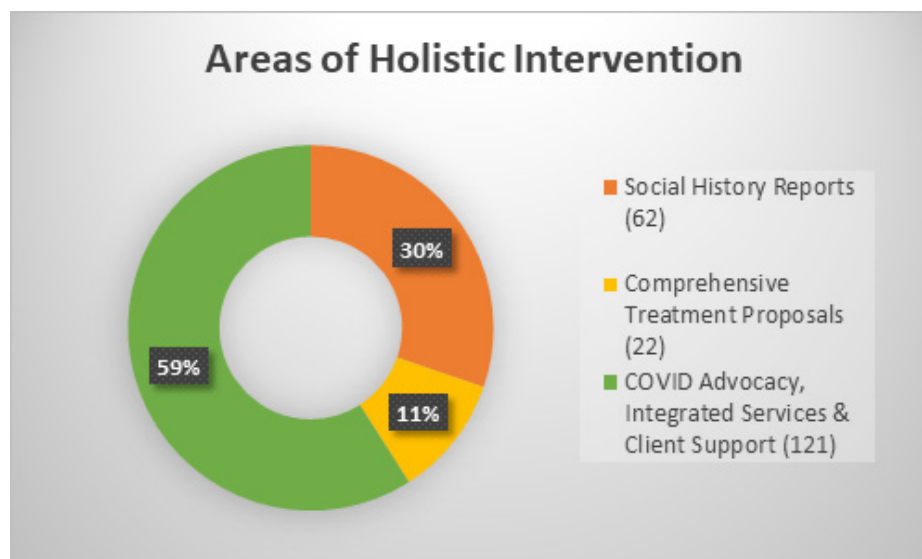
**In the 2020-2021 Fiscal Year, the Social Work Program served 205 Public Defender clients**

Under the umbrella of Holistic Representation, the Social Work Program provides wraparound services to help address the underlying issues surrounding a client's criminal case—substance abuse, mental health, employment, education, housing, immigration etc. These services come in the form of social history reports, identifying appropriate alternatives to incarceration, and providing resource connection, linkage, and community case management support.

The chart below reflects the range of the services provided and, in some ways, how COVID-19 has significantly altered the work of the Social Workers during the fiscal year.



*(Left to right: Manuel Ortiz, Sascha Atkins-Loria, Marynella Woods, Vy Ly, Taylor Kohles, and Zachary Gratz-Lazarus)*





### Services provided to our clients include the following:

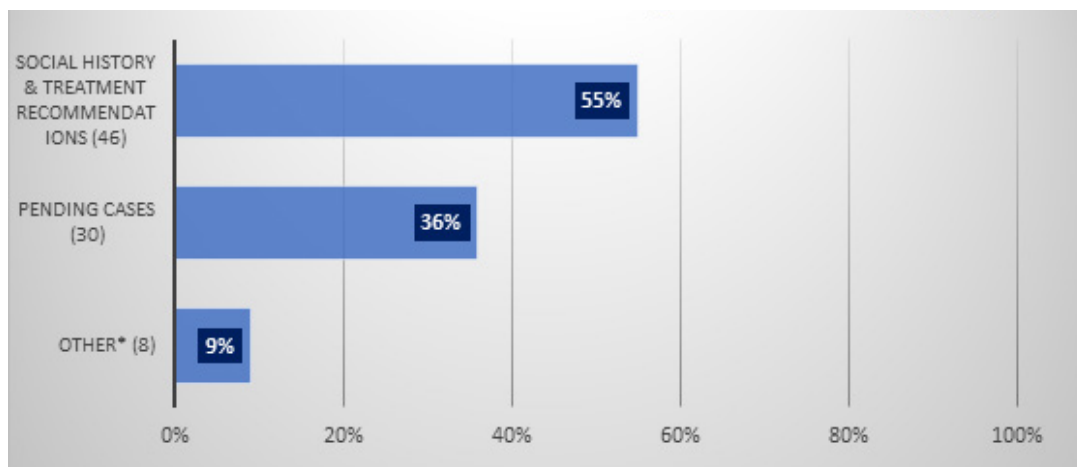
- o Developed and offered Comprehensive Social History Reports to the District Attorney and Court that provided context into the factors underlying the client's criminal offense
- o Created and submitted interdisciplinary treatment plan proposals and other alternatives to incarceration for consideration to the District Attorney and Court.
- o Engaged in COVID-19-related advocacy, including, referring clients into Operation Comfort's quarantine program, connecting clients to local shelter and foodbanks, and providing information to clients about access to COVID-19 testing and vaccination both in and out of the jail.
- o Facilitated mental health support and linkage to Adult Forensic Behavioral Health (AFBH) for incarcerated individuals who needed mental health services.
- o Coordinated intensively with the Substance Abuse Treatment and Referral Helpline operated by CenterPoint and the Alameda County Behavioral Health Care Services to bridge the gap around access to substance abuse treatment for incarcerated individuals during the pandemic.

### HOW WELL DID WE DO CONT'D...?

Of the 205 total cases the Social Work Program worked on, 84 involved direct advocacy to the Court through the use of social history reports, treatment plan proposals, and other recommendations for alternatives to incarceration. Social history reports are complex psychosocial evaluations and life stories that detail a clients underlying issues including prior trauma, homelessness, mental health issues, substance abuse histories etc. The chart below represents the rate at which we provide social history reports and treatment plan recommendations to the Alameda County District Attorney and the Court.

Roughly a third of the 84 cases (30 cases), including many of which also include social histories and treatment recommendations, remain active. This is due in part to the impact of the pandemic on court closures, increased difficulty in accessing clients who are in custody due to COVID-19 protocols, and the fact that cases are taking much longer to resolve once our recommendations have been completed resulting in potential AB 109 eligible clients languishing in jail.

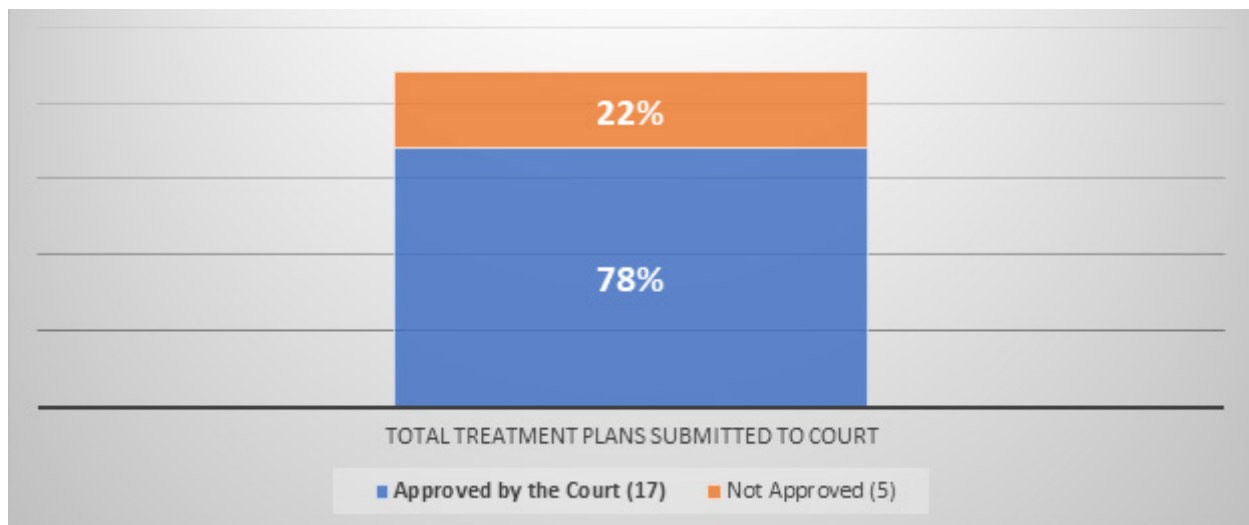
### SOCIAL WORK INTERVENTION INVOLVING DIRECT ADVOCACY (84)





Of the 46 cases where the Social Work Unit engaged in direct court advocacy, 22 of those involved cases where comprehensive treatment plans were submitted to the District Attorney and Court. The chart below displays the rate at which the District Attorney and Court agreed with the Public Defender Social Workers' recommendations for clients to receive treatment in lieu of incarceration. **The chart reflects an efficacy and success rate of nearly 80%, which the Social Work Unit has been able to maintain over the last 5 years.** Additionally, the number of proposed cases remains lower than previous years as a result of felony cases taking longer to adjudicate, the continued use of Social Workers on more challenging cases, as well as the emphasis the program placed upon COVID-19 interventions this past year.

### APPROVAL RATE FOR TREATMENT PLANS SUBMITTED TO THE COURT



### IS ANYONE BETTER OFF?

In calculating the amount of time and dollars saved resulting from the Public Defender Social Workers' interventions, there are two methods of measuring success.

#### Proposed Plea Offer: Time and Amount Saved

This is a comparison of the District Attorney's plea offer made prior to the involvement of the Public Defender Social Worker, with the ultimate resolution of the case, after the intervention.

Total Cases	Custody Time Saved Years (offer)	Daily Cost of Incarceration	Total Amount Saved
149	153	\$240.31*	\$13,279,530.60

The Public Defender Social Worker program saved Alameda County 153 years in custody time when comparing the clients' proposed plea offer to the outcome following the Public Defender Social Workers' interventions.

\*Figure provided by the Alameda County Sheriff's Office.





### HOW WELL DID WE DO?

#### Client Success Story: Eric Mitchell

Mr. Eric Mitchell was born into a violent and impoverished family in Beebe, Arkansas. Growing up on a farm with no running water, indoor plumbing, or electricity, he was the victim of abuse and neglect. After the tragic death of his mother when he was 9 years old, his father abandoned him with an older sibling in Richmond, California. He came of age in the streets at the height of the crack epidemic with no support from a caretaker. He fell victim to substance abuse and continued the same cycles of violence he witnessed between his parents. At the age of 24, he was sentenced to 31 years to life in prison.



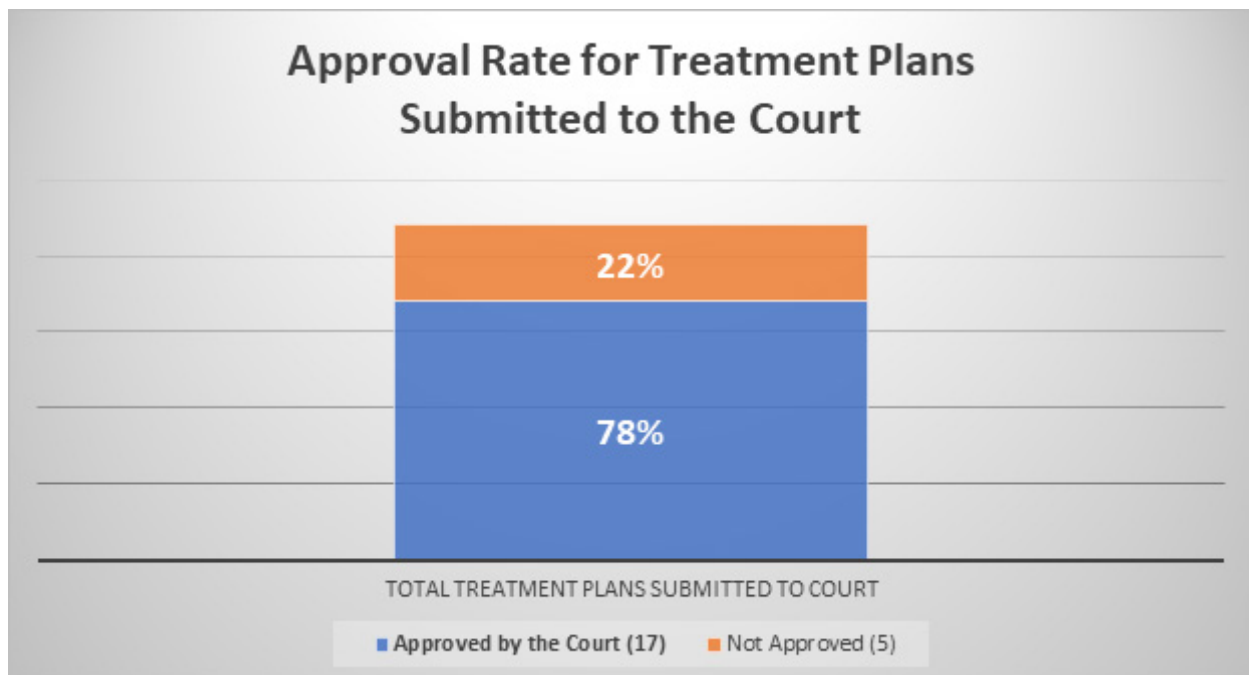
Mr. Mitchell first became eligible for parole in 2011 but was subsequently denied release four hearings in a row. After a criminal justice reform law passed that gave special consideration to youth under the age of 25 convicted of life sentences, Mr. Mitchell was assigned to the Social Work Program in 2019. Our social worker traveled to California State Prison, Solano several times and provided numerous hours of critical support to assist him in developing insight into his actions at the time of the crime. The Social Work Program also produced a lengthy social history report, documenting the youthful factors present at the time of the offense, which the parole board and psychologist took into consideration.

In January of 2020, after 30 years in prison, Mr. Mitchell was granted parole in light of his almost perfect prison record, his demonstrated insight into his actions at the time of his life crime, and his thorough parole plans. He was released to a transitional housing program in Sacramento, where he quickly found employment, obtained his driver's license, purchased a car, enrolled in support groups, and married his long-time partner, Angela. One year and 9 months after being released, Mr. Mitchell continues to excel on parole and was recently promoted to supervisor at his job.





Of the 46 cases where the Social Work Unit engaged in direct court advocacy, 22 of those involved cases where comprehensive treatment plans were submitted to the District Attorney and Court. The chart below displays the rate at which the District Attorney and Court agreed with the Public Defender Social Workers' recommendations for clients to receive treatment in lieu of incarceration. **The chart reflects an efficacy and success rate of nearly 80%, which the Social Work Unit has been able to maintain over the last 5 years.** Additionally, the number of proposed cases remains lower than previous years as a result of felony cases taking longer to adjudicate, the continued use of Social Workers on more challenging cases, as well as the emphasis the program placed upon COVID-19 interventions this past year.



### IS ANYONE BETTER OFF?

In calculating the amount of time and dollars saved resulting from the Public Defender Social Workers' interventions, there are two methods of measuring success.

#### Proposed Plea Offer: Time and Amount Saved

This is a comparison of the District Attorney's plea offer made prior to the involvement of the Public Defender Social Worker, with the ultimate resolution of the case, after the intervention. Note that the "Total Cases" does not include the "Active/Pending Cases," "Resolved Prior to Social Worker Intervention," "Unable to Contact Out of Custody Client," nor "Private Attorney" resolutions.

Total Cases	Custody Time Saved Years (offer)	Daily Cost of Incarceration	Total Amount Saved
149	153	\$240.31*	\$13,279,530.60



The Public Defender Social Worker program saved Alameda County 153 years in custody time when comparing the clients' proposed plea offer to the outcome following the Public Defender Social Workers' interventions.

\*Figure provided by the Alameda County Sheriff's Office.

## Legal Exposure: Time and Amount Saved

This is a comparison of the total time clients could serve in jail or prison (maximum legal exposure), with the ultimate resolution of the case, after the intervention of the Public Defender Social Worker.

Total Cases	Custody Time Saved Years (offer)	Daily Cost of Incarceration	Total Amount Saved
149	358	\$240.31*	\$30,287,158.70

The Public Defender Social Worker program saved Alameda County 358 years in custody time when comparing the clients' legal exposure to the outcome following the Public Defender Social Workers' interventions.

## IS ANYONE BETTER OFF?

Administration	Number of Staff
Chief Assistant Public Defender	1
Executive Programs Coordinator	1
<b>Clean Slate</b>	
Associate Deputy Public Defender	1
Assistant Attorney	2
Legal Secretary	2
Specialist Clerk I	2
<b>Prop 47</b>	
Attorney (Volunteer)	1
<b>PRCS/Parole Revocations</b>	
Assistant Public Defender	1
Deputy Public Defender	4
Legal Assistant	3
Specialist Clerk I	3
<b>Social Worker Program</b>	
Assistant Public Defender	2
Social Worker II	1
Social Worker III	3
Social Worker Supervisor	1
<b>Total</b>	<b>28</b>

Realignment funding pays for all or portion of the staff above.



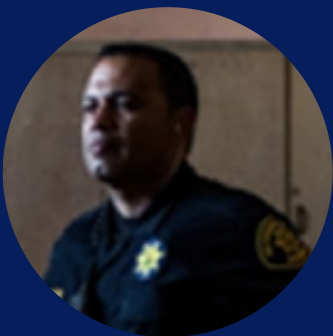
**GREG AHERN**  
ALAMEDA COUNTY SHERIFF



**RICH LUCIA**  
ALAMEDA COUNTY  
UNDERSHERIFF



**DONALD MATTISON**  
CAPTAIN, ADMINISTRATION



**OSCAR PEREZ**  
LIEUTENANT  
INMATE SERVICES

# Alameda County Sheriff's Office

## Sheriff's Realignment Programs

The Alameda County Sheriff's Office (ACSO) Inmate Services Unit coordinates transition services at the Santa Rita Jail (SRJ) in collaboration with the Probation Department and ACSO Youth and Family Services Bureau (YFSB) Operation My Home Town (OMHT).

During the pandemic ACSO collaborated with Alameda County Probation Department to provide inmates with a schedule to contact via telephone various Community Based Organizations (CBO) regarding re-entry services.

Pre and post release clinical case management services were offered through the Sheriff's Office YFSB OMHT team. ACSO has partnerships with many CBOs to provide a variety of programs and services that start during incarceration with pre-release case management plans. This linkage strengthens pre-sentencing reports and re-entry planning with the help of the District Attorney's Office and the Public Defender's Office.

Partners (partial list): American Job Center, Center for Employment Opportunities, Tri Cities Community Development, East Oakland Community Project, Lao Family, Center Force, Probation Community Outreach, Justice Services, Chabot College, Bay Area Community Resource, Laney College, Success Centers, Building Opportunities for Self Sufficiency, La Familia, Men of Valor Academy, Abode Services, Cypress Mandela, Probation Community Outreach, Justice Services, CORE, ROOTS Community Health Center, Tri-Valley Haven, A Safe Place, Options Recovery Services, and 5-Keys Charter School.

Through Five Keys Schools and Programs, ACSO provides extended education to include GED/Adult Basic Education, ESL, cosmetology and barbering, anger management, substance abuse, food services, 7 Habits of Highly Effective People, financial literacy, entrepreneurship, art therapy, restorative justice, intro to construction, employment preparation, and ROOTS to Success classes. Five Keys classes are offered in the Sandy Turner buildings and in the units throughout Santa Rita Jail (SRJ).

Employment training is provided through the Alameda County Workforce Development Board's (AC WDB) American Job Center reentry services in partnership with SRJ Inmate Services and OMHT Clinical Case Managers.



*Five Keys teachers in video visits with students*

SRJ Inmate Services and YFSB OMHT also had additional services for participants who chose to participate in the Maximizing Opportunities for Mothers to Succeed (MOMS) and Dads Acquiring Developing Skills (DADS) programs. The MOMS and DADS participants enroll in parenting and substance abuse classes, in addition to the clinical case management services. Participants were also screened for eligibility to apply and live in the Parents and Children Together (PACT) housing complex upon release from jail. The PACT housing complex is run in partnership with the Sheriff's Office and Oakland Housing Authority (OHA). Those participants who are eligible for the PACT housing complex will transition into the complex upon release from SRJ and/or after completing an inpatient substance abuse treatment program. The participants reside at



*Parents and Children Together (PACT) Housing Complex*

the PACT housing complex while participating in program services such as parenting classes, substance abuse groups, GED classes, etc. The participants reside in the PACT housing complex for 18 months, and if they obtain their



Mr. Johnathan Davis is a Five Keys  
high school graduate.



Mr. Michael Cazares is a Five Keys GED  
graduate. Mr. Cazares is working on his  
high school diploma.

treatment goals, reentry goals, and program requirements within that time, the participants will graduate and move into their own OHA Section 8 Apartment. ACSO YFSB OMHT has six YFSB OMHT Clinical Case Managers and one OMHT Clinical Supervisor designated to focus on reentry participants and MOMS/DADS participants. OMHT is an intensive pre and post release Clinical Case Management model for re-entering participants All the OMHT Clinical Case Managers work with each participant to conduct a validated risk and needs assessment and utilize the assessment to inform the Individualized Reentry Plan (IRP). The IRP addresses the participants' risks and needs in support of their successful transition back into the community and details the individual's appropriate pre-release needs and post-release case plan. The Clinical Case Managers collaborate with Probation Officers and other stake holders to coordinate services and link participants to services post release. The Clinical Case Managers work in collaboration with and were assisted by the Inmate Service Unit Deputies, medical/mental health staff, and staff from the Probation Department to facilitate the services.

## Budget Summary

The Realignment housing costs at Santa Rita Jail (SRJ) for FY 20-21, based on the average daily rate of \$240.31 and average daily realignment population of 180, was \$15,774,188. The Youth and Family Services Bureau (YFSB) Operation My Home Town (OMHT) unit provides pre and post release clinical case management and a comprehensive range of reentry services for individuals at the SRJ facility. The cost for providing these services in FY 20-21 was \$3,157,357.

SRJ Inmate Services facilitates inmates receiving reentry services in the Transition Center. The designated staff providing these services include two (2) Deputy Sheriffs and two (2) OMHT Clinical Case Managers. Clinical Case Managers provide pre-release services on-site with the Deputy Sheriffs providing security and facilitating the movement of inmates. Clinical Case Managers also provide reentry services and provide support for the participants as they transition back into the community post release. The cost for providing these services in FY 20-21 was \$664,250.

Service	Cost
In-Custody Housing Costs Associated with Realignment Inmates	\$15,774,188
Operation My Home Town Clinical Case Managers (YFSB)	\$3,157,357
Transition Center Services (includes Deputies & Clinical Case Managers)	\$664,250
<b>Total</b>	<b>\$19,595,795</b>

# SUPERIOR COURT OF CALIFORNIA, COUNTY OF ALAMEDA

## OFFICE OF COLLABORATIVE COURT SERVICES



### SUPERIOR COURT LEADERSHIP TEAM

**Honorable Tara Desautels**  
*Presiding Judge*



**Honorable Charles Smiley**  
*Assistant Presiding Judge*



**Gavin O'Neill**  
*Principal Analyst*



**Danielle Guerry**  
*Mental Health Coordinator*



### POST RELEASE COMMUNITY SUPERVISION (PRCS) REENTRY COURT

PRCS Reentry Court is a collaborative justice court, also known as problem-solving or treatment court. It combines judicial supervision with treatment services that are rigorously monitored to reduce recidivism and improve supervisee outcomes.

The PRCS Reentry court is staffed by a team trained in collaborative court practice, and an understanding of substance use disorders as health conditions that often co-occur with mental health issues that require treatment. The team includes a Judge, Deputy District Attorney, Public Defender, Probation Officer, Mental Health Specialist, and a Case Manager. Implementing a non-adversarial approach, prosecution and defense counsel promote public safety while protecting participants' due process rights.

PRCS Reentry Court is highly structured. The focus is on accountability, the science of behavior modification, addiction and mental health treatment, as well as removing barriers to reentry including a lack of employment, education, and housing. PRCS Reentry court also focuses on understanding, addressing, and changing criminal thinking errors using evidence-based practices that are proving effective in other courts across the country.

PRCS Reentry Court serves men and women that have violated, or are at risk of violating, the terms of their supervision. Participants are referred by probation officers, and/ or the Revocation Court. Formerly incarcerated individuals who are at high risk to recidivate under normal supervision and have a high need for addiction treatment are eligible. As a member of the PRCS Reentry Court team once remarked, "these are some of the most traumatized and vulnerable people in the criminal justice system."

### PRCS REENTRY COURT OUTCOMES

All participants in the PRCS Reentry Court program experienced quality of life improvements. Most participants did not re-offend during and after the program. Re-arrested individuals had less serious charges than before program entry. Graduates ended their PRCS commitment on-time or early. Participants were released from custody to enter treatment. Many people avoided custody altogether by choosing to participate in the program. Alternatives to incarceration were especially important during the pandemic

## SUPERIOR COURT OF CALIFORNIA, COUNTY OF ALAMEDA OFFICE OF COLLABORATIVE COURT SERVICES



when the jail sought to reduce the number of prisoners to control the spread of COVID-19. Most participants improved their housing and employment situations. The court forgave legal and traffic fees for successful program participants. Gift cards, transportation vouchers, and other incentives were distributed. All participants were required to complete an intensive treatment program. Almost every participant stabilized their mental health conditions and were linked to ongoing services. Many participants reported reconnecting with family, experiencing integrity, self-esteem, hope for the future, and a positive experience with the justice-system.

The Alameda County AB 109 Evaluation Report prepared under contract by Resource Development Associates in July 2020 found that 48.4% of Probation's supervised population was African American, followed by 23% Latino/ Hispanic and 20% White individuals.

The U.S. Census population estimate on July 1, 2019, reported that African Americans comprised 11% of the Alameda County population, indicating their overrepresentation among adult probationers by a factor of 4.36%. Latino/Hispanic persons of any race accounted for 22.3%, and non-Hispanic Whites for 49.3% of the county population. Whites are underrepresented among adult probationers in Alameda County by a factor of 2.47%.

FY 2020-21 PRCS Reentry Court participants were 36.4% African American, 31.8% Latino/Hispanic, and 18.2% White. Considering its proportion of African American and Latino/ Hispanic participants and its emphasis on intensive treatment and successful reintegration to the community, PRCS Reentry Court can be construed as a criminal justice practice reform that promotes equity.

### BUDGET ALLOCATIONS AND EXPENDITURES

The year one expenditures for FY 2020-21 amount to about a third of the budget allocation reflects the impact of the COVID-19 pandemic on referrals to Post Release Community Supervision Court. Program capacity is 30 participants at a given time, and 22 PRCS supervisees were active during FY 2020-21.



**Ashley Esquivel**  
Case Manager



**Monica Parran**  
Management Analyst



**Gregory Robinson, Ph.D.**  
Evaluator



**Ann Diem**  
Deputy District Attorney

# SUPERIOR COURT OF CALIFORNIA, COUNTY OF ALAMEDA

## OFFICE OF COLLABORATIVE COURT SERVICES



**Brian Caruth**  
Deputy Public Defender



**Angela Reed**  
Deputy Probation Officer III



	Year 1 Budget	Year 1 Expenditures
<b>Contract Positions Funded</b>		
Substance Abuse Treatment Specialist II	\$ 106,106.00	\$ 75,775.15
Mental Health Specialist	\$ 41,600.00	\$ 42,879.26
Evaluator	\$ 15,960.00	\$ 1,549.60
<b>Travel</b>		
To NADCP	\$ 1,728.00	\$ -
<b>Supplies</b>		
Phone/Laptop/Office Supplies	\$ 2,065.00	\$ 1,579.39
<b>Treatment Services</b>		
Residential	\$ 45,000.00	\$ 21,259.70
Outpatient	\$ 32,000.00	\$ -
Recovery Residences	\$ 47,520.00	\$ 5,299.00
Transportation	\$ 28,800.00	\$ -

<b>Other Costs</b>		
UA Testing	\$ 37,800.00	\$ 1,253.50
Phone Services	\$ 960.00	\$ -
Conference Registration	\$ 745.00	\$ -
Transportation Vouchers	\$ 69,660.00	\$ -
Phase-Based Gift Cards	\$ 10,200.00	\$ -
High Level Incentives	\$ 9,000.00	\$ 1,002.00
<b>Total</b>	<b>\$ 449,144.00</b>	<b>\$ 150,597.60</b>

The year one expenditures for FY 2020-21 amount to about a third of the budget allocation reflects the impact of the COVID-19 pandemic on referrals to Post Release Community Supervision Court. Program capacity is 30 participants at a given time, and 22 PRCS supervisees were active during FY 2020-21.

# SUPERIOR COURT OF CALIFORNIA, COUNTY OF ALAMEDA

## OFFICE OF COLLABORATIVE COURT SERVICES

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### PRCS REENTRY COURT SUCCESS STORY

This story illustrates the fact that addiction is a chronic disease, and that recovery can be punctuated by periods of relapse. It also reflects a case manager's dedication and the collective strength of a collaborative court team.

Mr. C.P spent 38 of his 60 years of life in prison. He was initially referred to Reentry Court in 2019. He entered the program dealing with polysubstance use, post-traumatic stress, and a history of grief and loss. Gun violence had claimed the lives of two of his children and nearly took his own life.

At the time, he worked closely with his grant-funded case manager and was placed in a residential treatment center. Initially he resisted, but he began to thrive once he started doing the recovery work. Reentry Court became a second family for Mr. P and he rapidly climbed through the ranks at his treatment center to become a volunteer counselor. Mr. P's biggest trigger was tragedy and loss. His sponsor and dear friend ended his life after which Mr. P left the program and relapsed almost immediately.

Despite several attempts by his case manager to reconnect, Mr. P continued using and returned to life on the street for a year. It wasn't until March of 2021 that Mr. P met with his case manager again, this time while in custody. He was tired of suffering and ready to return to Reentry Court; a place that he regarded as much more than a court, but a safe haven and strong support system. His case manager succeeded in getting him out of custody and into a treatment program suitable for his current needs.

Mr. P again flourished in treatment, becoming a leader and example to those who surrounded him. Because of his dedication and hard work, he graduated early and transitioned to a Sober Living community. There, he again became a house leader, supporting those in need, regularly attending outpatient groups, additional recovery meetings, checking in with his case manager, and always showing up to Reentry Court hearings.

His success did not come without obstacles, however. During his time there, Mr. P once again suffered a tragic loss, the same trigger that had constantly derailed his recovery. While in sober living, Mr. P found his dear friend and longtime recovery teammate unconscious after suffering a fluke heart attack. After two months at his bedside, Mr. P lost his beloved friend.

This time, in the wake of tragedy, Mr. P threw himself into his program, checked in with his Reentry team daily, shared his obstacles in court, increased his outpatient treatment, and stayed as close to the team as possible. Mr. P's story isn't over, but his recovery continues and he remains determined to stay on course regardless of what life throws his way. PRCS Reentry Court continues to serve as a safety net for Mr. P by ensuring that he has a strong support system and the tools equipping him for a promising future.



# AB109-FUNDED SERVICES

THIS SECTION INCLUDES A SUMMARY OF SERVICES AVAILABLE TO ADULT CLIENTS THROUGH THE PROBATION DEPARTMENT

## TYPE OF SERVICE & PROVIDERS

## PROGRAM DESCRIPTION

### CAREER TECHNICAL EDUCATION

- 1.CENTER FOR EMPLOYMENT OPPORTUNITIES
- 2.CYPRESS MANDELA
- 3.LAO FAMILY COMMUNITY DEVELOPMENT
- 4.RISING SUN
- 5.YOUTH EMPLOYMENT PARTNERSHIP

Program provides clients with high quality career/vocational training that leads to credentials, licenses and/or educational certificates and supports clients in obtaining and retaining sustainable employment in high skill, high wage, and/or high demand career fields.

### CAREER TECHNICAL EDUCATION DATA: FY 2020/2021

- # of clients referred to the program: **251**
- # of clients that enrolled in the program: 54 (22% of those referred)

### EDUCATION

FIVE KEYS CHARTER SCHOOL

Assistance in obtaining high school diploma, GED, or HiSet, career training, English as a second language, and other academic support and resources (self-paced program).

### EDUCATION DATA: FY 2020/2021

- # of clients referred to the program: **185**
- # of clients that enrolled in the program: 63 (34% of those referred)
- # of clients who enrolled and exited the program: 27
- # of clients that received an education plan: 52
- # of clients that successfully completed the program: 10 (37% of the program exits)

### EMPLOYMENT

- 1.AMERICA WORKS (WORK FIRST FOUNDATION)
- 2.BUILDING OPPORTUNITIES FOR SELF-SUFFICIENCY
- 3.CENTER FOR EMPLOYMENT OPPORTUNITES
- 4.LA FAMILIA COUNSELING SERVICES (ALLIANCE FOR COMMUNITY WELLNESS)
- 5.LAO FAMILY COMMUNITY DEVELOPMENT
- 6.SUCCESS CENTERS
- 7.TRI-CITIES COMMUNITY DEVELOPMENT CENTER
- 8.YOUTH EMPLOYMENT PARTNERSHIP

Comprehensive employment program which assists participants with obtaining and maintaining employment career plan development, case coordination, extensive case management, barrier removal support, training, transitional (subsidized) work, linkages to education programs, job placement and retention assistance.

### EMPLOYMENT DATA: FY 2020/2021

- # of clients referred to the program: **485**
- # of clients that enrolled in the program: 384 (79% of those referred)
- # of clients placed in subsidized and unsubsidized job placements: 239 (62% of enrolled clients)
- Unsubsidized job placement: 30-days: 65; 90-days: 40; 180 days: 14
- # of clients that exited the program during FY 20/21: 0

## TYPE OF SERVICE & PROVIDERS

## PROGRAM DESCRIPTION

### FAMILY REUNIFICATION

1. ASIAN PRISONER SUPPORT COMMITTEE
2. CENTERFORCE
3. TRI-CITIES COMMUNITY DEVELOPMENT CENTER

The program offers various supports and services promoting healthy family relationships, such as: parenting classes, counseling services, barrier removal services, assistance with childcare, groceries, transportation, pro-social family activities and housing stipends.

### FAMILY REUNIFICATION DATA: FY 2020/2021

- # of clients referred to the program: **167**
- # of clients that enrolled in the program: 125 (75% of those referred)
- # of clients that exited the program: 42
- # of clients that successfully completed the program: 14 (33% of the program exits)

### HIGHER EDUCATION

1. BAY AREA COMMUNITY RESOURCES AT THE COLLEGE OF ALAMEDA
2. RESORTATIVE SELF-EDUCATION PROGRAM (RISE) AT CHABOT COLLEGE
3. RESTORING OUR COMMUNITIES (ROC) AT LANEY COLLEGE

Expands access into higher education for the realignment population by providing comprehensive, evidence-based programs which include tutoring, book vouchers, computer access, daily food vouchers, financial literacy and coaching, peer mentors and retention services.

### HIGHER EDUCATION DATA: FY 2020/2021

- # of clients referred to the program: 88
- # of clients that enrolled in the program: 35 (34% of those referred)
- # of clients who enrolled and exited the program: 1
- # of clients that successfully completed the program: 0 (37% of the program exits)

### HOUSING\*

BUILDING OPPORTUNITIES FOR SELF-SUFFICIENCY 12-bed transitional housing facility in Oakland, CA

### HOUSING DATA: FY 2020/2021

- # of clients referred to the program in FY 20/21: 48
- # of clients served in FY 20/21: 17

*\*Please refer to page XX for realignment housing programs managed by the Community Development Agency*

### PEER MENTORING: FOR US BY US

1. BUILDING OPPORTUNITIES FOR SELF-SUFFICIENCY (BOSS)
2. COMMUNITY AND YOUTH OUTREACH
3. TRI-CITIES COMMUNITY DEVELOPMENT CENTER
4. MEN OF VALOR ACADEMY

Peer mentoring, navigation, coaching, leadership development, family reunification, life skills training, and cognitive behavioral intervention provided by formerly incarcerated navigators and coaches.

### FOR US BY US DATA: FY 2020/2021

- # of clients referred to the program: **331**
- # of clients that enrolled in the program: 278 (84% of those referred)

## TYPE OF SERVICE & PROVIDERS

## PROGRAM DESCRIPTION

### REENTRY SUPPORT: CENTER OF REENTRY EXCELLENCE (CORE)

FELTON INSTITUTE

Provides reentry resources and clinical services to individuals based on their needs. Services include linkages to services, restorative justice, case management, barrier removal, cognitive based interventions, education and pro-social activities.

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### HIGHER EDUCATION DATA: FY 2020/2021

- # of clients referred to the program: **431**
- # of clients that enrolled in the program: **325** (75% of those referred)

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### ADDITIONAL SUPPORTIVE SERVICES

2-1-1 REENTRY RESOURCES AND SERVICES: EDEN I&R

2-1-1 Alameda County Reentry Portal is a place for justice -involved citizens to explore and find supportive resources for preventive and rehabilitative services.

EARLY INTERVENTION SERVICES: LEADERS IN COMMUNITY ALTERNATIVES (LCA)

Program provides client assessments, case management, barrier removal and assistance with, navigation for and referral to services for clients charged with an eligible 1170(h) felony offense

TRANSPORTATION: BONAFIDE

"Ride to Reentry" program offers safe and reliable transportation to clients exiting prison who require assistance.

SAFE LANDING: ROOTS COMMUNITY HEALTH CENTER

The "Safe Landing" program offers safe and reliable transportation and linkages to services to clients exiting Santa Rita Jail who require assistance.

# Community Development Agency



Housing and Community Development (HCD) Department operating within the Community Development Agency (CDA) provides programmatic oversight and management. The Realignment Housing Program (RHP) began as a pilot in 2012 and Fiscal Year 2020/21 reflects the ninth year of operations.

HCD works in coordination with the Probation Department, which provide referrals for clients experiencing or at imminent risk of homelessness. Referrals to an RHP housing partner may occur while the individual is still in custody or after they have been released. Eligible participants are individuals who are supervised by Probation under Realignment, utilizing the definition adopted by the Community Corrections Partnership Executive Committee (November 2018).

This report reflects Realignment-funded housing services provided between July 1, 2020 through June 30, 2021 representing three primary housing service types.

Housing Service Type	Agency/Project	Service Location	Bed Count
Emergency/Temporary Housing (ES)	Men of Valor Academy, Inc. (MOVA)	Oakland	35+ beds
Transitional Housing (TH)	Bay Area Community Services (BACS) Holland	Oakland	10 units
	Building Opportunities for Self-Sufficiency (BOSS) Hope Project	Oakland	15 beds
	Oakland Dream Center Kingdom Builders	Oakland	26-39 beds
	Seventh Step Foundation	Unincorporated / Hayward	32 beds
Permanent Housing Rapid Re-Housing (RRH)	Adobe Services	South County	Target to Serve 350+ HH, Annually - Serve 500+
	East Oakland Community Projects (EOCP)	North County	

# Budget Summary

Housing Allocation and Expenditures FY 20/21	Allocation	Expenditures
Adobe Services	\$1,791,206	\$1,265,320
Bay Area Community Services - Holland	\$774,796	\$413,546
Building Opportunities for Self-Sufficiency - Hope	\$425,212	\$207,650
East Oakland Community Project	\$1,229,626	\$1,084,499
Men of Valor Academy	\$463,033	\$368,825
Kingdom Builders - Oakland Dream Center	\$1,093,317	\$249,717
Seventh Step Foundation	\$931,204	\$410,557

## How Much Do We Do?



### EMERGENCY / TEMPORARY HOUSING (ES)

**Men of Valor Academy (MOVA)** is site-based and provides short-term housing and wraparound case management services in Oakland. This reflects the availability of at least 35 beds per night and serves males-only reentering the community. MOVA was added as a Probation-funded housing partner in 2015.

During FY 20-21, MOVA served 67 clients. A total of six veterans were served. This compares to a reflection of 94 clients served in the previous year (a decrease of 27 clients due to Covid19 outbreak). MOVA served an average of 35 clients per month and an average of 920 bed nights were utilized, monthly. In total, MOVA provided 11,037 bed nights of shelter in FY 20-21. This reflects an increase of utilization of 910 bed nights utilized from 10,127 bed nights in FY 19-20. A total of 30 clients exited in FY 20-21, and 20 clients of whom exited to permanent or temporary housing destinations.

In comparison to the previous year, MOVA had an outbreak of clients tested positive for Covid19. MOVA provided mitigation measures, following CDC Protocol in providing adequate spacing needed for each client, provide deep cleaning 3-4 times a day, provide necessary PPE, provide Covid19 testing each Monday of the week, and set up in-house vaccination to obtain 100% client vaccinated.



### TRANSITIONAL HOUSING (TH)

**Bay Area Community Services (BACS), The Holland** – provides up to 90 beds in single and double occupancy; 10 of which are funded through Probation. The Holland, located in Oakland, provides private units;

case management supports residents in working towards securing long-term housing.

### Building Opportunities for Self-Sufficiency (BOSS), The Hope Project

Located in Oakland, the Hope Project is site-based and supports transitional housing to men in 15 set-aside Probation dormitory arrangements, with meals. Supportive services help residents secure long-term housing.



**Oakland Dream Center** provides up to 39 housing beds (serving two individuals, per room). Serving males-only, this site provides case management and supportive services and meals.



**Seventh Step Foundation** is located in the Unincorporated part of the County. The transitional housing site supports males through the provision of up to 32 dormitory-style beds with barrier removal support. Due to decompression efforts to support COVID-19 risk mitigation, the site currently utilizes 16 of the 32 beds.

## PERMANENT HOUSING: RAPID RE-HOUSING REFERRALS AND ENROLLMENTS



Rapid re-housing supports individuals and accompanying family members to quickly exit homelessness by through securing permanent housing.

Rapid Re-housing has three main components: Housing Identification, Rent and Move-In Assistance (Financial assistance) and Case Management and services.

Deputy Probation Officers (DPOs), working with those currently in custody and those newly released, provide referrals to RRH providers Abode Services and EOCP, based upon the geographical region which each agency supports. Enrollments reflect those with a start date during the fiscal year. Agencies continue to report increases in referrals, correlating to a greater need of housing options. Additionally, RRH is an option which supports households with accompanying adults and children, as well as registered sex offenders. The 115 households served in FY 20/21 represents a total of 253 total individuals served; 97 of those individuals are accompanying children and 156 accompanying adult household members.



Transitional Housing Project	July 2020 - June 2021			
	Total Served	Exits	Male	Female
Bay Area Community Services (BACS) - Holland	21	10	15	6
Chronic Homeless	10			
Veterans	0			
Seventh Step Foundation	79	70	79	0
Chronic Homeless	7			
Veterans	1			
Bay Area Community Services (BACS) - Holland	43	0	42	1
Chronic Homeless	1			
Veterans	0			

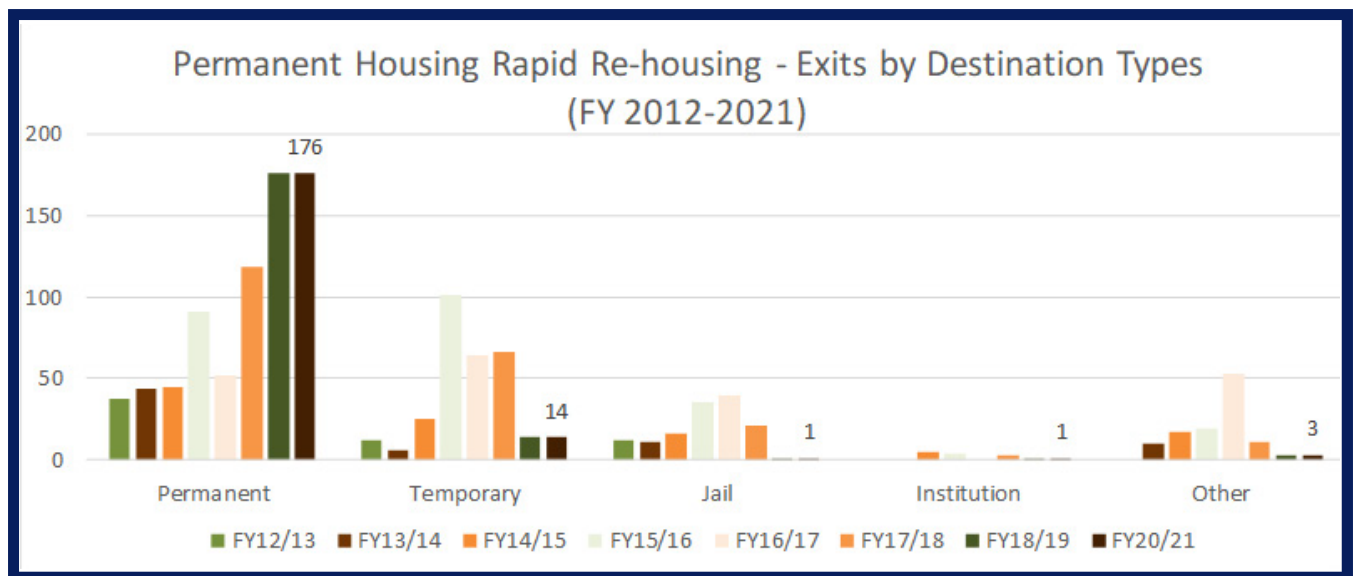
Source: Alameda County HCD, MOVA Program Spreadsheet



The range of services provided by the RRH agencies include, but are not limited to:

- Housing search & placement support
- Provision of short-term rental subsidies
- Support with reducing barriers, including expungement, to seek & obtain long-term housing
- Landlord relationship building & support
- Flexible funds - costs related to moving in (purchase of essential housing items)
- Assistance with reunification with support system & family members
- Transportation assistance (bus and Bart vouchers to travel to potential housing sites)
- Housing Case Management and post-exit support

## Is Anyone Better Off?



During FY 20/21 of the RHP program, clients exiting to permanent housing were served by the program for an average of 345 days. Those exiting to Jail and other institution represented a 266-day average length of stay. In general, those exiting the program to temporary housing did so due to their eligibility for the program ending with their release from Probation supervision. Oftentimes these clients continued to be served under other programs provided by the RHP agencies. Longer support periods provided clients with a stronger foundation for securing positive, long-term housing. Support included assistance with referrals to employment agencies, credit repair, re-issuing of identification and driver's license, along with the direct housing search and financial supports.

## Client Success Story

Upon program entry at Abode Services, Mr. Ruelas was unemployed and staying in his vehicle with his children. He obtained gainful employment and was housed rather quickly. Amidst the pandemic, he demonstrated much resilience and hard work. He continues to be successful in his recovery and remain stably house.



# CIVIC/COMMUNITY ENGAGEMENT

**CHAIR: KAMARLO SPOONER, COMMUNITY ADVISORY BOARD CHAIR**

**CO-CHAIR: RAYMOND BANKS, COMMUNITY ADVISORY BOARD CO-CHAIR**

## OVERVIEW

THE CIVIC AND COMMUNITY ENGAGEMENT SUBCOMMITTEE UPLIFTS AND EMPOWERS COMMUNITY VOICE. THIS SUBCOMMITTEE IS DEDICATED TO THE PROMOTION OF EQUITY, SUPPORT, RESOURCE, AND ACCESS FOR CLIENTS, AS WELL AS JUSTICE-IMPACTED INDIVIDUALS, FAMILIES, AND COMMUNITIES. THIS SUBCOMMITTEE IS ESSENTIAL IN THE REALIGNMENT PROCESS AND BRINGS A CRITICAL COMMUNITY VOICE TO THE COMMUNITY CORRECTIONS PARTNERSHIP.

## ABBREVIATED STRATEGIES

**S1 – FINANCIAL SUPPORT FOR LEADERSHIP DEVELOPMENT**

**S2 – DEVELOP LEADERSHIP SKILLS OF TARGET POPULATION**

**S3 – CAB LED COMMUNITY AND EDUCATIONAL FORUMS**

**S4 – MAXIMIZE STAKEHOLDER INPUT AND SHARE DECISION-MAKING POWER**

**S5 – MEASURE STAKEHOLDER SATISFACTION**

## ACCOMPLISHMENTS

FISCAL YEAR 2020/2021

### **CAB Notetaker Initiative (S1 and S2):**

Advocated for a formerly incarcerated person to serve as a notetaker for the monthly CAB meeting minutes and included a recommendation that \$900 be allocated toward procuring the service. The initiative supports the growth and development of leadership skills for the selected individual.

### **Violence Prevention/Intervention Program (S1):**

Advocated for a Violence Prevention/Intervention initiative to address violent crime in Alameda County, specifically focusing on the City of Oakland. This included supporting the initial investment allocation of \$500,000 and an additional \$500,000 of pending funds to be held in trust. Efforts are underway with Public Protection partners to determine program details and funding distribution.

### **CAB Member Application (S1 and S4):**

Advocated for and supported the allocation of \$1,250 to fund a change in format to the CAB application form, successfully shifting from a PDF application to a web-based application to increase access and ease of submission. This recommendation was presented to the Board of Supervisors on July 2021.

**Increased CAB Membership (S1 and S4):**

Actively engaged community to increase membership into CAB, as well attendance and participation in monthly CAB meetings. CAB information was broadly shared throughout the five (5) Supervisorial Districts and subcommittee worked collaborative Supervisors and their staff to expand CAB membership. There was one (1) remaining vacancy at the end of the fiscal year, with anticipation of a full CAB body within the upcoming months.

**Housing Forum (S3):**

Partnered with ACPD's Reentry and Outreach unit in hosting a Housing Forum with ACPD clients and providers on December 21, 2020 to address the housing needs of realigned/reentry population.

**Expanded Housing (S5):**

Supported \$1.5M housing allocation within Re-Entry Housing Pool and advocated for expansion of housing services for women, women with children, and 290 (sex offenses) registrants. Housing contracts were in negotiation at the end of the fiscal year.

**Additional Accomplishments:**

- CAB meetings were held in the evenings, increasing accessibility to community members
- Buck Breaking presentation
- Developed survivors subcommittee

**SUBCOMMITTEE PRIORITIES**

FISCAL YEAR 2021/2022

- CAB Retreat (S1 and S2)
- Determine how to best support and advocate for survivors of crime (S3 and S4)
- Advocate for CAB chair to serve as voting member of the Community Corrections Partnerships Executive Committee (S4)
- Increase CAB's influence on policy, funding, and other related matters, including identifying overlap between CAP recommendations and CCPEC actions/decisions (S4)
- Improve data access and collection to support data-driven decision making processes (S4)

# EDUCATION

**CHAIR:** L. KAREN MONROE, ALAMEDA COUNTY OFFICE OF EDUCATION;

**DESIGNEE:** MONICA VAUGHAN

**CO-CHAIR:** DR. TINA VASCONCELLOS, COLLEGE OF ALAMEDA

## OVERVIEW

THE EDUCATION SUBCOMMITTEE IS DEDICATED TO STRENGTHENING AND ALIGNING IN-CUSTODY EDUCATION SERVICES WITH COMMUNITY PROGRAMS TO SUPPORT A SEAMLESS TRANSITION, ENSURING EDUCATION SERVICES ARE WELL INTEGRATED INTO THE PRISONS AND JAILS BY MAKING IT A CRITICAL COMPONENT OF INTAKE AND PRE-RELEASE PROCESSES AND SEEKING OPPORTUNITIES TO FURTHER EXPAND PARTNERSHIPS WITH WORK FORCE DEVELOPMENT STAKEHOLDERS TO CREATE INNOVATIVE PATHWAYS FOR CLIENTS THAT SUPPORT RETURNING COMMUNITY MEMBER'S EFFORTS TO OBTAIN PERMANENT, LIVING-WAGE EMPLOYMENT OPPORTUNITIES.

## ABBREVIATED STRATEGIES

- S1 - DEVELOP A REENTRY EDUCATION NETWORK
- S2 - ENGAGE PROVIDERS; STRATEGIZE TO IMPLEMENT BEST PRACTICES AND A PROGRAM REFERRAL SYSTEM
- S3 - INCREASE THE NUMBER PARTICIPANTS UTILIZING EDUCATION SERVICES IN COUNTY FACILITIES
- S4 - CONDUCT IN-CUSTODY ASSESSMENT TO DETERMINE APPROPRIATE IN-CUSTODY AND COMMUNITY SERVICES
- S5 - ADD EDUCATION MEASURES TO CONTRACTS
- S6 - EXPAND INMATE INTAKE PROCESS TO INCLUDE EDUCATION AND EMPLOYMENT HISTORY
- S7 - DEVELOP A MARKETING CAMPAIGN
- S8 - ANNUAL POLICY AGENDA THAT ADDRESSES BARRIERS TO ACCESSING EDUCATION SERVICES
- S9 - PRIORITIZE THE NEEDS OF FORMERLY INCARCERATED POPULATION
- S10 - DEVELOP EDUCATION SERVICES FOR TRANSITION-AGE YOUTH
- S11 - COMMUNITY-BASED ORGANIZATIONS TO REFER TO COLLEGE PROGRAMS SPECIFIC FOR THE POPULATION

## ACCOMPLISHMENTS

FISCAL YEAR 2020/2021

### **Education Services for Transition-Age Youth (S10):**

As of February 1, 2021, education services are offered through a partnership with Youth Employment Partnership (YEP). Through their employment services program, clients are able to participate in the contractor's onsite high school, Opportunity Academy. Case managers assess each client's educational needs and consider those needs when working with the client to develop career plans. Services are developmentally appropriate and focus clients on both employment and educational options.

## SUBCOMMITTEE PRIORITIES

FISCAL YEAR 2021/2022

- Increase the number of participants utilizing educational services in county facilities to 15% within 1 year of implementation (S2)
- Conduct in-custody math, English and career interest assessments to determine appropriate education services both in-custody and post-release 1 year of implementation (S4)
- Expand current inmate intake process to include education & employment history to create a population baseline (S6)

# FAMILY REUNIFICATION/STABILITY

CHAIR: PHYLLIS NANCE, DEPARTMENT OF CHILD SUPPORT SERVICES  
CO-CHAIR: KEVIN BREMOND, FIRST 5 ALAMEDA COUNTY FATHERS CORP

## OVERVIEW

THE FAMILY REUNIFICATION/STABILITY SUBCOMMITTEE AIMS TO REDUCE BARRIERS TO FAMILY REUNIFICATION AND THE IMPACT OF INCARCERATION ON THE FAMILY THROUGH THE IMPLEMENTATION OF BEST PRACTICES THAT EMPHASIZE THE IMPORTANCE OF FAMILY ENGAGEMENT AND FAMILY-CENTERED CASE MANAGEMENT, AND CULTURALLY APPROPRIATE, TRAUMA-INFORMED POLICIES WITH A FOCUS ON IMPROVING OUTCOMES.

## ABBREVIATED STRATEGIES

- S1 - UTILIZE THE CHILDREN OF INCARCERATED PARENTS BILL OF RIGHTS AS A GUIDING FRAMEWORK
- S2 - TRAINING FOR REENTRY PROVIDERS  
FAMILY REUNIFICATION ACTION PLANS
- S3 - PATHWAYS TO LEADERSHIP FOR CHILDREN OF INCARCERATED PARENTS AND RETURNING PARENTS
- S4 - FAMILY IMPACT STATEMENT  
INCREASED SERVICE DELIVERY CAPACITY
- S5 - CREATE AND SUPPORT ELARNING COMMUNITY FOR SERVICE PROVIDERS AND CORRECTIONAL LEADERS
- S6 - CULTURALLY RELEVANT EDUCATION AND SUPPORTS
- S7 - CREATE AND MAINTAIN CHILD FRIENDLY ENVIRONEMENTS
- S8 - PROVIDE MULTIPLE FORMS OF EDUCATION
- S9 - INCREASE HOUSING OPPORTUNITIES
- S10 - INCREASE AND PRIORITIZE CHILD SUPPORT SERVICES
- S11 - INCREASE AND PRIORITIZE EDUCATION AND EMPLOYMENT OPPORTUNITIES



## ACCOMPLISHMENTS

FISCAL YEAR 2020/2021

- Contracted Family Reunification services offered by Asian Prisoner Support Committee (APSC)/Chinese for Affirmative Action (CAA), Centerforce, Tri Cities Community Development Center to assist returning clients assimilate back into their families and communities (\$3, 6 & 11)
- Launched the Fatherhood Partnership Mini-Grants Program – The Fatherhood Partnership funded eight organizations to offer Father-specific parenting education and support groups (\$6)
- Continued to convene the Father-Friendly Provider Network (FFPN) – The FFPN convenes service providers monthly, September – may, to provide training on topics specific to the needs of fathers; the FFPN seeks to build the capacity of service providers to effectively serve and support the needs of Fathers and Father-figures (\$6)
- Alameda County Probation maintains a Domestic Violence caseload supporting clients in their rehabilitation through referrals to Court Mandated Domestic Violence Prevention programming (\$8)
- The County works with a myriad of Domestic Violence Prevention providers that offer Batterers
- Treatment Services to target population (\$8)
- Alameda County Probation contracts with Centerforce, a Family Reunification Service Provider to offer culturally relevant parenting classes to the targeted population (\$8)
- Housing stipends offered by Family Reunification service providers to families that host a returning family member (\$11)
- Housing services offered in partnership with Community Development Agency (CDA) and community based service providers to target population (\$11)
- Expand housing service providers through implementation of “housing pool” Request for Proposal (RFP) process (\$11)
- Employment services and programs offered by eight (8) contracted service providers (\$13)
- Client bonuses offered to incentive participation and program completion (\$13)
- Increased subsidized hours, allowing up to 520 hours of subsidized work leading to permanent job placement (\$13)
- Program participants are offered up to 100 hours of job training for skill development, resume building, pre-employment workshops paying \$15.00 per hour (\$13)
- Educational services and higher education services offered through contracted providers (\$13)

## SUBCOMMITTEE PRIORITIES

FISCAL YEAR 2021/2022

- Develop training material on the Child Support Program (\$12)
- Establish partnership with Alameda County Workforce Development to provide referrals for employment for non-custodial parents with barriers to paying child support (\$12 & 13)

# HEALTH CARE: MENTAL HEALTH

**CHAIR: YVONNE JONES, LCSW, ASSISTANT DIRECTOR, FORENSIC DIVISION, REENTRY SERVICES SYTEM OF CARE**

## OVERVIEW

THE HEALTH CARE: MENTAL HEALTH SUBCOMMITTEE SUPPORTS THE MENTAL HEALTH AND WELLBEING OF JUSTICE-IMPACTED INDIVIDUALS. THIS SUBCOMMITTEE UTILIZES A TRAUMA-RESPONSIVE AND CULTURALLY RESPONSIVE APPROACH TO MENTAL HEALTH PREVENTION, DIVERSION, SERVICE PROVISION, CARE COORDINATION, AND SUPPORTS. THIS SUBCOMMITTEE ADDRESSES JUSTICE INVOLVEMENT THOUGH THE PROMOTION OF MENTAL HEALTH SERVICES, INTERVENTION, PEER SPECIALISTS, AND WELLNESS PRACTICES.

## ABBREVIATED STRATEGIES

- S1 - COMPREHENSIVE MENTAL HEALTH SCREENING
- S2 - DISCHARGE PLANNING
- S3 - STRENGTHEN CONTINUUM OF CARE
- S4 - REENTRY PEER SPECIALISTS
- S5 - DIVERSE ALTERNATIVES TO THE CRIMINAL JUSTICE SYSTEM
- S6 - EVIDENCE-BASED & CULTURALLY RESPONSIVE PRACTICES

## ACCOMPLISHMENTS

FISCAL YEAR 2020/2021

### **Santa Rita Jail Coverage and Assessment (S1):**

Alameda County Behavioral Health (ACBH) established 24-hour coverage in booking at SRJ. All booked individuals receive initial mental health screening. Those identified through Wellpath or ACBH received in-depth screenings when necessary.

### **Re-entry Care and Planning (S2):**

ACBH created new Forensic, Diversion, Re-Entry System of Care for medication, transportation, and connections upon release.

### **Client Services (S3):**

Increased programming and capacity to meet treatment and case management needs of clients with Severe Mental Illness (SMI) and Mild to Moderate (M2M) mental health concerns. Additional programming allows for increased flexibility to serve entire MH reentry population, increasing client's connection to appropriate programs and levels of care.

### **Peer Specialists and Peer Services (S4):**

Requests for Proposals (RFP) and contract expectations include peer specialists that have lived mental health and/or former incarceration experience. This improves equity for those with lived experiences and provides critical peer connections to current service consumers. ACBH Office of Peer Recovery Services (formerly Consumer Empowerment) provides reentry peer specialist trainings. Alameda County District Attorney's Office organized forensic peer specialist trainings to support mental health-related programs.

### **Diversion Alternatives and Training (S5):**

Alameda County District Attorney and ACPD launched new pre-arrest diversion program, which included the Navigation Center, managed by La Familia and supported through the Prop 47 grant. ACPD additionally receives training on crisis response and trauma informed care to better support client's connection to supportive services and access to "right matched" care.

### **Supporting Diverse Individuals and Communities (S6):**

Alameda County RFP's and contracts require and emphasize the hiring, training, and use of culturally responsive mental health staff and services. The diverse hiring of staff is encouraged throughout the County and with CBOs, often providing pay differential for staff able to provide bilingual or multilingual services in threshold languages (e.g., Spanish, Cantonese, Farsi, etc.). Language lines and in person interpretation services are available as needed. Additionally, Individual Placement Supports employment model has been utilized to increase competitive employment among people living with mental illness.

## **SUBCOMMITTEE PRIORITIES**

FISCAL YEAR 2021/2022

- Ensure all incarcerated individuals identified by jail/prison mental health staff as needing case management programs are connected to these programs immediately upon release. This also includes connection to transportation and discharge options. Those individuals requiring psychotropic medication will be connected to medication immediately upon release (S2)
- Establish MOU, ROI, or sharing agreement between County entities to improve information sharing and case collaboration while maintaining HIPAA and other privacy laws and regulations (S3)
- Support agencies in accurate data collection, reporting, and analysis regarding service provision. Additionally evaluate current program efforts and data in order to advance evidence-based and culturally responsive practices. (S6)

# HEALTH CARE: SUBSTANCE USE

**CHAIR: NATHAN HOBBS, LCSW, DIRECTOR, SUBSTANCE USE CONTINUUM OF CARE**

## OVERVIEW

THE HEALTH CARE: SUBSTANCE USE SERVICES SUBCOMMITTEE ADDRESSES THE INTERSECTION OF SUBSTANCE USE AND JUSTICE INVOLVEMENT.

THE SUBSTANCE USE CONTINUUM OF CARE UTILIZES THE AMERICAN SOCIETY OF ADDICTION MEDICINE (ASAM) ASSESSMENT AND DRUG MEDICAL ORGANIZED DELIVERY SYSTEM (DMC-ODS) TO APPROPRIATELY CONNECT INDIVIDUALS TO SERVICES.

PEER SPECIALISTS ARE INTEGRAL IN ADVANCING EQUITY AND COMMUNITY WELLNESS.

THIS SUBCOMMITTEE FURTHER PROMOTES THE HEALTH AND WELLNESS OF INDIVIDUALS THROUGH COORDINATED SYSTEMS TO SUPPORT VARIED LEVELS OF CARE AND INTERVENTION.

## ABBREVIATED STRATEGIES

- S1 - SUBSTANCE USE DISORDER (SUD) SCREENING FOR ALL INDIVIDUALS ENTERING SRJ
- S2 - COMPREHENSIVE ASAM SCREENING AS NEEDED
- S3 - ASAM LEVEL OF CARE TREATMENT AT SRJ
- S4 - MEDICATION ASSISTED TREATMENT (MAT) SERVICES AT SRJ
- S5 - CONNECTION WITH APPROPRIATE DMC-ODS PROVIDER BASED ON ASAM
- S6 - ASAM LEVEL OF CARE DISCHARGE PLANNING FOR THOSE NOT ALREADY RECEIVING TREATMENT
- S7 - CONNECTED TO TRANSPORTATION TO REACH A DMC-ODS
- S8 - JAIL DISCHARGE CARE COORDINATION WITH COMMUNITY DMC-ODS PROVIDER
- S9 - NALOZONE (NARCAN) AT DISCHARGE AS NEEDED
- S10 - APPROPRIATE REFERRAL TO COMMUNITY PROVIDER
- S11 - REENTRY PEER SPECIALIST TRAINING
- S12 - INCORPORATE CERTIFIED REENTRY PEER SPECIALIST
- S13 - PERFORM NEEDS ASSESSMENT OF BARRIERS

## ACCOMPLISHMENTS

FISCAL YEAR 2020/2021

### **Santa Rita Jail Coverage and Assessment (S1 and S2):**

Alameda County Behavioral Health (ACBH) established 24-hour coverage in booking at SRJ. All booked individuals receive brief substance use screening and clients received comprehensive ASAM screening for clients who screen positive for SUD.

### **Service Delivery in SRJ (S3):**

Due to COVID-19, from March 2020 through February 2021, all on-site SUD services halted at SRJ to reduce transmission by order of Public Health and the Alameda County Sheriff's Office (ACSO). Clients received substance use counseling via telephone function on SRJ-issued tablets. Co-occurring Substance Abuse and Mental Illness (CSAMI) services focused on African American males at SRJ diagnosed with co-occurring substance abuse and mental health diagnoses. These services, in addition to limited in-person counseling and assessment services, were conducted by Options Recovers Services beginning in February 2021.

### **Medication Assisted Treatment (MAT) in SRJ (S4):**

Methadone and Buprenorphine were continued for those already taking these medications prior to SRJ intake. Fewer clients inducted on Buprenorphine over the last year. The MAT learning collaborative continues. Stakeholder participants include Wellpath, ACBH, Options Recovery Services, Office of Collaborative Court, and ACSO. There is potential for a one-year grant to pilot a MAT case manager on weekends at SRJ.

## SUBCOMMITTEE PRIORITIES

FISCAL YEAR 2021/2022

- Establish comprehensive ASAM SUD screenings within county jails and state prisons
- Provide SUD services in jail, including expansion of MAT in jail and state prison
- Provide discharge planning for all people in custody with known SUD needs in SRJ, including Naloxone distributions to prevent opioid overdose
- Use individualized ASAM assessment to connect those re-entering the community to the most effective level and type of SUD treatment
- Increase training and hiring of reentry peer specialists to provide recovery coaching in SUD programs

# HEALTH CARE: PHYSICAL HEALTH

**CHAIR: ANEKA CHAUDRY, ASSISTANT AGENCY DIRECTOR, HEALTH CARE SERVICES ADMINISTRATION (HCSA)**

## OVERVIEW

THE HEALTH CARE: PHYSICAL HEALTH SUBCOMMITTEE AIMS TO IMPROVE THE PHYSICAL HEALTH AND ACCESS TO HEALTH CARE SERVICES FOR THE REALIGNED POPULATION. THIS SUBCOMMITTEE IS DEDICATED TO PHYSICAL HEALTH PROMOTION, HEALTH CARE ACCESS, AND INCREASED HEALTH EQUITY AMONGST CONSUMERS. THIS SUBCOMMITTEE INTEGRATES HEALTH NEEDS WITH CLIENTS' VARIOUS COMMUNITY AND REENTRY NEEDS.

## ABBREVIATED STRATEGIES

- S1 - INTEGRATION OF PREVENTION STRATEGIES
- S2 - REENTRY NAVIGATORS
- S3 - IMPROVED DATA SHARING
- S4 - PATHWAYS TO LEADERSHIP FOR CHILDREN OF INCARCERATED PARENTS AND RETURNING PARENTS

## ACCOMPLISHMENTS

FISCAL YEAR 2020/2021

### COVID-19 Response (S1):

Safety protocols and efforts within Santa Rita Jail (SRJ) to contain outbreaks, quarantine, isolate, and treat individuals. Established COVID testing and vaccination Points of Distribution (POD) sites throughout Alameda County, targeting disproportionately impacted communities in West Oakland, East Oakland, Ashland, Cherryland, and along the Hayward Corridor.

### Discharge Planning (S1):

Collaborated with Wellpath, Adult Forensic Behavioral Health, and the Sheriff's Office for medical services and discharge planning.

### Community Partnerships (S2 and S4):

Partnered with Roots Safe Landing at SRJ to assist with medical services, linkages, and Medi-Cal enrollment.

## SUBCOMMITTEE PRIORITIES

FISCAL YEAR 2021/2022

- Establish combined testing and vaccination sites in targeted communities (S1)
- Release \$12M Request for Proposal (RFP) to partner w/ CBO's to collect data on vaccination rates by census tract & evaluate vaccination rates through a race equity lens (S3)
- Prepare for CalAIM implementation (S1 and S4)



# HOUSING

**CHAIR: CHRIS BAZAR, COMMUNITY DEVELOPMENT AGENCY**  
*DESIGNEES: NATASHA PADDOCK AND RILEY WILKERSON*

## OVERVIEW

THE HOUSING SUBCOMMITTEE IS FOCUSED ON ENSURING SUCCESSFUL OUTCOMES FOR THE REENTRY POPULATION BY CREATING AND INVESTING IN HOUSING RESOURCES, EXPANDING COLLABORATIONS AND IMPROVING COORDINATION BETWEEN VARIOUS SYSTEMS OF CARE WITH THE AIM OF REDUCING HOUSING INSTABILITY AND INCREASING ACCESS TO PERMANENT, INDEPENDENT HOUSING.

## ABBREVIATED STRATEGIES

- S1 - COORDINATE EFFORTS TO CREATE NEW HOUSING AND SERVICE RESOURCES
- S2 - DEVELOP/EXPAND AND COORDINATE A SYSTEM OF DIRECT ACCESS COORDINATE EFFORTS
- S3 - EDUCATE REENTRY PROVIDERS ON HOUSING RESOURCES
- S4 - EVALUATE AND TRACK HOUSING REFERRALS
- S5 - CREATE A REENTRY HOUSING RESOURCE COMMITTEE
- S6 - EXPAND THE CAPACITY OF HOUSING PROGRAMS
- S7 - DEVELOP AND UTILIZE SHARED PRE-RELEASE HOUSING ASSESSMENT TOOLS
- S8 - REVIEW COMPAS ASSESSMENT HOUSING NEEDS
- S9 - ENGAGE POTENTIAL LANDLORDS
- S10 - INCREASE COORDINATION TO SUPPORT THE ABILITY TO SECURE AND RETAIN LONG TERM HOUSING
- S11 - PROVISION OF SERVICES AND SUPPORT TO HELP ESTABLISH/RE-ESTABLISH RELATIONSHIPS WITH FAMILY MEMBERS
- S12 - COORDINATE PRE-RELEASE SERVICES AND SUPPORT

## ACCOMPLISHMENTS

FISCAL YEAR 2020/2021

- Coordinate efforts to create a new housing and service resources (S1)
- Develop/expand and coordinate system of direct access from incarceration to housing, identified in individual service plans (S2)
- Coordinated efforts with probation, state, federal probation, state, and federal parole, sheriff's office, CDCR, non-profits, and the community to access and retain housing (including 290 registrants); Revision of the Coordinated Entry System (CES); ACPD met with government partners and stakeholders (S3)
- Evaluate and track housing referrals, follow up on referrals: Housing providers utilization of the Homeless Management Information System (HMIS) (S5)
- Expand capacity of housing programs for target population (S7)
- Engage potential landlords, explore barriers to housing, assess potential solutions, provision of subsidies to landlords who support target population: ACPD Quarterly Housing Pool, ACPD Housing Focus Groups; Cares Act Funding/Emergency Housing Vouchers (S10)

## SUBCOMMITTEE PRIORITIES

FISCAL YEAR 2021/2022

- Number and percentage of target population released from incarceration in federal prisons who have an individualized services plan that includes a housing assessment (S2)
- Coordinate efforts with Probation, State, Federal Parole, Federal Probation, Alameda County Sheriff's Office, California Department of Corrections and Rehabilitation (CDCR), nonprofit providers, and the community access and retain housing, including housing for registered sex offenders (S3)
- Increase coordination between employment, benefits programs, housing, and education programs to ensure income to support the ability to secure and retain long-term housing (S11)

# WORKFORCE DEVELOPMENT & EMPLOYMENT

CHAIR: LORI COX, DIRECTOR, SOCIAL SERVICES AGENCY

## OVERVIEW

THE WORKFORCE DEVELOPMENT AND EMPLOYMENT SUBCOMMITTEE ADVANCES OPPORTUNITIES FOR JUSTICE-IMPACTED INDIVIDUALS.

WORKFORCE DEVELOPMENT, CAREER TECHNICAL EDUCATION (CTE), AND EMPLOYMENT HELP TO FOSTER CONFIDENCE, COMMUNITY, AND BELONGING. THIS SUBCOMMITTEE WORKS TO SUPPORT THE REENTRY POPULATION IN INCREASING TRANSFERRABLE SKILLS, CONFIDENCE IN SKILLS/ABILITIES, EMPLOYMENT SUCCESS, CAREER DEVELOPMENT, AND OVERALL STABILITY.

## ABBREVIATED STRATEGIES

### CLIENT STRATEGIES

- S1 - INITIAL & ONGOING NEEDS ASSESSMENT
- S2 - ASSESS SATISFACTION WITH SERVICES & SUBSEQUENT EMPLOYMENT
- S3 - ASSIST IN OBTAINING EMPLOYMENT DOCUMENTS
- S4 - ASSESS SKILLS AND JOB READINESS

### AGENCY & EMPLOYER WORKFORCE STRATEGIES

- S1 - IDENTIFY AND ENGAGE POTENTIAL EMPLOYERS AND BUSINESS ASSOCIATIONS
- S2 - CONNECT WITH EMPLOYERS PROJECTED FOR HIGH GROWTH AND IMMEDIATE LABOR
- S3 - COORDINATED STRATEGY WITH LOCAL EMPLOYERS TO EXPLORE BARRIERS
- S4 - ASSESS THE NEEDS OF THE EMPLOYER
- S5 - EMPLOYER/CUSTOMER SATISFACTION SURVEY
- S6 - OPPORTUNITIES FOR EMPLOYERS TO ASSESS SKILLS & CUSTOMIZE TRAINING
- S7 - PRE-RELEASE SERVICES

## ACCOMPLISHMENTS

FISCAL YEAR 2020/2021

### Client Strategies (S1, S2, S3, and S4):

Rubicon Education Partnership provided clients with whole person employment services and post-secondary education supports. Center for Employment Opportunities (CEO) developed the Constituent Voice Initiative to gather participant feedback to inform programming and direct service delivery. Building Opportunities for Self-sufficiency (BOSS) developed and

and administered a satisfaction survey for participants exiting employment services. ACPD implemented a 3-year employment “open/pool” RFP process for continued expansion of employment services. CTE services offer certification, credentials, and/or licensure and are provided by 5 service providers: CEO, Youth Employment Partnership, Cypress Mandela, Lao Family, and Rising Sun.

#### **Reentry Hiring Initiative, formerly 1400 Jobs Program (S1):**

Ongoing efforts by the County of Alameda to hire formerly incarcerated individuals in a variety of positions throughout various County Agencies and Departments. This includes the continued use of Program Service Worker and ACPD Community Outreach Worker to work in collaboration with Deputy Probation Officers to assist with client service delivery. Ongoing engagement with potential employers through outreach, relationship building, and employer database.

#### **Promotion of Services (S3):**

Collaboration with Workforce Development Board and various employment service providers to develop printed materials, videos, and fact sheets regarding available employment services.

#### **Employer Questionnaires (S5):**

Employer questionnaire developed by Alameda County Workforce Development Board to understand employer needs and desired employee skills.

### **SUBCOMMITTEE PRIORITIES**

FISCAL YEAR 2021/2022

- Coordinate approaches to better address barriers to employment in effort to improve job retention among focused population (e.g., utilizing cognitive behavioral interventions, substance use counseling, soft skills development)
- Increase positive job matching to address long term job retention (Client S2, Workforce S4)
- Expand partnerships with employers to develop a pathway from incarceration to employment through pre-release services (Workforce S7)



## **AB 109 AUDIT RESPONSE: EVALUATION OF PUBLIC SAFETY REALIGNMENT PROGRAMS**

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In March 2021, at the direction of the Joint Legislative Audit Committee - the California State Auditor conducted an audit of public safety realignment spending in Alameda County. The Auditor recommended that the County should evaluate the effectiveness of AB-109 funded programs and services every three years, to assess the level of effectiveness and return on investment of programs aimed at impacting recidivism and other costs.

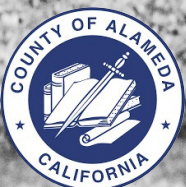
In response to the Auditor's recommendation, the Community Correction Partnership's (CCP) Process and Evaluation Workgroup has focused its efforts on developing a plan to expand the evaluation process to include all Alameda County AB-109 funded programs and services. It is anticipated that the plan will be presented to the CCP Executive Committee in November 2021, for submission to the State Auditor in December 2021.

### **NEXT STEPS**

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The Community Corrections Partnership (CCP) and the CCP Sub-committees will continue to meet quarterly to discuss the County's current progress with the listed objectives and priorities, and implementation of the approved strategies.

The CCP Executive Committee will oversee the implementation and execution of the FY 21/22 priorities, assess the success of the plan and approve funding recommendations, in line with the plan's goals and objectives.







For questions or additional information regarding this report,  
please contact

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*Thank you*